

# The Limits of Price Discrimination

Dirk Bergemann, Ben Brooks and Stephen Morris

University of Zurich  
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## Introduction: A classic economic issue ...

- a classic issue in the analysis of monopoly is the impact of discriminatory pricing on consumer and producer surplus
- if monopolist has **additional** information beyond the aggregate distribution of valuations (common prior), he can discriminate among segments of the aggregate market using the additional information about consumers' valuations
- a monopolist engages in **third degree price discrimination** if he uses additional information - beyond the aggregate distribution - about consumer characteristics to offer different prices to different segments

## ...information and segmentation...

- with additional information about the valuations of the consumers  
seller can match/tailor prices
- additional information leads to segmentation of the population
- different segments are offered different prices
- what are then the possible (consumer surplus, producer surplus) pairs (for some information)?
- in other words, what are possible welfare outcomes from *third degree price discrimination*?

- if market segmentations are exogenous (location, time, age), then only specific segmentations may be of interest,
- but, increasingly, data intermediaries collect and distribute information, and in consequence segmentations become increasingly endogeneous, choice variables
- for example, if data is collected directly by the seller, then as much information about valuations as possible might be collected, consumer surplus is extracted
- by contrast, if data is collected by an intermediary, to increase consumer surplus, or for some broader business model, then the choice of segmentation becomes an instrument of design
- implications for privacy regulations, data collection, data sharing, etc....

# A Classical Economic Problem: A First Pass

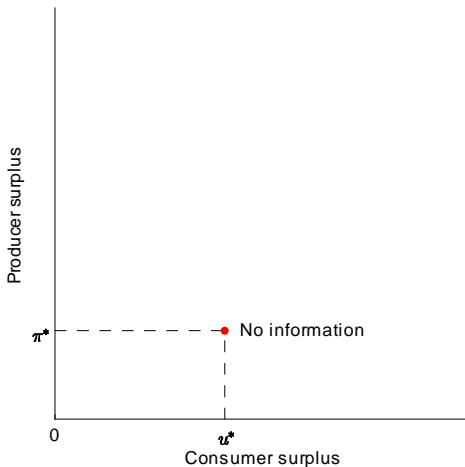
- Fix a demand curve
- Interpret the demand curve as representing single unit demand of a continuum of consumers
- If a monopolist producer is selling the good, what is producer surplus (monopoly profits) and consumer surplus (area under demand curve = sum of surplus of buyers)?

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- If a monopolist producer is selling the good, what is producer surplus (monopoly profits) and consumer surplus (area under demand curve = sum of surplus of buyers)?
- If the seller cannot discriminate between consumers, he must charge uniform monopoly price

# The Uniform Price Monopoly

- Write  $u^*$  for the resulting consumer surplus and  $\pi^*$  for the producer surplus ("uniform monopoly profits")



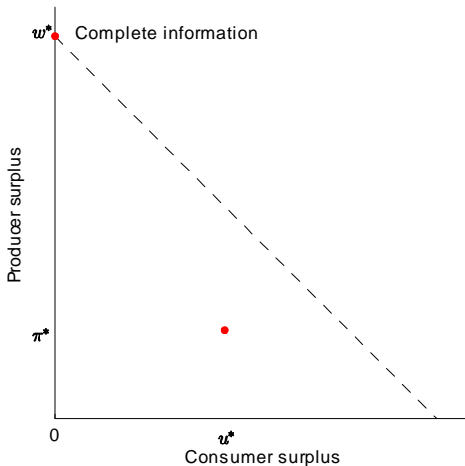
# Perfect Price Discrimination

- But what if the producer could observe each consumer's valuation perfectly?
- Pigou (1920) called this "first degree price discrimination"
- In this case, consumer gets zero surplus and producer fully extracts efficient surplus  $w^* > \pi^* + u^*$



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- What can happen?
- A large literature (starting with Pigou (1920)) asks what happens to consumer surplus, producer surplus and thus total surplus if we segment the market in particular ways

# The Limits of Price Discrimination

- Our main question:
  - What could happen to consumer surplus, producer surplus and thus total surplus for all possible ways of segmenting the market?

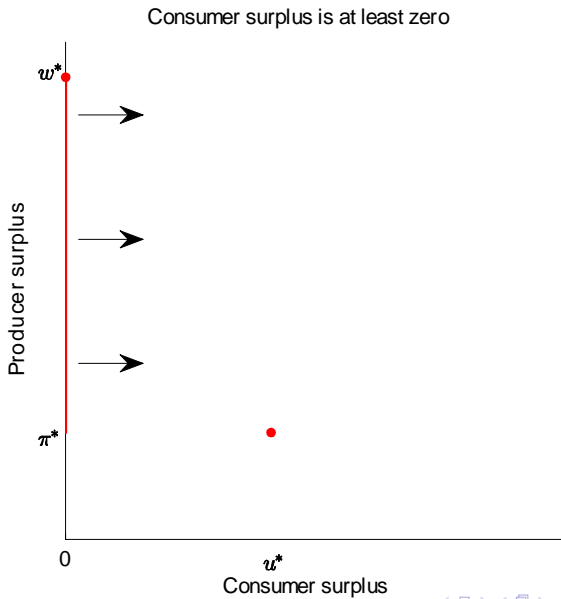
# The Limits of Price Discrimination

- Our main question:
  - What could happen to consumer surplus, producer surplus and thus total surplus for all possible ways of segmenting the market?
- Our main result
  - A complete characterization of all (consumer surplus, producer surplus) pairs that can arise...



