YOUR GUIDE TO LIVING IN NEWARK

OFF CAMPUS LIVING
Welcome Home!

SOUTHGATE GARDENS APARTMENTS is conveniently located close to the University of Delaware campuses and bus route, downtown Main Street, and local shopping centers.

- 5-Star service
- Spacious 1- & 2- bedrooms
- Fitness center/ Outdoor pool
- Beautifully landscaped
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- UD shuttle stop
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Newark, DE 19713
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HOURS:
M, T, Th, and F,
9:30 a.m. to 4:30 p.m.
HOW TO USE THIS GUIDE

This guide has been specially created to ensure that you have the easiest possible transition to college life while living off-campus. We highly encourage you to use this guide as a workbook. Take notes and fill in all the information you find useful and pertinent; it was designed to be written in.

The guide will give you information about how to find an apartment, set up utilities and create successful roommate and neighbor relationships while in Newark. It will also provide information about popular activities and venues in the Newark area (both on and off-campus), Newark favorites from UD students and information about on-campus involvement to ensure, even while you are off-campus, you still have a successful and meaningful relationship with the University of Delaware.

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BLUE HEN
STUDENT VALUES

As adopted by the STUDent Government Association

We as Blue Hens are part of a community of scholars that is committed to giving back and making a difference. We create a community where diversity is essential, fearlessness is admired, and pride is born. Our legacy is built as we uphold these values defined by students for students.

RESPECT

We support the inherent right for all members of our community to have a voice and freely share their ideas. We acknowledge that an environment where there is mutual respect and dialogue leads to greater learning.

OPENNESS

We believe that diversity is not enough. Diversity is acknowledging that differences exist. Openness means that we are accepting of learning from and engaging with all members of our community.

INNOVATION

We challenge all Blue Hens to be bold and creative as we strive for a better world. We will be committed to progress, while recognizing the value of past experiences. Our education provides us limitless opportunities to move ourselves and others forward.

ENGAGEMENT

We will take an active role in the life of the University, both as learners and contributing community members. We know that true growth comes from being an active and engaged participant in our experiences.

MENTORSHIP

We seek to become visionary and passionate Blue Hens who understand our role in fostering society’s next generation of responsible and ethical leaders. We will build relationships that foster excellence, support and accountability.
Dear Off-Campus Blue Hens

It gives me great pleasure to present the Blue Hens in Town: Your Guide to Newark & Off-Campus Living. The Office of the Dean of Students and Office of New Student Orientation staff believe this guide will provide you with tools you need to navigate off-campus living within the city of Newark. Living off-campus can be a wonderful opportunity that will serve you well once you graduate. The University of Delaware (UD) is fortunate to be situated within the strong and vibrant community of Newark, Delaware. There is no doubt that the Main Street experience and all the city has to offer is a key part of the UD student experience. My hope is that you recognize the uniqueness of the partnership between UD and the city of Newark and that you commit to being a strong ambassador for UD within your off-campus neighborhood. Blue Hens who live off-campus ought to strive to respect the community, our neighbors, and model our shared Blue Hen values. To that end, this guide begins by highlighting our We Are Blue Hens shared values. I encourage you to embrace the values of your fellow Blue Hens as an off-campus student. Ultimately, committing to these values will help you be productive, healthy and successful, on- and off-campus!

I encourage you to review the guide to obtain more information about the following: finding the right apartment, your rights as a tenant, making Newark your home, and much more.

A challenge for students living off-campus can be feeling disconnected from the University community and, as a result, not being aware of or accessing the robust array of resources and services available to all UD students on campus or within the community. Please know that the Office of the Dean of Students is here to support you in your college journey as an off-campus student and connect you to appropriate resources. At UD, it’s important to know you are never alone and many faculty, staff and peers stand ready to provide support. Please do not hesitate to contact us via phone (302-831-8939), web (sites.udel.edu/deanofstudents), or by walking into our office (101 Hullihen Hall) if we can help you move toward greater personal, social or academic success!

