



COLLEGE of CHARLESTON

STUDENT INSTRUCTIONAL
TECHNOLOGY SERVICES

How to Access MyCharleston

Note: MyCharleston is your secure gateway to the College's online services. Applicants, students, faculty, staff, and alumni can access and manage academic and administrative information and services quickly and easily.

Accessing MyCharleston:

To access the website, enter the address: <https://my.cofc.edu>

For Students:

If your account has been disabled or "locked due to inactivity", you will need to contact the Helpdesk (843.953.3375, option 3) to have your account activated or you can visit the Information Desk in the Adlestone Library or contact the support desk in the Education Center Atrium.

1. Login to MyCharleston to access account

2. If you have forgotten your MyCharleston password or need help locating your MyCharleston information, click Get Login Assistance

NEED HELP?

For Information Technology Helpdesk please call 843.953.3375, or email helpdesk@cofc.edu.
For General Information please call 843.805.5507.

To start a chat session click on the Chat with IT Helpdesk button.

Chat with IT Helpdesk

Chat Availability
Monday - Friday 7:30AM to 10:00PM
Saturday & Sunday 2:00PM to 10:00PM

3. If you need help, click the Chat with It Helpdesk button.

**To Chat with a Technician, you will have to enter Your Name, Status (Student), CWID, Describe Your Issue, then click Chat Now (If you do not know your CWID number, click the Locate your CWID link)

Chat with a Technician

Chat available Monday - Friday 7:30 am - 10:00 pm and Saturday - Sunday 2:00 pm - 10:00 pm

Your Name

Status

CWID

[Locate your CWID](#)

Describe Your Issue