- 1 Voluntary Participation: Consumer Surplus is at least zero

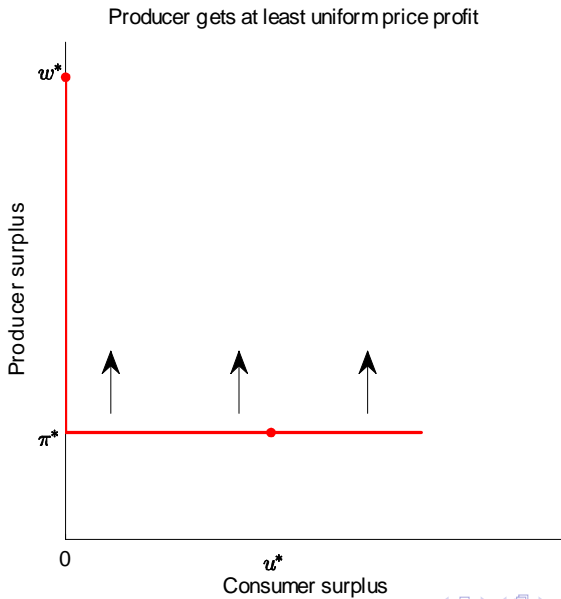
# Payoff Bounds: Voluntary Participation



# Three Payoff Bounds

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# Payoff Bounds: Nonnegative Value of Information

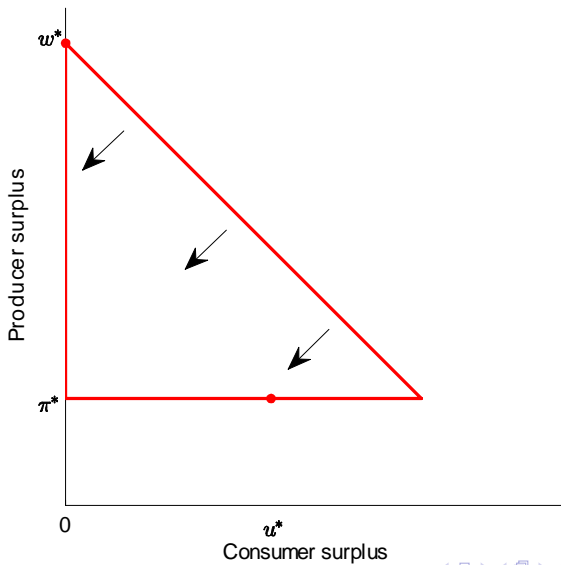


# Three Payoff Bounds

- 1 Voluntary Participation: Consumer Surplus is at least zero
- 2 Non-negative Value of Information: Producer Surplus bounded below by uniform monopoly profits  $\pi^*$
- 3 Social Surplus: The sum of Consumer Surplus and Producer Surplus cannot exceed the total gains from trade

# Payoff Bounds: Social Surplus

Total surplus is bounded by efficient outcome

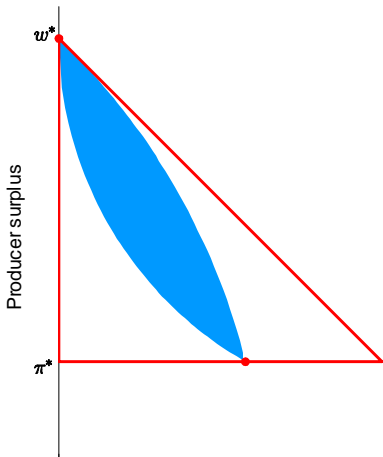


- 1 Includes point of uniform price monopoly,  $(u^*, \pi^*)$ ,
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# Payoff Bounds and Convexity

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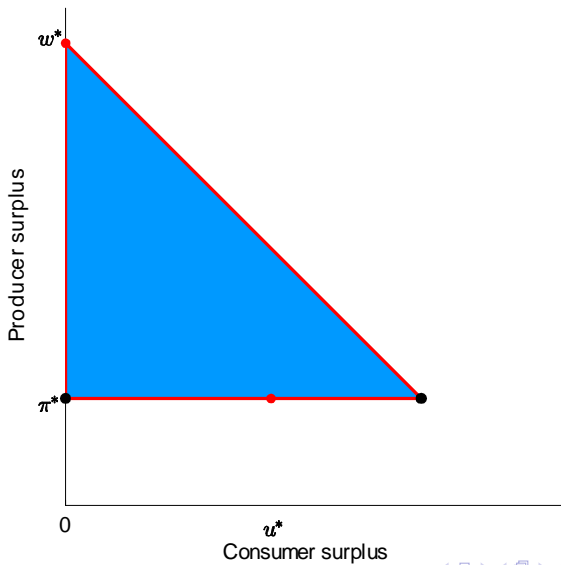
What is the feasible surplus set?