GO BLUE HENS!

Adam D. Cantley
Office of the Dean of Students
Dear Student:

Congratulations on your decision to attend the University of Delaware and join the Newark community! The University has an excellent academic reputation and the City of Newark is proud of the relationship we have with the University and the role we play in the overall college experience for each student.

The City of Newark is a safe and friendly community of approximately 31,450 residents. Strategically located between Philadelphia and Baltimore on the I-95 corridor, Newark and the surrounding area offer many amenities while retaining the comfortable environment of a University community.

As a new resident, there are some items to note that will ensure your time here is enjoyable. The City's InformMe system is an automated messaging system that can be customized to your preferences in terms of the information you receive and how you receive it. I encourage you to sign up by visiting newarkde.gov/informme.

Our City government is committed to service excellence and expends considerable effort to maintain a high quality of life for all who live, work and learn here, but our residents play an important role as well. Be sure to learn about refuse and recycling schedules for where you live, along with snow removal expectations to help keep Newark clean and safe year round.

Did you know, Delaware is ranked among the most bike-friendly states in the country? For our part, Newark is continuously recognized as a bicycle friendly community by the League of American Bicyclists. With our extensive trail system and ongoing efforts to provide safe accommodations for cyclists, we are improving public health, air quality and quality of life while reducing traffic congestions and parking issues. I encourage you to check them out - along with our extensive parks system.

One reminder about automobiles and parking: though there are several municipal lots downtown, it can seem difficult to find adequate parking. Please learn more about parking in Newark (and view our interactive online parking map) by visiting newarkde.gov/parking. In addition to utilizing our trails and bike paths, please know the local and regional transit system will provide a convenient method of transportation. In addition to the University bus system, a free UNICITY bus service is provided in the community, we have innumerable housing opportunities close to campus, and companies such as Uber and Lyft operate within City limits as well - all great options when looking to get around town quickly and safely.

I hope this is the start of an enjoyable, productive chapter in your life. Newark is a wonderful place to live - we think you'll agree. To learn more about any of the topics I've mentioned, please visit newarkde.gov.

Sincerely,

Polly Sierer, Mayor

☑️ Sign up for City of Newark’s InformMe automated messaging system at newarkde.gov/informme.
☑️ Learn more about refuse and recycling schedules and guidelines at newarkde.gov/publicworks
☑️ Learn about Unicity Bus Schedules and/or Bike routes at newarkde.gov/transportation
## WHY BUDGET?
You can’t find the right place to live until you know how much you are able to spend. This budget spreadsheet is a good reference. Keep in mind all of the extra expenses that go hand in hand with paying rent, such as utilities, transportation, and insurance. Using a credit card monthly to pay your electric bill is not debt management; it is simply building debt.

## ENTERTAINMENT
- Vacations $ ___________
- Pets/Pet Care $ ___________
- Books, DVDs, Games $ ___________
- Gym Membership $ ___________
- Other $ ___________

## TOTAL MONTHLY EXPENSES $ ___________

Keep in mind that it costs money before you even move in. This includes a security deposit, redecoration fee, pet deposit, sometimes two months’ rent, and moving expenses. Create your moving budget so you know how much money you will need before you begin your big move.

## MOVING EXPENSES
- First Month’s Rent $ ___________
- Security Deposit $ ___________
- Pet Deposit $ ___________
- Painting/Redecorating Deposit $ ___________
- Last Month’s Rent $ ___________
- Application Fee $ ___________
- Utilities Deposit (Water/Electric/etc.) $ ___________
- Phone/Cable Deposit $ ___________
- Movers $ ___________
- Truck Rental $ ___________
- Gas for Rental Truck $ ___________
- Boxes/Moving materials $ ___________
- Storage $ ___________
- Shipping $ ___________
- Pet Travel/Boarding Fees $ ___________
- Furniture $ ___________
- Other $ ___________
- Other $ ___________

## TOTAL $ ___________

Have you thought about other costs? Do you need to buy furniture, TV, bedding, kitchen utensils, a shower curtain, or food for your new apartment? These are often forgotten expenses.

