Examsing the Relationship between Cultural Intelligence and Conflict Resolution Styles in the Industrial Sector in Egypt

Sayed M. Elsayed ElKhouly, Ain Shams University
Mohamed Gamal Amer, Asec Automation

EXECUTIVE SUMMARY

This research examined the relationship between Cultural Intelligence (CQ) and Conflict Resolution Styles (CRS) in a sample of managers (Egyptians and Europeans) working in Egypt. A survey instrument was administered in English. The results showed that there were no statistically significant means differences of both cultural intelligence and conflict resolution styles related to gender or level of experience, while there were significant means differences in both cultural intelligence and conflict resolution styles related to nationality and language knowledge. The results showed that cultural intelligence CQ has significant positive correlation with integrating style and significant negative correlation with dominating style.

Keywords: Cultural intelligence, Conflict resolution, Egypt