# Main Result: Payoff Bounds are Sharp

Main result



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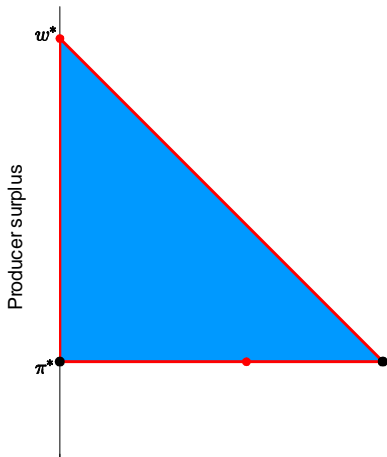
② a *social surplus minimizing segmentation* where

- ① the producer earns uniform monopoly profits,
- ② the consumers get zero surplus,
- ③ and so the allocation is very inefficient.

# The Surplus Triangle

- convex combination of any pair of achievable payoffs as binary segmentation between constituent markets
- it suffices to obtain the vertices of the surplus triangle

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- The General Screening / Second Degree Price Discrimination Case

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- A solution concept, "Bayes correlated equilibrium," characterizes what could happen in (Bayes Nash) equilibrium for all information structures
- Advantages:
  - do not have to solve for all information structures separately
  - nice linear programming characterization

## Papers Related to this Agenda

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- 3 Linear Normal Symmetric
  - 1 Stylised applications within continuum player, linear best response, normally distributed games with common values (aggregate uncertainty) ("Robust Predictions in Incomplete Information Games", Econometrica 2013)
  - 2 "Information and Volatility" (with Tibor Heumann): economy of interacting agents, agents are subject to idiosyncratic and aggregate shocks, how do shocks translate into individual, aggregate volatility, how does the translation depend on the information structure?
  - 3 "Market Power and Information" (with Tibor Heumann): adding endogeneous prices as supply function equilibrium

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where  $x_k$  is the proportion of consumers with valuation  $v_k$

- set of possible markets  $X$  is the  $K$ -dimensional simplex,

$$X \triangleq \left\{ x \in \mathbb{R}_+^K \mid \sum_{k=1}^K x_k = 1 \right\}.$$

# Markets and Monopoly Prices

- the price  $v_i$  is *optimal* for a given market  $x$  if and only if

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- each  $X_i$  is a convex polytope in the probability simplex

- there is an "aggregate market"  $x^*$ :

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- define the uniform monopoly price for aggregate market  $x^*$ :

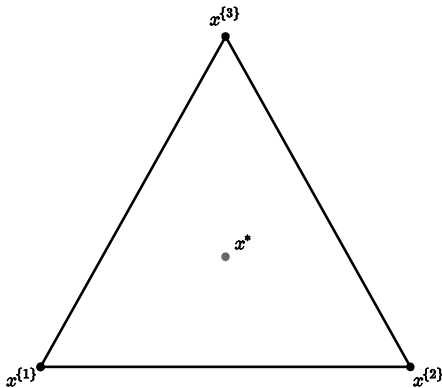
$$p^* = v_{i^*}$$

such that:

$$v_{i^*} \sum_{j \geq i^*} x_j \geq v_k \sum_{j \geq k} x_j, \quad \forall k$$

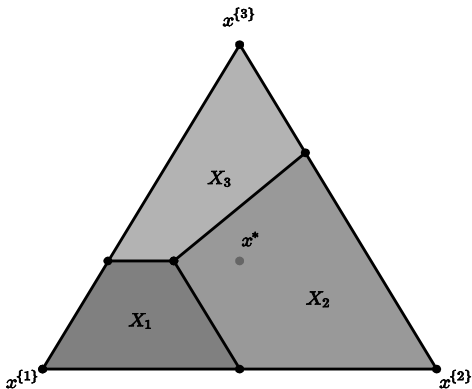
# A Visual Representation: Aggregate Market

- given aggregate market  $x^*$  as point in probability simplex
- here  $x^* = (1/3, 1/3, 1/3)$  uniform across  $v \in \{1, 2, 3\}$



# A Visual Representation: Optimal Prices and Partition

- composition of aggregate market  $x^* = (x_1^*, \dots, x_k^*, \dots, x_K^*)$   
determines optimal monopoly price:  $p^* = 2$



# Segmentation of Aggregate Market

- segmentation:  $\sigma$  is a simple probability distribution over the set of markets  $X$ ,

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- a segmentation is a two stage lottery over values  $\{v_1, \dots, v_K\}$  whose reduced lottery is  $x^*$  :

$$\left\{ \sigma \in \Delta(X) \left| \sum_{x \in \text{supp}(\sigma)} \sigma(x) \cdot x = x^*, \quad |\text{supp}(\sigma)| < \infty \right. \right\}.$$



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- a *pricing strategy* for segmentation  $\sigma$  specifies a price in each market in the support of  $\sigma$ ,

$$\phi : \text{supp}(\sigma) \rightarrow \Delta \{v_1, \dots, v_K\},$$

# Segmentation as Splitting

- consider the uniform market with three values
- a segmentation of the uniform aggregate market into three market segments:

	$v = 1$	$v = 2$	$v = 3$	weight
market 1	$\frac{1}{2}$	$\frac{1}{6}$	$\frac{1}{3}$	$\frac{2}{3}$
market 2	0	$\frac{1}{3}$	$\frac{2}{3}$	$\frac{1}{6}$
market 3	0	1	0	$\frac{1}{6}$
total	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{3}$	

- the segments of the aggregate market form a joint distribution over market segmentations and valuations

