How to connect to the eduroam network - Windows

Note: eduroam is the secure wireless network for our campus, for use by CofC students, staff, and faculty. Registered students, faculty, and staff must use eduroam to access the College of Charleston wireless network. Don’t forget that you can print from your own device, click here for details.

Connecting your Windows device to eduroam network

Important:

What is eduroam?
Click the link below to see a short YouTube video of What is eduroam?
https://youtu.be/TVCmcMZS3uA

Is it Safe?
eduroam is encrypted using WPA2 AES Enterprise encryption standards. While this provides a level of security to your data, we cannot guarantee that your data is safe from breaches. Please take precautions to ensure that your data is protected.

1. Click the network icon on the bottom righthand side of the screen.

2. From the list of available networks, select eduroam, Secured.

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4. Check the box for “Connect automatically”. This will allow your device to automatically connect to the eduroam network once you are in range of the network.

5. Click the Connect button.

6. When prompted, enter your full CofC e-mail address followed by your MyCharleston password.

7. Click OK.
8. A message will display “Continue connecting? If you expect to find eduroam in this location, go ahead and connect. Otherwise, it may be a different network with the same name. Show certificate details.”

9. Click Connect.

10. Once you have been connected to the eduroam network, you will see Connected under the network.

NOTE:
If the computer does not connect, restart the computer and try our wireless setup tool, which performs troubleshooting. If your computer still can’t connect, visit the Service Desk in the Addlestone Library for additional help.