

# CCCC 2017 Accessibility Guide

## Portland, OR

### Welcome!

Welcome to Portland! Portland is a vibrant, diverse city with so much to do and experience. Our goal is to help you prepare for your visit and ensure as many people as possible get to experience this year's convention location.

We have attempted to address many accessibility issues that attendees should find useful during their trip to Portland for the 2017 CCCC. There may be questions or needs that have not been addressed here. Please feel free to contact us so that we may address your concerns individually.

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## I. At the Conference

The Committee on Disability Issues in College Composition and the local Accessibility Committee are committed to making the CCCC accessible for all attendees. If you need to request accommodations such as sign language interpreting or Computer Assisted Real Time Captioning (CART) that may require advance planning on the part of NCTE/CCCC staff, please contact Emily Nafziger ([enafziger@ncte.org](mailto:enafziger@ncte.org))--she can best meet your needs if you contact her before February 28, 2017.

While this guide focuses on many aspects of the physical locations of the conference and getting around the city of Portland, this commitment to making CCCC accessible for all attendees extends beyond that. Another dimension of access involves ensuring that presentations themselves are accessible to all conference attendees. Much more information about accessibility measures for presentations can be found at the Composing Access website (<https://u.osu.edu/composingaccess/>), which includes a number of documents and videos with ideas for how to enhance accessibility in conference presentations. We strongly encourage all conference attendees to review these suggestions in planning presentations in all formats. If you know of a conference presenter who is not aware of the Composing Access website, please share the site with them so that more CCCC presentations are accessible for all attendees.

### Oregon Convention Center Floor Plans

At this link, you can download a detailed guide to the Oregon Convention Center, with dimensions of rooms and floor plan drawings, as well as a map of the area immediately around the Oregon Convention Center. It is a 6-page PDF document.

[https://www.oregoncc.org/sites/default/files/OCC\\_floor\\_plan\\_specs.pdf](https://www.oregoncc.org/sites/default/files/OCC_floor_plan_specs.pdf).

### Access Table

The CCCC Access table will be near Registration in the Ginkoberry Concourse of the Oregon Convention Center (ground floor). Volunteers will be available during regular conference hours to offer assistance with mobility and other access issues, including but not limited to helping to solve problems with space, sound, scent, or lighting; helping conference attendees navigate from session to session; and connecting attendees to resources.

Interaction or communication badges will be available at this table. Interaction badges are red, yellow, and green slips of paper that can be slid into CCCC plastic name badge holders. Red indicates that the person does not want to be approached at this time but responding to their approach would be fine. Yellow indicates that this person would not like to

interact with people they don't know; if this person approaches you, interacting is fine. Green indicates that this person is open to conversation even if they do not know you and even if they may have trouble initiating. Purple will also provide a sign language and CART coordinator at the Access table to help with last-minute requests or any issues that might arise at the conference.

## Tweet Using the #dis Hashtag

Tweeting at academic conferences is becoming more common, and it can be a great way to increase accessibility for folks who 1) cannot physically attend the conference, 2) cannot attend a particular session because of scheduling conflicts, or 3) want to participate in the conversation in crip time. If you're tweeting at a disability- or accessibility-related session, please use the #dis hashtag along with the official #4c17 hashtag. Not only will this provide greater access but it is also an opportunity to highlight the great work that everyone is doing and will make it easier to archive these important conversations. Storified versions of previous disability- and accessibility-related tweets from CCCC are hosted on [disabilityrhetoric.com](http://disabilityrhetoric.com). If you note accessibility issues in the conference space itself or have ideas about increasing accessibility, tweet it!

## Sign Language Interpreters and CART

Sign Language Interpreters and CART will be available at the convention. To request Sign Language Interpreters or CART services for the conference, please contact Emily Nafziger ([enafziger@ncte.org](mailto:enafziger@ncte.org)). To learn more about sign language interpreters, check this website: <https://www.rid.org>. For information about CART, click on this link: <http://www.ncra.org/About/content.cfm?ItemNumber=10149>.

For the 2017 conference, sign language and CART services will be provided by Purple. Once you have registered, you can contact Purple directly by reaching out to the CCCC coordinator, Julie Gebron: 1-800-900-9478, extension 1204 or via email at [julie.gebron@purple.us](mailto:julie.gebron@purple.us).

## Wheelchair and Scooter Rentals

CCCC will be covering the cost of scooter and wheelchair rentals from the OCC. Individuals requiring these should contact the OCC administrative offices at 503-235-7575 but the rental fees will be charged to CCCC, not to individuals.

## Quiet Room

The Quiet Room is in C127; the convention center is two levels; most break out sessions are on the ground floor (level 1); the ballrooms are on the second floor and will house some larger sessions and other big events. Quiet rooms are intended to provide a quiet, calm space where convention attendees can spend time away from the noise, lights, and other stimuli of conference spaces. The quiet rooms are not available for conversations or meetings.

For personal use on your earphones, ambient sound and other noise canceling can be found through MyNoise.net (free and available via web browser and app) and Sleep Pillow Sounds <http://www.clearskyapps.com/portfolio/sleep> (free trial version, sound mixes with the paid full version).

## Lactation Room

The Lactation Room is located in the Oregon Convention Center Administration offices, Level Two. Ask for the Nursing Mothers Room.

## Family Room/Gaming Room

The Family Room is located in the Oregon Convention Center, room D129. This room is for CCCC participants who bring children with them to the conference, but there are no childcare providers available in this room. There will be room for children to bring their own activities.

Books, writing materials, and other materials will be provided, as well as games from the CCCC's Games and Play Group. Children must be accompanied by a parent or guardian.

## Weather

Typically, weather in Portland during late March and early April ranges between 50 and 70 degrees fahrenheit. It is very frequently rainy, though typically light showers rather than heavy downpours. As always, please be sure to check the weather before packing. Sweaters or very light jackets will be good for inside the conference areas and late evenings since temperatures may vary.

Tree pollen season is likely to be in full swing by the time of the conference. If you have allergies, plan on bringing whatever medications you normally take. Pseudoephedrine is only available by prescription in the state of Oregon, so don't count on being able to buy it once you are here.