	$v = 1$	$v = 2$	$v = 3$
market 1	$\frac{1}{3}$	$\frac{1}{9}$	$\frac{2}{9}$
market 2	0	$\frac{1}{18}$	$\frac{1}{9}$
market 3	0	$\frac{1}{6}$	0

## Signals Generating this Segmentation

- additional information (signals) can generate the segmentation
- likelihood function

$$\lambda : V \rightarrow \Delta(S)$$

- in the uniform example

$\lambda$	$v = 1$	$v = 2$	$v = 3$
signal 1	1	$\frac{1}{3}$	$\frac{2}{3}$
signal 2	0	$\frac{1}{6}$	$\frac{1}{3}$
signal 3	0	$\frac{1}{2}$	0

## Segmentation into "Extremal Markets"

- this segmentation was special

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$\{1, 2, 3\}$	$\frac{1}{2}$	$\frac{1}{6}$	$\frac{1}{3}$	$\frac{2}{3}$
$\{2, 3\}$	0	$\frac{1}{3}$	$\frac{2}{3}$	$\frac{1}{6}$
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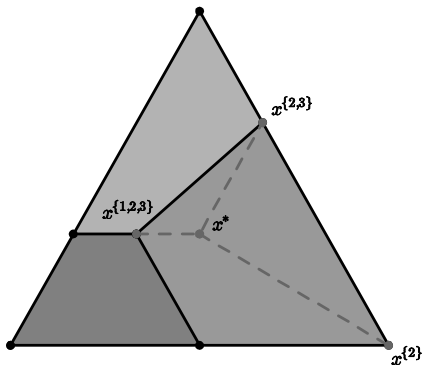
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- price 2 is optimal in all markets
- in fact, seller is always indifferent between all prices in the support of every market segment, "unit price elasticity"

# Geometry of Extremal Markets

- extremal segment  $x^S$ : seller is indifferent between all prices in the support of  $S$



- an optimal policy: always charge lowest price in the support of every segment:

	$v = 1$	$v = 2$	$v = 3$	price	weight
$\{1, 2, 3\}$	$\frac{1}{2}$	$\frac{1}{6}$	$\frac{1}{3}$	1	$\frac{2}{3}$
$\{2, 3\}$	0	$\frac{1}{3}$	$\frac{2}{3}$	2	$\frac{1}{6}$
$\{2\}$	0	1	0	2	$\frac{1}{6}$
total	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{3}$		1



- another optimal policy: always charge highest price in each segment:

	$v = 1$	$v = 2$	$v = 3$	price	weight
{1, 2, 3}	$\frac{1}{2}$	$\frac{1}{6}$	$\frac{1}{3}$	3	$\frac{2}{3}$
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- for any support set  $S \subseteq \{1, \dots, K\} \neq \emptyset$ , define market  $x^S$  :

$$x^S = \left( \dots, x_k^S, \dots \right) \in X,$$

with the properties that:

- 1 no consumer has valuations outside the set  $\{v_i\}_{i \in S}$ ;
- 2 the monopolist is indifferent between every price in  $\{v_i\}_{i \in S}$ .

- for every  $S$ , this uniquely defines a market

$$x^S = (\dots, x_k^S, \dots) \in X$$

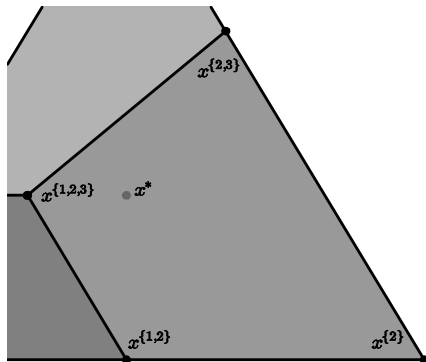
- writing  $\underline{S}$  for the smallest element of  $S$ , the unique distribution is

$$x_k^S \triangleq \begin{cases} \frac{v_S}{v_k} - \sum_{k' > k} x_{k'} & \text{if } k \in S \\ 0, & \text{if } k \notin S. \end{cases}$$

- for any  $S$ , market  $x^S$  is referred to as *extremal market*

# Geometry of Extremal Markets

- extremal markets



- set of markets  $X_{i^*}$  where uniform monopoly price  $p^* = v_{i^*}$  is optimal:

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- let  $S$  be the support of  $x$
- now we have
  - $x^S \neq x$

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## Lemma (Extremal Segmentation)

$X_{i^*}$  is the convex hull of  $(x^S)_{S \in \mathcal{S}^*}$

Sketch of Proof:

- pick any  $x \in X$  where price  $v_{i^*}$  is optimal (i.e.,  $x \in X_{i^*}$ ) but there exists  $k$  such that valuation  $v_k$  arises with strictly positive probability (so  $x_k > 0$ ) but is not an optimal price
- let  $S$  be the support of  $x$
- now we have
  - $x^S \neq x$
  - both  $x + \varepsilon(x^S - x)$  and  $x - \varepsilon(x^S - x)$  are contained in  $X_{i^*}$  for small enough  $\varepsilon > 0$

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- so  $x$  is not an extreme point of  $X_{i^*}$

## Remainder of Proof of Main Result

- Split  $x^*$  into *any* extremal segmentation
- There is a pricing rule for that one segmentation that attains *any* point on the bottom of the triangle, i.e., producer surplus  $\pi^*$  anything between 0 and  $w^* - \pi^*$ .
- The rest of the triangle attained by convexity

