

Bojan Ljubenko, Ph.D.
Director of Institutional Effectiveness
Moraine Park Technical College-Fond du Lac

<https://www.morainepark.edu/about-mptc/college-data-demographics/institutional-review-board/institutional-review-board-members/>

EDUCATION

Colorado State University

Ph.D. in Education and Human Resource Studies (2016)

Regis University

M.B.A. in General Business (2009)

University of Colorado at Denver

B.S. in Management and Marketing (2000)

POSITIONS HELD

2013–Present	Director of Institutional Effectiveness, Moraine Park Technical College
2014–Present	Chair for Institutional Review Committee, Moraine Park Technical College
2017–Present	Instructor, Batterman School of Business, Concordia University
2017	Instructor, School of Business, Marian University
2019–Present	Associate Director for Special Initiatives, NASA’s WSGC
2001–2013	Banker, US Bank.

RESEARCH AND PUBLICATIONS

Peer-Reviewed Journal Articles, Published or Accepted for Publication

1. Author: Academy of Human Resource Development: Human Resource Development Practices in an emerging Virtual Human Resource Development World: The need for Businesses to Become Active Stakeholders in 21st Century K-12 Pedagogy Jerry Zellars and Bojan Ljubenko, Colorado State University
Source: http://www.ahrd.org/?page=2012_conf_saturday.
2. Author: Academy of Human Resource Development: Theoretical Foundations of Human Resource Development: Conceptual Visual Expansion. San Antonio, Texas, March 2017.
http://c.ymcdn.com/sites/www.ahrd.org/resource/resmgr/2017-conference/AHRD_ProgramBook_2017-FINAL_.pdf

TEACHING

Principal Areas and Experience

- Business Statistics AL 169
- Business Statistics BUS 315
- Compensation and Benefits BUS 388
- Employment and Labor Relations BUS 265
- Human Resource Management MGMT 336
- Intro to Business Info Tech BUS 150
- Management Info Systems BUS 355
- Principles of Management MGMT
- Social Entrepreneurship ENTR 290
- Staffing BUS 266

EXPERIENCE

Professional Experience

Director of Institutional Effectiveness, Institutional Research, Grants, and Institutional Review Board, Moraine Park Technical College, Fond du Lac, WI, 2013-Present.

- Identifies trends, opportunities and concerns through data analysis
- Conducts comprehensive studies on targeted topics
- Determines plan of action, establishes timelines, and monitors task completion of Institutional Research projects
- Identifies trends, opportunities, and concerns through data analysis
- Coordinates with Institutional Research projects that support compliance with public disclosure initiatives
- Director of Institutional Effectiveness supervises Institutional Research Office oversees: 1 Research Analyst, 2 Research Specialists, 1 Administrative Aid, 1 part-time Research Assistant, 1 Business Intelligence Analyst, Operation Data Storage, Data Governance, Institutional Review Board: 3 Internal and 1 External member.
- Facilitates good assessment and evaluation practices through clearly communicated learning outcomes, solid
- methodology, and the informed used of data to support the success of students and programs and the realization of
- includes consultation, design, collecting, and interpreting assessment data for the purpose of documenting
- achievements and developing plans of action
- Develop and maintain statistical models of student flow through the university and make short-term and long-term enrollment projections based on explicit assumptions
- Support internal and vendor-based predictive analytics projects
- Support academic units' course planning by providing course enrollment projections and analysis
- Practice data management to ensure data integrity, accuracy and consistency
- Assist with data preparation and analysis for UA leadership, including the Assistant Provost for IR and, in particular, the Senior Vice President/Senior Vice Provost (SAEM/AISS) and Vice President (EM)

- Analyze demographic and academic performance data to support and inform recruitment, admissions, retention, enrollment projections, and academic program planning decisions
- Collaborate with data analyst specialists in other offices throughout the University involved in enrollment management research and analysis
- Work directly with clients to clarify and respond to ad hoc requests for specialized analyses and reports on existing survey data
- Provide clear, concise, correct responses to data requests assigned from data request ticket system and/or as assigned by the Director
- Develop and update documentation and “how to” materials on survey research procedures, programming, etc.
- Perform other related duties as assigned
- Monitor the progress of surveys, and provide support to those having questions about or technical difficulties with the survey, and fix problems as necessary
- Provides responses to recurring ad hoc data requests from university executive, academic, and administrative offices
- Instruct and informally supervise research assistants
- Prepare data portfolios for Academic Program Reviews
- Coordinate and prepare for submission, the Institute's response to U.S. Department of Education National Center for Education Statistics
- Integrated Post-secondary Education Data System (IPEDS)
- Compile required data and complete survey submission requests from various external entities as assigned
- Respond to ad hoc data requests

Personal Banker, US Bank, Arvada CO, 2001 to 2013

- Expanded customer relationships by maintaining a regular follow-up process and building rapport with each customer.
- Worked closely with management to strategize sales techniques to increase branch production and customer service.
- Maximized on sales behaviors to increase individual consumer, business, and lending goals.
- Consistently recognized as top performer with balanced production in the district.
- Developed and retained and deepened long-term relationships with current and potential customers in the community.
- Trained and supported other sales associates and cross trained new bankers and managers
- Ensured that customer concerns were handled efficiently to maintain positive customer relations
- Demonstrated confidence as an experienced loan officer
- Utilized strong analytical and problem-solving skills to derive innovative solutions.

Specialized Knowledge

- The IBM Cognos BI
- MS Power BI
- Tableau
- Operational Data Storage
- Warehouse IR operations
- SQL
- SPSS Statistics and Modeler
- HarvardX: PH125.8x: Data Science: Machine Learning
CERTIFICATE ID4a20731f89644a60b492084d1bc6800f
- HarvardX: PH125.4x: Data Science: Inference and Modeling
CERTIFICATE ID6d877cc7eb2748b6831ad3f133f5957d
- HarvardX: PH125.7x: Data Science: Linear Regression
CERTIFICATE IDa662e6ddb6214ea6ada6dab462152429
- HarvardX: PH125.6x: Data Science: Wrangling
CERTIFICATE ID6b6d0e2acdbe497f955f6dd8f97bd8f2
- HarvardX: PH125.5x: Data Science: Productivity Tools
VALID CERTIFICATE ID10a51e9f35fc42fcadf7d2520dc8dbe6
- HarvardX: PH125.3x: Data Science: Probability
CERTIFICATE ID3dae5fe509674e988bc4331add342279
- HarvardX: PH125.2x: Data Science: Visualization
CERTIFICATE ID52193851d7434108965555fe1e404e00
- HarvardX: PH125.1x: Data Science: R Basics
CERTIFICATE ID4f5a20b2c5784856a2e6d7c6cde32774
- IRB Chair Certified

References

References are available upon request.