## II. Arriving in Portland

The Local Arrangements Committee put together some materials on getting to/from the airport. You can access those on their website at <https://sites.google.com/a/pdx.edu/4cportland/home/transportation/airports> and we have replicated that information below.

### Getting to and from the Airport

A trip between the airport and the area around either downtown Portland or the convention center will take between 20-30 minutes. Transportation options departing the airport are all accessed from the baggage claim level. The roadway outside of baggage claim has several islands dedicated to different types of transportation. Consult the second map here for more information: <http://cdn.portofportland.com/pdfs/GroundTransportationMap.pdf>.

#### Public Transit

The Max Light rail is a quick and affordable way to travel between the airport and the city of Portland. The only Max line that serves the airport is the Red Line. This line takes passengers directly to the convention center area and into downtown. This map shows the Max system: <http://trimet.org/maps/img/railsystem.png>. Guests staying in accommodations near the convention center will most likely use NE 7<sup>th</sup> or Convention Center stops. Those staying downtown should consult their accommodations, but might find either the Mall/SW 5<sup>th</sup> or Pioneer Square North stops convenient.

You will need to purchase your fare before boarding the light rail. There are kiosks inside the airport, near the exit for the light rail (this is on the baggage claim level), and there are kiosks outside at the light rail boarding platform. Adult tickets cost \$5 for a day pass or \$2.50 for 2 ½ hours. The kiosks accept credit/debit cards and cash. You can also purchase a day fare using your smartphone with the TriMet tickets App <http://trimet.org/app/index.htm>.

The TriMet system is accessible for users of mobility devices and for riders with sensory impairments. For more information, please consult: <http://trimet.org/access/max.htm>.

#### Shuttles

Unlike some cities, Portland's airport shuttle service is not very convenient or extensive. Unless you are staying at a major hotel downtown, it might be cheaper and easier to seek alternatives to shuttle transportation.

Blue Star Shuttle Service: This locally owned shuttle service has several different options.

The Downtown Express Airport Shuttle has regularly scheduled stops for travel to and from the airport at four downtown hotels (the Benson, the Marriott City Center, the Hilton Portland and Executive Tower, and the Marriott Downtown). It also serves other downtown hotels by reservation. Find schedule and reservation information at <http://www.bluestarbus.com/downtown-shuttle-schedule.php>. This service costs \$14 one-way and \$24 round-trip. Reservations are not required for service *from* regular downtown stops to the airport between 4:10 am and 7:00 pm.

The Door-to-Door Airport Shuttles serve destinations not included in the Downtown Express Airport Shuttle Service. Prices vary by destination. Go to <http://www.bluestarbus.com/airport-shuttle.php> to get more information and receive a fare quote.

Green Transportation: This is a reservation-only shuttle service. For more information, go to [https://www.portlandgreencabtaxishuttle.com/portland\\_pdx\\_airport\\_shuttle\\_transport.htm](https://www.portlandgreencabtaxishuttle.com/portland_pdx_airport_shuttle_transport.htm).

USA Airport Shuttle Service: This is a reservation-only shuttle service that costs \$50 one-way within Portland. For more, see <http://www.portlandride.com/>.

### **Taxis**

Several taxi companies serve the airport, including the following list. You can hail a taxi at the airport's taxi stand that is located on the far island in the roadway outside baggage claim. Taxi fares one-way from the airport to the area around the convention center or downtown will cost approximately \$35-\$40, before tip.

- Broadway Cab: 503-333-3333. <http://www.broadwaycab.com>
- Green Cab: 503-234-1414. <https://www.portlandgreencabtaxishuttle.com/>
- New Rose City: 503-282-7707. <http://www.newrosecitycabco.com/home.html>
- PDX Yellow Cab: 503-841-6328. <http://www.pdxyellowcab.com/>

### **Lyft and Uber**

Both Lyft and Uber serve the airport. To pick up your ride, go to the far left of the first island on the roadway outside baggage claim. The area where Lyft and Uber pick up passengers is labeled "Transportation Network Companies." A one-way ride on Lyft between the airport and the convention center or downtown will cost approximately \$25-\$35.

### **Car Rentals**

The major national car rental brands serve the airport. Avis, Dollar, Enterprise, Hertz, and

National are located on-site. Other companies, such as Alamo, Budget, and Thrifty are off-site and accessed by shuttle.

### III. Getting Around In Portland

Getting around in Portland will involve using the MAX Light Rail, particularly if you are not staying at the Doubletree, the only convention hotel that is walking distance to the Oregon Convention Center (see more on hotels below).

#### MAX Passes

Free public transportation passes good for the length of the conference are available at conference registration for convention attendees who have access needs.

#### Riding the MAX Light Rail

The MAX Light Rail system connects many of the important conference locations. It can be used to travel from the Portland Airport to the conference hotels or convention center.

For full guide on using the MAX, see the following website: <http://trimet.org/guide/max.htm>

#### How to Ride:

1. You must have a valid ticket or pass *before* boarding MAX. Ticket machines and validators are located at the station. Remember to activate your mobile ticket before boarding.
2. Signs and audio announcements at the station indicate where to wait and when the next train is due. Signs on the front of each train and audio announcements identify the line (Blue, Green, Orange, Red or Yellow) and destination.
3. As MAX approaches, stay well behind the white bumpy tiles and wait for the train to come to a complete stop.
4. The doors will open automatically and you can board the train. If you're standing, move back so others can board.
5. MAX stops at every station, so you don't need to signal the operator to get on or off. The station name is announced before each stop and appears on a reader board overhead.

#### Important MAX Stops

**Portland Airport:** Red Line

**Convention Center:** Red Line, Blue Line, Green Line

The Convention Center MAX stop is a convenient place to change to the Blue or Yellow Lines, which will take you to the conference hotels on South Broadway.