## DEBT/SAVINGS
- Credit card payments $ ___________
- Loans $ ___________
- Savings $ ___________

## TOTAL MONTHLY EXPENSES $ ___________
HELPFUL TIPS

1. Create a list of wants/needs before you start your search: gym, roommate matching, close to local businesses, etc.

2. Know your budget. Live within your means.

3. Location—on a bus route or close to UD? Drive around Newark to get a feel for the town.

4. For crime information in specific areas, please visit the University of Delaware Police Department and statistical information site at: udel.edu/police/crime-stats
Finding the Right Apartment

Don’t just sign a lease at the first apartment you tour. Shop around and get the best value for your money. Find a landlord/management company that you like and trust, find a place that is safe and try to find a place where you will want to live for the duration of your college career. For your convenience, use the apartment comparison sheet found on page 13.

Things to Consider & Questions to Ask

Is the rental unit in a location in which I would feel comfortable? Make sure you visit the place during the day, at night, in the rain and on the weekend to get a full perspective.

Does the rental unit contain most, if not all, of the amenities I desire? Make a list of all the amenities you would like to have before going to look at the rental properties.

Would I feel comfortable renting from this landlord? Talk with current tenants to discover what their experience with the landlord is like.

Is the unit in a condition I am willing to live in? If any promises are made about repairing any part of the rental property, make sure you get that promise in writing.
Choosing the Right Lease

Once you’ve made the decision to move off-campus, you’ll have to sign a lease for an apartment or house. Signing a lease may be one of the most important things you do when moving off-campus. Make sure you read and understand the FULL lease agreement before signing. Remember that leases are binding legal contracts.

A lease is a contract between you and your landlord that spells out specific details of your living arrangement. Leases often involve policies about pets, deposits, legal entry and other important information. There are two major types of leases: Joint Leases and Individual Leases.

A joint lease means a landlord will hold all roommates responsible for the lease. If one person breaks the lease, the other roommates are held responsible for paying the total rent. A joint lease is most common when renting a house.

In an individual lease, a landlord holds each person responsible for his or her own actions. For instance, if one roommate breaks the lease, that person is still responsible for paying his or her own rent and the other roommates are not held responsible.

For most college students, individual leases are the best choice. Each person in the lease is responsible for his or her own actions and not the actions of a roommate.

Most landlords or apartment managers have the option of providing you with a joint or individual lease. Be prepared to pay more for an individual lease.
NOW LEASING FOR THE 2019-2020 SCHOOL YEAR

Campus Side & Emily Bell Place Townhouses
- 4, 5 & 6 bedroom units
- 3 full bath
- 5 parking spaces per unit

Campus Walk Luxury Townhouses
- 6 bedroom units
- 3 full bath
- 4 parking spaces per unit

Mayhew Management | 58 Corbit Street, Newark, DE 19711 | 302-308-4420

UDRentals.com
ROOMMATE RELATIONSHIPS

FINDING A ROOMMATE
Look inside and outside of your social circle to find a roommate. Some apartment complexes offer roommate matching and roommate placement. Roommate matching means you fill out a form of preferences regarding your study habits, cleanliness, favorite music, etc. Complex management attempts to match you with similar roommates based on this form. Roommate placement means the apartment management will place you in any open space with no considerations to your study, sleep or social habits. In these two situations, make sure you can make a switch if the complex places you with roommates who are not compatible.

THINGS TO DISCUSS WITH YOUR POTENTIAL ROOMMATE(S)
- Study habits and the expected study environment
- Friends/family visiting and staying overnight
- Cleaning the common spaces (e.g. bathroom, kitchen), including sweeping, dusting, etc.
- Will you share food and shopping responsibilities?
- What are the expectations in a roommate relationship? Are you looking for a friend, someone with whom to do things or just someone to share your space and expenses?
- Will you have parties at your place? If you will have parties, when and how will this be agreed upon?
- How similar or different are your roommate’s expectations?
- Is your roommate financially secure? Ask to see a credit report if you are not sure.
- Is it possible to sign separate leases? This way, each roommate is responsible for his or her share of the rent.

