The Relationship Between Cognitive Cultural Intelligence and Dominating Conflict Resolution Style in the Industrial Sector in Egypt

Sayed M. ElSayed Elkhouly, Ain Shams University, Egypt
Amer Mohamed Gamaleldin, Asec Automation, Egypt

EXECUTIVE SUMMARY

This paper examined the relationship between cognitive CQ (as one component of cultural intelligence CQ) and the dominating style of handling conflict. A survey was conducted through collecting data from 154 managers working at industrial sectors in Egypt. Results indicated that significant means differences exist in both cognitive CQ and usage of the dominating style related to knowledge of foreign language and nationality, and no statistically significant means differences with respect to gender. The results further revealed that cognitive CQ has significant inverse relationship with dominating styles, and cognitive CQ significantly negatively predicts dominating style.

Keywords: Cultural intelligence CQ, Conflict resolution styles, Egyptians, Europeans