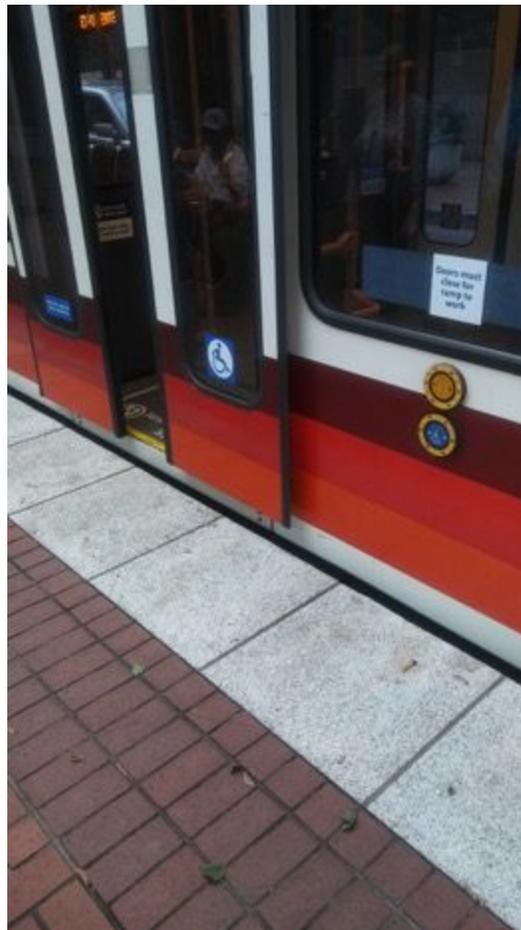
**Union Station/NW 6<sup>th</sup> & Hoyt MAX Station:** Blue Line, Yellow Line, Orange Line  
This is the AMTRAK and Greyhound station.

**SW 6<sup>th</sup> & Pine MAX Station:** Blue line, Green Line, Yellow Line  
This stop is closest to the Benson Hotel and the Portland Marriot City Center

**Pioneer Place/SW 5<sup>th</sup> Ave MAX Station:** Green Line, Yellow Line, Orange Line  
This stop is closest to Hilton Portland & Executive Tower

## Accessibility on the MAX

MAX Light Rail trains have a range of accessibility features. There are wheelchair accessible entrances located at the middle of each car. Look for the blue button to request the entrance ramp.



*Image description:* this image shows the center doors of the MAX train opening. Approximately two feet to the right of the opening door is a blue button used to activate the ramp. A sign above the button reads “Doors must close for ramp to work.”

The following link provides an overview of all accessibility features on the MAX:

<http://trimet.org/access/max.htm>

## IV. Conference Hotels

### 1. Hilton Portland and Executive Tower

921 SW Sixth Avenue, Portland OR 97204

503-226-1611

The Hilton includes a detailed list of accessibility features for its hotel rooms at this link on their website:

<http://www3.hilton.com/en/hotels/oregon/hilton-portland-and-executive-tower-PDXPHHH/accommodations/accessible.html>

Below, we replicate the Hilton's list of accessibility features in case any are ones you want to query about while contacting the hotel.

The Following Features Are Available:

Accessible Rooms

Accessible business center

Accessible concierge desk

Accessible elevators

Accessible exercise facility

Accessible guest rooms with mobility features with entry or passage doors that provide 32" of clear width

Accessible hotel restaurant

Accessible meeting rooms

Accessible parking

Accessible parking spaces for cars in the self-parking facility

Accessible public entrance

Accessible registration desk

Accessible route from the accessible public entrance to the accessible guestrooms

Accessible route from the accessible public entrance to the registration area

Accessible route from the hotel's accessible entrance to the meeting room/ballroom area

Accessible route from the hotel's accessible public entrance to at least one restaurant

Accessible route from the hotel's accessible public entrance to the business center

Accessible route from the hotel's accessible public entrance to the exercise facilities

Accessible route from the hotel's accessible public entrance to the spa

Accessible route from the hotel's accessible public entrance to the swimming pool

Accessible swimming pool

Accessible transportation with advance notice

Assistive listening devices for meetings upon request

Closed captioning on televisions or closed captioning decoders

Digital alarm clock available with sound and a vibrating pad

Digital alarm clock available with sound and strobe light

Grab bars in bathroom

Hotel complies with ADA Guidelines  
 Hotel complies with the Americans with Disabilities Act of 1990  
 Level or ramp entrance into the building  
 Lowered emergency evacuation instructions  
 Public Areas/Facilities accessible for physically challenged  
 Roll-in Shower  
 Rooms accessible to wheelchairs (no steps)  
 Service support animals welcome  
 Strobe alarms  
 TTY for guest use  
 Valet only parking  
 Van-accessible parking in the self-parking facility  
 Vibrating fire alarm available  
 Visual alarm for hearing impaired  
 Visual alarms for hearing impaired in hallways  
 Visual alarms for hearing impaired in public areas  
 Wheelchair ramp for lobby/reception access

## 2. Marriott City Center

520 Southwest Broadway  
 503.226.6300

The staff at this hotel were well prepared to discuss the hotel's accessibility. The hotel has 9 accessible rooms, including 6 rooms with single king-sized beds (2 of which have roll-in showers), and 3 rooms with two double beds (1 of which has a roll-in shower). In addition, this hotel has accessible restaurant and lounge. Staff advise calling the front desk to book rooms with accessibility features.

## 3. The Benson

309 Southwest Broadway  
 503.228.2000

The staff at this hotel did not seem well informed about their own accessibility features. The hotel has 10 Junior Suites that are ADA compliant, 3 of which have roll-in showers. Macy Tindle, hotel Sales Manager explained that accessible rooms are available, but must be reserved by phone, not online. You can call or send an email to [reservations@bensonhotel.com](mailto:reservations@bensonhotel.com)

## 4. DoubleTree by Hilton Portland

1000 NE Multnomah St, Portland, OR 97232

The DoubleTree is the only hotel that is walkable to the Oregon Convention Center. The walk is about 11-15 minutes (depending on your pace). There are not many places to stop and rest on the route, but there is a park with benches along the way. The route has a slight incline, uphill if you are walking to the Doubletree from the convention center, and downhill if you are walking to the convention center from the Doubletree. Some images from that walk are just below.