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  - 3 *Any* pricing rule (including maximum and minimum rules) gives the monopolist exactly his uniform monopoly profits
- So minimum pricing rule maximizes consumer surplus (bottom right corner of triangle)
  - So maximum pricing rule minimizes total surplus (bottom left corner of triangle)

## Theorem (Minimum and Maximum Pricing)

- ① *In every extremal segmentation, minimum and maximum pricing strategies are optimal;*
- ② *producer surplus is  $\pi^*$  under every optimal pricing strategy;*
- ③ *consumer surplus is zero under **maximum** pricing strategy;*
- ④ *consumer surplus is  $w^* - \pi^*$  under **minimum** pricing strategy.*

# A Simple "Direct" Construction

We first report a simple direct construction of a consumer surplus maximizing segmentation (bottom right hand corner):

- 1 first split:
  - 1 We first create a market which contains all consumers with the lowest valuation  $v_1$  and a constant proportion  $q_1$  of valuations greater than or equal to  $v_2$
  - 2 Choose  $q_1$  so that the monopolist is indifferent between charging price  $v_1$  and the uniform monopoly price  $v_{j^*}$
  - 3 Note that  $v_{j^*}$  continues to be an optimal price in the residual market
- 2 Iterate this process

# A Simple "Direct" Construction

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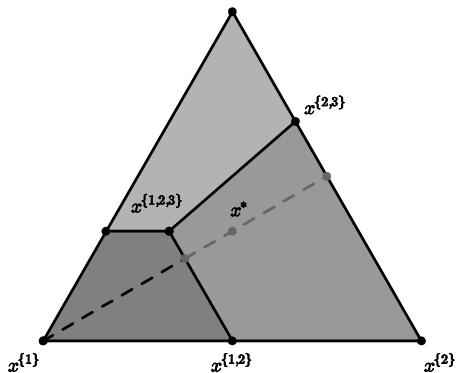
- 1 first split:
- 2 Iterate this process
- 3 thus at round  $k$ ,
  - 1 first create a market which contains all consumers with the lowest remaining valuation  $v_k$  and a constant proportion  $q_k$  of valuations greater than or equal to  $v_{k+1}$
  - 2 Choose  $q_k$  so that the monopolist is indifferent between charging price  $v_k$  and the uniform monopoly price  $v_{i^*}$  in the new segment
  - 3 Note that  $v_{i^*}$  continues to be an optimal price in the residual market

# A Simple "Direct" Construction

In our three value example, we get:

	$v = 1$	$v = 2$	$v = 3$	price	weight
first segment	$\frac{1}{2}$	$\frac{1}{4}$	$\frac{1}{4}$	1	$\frac{2}{3}$
second segment	0	$\frac{1}{2}$	$\frac{1}{2}$	2	$\frac{1}{3}$
total	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{3}$		1

# A Simple "Direct" Construction





# Advice for the Consumer Protection Agency?

- Allow producers to offer discounts (i.e., prices lower the uniform monopoly price)
- Put enough high valuation consumers into discounted segments so that the uniform monopoly price remains optimal

# A Dual Purpose Segmentation: Greedy Algorithm

- 1 Put as many consumers as possible into extremal market  $x^{\{1,2,\dots,K\}}$
- 2 Generically, we will run out of consumers with some valuation, say,  $v_k$
- 3 Put as many consumers as possible into residual extremal market  $x^{\{1,2,\dots,K\}/\{k\}}$
- 4 Etc....

- In our three value example, we get first:

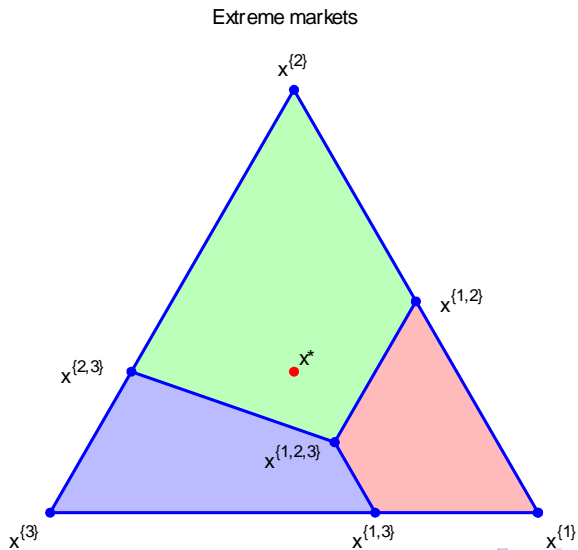
	$v = 1$	$v = 2$	$v = 3$	weight
$\{1, 2, 3\}$	$\frac{1}{2}$	$\frac{1}{6}$	$\frac{1}{3}$	$\frac{2}{3}$
$\{2, 3\}$	0	$\frac{2}{3}$	$\frac{1}{3}$	$\frac{1}{3}$
total	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{3}$	1

- Then we get

	$v = 1$	$v = 2$	$v = 3$	weight
market 1	$\frac{1}{2}$	$\frac{1}{6}$	$\frac{1}{3}$	$\frac{2}{3}$
market 2	0	$\frac{1}{3}$	$\frac{2}{3}$	$\frac{1}{6}$
market 3	0	1	0	$\frac{1}{6}$
total	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{3}$	

