

| Criteria | Ratings | | | | | | Pts |
|--|---|--|--|--|---|---|---------|
| The learner completed the encounter in an organized manner. | 6.0 pts Strongly Agree The learner exceeded expectations. | 5.0 pts Agree The learner met expectations | 4.0 pts Somewhat agree The learner almost met the expectations | 3.0 pts Somewhat Disagree The learner did not meet expectations. | 2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations | 1.0 pts Strongly Disagree The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate. | 6.0 pts |
| The learner used restatement, reflection, and clarification to indicate that he/she was listening to the SP. | 6.0 pts Strongly Agree The learner exceeded expectations. | 5.0 pts Agree The learner met expectations | 4.0 pts Somewhat agree The learner almost met the expectations | 3.0 pts Somewhat Disagree The learner did not meet expectations. | 2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations | 1.0 pts Strongly Disagree The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate. | 6.0 pts |
| The learner summarized each concern, described the management plan, and provided a follow-up plan. | 6.0 pts Strongly Agree The learner exceeded expectations. | 5.0 pts Agree The learner met expectations | 4.0 pts Somewhat agree The learner almost met the expectations | 3.0 pts Somewhat Disagree The learner did not meet expectations. | 2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations | 1.0 pts Strongly Disagree The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate. | 6.0 pts |

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|--|---|--|--|--|---|---|---------|
| <p>The learner's affect (eg. body language, facial expressions, and emotional tone) were appropriate for the scenario.</p> | <p>6.0 pts Strongly Agree The learner exceeded expectations.</p> | <p>5.0 pts Agree The learner met expectations</p> | <p>4.0 pts Somewhat agree The learner almost met the expectations</p> | <p>3.0 pts Somewhat Disagree The learner did not meet expectations.</p> | <p>2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations</p> | <p>1.0 pts Strongly Disagree The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.</p> | 6.0 pts |
| <p>The learner allowed sufficient time for the SP to respond.</p> | <p>6.0 pts Strongly Agree The learner exceeded expectations.</p> | <p>5.0 pts Agree The learner met expectations</p> | <p>4.0 pts Somewhat agree The learner almost met the expectations</p> | <p>3.0 pts Somewhat Disagree The learner did not meet expectations.</p> | <p>2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations</p> | <p>1.0 pts Strongly Disagree The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.</p> | 6.0 pts |
| <p>The learner expressed empathy to my situation in his/her responses.</p> | <p>6.0 pts Strongly Agree The learner exceeded expectations.</p> | <p>5.0 pts Agree The learner met expectations</p> | <p>4.0 pts Somewhat agree The learner almost met the expectations</p> | <p>3.0 pts Somewhat Disagree The learner did not meet expectations.</p> | <p>2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations</p> | <p>1.0 pts Strongly Disagree The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.</p> | 6.0 pts |

| Criteria | Ratings | | | | | | Pts |
|---|---|--|--|--|---|---|---------|
| I know why my milk came in late. | 6.0 pts Strongly Agree The learner exceeded expectations. | 5.0 pts Agree The learner met expectations | 4.0 pts Somewhat agree The learner almost met the expectations | 3.0 pts Somewhat Disagree The learner did not meet expectations. | 2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations | 1.0 pts Strongly Disagree The learner did not go over this information with me. | 6.0 pts |
| I know why my breasts are engorged. | 6.0 pts Strongly Agree The learner exceeded expectations. | 5.0 pts Agree The learner met expectations | 4.0 pts Somewhat agree The learner almost met the expectations | 3.0 pts Somewhat Disagree The learner did not meet expectations. | 2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations | 1.0 pts Strongly Disagree The learner did not go over this information with me. | 6.0 pts |
| I know how to perform breast massage for engorgement. | 6.0 pts Strongly Agree The learner exceeded expectations. | 5.0 pts Agree The learner met expectations | 4.0 pts Somewhat agree The learner almost met the expectations | 3.0 pts Somewhat Disagree The learner did not meet expectations. | 2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations | 1.0 pts Strongly Disagree The learner did not go over this information with me. | 6.0 pts |
| I know how to perform hand expression. | 6.0 pts Strongly Agree The learner exceeded expectations. | 5.0 pts Agree The learner met expectations | 4.0 pts Somewhat agree The learner almost met the expectations | 3.0 pts Somewhat Disagree The learner did not meet expectations. | 2.0 pts Disagree This would be an area where the learner would require a lot of growth to meet expectations | 1.0 pts Strongly Disagree The learner did not go over this information with me. | 6.0 pts |
| Total Points: 60.0 | | | | | | | |