STAYING “PERFECT ROOMMATES”
- Communication is key! If problems arise, talk about them calmly. Sometimes it takes a while to calm down before talking, but make sure the situation is resolved in a timely manner.
- Respect each other’s space and property.
- Set up a schedule for taking out the trash, doing the dishes and cleaning.
- Complete the roommate agreement right away! (See page 14)
- Get a furnished apartment to avoid furniture confusion.

WHAT TO DO WHEN YOU CAN’T RESOLVE ISSUES THAT ARISE...
You have signed a lease and that is a binding contract—you cannot just move out.
- Talk with your apartment manager or landlord to see if a transfer is possible.
- Tough it out—sometimes this is the only option. If so, act maturely.
- Finding someone to sublease your apartment may be an option, but make sure that your lease allows you to sublease.
- Contact the Office of the Dean of Students 302-831-8939. There are staff available to assist you with a roommate mediation.
There are many apartment complexes within the Newark community, and it is easy to lose track of the benefits and drawbacks of each. When you begin your search, bring this worksheet with you. It will help you track the questions you need to ask and all the answers you will be given. It is a great way to compare the rent payments, what is included with the rent fee, and what you can afford. Make additional copies and take notes if you plan to view more than three different apartments.

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<tr>
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<th>APARTMENT 1</th>
<th>APARTMENT 2</th>
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<td><strong>Maintenance</strong></td>
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<td><strong>Sublease allowed</strong></td>
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<td><strong>Roommate Placement</strong></td>
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<td><strong>Miscellaneous</strong></td>
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ROOMMATE AGREEMENT

A Roommate Agreement is a great way to facilitate the first conversation with your roommate(s). See the agreement below for things to talk about with your roommate(s) the first week that you begin living together. It is good to discuss the standards below so that issues do not arise later because you have not set forth honest and clear expectations and guidelines.

This agreement, made on ______________________, is an agreement between: _______________________________________, _______________________________________, _______________________________________, roommates at (address) ______________________________, Newark, Delaware.

I understand that I, as an individual, and we, as a group, are responsible to the manager/landlord, the utility companies, and each other. This agreement can be changed only with the agreements of all parties.

PERIOD OF AGREEMENT

This agreement begins on and ends on______________. I fully understand and accept the written responsibilities of this agreement.

SECURITY DEPOSIT

The security deposit for the apartment/house is $_________. My share amounts to $_________.

I understand that this amount will be returned to me less the amount deducted by the manager/landlord for unpaid rent and/or damages. I accept the responsibility for damages which I, my pet, or a friend of mine causes, and I will reimburse my roommate(s) for the part of their security deposit withheld for those damages.

RENT

The total rent according to the terms of our lease agreement with our manager is $_________ per month. I agree to pay 1/_______ of our monthly rent. This amounts to $_________. The total amount my roommate(s) and I are liable for over the period of the lease is $_________, of which my share is $_________.

I understand that we, as a group, and I, as an individual, am responsible to the manager/landlord for the total rent for the term of the agreement.

UTILITIES

I agree to pay 1/_______ of the deposits and/or hook-up charges for all utilities.

I agree to pay 1/_______ of the monthly utility bills except telephone.

I agree to pay 1/_______ of the monthly phone service charge, plus all long distance calls which I make, including the tax on those calls.

I agree to pay as follows for any additional utilities:

MOVING OUT

If for any reason I move out of the dwelling, I realize it is my responsibility to find a replacement. I agree to look for a replacement who is acceptable to my present roommate(s). If I move out of the dwelling and a replacement roommate has not been found, I realize that I am legally responsible to my roommate(s) for paying my share of the rent and utility bills.

