UMass Boston - Academic Support Programs  
Subject Tutoring - tutoringprogram@umb.edu  
Tutoring Request Guide

Online Application for Tutor Scheduling (OATS)

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| Biology, Chemistry, Computer Science, Economics, Math    | WEEKLY TUTORING  
Students schedule one-time online appointments in OATS with any available tutor.  
Students may book one or two 30-minute online appointments per week, per course.  
Students can schedule online appointments for the current week and/or the following week.  
All tutoring will take place in Blackboard Collaborate. A guest link (URL) to the tutor’s tutoring room will be provided in an appointment confirmation email. | 1. Log in to OATS at https://requesttutor.cs.umb.edu/oats  
- First time user? Click “Register” to create an account.  
- Returning user? Click “Login” or “Forgot Password” to access your account.  |
| Foreign languages, Environmental Sciences/Studies, Logic (Philosophy 120), Music, Psychology | SEMESTER TUTORING  
Students are assigned to a tutor for the semester based on matching times and tutor availability.  
Once assigned to a tutor, appointments are scheduled directly with the tutor (not through OATS).  
Students can work with tutors for up to one hour per week, per course.  
All tutoring will take place in Blackboard Collaborate. A guest link to the tutor’s tutoring room will be provided by the tutor when assignments have been confirmed. | 2. Schedule a tutoring appointment  
- Go to “Weekly Tutoring” scheduler to view available appointments.  
- To book an hour-long appointment, book two back-to-back 30 minute sessions with the same tutor.  |
| - To view a current list of courses for which online tutoring is available |
| - Go to: http://blogs.umb.edu/subjecttutor |
| - Go to: http://blogs.umb.edu/subjecttutor |
| - To view courses, tutoring schedules and locations (URL) for drop-in online tutoring |
| - For scheduled Drop-In Online Tutoring sessions, students do not sign up in OATS |

Sign up for online tutoring* on OATS at https://requesttutor.cs.umb.edu/oats  
Questions? tutoringprogram@umb.edu

Note: For scheduled Drop-In Online Tutoring sessions, students do not sign up in OATS