How to Access MyCharleston

Note: MyCharleston is your secure gateway to the College's online services. Applicants, students, faculty, staff, and alumni can access and manage academic and administrative information and services quickly and easily.

Accessing MyCharleston:
To access the website, enter the address: https://my.cofc.edu

For Students:
To Locate Your MyCharleston Login or Locate Your CWID, select the Get Login Assistance link and enter the required information.

If your account has been disabled or "locked due to inactivity", you will need to contact the Helpdesk (843.953.3375, option 3) to have your account activated or you can visit the Information Desk in the Addlestone Library or contact the support desk in the Education Center Atrium.

Tips for "Get Login Assistance":
- Enter birthday format correctly (MM/DD/YYYY)
- Enter last FIVE digits of your Social Security Number (SSN) rather than just four digits
- Try any previous names

1. Login to MyCharleston to access account
2. If you have forgotten your MyCharleston password, click the Forgot Password. If you need help locating your MyCharleston information, click Get Login Assistance
3. If you need help, click the Chat with IT Helpdesk button.

**To Chat with a Technician, you will have to enter Your Name, Status (Student), CWID. Describe Your Issue, then click Chat Now (If you do not know your CWID number, click the Locate your CWID link**