I understand that I, as an individual, can be held responsible to the apartment manager/landlord or the utility companies for up to the entire rent and/or utility bills. If my roommate(s) fail(s) to fulfill their part of the agreement.
I agree to the following arrangements regarding:

Food/Shopping

Cleaning Responsibilities

Privacy

Sharing of Personal Items

Smoking/Drinking/Drugs

Parties/Entertaining

Overnight Guests

Pets

Additional (i.e. security, furniture, appliances, etc.)

As a party of this agreement, I realize that I, as well as each of my roommate(s), have equal rights to the use of the space and facilities in the dwelling with the exceptions of the areas we have designated as each one’s private space. This agreement is intended to promote positive communication, mutual expectations, and respect for one another.

Each roommate should sign below and receive an original copy.

Roommate Signature Date

Roommate Signature Date

Roommate Signature Date

Roommate Signature Date

The University of Delaware takes no responsibility for roommates not following the guidelines of this agreement or any liability that might result regarding this agreement.

Katie, Donna, Adam, and José know that living off-campus can be challenging and are here to support you.

We’re here to help.

Staying connected to campus life. Roommate challenges. Personal or academic concerns.

302-831-8939 udel.edu/studentlife/ods
RENTER’S INSURANCE

If you live in an apartment or a rented house, renter’s insurance provides important coverage for both you and your possessions.

A standard renter’s policy contains four separate sections:

- Protection of your personal property in case of theft or damage
- Shields you from personal liability
- Loss of apartment usage due to damages
- Medical payments of others

Your personal property is not the responsibility of your apartment management or landlord unless you can prove negligence. Proving negligence in court may be extremely difficult. That is why it is VERY important to have renter’s insurance.

There are several types of residential insurance policies. Read your policy information carefully and ensure you have full coverage.

Policies should cover the following events/conditions:

- Aircraft
- Damage by glass or safety-glazing material that is part of a building
- Explosion
- Falling objects
- Fire or lightning
- Riot or civil commotion
- Smoke
- Vandalism or malicious mischief

- Vehicles
- Windstorm or hail

Floods, hurricanes and earthquakes are not on the list. If you live in an area prone to one or more of the three, you will need to buy a separate policy or rider. Ask your insurance provider for specific coverage and insurance discounts.

Let your agent know about any particularly valuable items you have. Jewelry or electronics might be covered up to a certain amount. If you have some items that are unusually expensive, such as a computer, you will probably want to purchase a separate rider or floater.

Make sure you read ALL literature provided by an insurance agency and ask lots of questions before agreeing to any policy. Shop around. Premiums are different from company to company, but make sure your policy covers your needs.

Some students can be covered under their parents'/guardians’ insurance policy for a small additional fee. Talk about whether this is an option for you. If not, check into a policy of your own. A small monthly fee can protect you and your belongings in case the unspeakable happens.

Do not forget to speak with your insurance agent to see if there are any discounts available to you for protective devices (smoke alarms, security systems, fire extinguishers) or multi-policy discounts.

UTILITIES

Now that you have chosen your roommate and found the perfect apartment, you may have to set up all of your utilities depending on the arrangement you set with your landlord. Utilities include everything ranging from electricity, water, and waste management, to phone and cable usage.

GARBAGE DISPOSAL AND RECYCLING

Most apartment complexes will provide garbage and recycling services. Check with management for more details. If you plan to rent or sublease a house in Newark, then you will need to sign up for garbage and recycling.
Adjacent to campus and just steps from Newark’s bustling business and entertainment district, One Easton is the perfect place to call home. Our custom residential program is designed to deliver dynamic experiences to residents, and with an outstanding amenities list, we have everything you need right here at home.