IMAGE DESCRIPTION: A medium-close up of a cross walk consisting of various concrete squares and bricks in shades of gray / red, with a curb cut visible at the sidewalk on the other side. At the top of the photo is the entrance to the Oregon Convention Center. The street, MLK Boulevard, is wide and various cars are parked along the side of the hotel.



IMAGE DESCRIPTION: close up of a gray brick walkway on Holladay Street (route from Oregon Convention Center to Doubletree Hotel) with squares made up of three rectangular bricks--each square alternates the direction the bricks are facing. It looks fairly smooth and no cracks or broken bricks or holes are visible.



IMAGE DESCRIPTION: an asphalt walkway crosses through Holladay Park, located on Holladay Street, mid-way between the Oregon Convention Center and the Double Tree hotel. Relatively young trees and grassy area visible to the right of the picture, along with a gate.



IMAGE DESCRIPTION: an asphalt walkway goes through Holladay park. Trees line each side of the walkway, which also has a 3" (I'm guessing) concrete curb between the walkway and the grassy areas on either side. Benches line the edge of the walkway on both sides, and two people are in the foreground of the photograph walking away from the photographer.



IMAGE DESCRIPTION: a line of wooden benches with backs are along an asphalt walkway in a park. On the park grounds (over a 3" concrete curb, although a curb cut may be visible on the far left side of the image) several tents are set up that seem to be selling or providing food/drinks. (May be a fair or some event happening in the park at the time the photos were taken, during the CCCC site visit).



IMAGE DESCRIPTION: the intersection of Holladay and 9th Street is pictured, where the DoubleTree Hotel is located, approximately 7 blocks from the Oregon Convention Center. The hotel's parking garage is located behind the row of trees, with the hotel entrance just beyond to the right.



IMAGE DESCRIPTION: close-up picture of the sidewalk outside of the Double Tree hotel at the intersection of Holladay and 9th Street. Service is smooth with no cracks; concrete cutouts are located on curbside to support tree growth.



IMAGE DESCRIPTION: long view of sidewalk on Holladay Street, west to east, toward the Oregon Convention Center. Concrete cutouts surround tree plantings along curbside.

Below, we replicate the language from the Doubletree's ADA materials.

**Entrance/Exit** • Double automatic double glass entrance with separate exit.

**Front Desk/Registration** • Front/Registration desk is average height. • Clipboards are used to make registration easier for our ADA guests.

**Transportation** • The MAX light rail is adjacent with hotel as well as Tri-Met public busses. • The MAX is fully ADA accessible and rates for honored citizens are currently seventy cents (.70) for a time-limited two-way trip. • Tri-Met busses rates for honored citizens are currently seventy cents (.70) for a time limited tow-way trip and are equipped with lifts that are available to be used by not only wheel chairs. Parking Facilities • The Doubletree Hotel Portland has one of the largest on-site parking structures in town. Parking rates – with in and out privileges are \$18.00

overnight and \$5.00 day. • There are elevators located inside the parking structure as well as sky bridges that lead straight into the main portion of the building. • Our garage is available to accommodate for high topped vans. • Breezeway parking available. Elevators • There are five (5) elevators that are available for guest use. • Elevators can fit up to two (2) full sized wheel chairs. • All elevators service sleeping rooms and meeting facilities. • The heights of elevator panels are kept at an appropriate level for all to operate. Guestrooms • Total of twenty-four (24) ADA accessible rooms • Four (4) roll-in shower rooms • Each of our guestrooms has a door width of 33". Bathroom doors have a width of 29.5" with the door removed and 27" without removal. Our ADA accessible rooms have a entrance door width of 35", and bathrooms doors of a maximum of 33". • "Sweet Dreams" beds are framed with metal and are 26 inches high from the floor with 6.75 inches between the floor and the frame. Standard beds are 24 inches high from the floor with 6.75" between the floor and the frame. • 21" separate the wall and bath/shower from the sink. The height of our commodes are 14".

A small number of convention sessions and meetings may be held in the Doubletree, so we've included here some images of the Doubletree's carpeting as well as a meeting room.



IMAGE DESCRIPTION: close up of brown and white basketweave pattern on carpet. On part of the carpet there is a cluster of overlapping circles in shades of brown, yellow, white, and blue.



IMAGE DESCRIPTION: close up of brown and white basketweave pattern on carpet in the Doubletree lobby. On part of the carpet there is a cluster of overlapping circles in shades of brown, yellow, white, and blue.



IMAGE DESCRIPTION: Pictured is a meeting room with three rows of chairs set up with a clear middle aisle intersecting the rows: five chairs on the left and five chairs on the right. There is a table set up with a chair at the front of the room. Despite the overlapping patterned images that decorate the carpet, the carpet itself appears to be a smooth surface. The artificial lighting casts a warm yellow glow on the room.



Close-up of carpeting in one of the meeting rooms. The carpet has a brown background with a pattern of leaves in maroon, white, goldenrod, and yellow. Outlines of leaves, unevenly placed, can be viewed in the same colors, as well as a single white line. The legs of chairs also are visible in this photo.

## 5. Marriott Portland Downtown Convention Center

435 NW Wasco Street

The staff at this hotel were well prepared to discuss accessibility features of their rooms. In total, the hotel has 4 rooms designated "Roll-in Shower," 10 rooms wheelchair accessible but without roll-in shower, and 8 rooms designated for people with hearing impairments. Bookings for accessible rooms should be available through the hotel website or by calling 503.243.3200.

## V. Oregon Conference Center (Conference Central)

All conference panels, workshops, and events will be housed in the Oregon Convention Center. Walking between buildings will not be necessary to attend regular conference programming.

A small number of committee meetings will be scheduled in the Doubletree (see images above under the Doubletree info).

### Technology

Your requested technology devices (including projector and Internet access) should be available in your presentation room. You should provide your own dongles and other connection devices. Local Technology Committee members should be available for last-minute help should you encounter problems. Many but not all rooms will have microphones. Presenters are encouraged to use the microphone even if you feel it is not needed as you do not know whether everyone else in the room is able to hear/understand without the microphone.

