

**UD Student Health
Services Satisfaction
Survey Spring 2018**

	Count	Percent
1: Was your confidentiality maintained? If no please explain under comments at the end of the survey.		
Yes	629	98.3%
No	11	1.7%
Total	640	100.0%
2: Being assigned to a physician on a regular basis helps me to build a patient-physician relationship.		
Very Satisfactory	324	51.7%
Satisfactory	211	33.7%
Somewhat Satisfactory	70	11.2%
Somewhat Unsatisfactory	10	1.6%
Unsatisfactory	12	1.9%
Total	627	100.0%
3: If your visit was by appointment, please select your level of satisfaction for getting an appointment which met your schedule		
Very Satisfactory	379	66.7%
Satisfactory	130	22.9%
Somewhat Satisfactory	38	6.7%
Somewhat Unsatisfactory	9	1.6%
Unsatisfactory	12	2.1%
Total	568	100.0%
4: Indicate your level of satisfaction with instructions you received about how to take care of yourself and if/when you should return to Student Health.		
Very Satisfactory	408	64.5%
Satisfactory	151	23.9%
Somewhat Satisfactory	41	6.5%
Somewhat Unsatisfactory	15	2.4%
Unsatisfactory	18	2.8%
Total	633	100.0%



5: Please indicate which department you interacted with for your most recent visit.

Physician/Nurse Practitioner in Medical Clinic	264	41.3%
Nurse Visit Only in Medical Clinic	69	10.8%
Women's Health	122	19.1%
Sports Medicine Center	34	5.3%
Allergy/Immunization Clinic	72	11.3%
Laboratory	14	2.2%
Xray	10	1.6%
Nutrition or Healthy Hens	39	6.1%
Dispensary	7	1.1%
Office/Receptionist	8	1.3%
Total	639	100.0%

6: Indicate your level of satisfaction with the attention your caregiver showed to what you had to say about your illness and treatment plan.

Very Satisfactory	452	71.3%
Satisfactory	128	20.2%
Somewhat Satisfactory	31	4.9%
Somewhat Unsatisfactory	11	1.7%
Unsatisfactory	12	1.9%
Total	634	100.0%