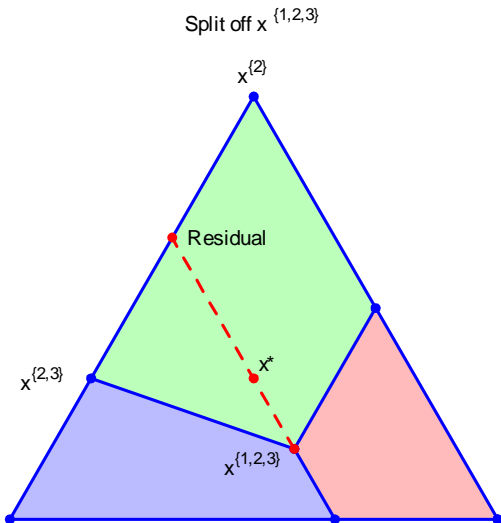
# A Visual Proof: Extremal Markets

- extremal markets  $x^{\{\dots\}}$



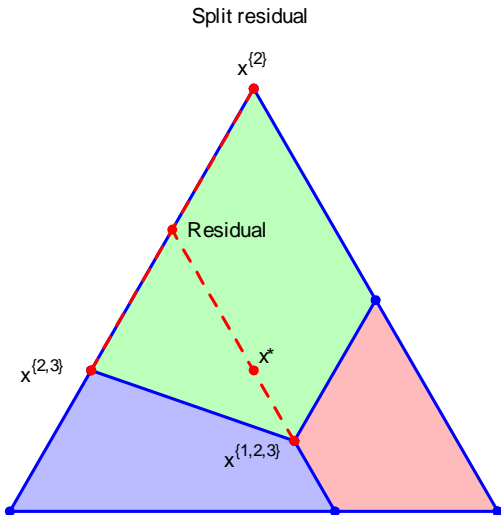
# A Visual Proof: Splitting into Extremal Markets

- splitting the aggregate market  $x^*$  into extremal markets  $x^{\{\dots\}}$



# A Visual Proof: Splitting and Greedy Algorithm

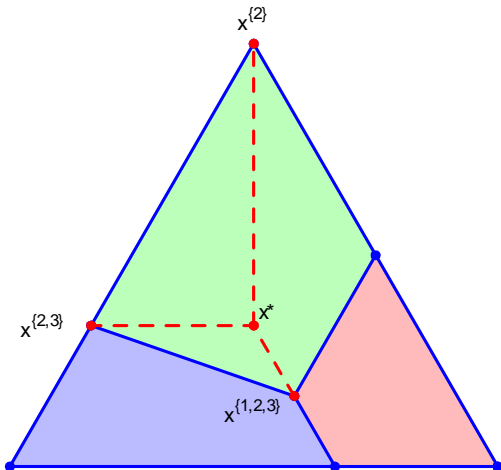
- splitting greedily: maximal weight on the maximal market



# A Visual Proof: Extremal Market Segmentation

- splitting the aggregate market  $x^*$  into extremal market segments all including  $p^* = 2$

Final segmentation





- minimal and maximal pricing rule maintained  $\pi^*$
- first degree price discrimination resulted in third vertex

## Theorem (Surplus Triangle)

*There exists a segmentation and optimal pricing rule with consumer surplus  $u$  and producer surplus  $\pi$  if and only if  $(u, \pi)$  satisfy  $u \geq 0$ ,  $\pi \geq \pi^*$  and  $\pi + u \leq w^*$*

- convexity of information structures allows to establish the entire surplus triangle

- All results extend
- Main result can be proved by a routine continuity argument
- Constructions use same economics, different math (differential equations)
- Segments may have mass points

# Third Degree Price Discrimination

- classic topic:
  - Pigou (1920) *Economics of Welfare*
  - Robinson (1933) *The Economics of Imperfect Competition*
- middle period: e.g.,
  - Schmalensee (1981)
  - Varian (1985)
  - Nahata et al (1990)
- latest word:
  - Aguirre, Cowan and Vickers (AER 2010)
  - Cowan (2012)

## Existing Results: Welfare, Output and Prices

- examine welfare, output and prices
- focus on two segments
- price rises in one segment and drops in the other if segment profits are strictly concave and continuous: see Nahata et al (1990))
- Pigou:
  - welfare effect = output effect + misallocation effect
  - two linear demand curves, output stays the same, producer surplus strictly increases, total surplus declines (through misallocation), and so consumer surplus must strictly decrease
- Robinson: less curvature of demand ( $-\frac{p \cdot q''}{q'}$ ) in "strong" market means smaller output loss in strong market and higher welfare

# Our Results (across all segmentations)

- Welfare:
  - Main result: consistent with bounds, anything goes
  - Non first order sufficient conditions for increasing and decreasing total surplus (and can map entirely into consumer surplus)
- Output:
  - Maximum output is efficient output
  - Minimum output is given by *conditionally efficient* allocation generating uniform monopoly profits as total surplus (note: different argument)
- Prices:
  - all prices fall in consumer surplus maximizing segmentation
  - all prices rise in total surplus minimizing segmentation
  - prices might always rise or always fall *whatever* the initial demand function (this is sometimes - as in example - consistent with weakly concave profits, but not always)

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- we study what drives our results by seeing what happens as we move towards general screening problems by adding a little non-linearity
- corresponds to Pigou's "second degree price discrimination", i.e., charging different prices for different quantities / qualities