### Oregon Convention Center

777 NE Martin Luther King Jr. Blvd.  
Portland, Oregon 97232

Tel: 503 235 7575

### Overall Accessibility

The Oregon Convention Center is ADA accessible. Aside from the fact that it is a decent walk from one end of the building to the other, the building is generally very disability-friendly. Convention center staff are knowledgeable about access issues.

Below, we share the Convention Center's own language about its moves towards accessibility, and where possible, we complement this language with images and evidence from our own experiences leading up to the conference.

#### **Walks, curbs and ramps**

Grounds, walks and floor surfaces along accessible routes are stable, firm, and non-slip under most weather conditions. Sidewalks, leading from the front driveway loading and unloading

zones for shuttle buses and taxis, and leading to the main facility entrances, are free of abrupt changes in surface level. Sidewalks and ramps have a 36 inch clear opening. Handrails are mounted 33 inches above the ramp surface, no more than 2 feet from the wall.

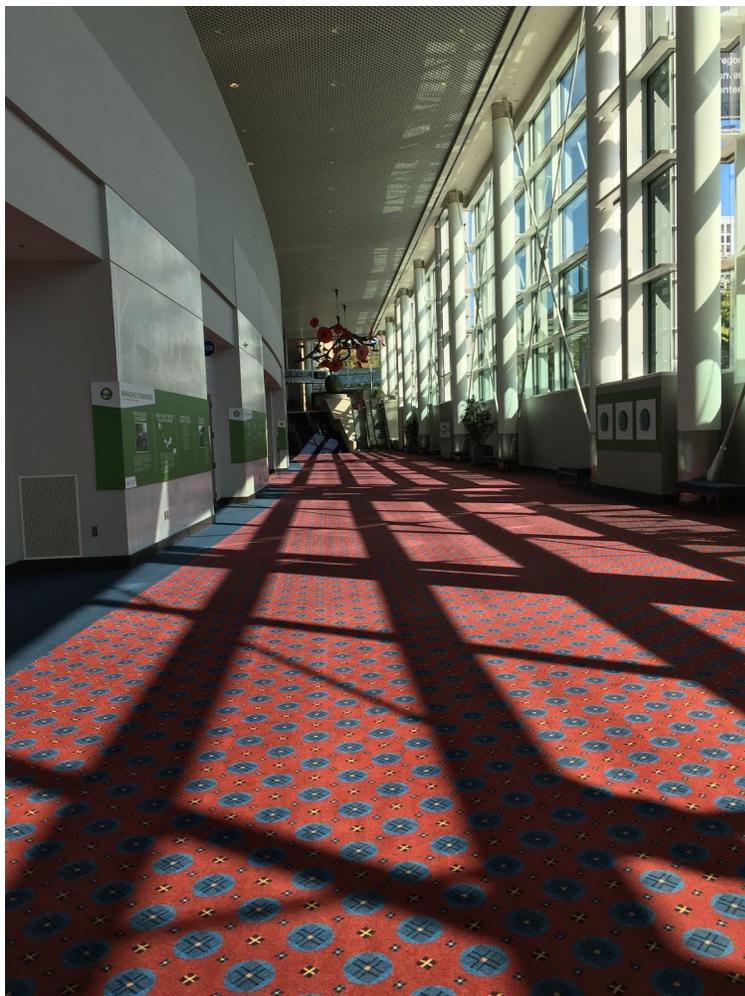


IMAGE DESCRIPTION: the Main thoroughfare on the first floor of the Oregon Convention Center provides a wide, carpeted walkway. There is direct sunlight coming through windows to the right, making long angular shadows along the carpet. This image is taken at the south entrance pointing toward the north entrance. Bench seating is provided along the right side, below windows.

### **Entrances, corridors and stairs**

All lobby access points have automatic doors. All thresholds at exterior doors are flush with the floor. All stairs have handrails.

Between window benches, padded benches, and tables and chairs, there are a lot of places to stop and rest along the corridors of the convention center.

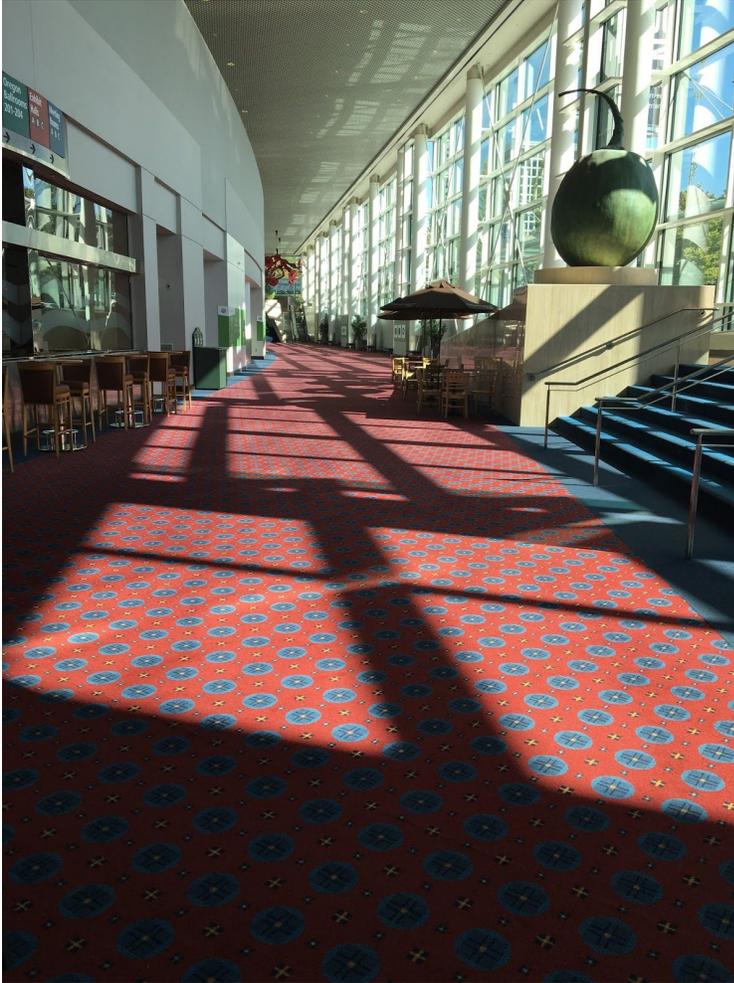


IMAGE DESCRIPTION: Image of the Northern entrance to the Convention Center, pointing South. A cafe is located to the left, and blue carpeted steps to the entrance at MLK Boulevard and Northeast Oregon Street are located to the right. Further to the right (not pictured), between a large, globe-shaped sculpture and the window-lined wall is a carpeted accessibility ramp.