- Peace of mind with controlled-access parking and Saflok keyless entry
- The largest fully equipped fitness center in town
- Pet friendly so you can bring your four-legged friend
- Outdoor courtyard and heated pavilion
- The fastest Internet around with 100Mbps download speeds and 50Mbps upload speeds
- Fully furnished with high-end finishes
Now that you have found the right place to live, you have signed your lease and paid a hefty deposit... how do you move in and make sure you get your deposit back?

First thing to do is make an appointment with management or the landlord for a date and time to pick up your keys. This is very important because you do not want to show up and no one is available to give you your keys. Once you have gotten your keys, follow the checklist below. It will help you to have a smooth move in and help you when it is time to move out to get your deposit back.

**MOVE-IN CHECKLIST**

- Take pictures of the apartment before you move in. This will verify any damages present upon moving in.
- Complete a thorough written inventory of the apartment's condition using the charts on pages 20 and 21 and have the landlord sign the inventory. This helps protect you from the landlord claiming you caused pre-existing damage.
- Try to figure out a time that you and your roommate(s) can move in together. This helps when making decisions about furniture or storage.
- Enlist the help of friends or family.
- Make sure you park legally when moving in and out to avoid tickets or towing.
Keep your doors locked in your car or apartment. This is a prime time for theft.

Be careful moving items. Damages to the apartment cost you money.

Return your rental truck on time or you could have to pay for another day.

Bring cleaning products with you to clean the kitchen and bathroom before putting your belongings away.

Unpack one room at a time to avoid confusion and clutter. You do not have to unpack all in one day.

Find out from your landlord or management the proper place to dispose of boxes.

Introduce yourself to your neighbors. Have fun getting to know your community and the people who are living next door.

Find out where the closest supermarket, gas station or bus stop is located—these are great questions to ask your new neighbors.

Get to know the area.

Comments:

________________________________________________________________________________________________________
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Complete this inventory of the apartment’s condition and have the landlord sign it. This helps protect you from the landlord claiming you caused pre-existing damage.

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Resident Signatures:

Name: ___________________________________________ Date: ____________________________

Name: ___________________________________________ Date: ____________________________

Name: ___________________________________________ Date: ____________________________

Name: ___________________________________________ Date: ____________________________

Name: ___________________________________________ Date: ____________________________

Manager/Landlord: _______________________________ Date: ____________________________

Additional documentation attached i.e. photos, video, repair bills/notifications.
Landlord & Tenant Communication

Another part of your community is your relationship with your landlord or apartment management. Just as it is important to communicate with your roommate, it is equally important to talk with whomever you are renting your apartment or home from. Tell your landlord if something is broken that needs repair, you have damaged something, you are not getting along with your roommate or are having difficulty paying your rent. These are all good things to discuss in a timely manner with the management.

What Are My Duties as a Tenant?

- Pay rent
- Comply with all zoning restrictions
- Keep the premises clean and sanitary
- Keep plumbing fixtures sanitary
- Comply with all other lease terms
- Comply with all rules and regulations
- Comply with house and health codes

Tips for Positive Interactions:

- Do a thorough search when looking for an apartment. If you take the time to research, you will be happier with the place you choose.
- When going to sign a lease, be prepared with the necessary information (ID, social security card, proof of being a UD student, references, etc.) Call before the meeting to confirm what you will need.
- Read the lease or rental agreement—know what will be expected of you as a tenant. Make sure you get a copy of your signed lease.
- Get it in writing! If your landlord has told you verbally that they will have an exterminator spray monthly, make sure it is in the lease. If it is not, make sure this or any other agreement is placed in writing, dated, and signed by both parties.
- Pay your rent on time.
- When maintenance issues arise, follow up with your landlord/management quickly.
- Maintain the rental unit and any exterior grounds according to your lease.
- If you damage any part of your rental unit including rugs, walls, furniture or yard, notify your landlord/management quickly.
- Remember to dispose of your garbage properly. Do not allow it to pile up.
- You are responsible for guests and any damages they might cause.
- Follow your lease guidelines or apartment complex standards.
- If you have questions, ask. Management would rather you be informed about their policies.