## Re-interpret our Setting and adding small concavity

- Our main setting: Consumer type  $v$  consuming quantity  $q \in \{0, 1\}$  gets utility  $v \cdot q$

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- Note that efficient allocation for all types is 1

## Three Types and Three Output Levels

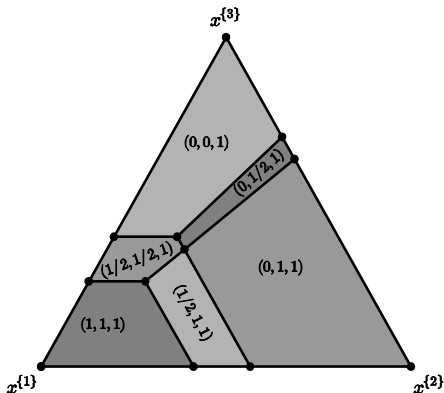
- Suppose  $v \in \{1, 2, 3\}$ ;  $q \in \{0, \frac{1}{2}, 1\}$
- Always efficient to have allocation of 1
- Note that in this case, utilities are given by

	0	$\frac{1}{2}$	1
1	0	$\frac{1}{2} + \varepsilon$	1
2	0	$1 + \varepsilon$	2
3	0	$\frac{3}{2} + \varepsilon$	3

- contract  $q = (q_1, q_2, q_3)$  specifies output level for each type
- six contracts which are monotonic and efficient at the top:
  - $(0, 0, 1)$ ,  $(0, \frac{1}{2}, 1)$ ,  $(0, 1, 1)$ ,  $(\frac{1}{2}, \frac{1}{2}, 1)$ ,  $(\frac{1}{2}, 1, 1)$  and  $(1, 1, 1)$
- Now we can look at analogous simplex picture
- Illustrates geometric structure in the general case



- richer partition of probability simplex

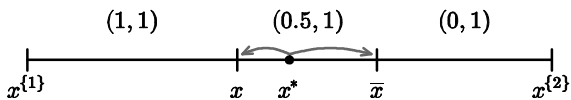


- additional allocations beyond binary appear as optimal

## Two Types and Three Output Levels

- Now restrict attention to  $v \in \{1, 2\}$
- probability simplex becomes unit interval
- denote by  $x$  probability of low valuation:

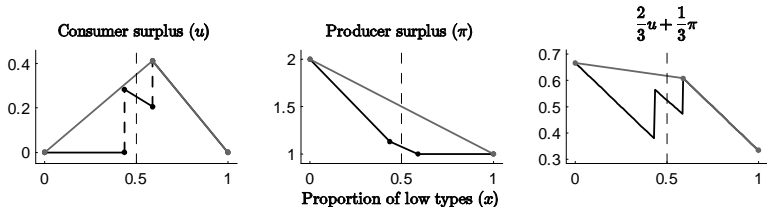
$$x \triangleq \Pr(v = 1)$$



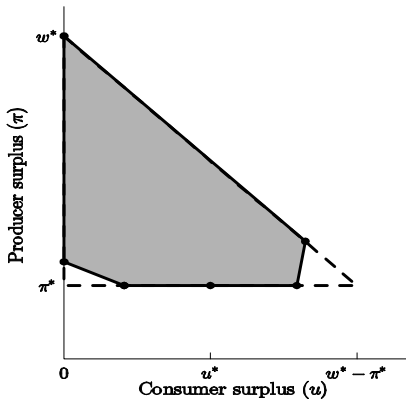
- extremal markets are  $\underline{x}$  and  $\bar{x}$

# Surplus and Concavified Surplus

- Now it is natural to plot consumer surplus and producer surplus as a function of  $x$ , the probability of type 1



- Now solving for feasible (consumer surplus, producer surplus pairs) for  $x = \frac{1}{2}$  comes from concavifying weighted sums of these expressions

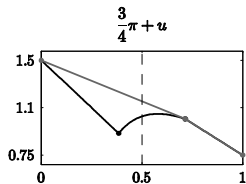
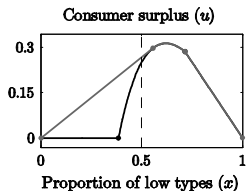
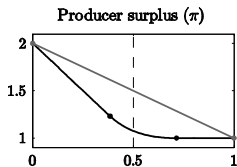


## Two Types, Continuous Output

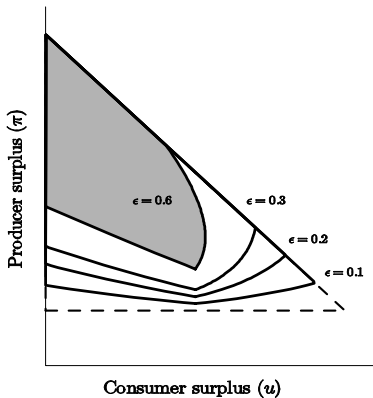
- Now allow any  $q \in [0, 1]$
- If  $x$  is the proportion of low types, the optimal contract is now:

$$\tilde{q}(x) = \begin{cases} 0, & \text{if } x \leq \frac{1}{2+4\varepsilon} \\ \frac{1}{2} - \frac{1}{8\varepsilon} \left(2 - \frac{1}{x}\right), & \text{if } \frac{1}{2+4\varepsilon} \leq x \leq \frac{1}{2-4\varepsilon} \\ 1, & \text{if } x \geq \frac{1}{2-4\varepsilon} \end{cases}$$