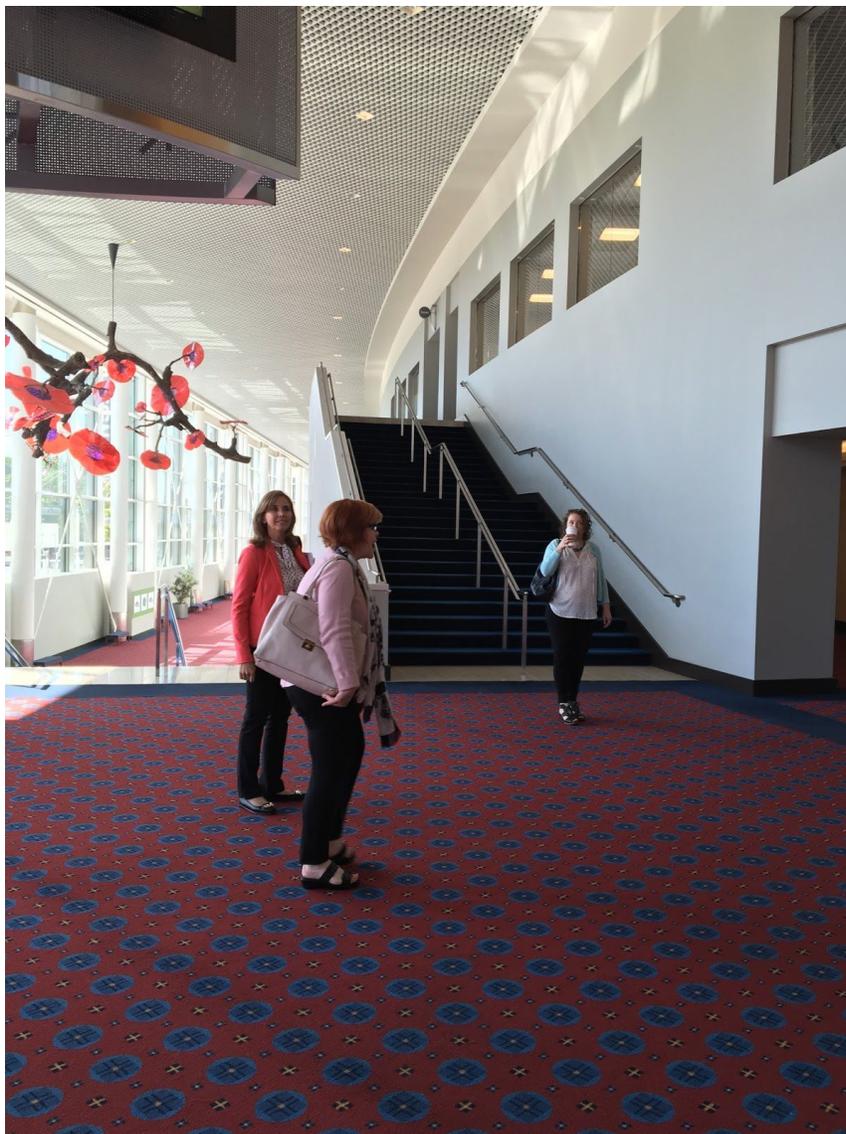


IMAGE DESCRIPTION: Image depicts the south lobby entrance of the Oregon Convention Center, located at corner of MLK Boulevard and NE Hoyt Street, pointing north. Stairs (pictured) and escalator (not pictured) going down are located to the left. Stairs going up are located to the right. Also located to the right is an alcove containing restrooms and elevator access.



IMAGE DESCRIPTION: close-up of low-cut carpet lining the Oregon Convention Center. The background is dark orange, patterned with small blue circles containing black cross designs within each circle.

### **Elevators**

All levels of the building are reachable by elevator. Raised Braille indicates both call buttons and floor designations. Control call buttons and alarm buttons are accessible to persons in wheelchairs. Elevator doors are equipped with an automatic bumper safety system.

The elevator floors are 1, L, and 2--every elevator seems like it goes to slightly different floors. The building is on a hill so there are ground-level entrances on level 1, the L level, and level 2. L is the intermediate level because the street slopes.



IMAGE DESCRIPTION: Image of first floor elevator, located in wide alcove for easy accessibility.



IMAGE DESCRIPTION: close-up of sign to the left of elevator doors. The sign lists the locations of meeting rooms and ballrooms per floor. Access to the parking garage is located on the first floor.



IMAGE DESCRIPTION: image of elevators buttons from inside the elevator. Buttons include first floor, lobby level, and second floor options.

### **Public restrooms**

Restrooms for each gender are available in public areas. Family and gender neutral restrooms are also available in public areas. Restroom entrances have a clear opening of 32 inches and all public restroom entrances have automatic doors. Sinks are mounted at least 29 inches from the floor (measured from the bottom of the apron) for wheelchair knee clearance and the drainpipe allows for toe clearance. Faucet controls automatically start through sensors. All restroom dispensers and accessories are within reach of a person seated in a wheelchair. All restrooms have at least one stall with a clear, 32 inch opening. The accessible toilet stall is arranged to provide either side or front approach by someone in a wheelchair. Grab bars are of sufficient length located along the sides and back of the accessible stalls. Flush controls and toilet paper rolls are positioned so someone using a front approach to the toilet can reach them.

