Criteria	Ratings						Pts
The learner completed the encounter in an organized manner.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.	6.0 pts
The learner used restatement, reflection, and clarification to indicate that he/she was listening to the SP.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.	6.0 pts
The learner summarized each concern, described the management plan, and provided a follow-up plan.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**2.0 pts Disagree** The learner did not meet expectations.	**1.0 pts Strongly Disagree** The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.	6.0 pts

Criteria	Ratings						Pts
The learner's affect (eg. body language, facial expressions, and emotional tone) were appropriate for the scenario.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.	6.0 pts
The learner allowed sufficient time for the SP to respond.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.	6.0 pts
The learner expressed empathy to my situation in his/her responses.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not complete this criterion (eg. ran out of time), was offensive, or inappropriate.	6.0 pts

Criteria	Ratings						Pts
I know why my nipples hurt.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not go over this information with me.	6.0 pts
I know why my baby has unusual GI symptoms.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not go over this information with me.	6.0 pts
I have been told I have enough milk to support my baby's growth.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not go over this information with me.	6.0 pts
I know how to get mental health support.	**6.0 pts Strongly Agree** The learner exceeded expectations.	**5.0 pts Agree** The learner met expectations	**4.0 pts Somewhat agree** The learner almost met the expectations	**3.0 pts Somewhat Disagree** The learner did not meet expectations.	**2.0 pts Disagree** This would be an area where the learner would require a lot of growth to meet expectations	**1.0 pts Strongly Disagree** The learner did not go over this information with me.	6.0 pts

Total Points: 60.0