

UD Student Health Satisfaction Survey Spring 2019																	Spring 2019	
																	Survey	
																	Count	Percent
1: Was your confidentiality maintained? If no please explain under comments at the end of the survey.																		
Yes																	492	99.8%
No																	1	0.2%
Total																	493	100.0%
2: Being assigned to a physician on a regular basis helps me to build a patient-physician relationship.																		
Very Satisfactory																	268	55.5%
Satisfactory																	148	30.6%
Somewhat Satisfactory																	46	9.5%
Somewhat Unsatisfactory																	14	2.9%
Unsatisfactory																	7	1.4%
Total																	483	100.0%
3: If your visit was by appointment, please select your level of satisfaction for getting an appointment which met your schedule																		
Very Satisfactory																	310	71.9%
Satisfactory																	82	19.0%
Somewhat Satisfactory																	27	6.3%
Somewhat Unsatisfactory																	7	1.6%
Unsatisfactory																	5	1.2%
Total																	431	100.0%
4: Indicate your level of satisfaction with instructions you received about how to take care of yourself and if/when you should return to Student Health.																		
Very Satisfactory																	314	64.3%
Satisfactory																	124	25.4%
Somewhat Satisfactory																	37	7.6%
Somewhat Unsatisfactory																	8	1.6%
Unsatisfactory																	5	1.0%
Total																	488	100.0%
5: Please indicate which department you interacted with for your most recent visit.																		
Physician/Nurse Practitioner in Medical Clinic																	209	42.4%
Nurse Visit Only in Medical Clinic																	38	7.7%
Women's Health																	102	20.7%
Sports Medicine Center																	25	5.1%
Allergy/Immunization Clinic																	74	15.0%
Laboratory																	5	1.0%
Xray																	2	0.4%
Nutrition or Healthy Hens																	34	6.9%
Dispensary																	1	0.2%
Office/Receptionist																	3	0.6%
Total																	493	100.0%

6: Indicate your level of satisfaction with the attention your caregiver showed to what you had to say about your illness and treatment plan.																		
Very Satisfactory																	353	71.9%
Satisfactory																	94	19.1%
Somewhat Satisfactory																	28	5.7%
Somewhat Unsatisfactory																	8	1.6%
Unsatisfactory																	8	1.6%
Total																	491	100.0%