Job Title: Salesforce Business Analyst
Salary Range: $65,000.00

Job Description: The Business Analyst is a project-based, business-improvement role that consists of eliciting, documenting, and analyzing requirements around business challenges. Under the direction of the Senior Business Analyst, Solution Architect, or Senior Solution Architect, the Business Analyst will perform entry-level Salesforce Build tasks and documentation activities based on Client requirements.

The Business Analyst should possess or be trained to possess the following Soft Skills:
- Ability to elicit Requirements from the Client
- Ability to document Requirements in the form of Entity Relationship Diagrams (ERDs) and Business Process Model Notation (BPMN).
- Ability to document and clearly articulate a Business Case
- Ability to clearly identify a problem and understand the steps to resolve

The Business Analyst should possess or be trained to possess the following Salesforce Technical Skills:
- Ability to build custom Objects and Custom Fields
- Ability to build Reports and Dashboards
- Ability to automate processes using declarative solutions (specifically, flow)
- Ability to install and set up AppExchange products
- Ability to Document a Solution (ERD, BPMN, Solution Design Document, Administrative Guides, User Guides)

The Business Analyst is expected to perform the following Key Activities:
- Communication with Clients
- Elicitation of Requirements
- Documenting Requirements
- Analyzing Information
- Facilitating Solutions
- Implementing Solutions
- Testing Solutions and Documenting Results

Benefits:
- Full medical benefits and 100% Employee Coverage
- Equipment Reimbursement
- $1,500/year company sponsored HSA funding
- Unlimited Time Off policy with Special Holidays
- Training and Certification Reimbursement