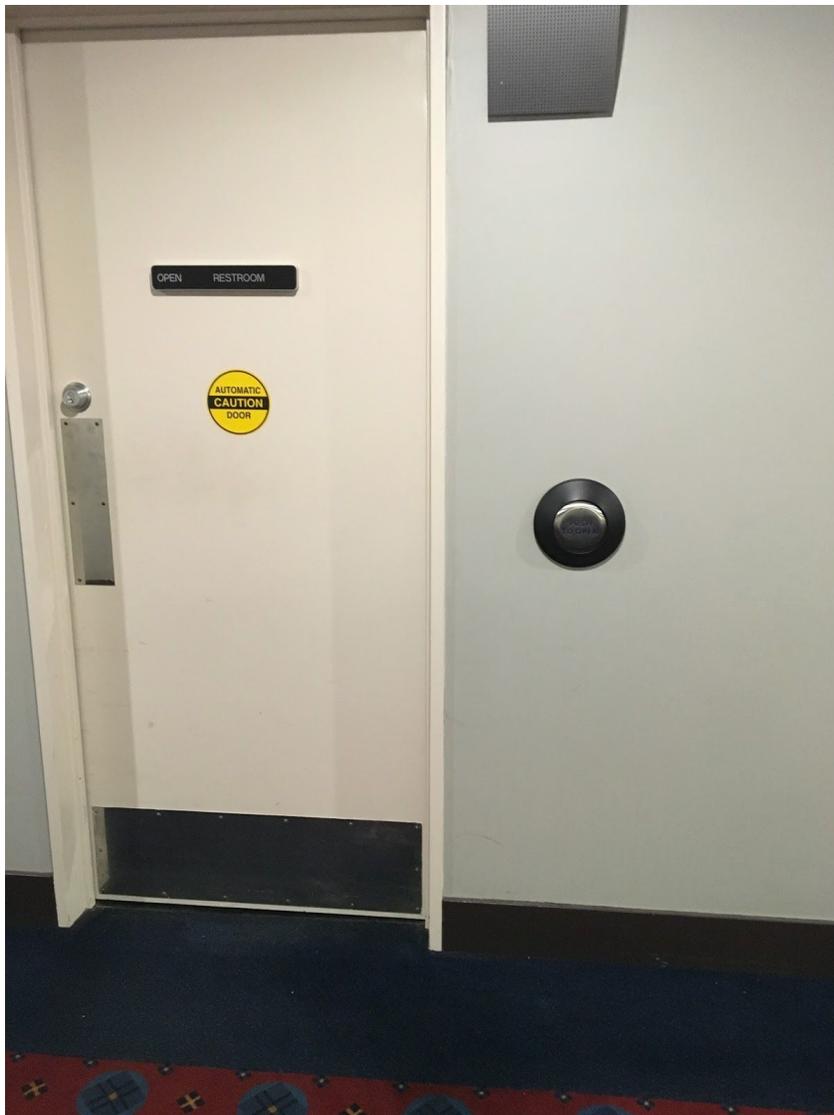


IMAGE DESCRIPTION: close-up women's restroom entrance. Accessibility button is located to the right of the door.



IMAGE DESCRIPTION: This image depicts the tiled floor upon entering the women's restroom. A wide corridor leads into the restroom. There is no door.



IMAGE DESCRIPTION: This image shows two electric hand dryers located in the women's restroom on the first floor.



IMAGE DESCRIPTION: This image shows the inside of the women's restroom with a wide, tiled walkway and granite sinks lined on either side.



**IMAGE DESCRIPTION:** An accessible toilet stall. The wall has a grab bar about 3" from the ground, as well as a grab on the wall behind the toilet.



IMAGE DESCRIPTION: This image shows the outside entrance to the family and gender neutral restroom located on the first floor.

### **Concession stands**

All concession stands are accessible by wheelchair.

### **Meeting rooms, ballrooms and exhibit halls**

All meeting rooms, ballrooms and exhibit halls are accessible by wheelchair. Hallways and corridors between rooms have a clearance of 36 inches with allowance space for turning and passing. Doors to rooms have a clear opening of 32 inches. Thresholds of interior doors have a maximum edge height of half an inch. Meeting rooms, ballrooms and exhibit hall floors are non-slip, level and independently negotiable by persons in wheelchairs. Wheelchair lifts are available to use with raised podiums and platforms and should be requested ahead of time to prepare for use. Microphones are available and easily adjusted for flexible use. Meeting rooms

and ballrooms can be equipped with Assistive Listening Device transmission through existing systems. Request ALD at time of show registration or when purchasing tickets.



IMAGE DESCRIPTION: A large ballroom, carpeted in a geometric pattern of predominantly deep red, orange, and royal blue. This image shows two large screens at the front of the room, and rows of blue chairs facing the screens. The ceiling is white with large fluorescent globe lights.

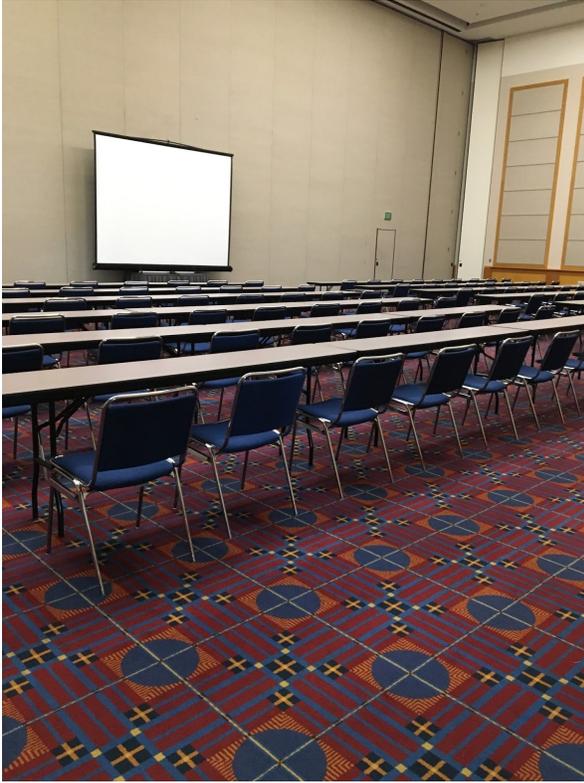


IMAGE DESCRIPTION: One of the session rooms. Carpeting is a geometric pattern of deep red, orange, and royal blue. A single screen is against the front wall, and this set up shows long thin tables with blue chairs along them in rows. (This is not likely to be the arrangement during C's, it shows the set up for another event happening at the time of the site visit).