Tenant Rights

As a tenant, you have rights in Delaware. When you sign a lease for an apartment or home in Delaware, the landlord must provide you with a summary of the Delaware Residential Landlord-Tenant Code prepared by the Delaware Department of Justice. Keep that summary—it can be an important resource if you face difficulties with your landlord. And if your lease has terms that conflict with the Landlord-Tenant Code, it may be that the code will actually control.
**APPLICATION FEE**

A landlord may charge an application fee, but that fee cannot exceed the greater of 10 percent of the monthly rent or $50. If the fee exceeds that amount, you may be entitled to damages.

**WRITTEN LEASE**

You should expect a written lease. While it’s not required unless the lease is for longer than a year, you may (and should) request that the lease be reduced to writing. Prior to occupying the premises, you should receive a copy of your lease and the Landlord-Tenant Code summary from your landlord.

**SECURITY DEPOSIT**

The landlord may require a security deposit not to exceed one month's rent if the lease is for one year or more. There is no limit on the security deposit for a furnished rental unit. When the lease is not for a defined term or is month to month, the landlord may charge more than one month’s rent, but the excessive deposit (anything more than one month’s rent) must be returned to the tenant after one year. A pet deposit may also be charged, but only for pets (not service or emotional support animals).

Security deposits must be held in a “security deposit account” at a federally insured bank in Delaware and cannot be used in the operation of the business of the landlord. The landlord must disclose the location of the security deposit account within 20 days of the receipt of a written request. If the landlord fails to do so, the landlord forfeits the security deposit to the tenant. Failure to forfeit the security deposit shall entitle the tenant to double the amount of the security deposit.

Within 20 days of the termination or expiration of the lease, the landlord must either return the full security deposit to the tenant or provide the tenant with an itemized list of the damages with the cost of repair and return any money remaining from the security deposit. It is the tenant’s obligation to provide, in writing, a forwarding address to the landlord.

**THE RENTAL UNIT**

You should work to take appropriate care of the rental unit. It is your obligation to keep the premises and plumbing fixtures clean and safe and report any problems to the landlord immediately. You should conduct yourself in a manner that does not unreasonably interfere with the peaceful enjoyment of the other tenants.

The landlord is responsible for maintaining the rental unit and fixtures in as good a condition as they were at the commencement of the lease. Upon notice of a defective condition, the landlord must begin repairs within 10 days and complete the repairs within 30 days. If the landlord fails to do so, the tenant may complete the repair and deduct the less of one half of a month’s rent or a sum not exceeding $200.00.

You are required to provide reasonable access to the premises during business hours for inspections, to make repairs, to read utility meters or to show the unit to prospective tenants or purchasers. The landlord is required to give 48 hours notice of intent to enter for any reason other than repairs requested by the tenant or for emergencies.

**RENTAL PAYMENT**

You should strive to pay your rent in a timely manner or as set forth in the lease. If the lease provides for a late charge, that late charge cannot exceed 5 percent of the monthly rent and may not be imposed until five days after the due date. If the tenant fails to pay the rent, the landlord may send the tenant a written notice that the rent must be paid within five days or the lease will be terminated. The landlord may terminate the lease, but must secure a court order of possession prior to removing tenant.
COLLEGE IS SHORT. LIVE AT THE BEST.
TERMINATION OF THE LEASE

If either party intends to terminate the lease, the party must give written notice at least 60 days prior to expiration of the lease. If either party fails to give the 60-day notice, the lease will continue as a month-to-month lease and all other terms of the agreement remain in effect. There are limited circumstances when a tenant may give 30 days’ written notice of termination. Those circumstances are detailed in the Landlord-Tenant Code.

For more information, please visit: attorneygeneral.delaware.gov/fraud/cpu/landlord.shtml.

STUDENT RIGHTS

You are a valued part of the University of Delaware community. We are excited that you’re here, and the future of our community rests on the shoulders of every Blue Hen to understand your unique rights and responsibilities.

