

Union College

Bedbugs Protocols

If you receive a call from a resident of a college owned property who suspects his/her living space may have bedbugs, please complete the following steps:

- 1) Instruct the resident not to remove any items from his/her living space such as mattresses, box springs, furniture, luggage, bedding or clothing. If there are bed bugs present, moving these items may increase the infestation area.

- 2) Assure the resident that bed bugs are not a health hazard and s/he should not feel bad; bed bugs are easily transported from different locations such as buses or taxis and by luggage, backpacks or other items that are placed on infested soft or upholstered surfaces.

- 3) If you are not a member of Environmental Health & Safety (EHS) or Residential Life (RL), tell the resident you will inform EHS and RL and that these Departments will be contacting them shortly. Obtain the resident's name, address (include apartment number) or dorm room number, cell phone number and date & time of the call.

- 4) Call Director of EHS, Liz Dobson-Davis, at 518-388-6340 (office) or 518-925-2753 (cell) and the on-call Resident Director (RD) at 518-698-5031, with the above listed information. If EHS or the RD aren't available, call Campus Safety at 518-388-6911.

5) EHS or the on-call RD or Campus Safety shall call either company to schedule an inspection:

- Superior Bed Bug Services (Chris Wild): 518-243-0085 (24/7 #)
- Adirondack Pest Control: 518-393-3897 (M-F 8:00 AM-4:00 PM) or 518-709-5975 (Emergency #).

6) EHS, Residential Life or Campus Safety should then contact the resident to let him/her know of the inspection date & time. If the resident requests temporary housing, contact the on-call Residential Director at 518-698-5031. Residents should only take items with them including clothing, sneakers and backpacks that have been run in a hot dryer for at least 30 minutes.

7) The initial inspection will determine if bed bugs are actually present. If results are negative, EHS can assist Residential Life to determine cause of concern. If bed bugs are present, the Inspector will inform EHS that thermal remediation is required and EHS will notify Residential Life. This treatment method involves heating an area to temperatures between 113-135 degrees Fahrenheit, for a period of 5-6 hours. The treatment effectively kills bed bugs, including eggs and nymphs. Residents are required to prepare their living space for the treatment, based on guidelines provided by the inspection company and must sign a disclosure form. If bedbugs are identified in a resident's living space, his/her vehicle should also undergo thermal remediation. In addition, adjacent apartments or rooms should be inspected.