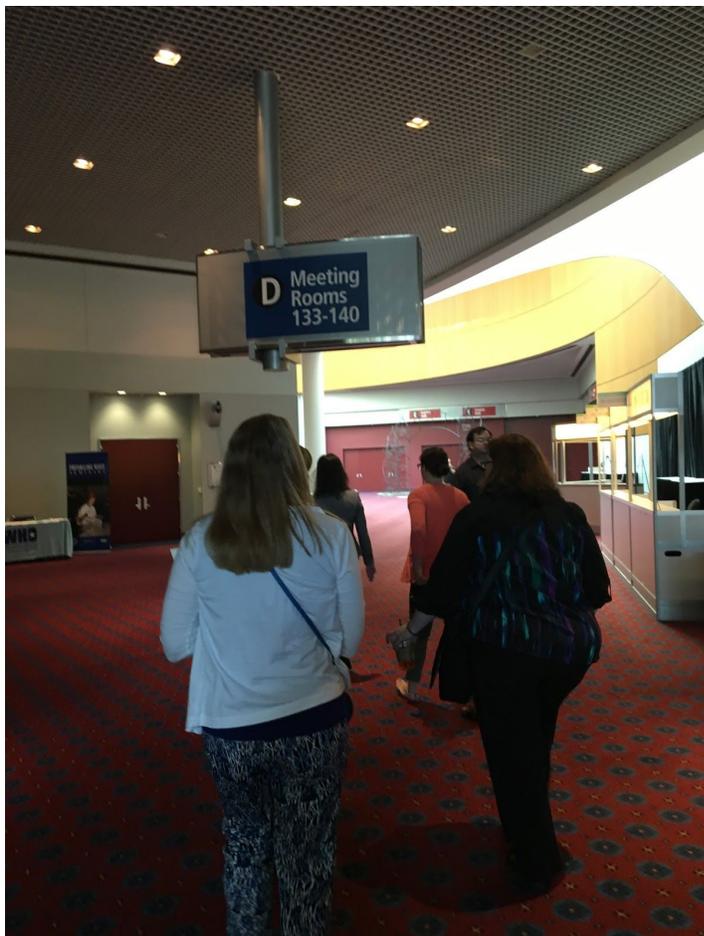


IMAGE DESCRIPTION: Image of convention attendees walking toward D Meeting Rooms, located on the north side of the building, level 1. Exhibit tables are located along the right wall of the walkway.



IMAGE DESCRIPTION: this image shows how room numbers are marked when viewed while moving down a hallway. The picture shows a hallway with the Convention Center's dark orange carpeting with blue circles on it, white walls, and a blue circle protruding from the top of a doorway with E142 in white lettering. Below the protruding circle on the wall at standing-eye level is the wall signage with space for a paper sign that lists the events in that room.



IMAGE DESCRIPTION: This image is a close-up of the wall signage at standing-eye level. The sign has room number E141 on it. A silver rectangle on another silver rectangle, with a white capital E in the middle of a black circle and the black numbers 141. Underneath the E141 is a space where a piece of paper could be placed, presumably with printed information about the events being held in that room.



IMAGE DESCRIPTION: A large, rectangular sign is located in the lobby of the southern entrance to the Oregon Convention Center. The electronic sign announces daily convention events. The corridor to the right of the sign leads to D Meeting Rooms.

### **Wheelchair and scooter on-site rentals**

The center works with a third-party-vendor, ScooterBug, to offer five wheelchairs and five electric convenience vehicles for rent to patrons. Wheelchairs are \$15 per day. ECVs rent for \$35 per day. Available to rent onsite, on a first come first serve basis. The rental period is on a daily basis, not per 24 hour period. Wheelchairs and ECVs can be returned at any point during the day, but will be charged the full rate.

### **Wheelchairs, scooters & other power-driven mobility devices (i.e. Segways)**

OCC only allows powered wheelchairs, scooters and Segway's for people with disabilities as defined under the Americans with Disabilities Act and as long as they can be operated safely in our facility. Only electric or battery powered OPDMD are allowed inside the facility. OPDMD

cannot travel at a speed greater than the pedestrian traffic. OPDMD users travel the pedestrian route. OPDMD users understand that on-site storage space is limited.

### **Parking and drop-off, loading zones**

All parking levels in the Oregon Convention Center parking garage include accessible spaces within easy access of elevators. There are 10 accessible spaces on parking level one and 11 accessible spaces on parking level two. Parking level P2 includes accessible areas with a 9 foot high ceiling clearance to accommodate adapted vehicles.

### **Passenger drop-off and loading zones**

All zones are located on an accessible route to an accessible building entrance. All zones have adequate vertical and horizontal clearance. Not all zones have an unobstructed accessible aisle next to the vehicle pull-up space. There is a public use sidewalk, which may be obstructed by pedestrians and attendees.

## **Thank You!**

This guide is the result of many efforts and we thank those who helped contribute, including financial support for travel to the conference location from CCCC and help gathering materials and information from Marlene Knight, Carolyn Calhoun-Dillahunt, Hildy Miller, and Wendy Olson. Members of the CDICC contributed in a variety of ways, including helping with image descriptions and accessibility features, and Allison Hitt provided information about tweeting the conference. Most of all, this guide would not exist in its current form without the tremendous work of Franny Howes and Andrew Lucchesi, who traveled to Portland to gather images and talk with CCCC leaders and staff, hotel staff and service providers about accessibility. Please take the time to acknowledge all of these people and thank them for their work--it's an invaluable service to the profession and to the success of our conference.