# Two Types, Continuous Output



# Two Types, Continuous Output



- 1 The set of prior distributions of types where it is possible to attain bottom left and bottom right corner will shrink fast as the setting gets more complex
- 2 As long as there are a finite set of output levels,
  - 1 There is an analogous restriction to extreme points of best response regions of the simplex (geometric approach translates)
  - 2 The "bottom flat" survives: there is an open set of information rents consistent with principal getting uninformed profit
- 3 With continuum output levels
  - 1 The "bottom flat" goes
  - 2 Multiple information rents consistent with other levels of consumer profit, approaching the triangle continuously as we approach a linear case



- ① Kamenica and Gentzkow (2010): Suppose that a sender could commit (before observing his type) to cheap talk signals to send to a receiver. What would he send?
- ② de facto, this is what happened in Aumann and Maschler (1995) repeated games with one sided information who showed sender "concavifies" payoffs
- ③ We can solve for feasible surplus pairs by this method if the "sender" were a social planner maximizing a arbitrary weighted sum of consumer and producer surplus and the "receiver" were the monopolist
- ④ Very helpful in two type case, implicit in many type case

- robust predictions research agenda....
- the set of all outcomes that could arise in Bayes Nash equilibrium in given "basic game" for all possible information structures = "Bayes correlated equilibria"
  - "The comparison of information structures in games: Bayes correlated equilibrium and individual sufficiency" (general theory)
  - "Robust predictions in games with incomplete information games" (applications in symmetric continuum player linear best response games, Ecta (2013))
- seller problem here is single player application
- this paper is by-product of many player application:
  - Bergemann, Brooks and Morris: "Extremal Information Structures in First Price Auction"

- First price auction
- Bidder  $i$ 's valuations drawn according to cdf  $F_i$
- Lower bound on interim bidder surplus of bidder with valuation  $v$  is

$$\underline{u}_i(v) = \max_b (v - b) \prod_{j \neq i} F_j(b)$$

- Lower bound on ex ante expected surplus of bidder  $i$  is

$$\underline{U}_i = \int_{v=0}^1 \underline{u}_i(v) f_i(v) dv$$

- Upper bound on expected revenue is total expected surplus minus each bidder's surplus lower bound
- Claim: there is an information structure where these bounds are attained in equilibrium

# Auction Teaser: Information Structure Attaining the Lower Bound

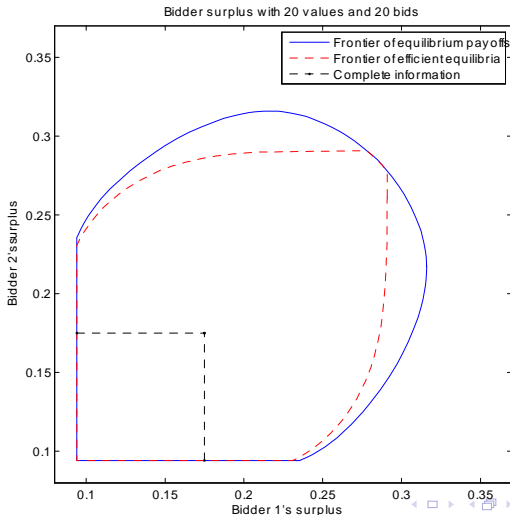
- Tell each bidder if he has the highest value or not
- Losing bidders bid their values and lose (undominated strategy)
- Winning bidder's "uniform monopoly profit" (maximum profit if he knows nothing about the losing bid) is now the lower bound  $\underline{U}_i$
- Our main result states that we can provide (partial) information to the winner about highest losing bid in just such a way that he is still held down to his uniform monopoly profit and always wins

# Two Bidders: Information and Revenue

- 2 bidders, valuations uniform on  $[0, 1]$
- Ex ante expected surplus is  $\frac{2}{3}$
- No information:
  - bid  $\frac{1}{2}v$ , each bidder surplus  $\frac{1}{6}$ , revenue  $\frac{1}{3}$
- Complete information = Bertrand:
  - each bidder surplus  $\frac{1}{6}$ , revenue  $\frac{1}{3}$
- Our intermediate information structure:
  - each bidder surplus  $\frac{1}{12}$ , revenue  $\frac{1}{2}$

# The Payoff Space of the Bidders

- distribution of bidders (surplus) and implications for revenue equivalence, ...



- It is feasible and interesting to see what happens under many information structures at once.
- This methodology generates striking new answers for classical economic questions
- In **mechanism design** we design the payoffs of the game, assuming the information structure is fixed
- In **information design** , we design the information received by the players, assuming the game is fixed.

# Do We Care about Extremal Segmentations?

- extremal segmentations are "extreme"...
- might not arise exogenously....
- but suppose someone could choose segments endogenously?



# Endogenous Segmentations and a Modern Perspective

- extremal segmentations are "extreme"
- might not arise exogenously
- but suppose someone could choose segments endogenously?
- Google knows everyone's values of everything (pretty much)
- Google wants to "do no evil"
- Operationalization of "do no evil": report noisy signals of values to sellers in such a way that sellers choose to price discriminate in a way that attains efficiency and gives all the efficiency gains to consumers