PERSONAL WELLNESS

You have the right to prioritize your wellbeing, and the responsibility to communicate your needs to faculty, staff and other students. See the following section, “Staying Healthy at UD” for details on several programs and services that are available at no cost to all students including individual and group counseling services, physical health care, drug and alcohol counseling, sexual offense support, and more. Take special note of these nonstop services:

• UD Helpline 24/7/365 – Students feeling anxious, depressed or overwhelmed can call UD Helpline at 302-831-1001 to speak with a mental health professional 24 hours a day, 365 days a year. Sexual offense support is also available by dialing this number and pressing 1 to request that a victim advocate call you back within 10 minutes.

• Alcohol and Drug Amnesty – Your Office of Student Conduct offers amnesty from related conduct sanctions for any student who calls 911 on behalf of themselves or a peer after the consumption of alcohol or drugs. Relevant scenarios include feeling unsafe due to the behavior of someone who’s under the influence, feeling ill as a result of personally consuming alcohol or drugs, or encountering a fellow student who is incoherent or unconscious. Amnesty is also granted to students who may have been in violation of UD’s alcohol or drug policies when they became a victim of sexual misconduct. For more information, visit udel.edu/amnesty.

SOCIAL RESPONSIBILITY

You have the right to be respected, and the responsibility to respect others within our community. Fellow students and UD administrators continually emphasize how respecting diversity of identity and thought is essential to our pursuit of a better world. If you’re struggling to obtain mutual respect with an off-campus roommate, use the mediation services offered by your Office of the Dean of Students. They can be reached in 101 Hullihen Hall, at deanofstudents@udel.edu or 302-831-8939. Disrespect may even rise to the level of a conduct or policy violation, which is described in detail in the following section, “Conduct and Safety.”
Safety. In everyone’s hands.

Get LiveSafe
Download “LiveSafe” from the App Store or Google Play. Register and fill out your profile. Select University of Delaware. You’re set!

Share info with safety and security
Submit tips related to safety concerns. Attach a photo, video, or audio file. You can even do it anonymously.

Request help in an emergency
Quickly access emergency numbers. Safety officials can leverage location-data in an emergency, allowing for faster response times.

Access resources
Have quick access to emergency information, campus resources, and more.

Help ensure you and friends get home safely
Virtually walk contacts to their intended destination and know when they have arrived.

Tab navigation: Home
Keeps University of Delaware-related functionality in one place within the app.

Tab navigation: SafeWalk
Makes it easier to quickly start a peer-to-peer SafeWalk and access broadcast messages.

www.udel.edu/police/livesafe  (302)831-2222  UDelPolice
YOU DESERVE TO FEEL SAFE IN EVERY RELATIONSHIP

DATING/DOMESTIC VIOLENCE IS NEVER THE VICTIM’S FAULT.

DOMESTIC VIOLENCE SUPPORT (24/7 VICTIM ADVOCACY):
CALL 302-831-1001

UD HELPLINE 24/7/365
ASK FOR S.O.S., GIVE A FIRST NAME & PHONE #.
AN S.O.S. ADVOCATE WILL CALL BACK WITHIN 10 MINUTES

LEARN MORE AT:
WWW.UDEL.EDU/SOS OR
WWW.UDEL.EDU/SEXUALMISCONDUCT
STAYING HEALTHY AT UD

CENTER FOR COUNSELING AND STUDENT DEVELOPMENT
The Center for Counseling & Student Development (CCSD) offers brief treatment to students, including individual and group counseling for a wide range of concerns. Sometimes students may benefit from connecting with counseling or psychiatry sources in the community outside of UD, particularly if they would like longer-term or more open-ended services that we do not provide, including psychological testing. Please contact us; we are happy to discuss what options would be best for you, tailored to your specific needs. We are located in Perkins Student Center, on the second floor and open Monday–Friday, 8 a.m.–5 p.m. To make an appointment call 302-831-2141 or for more information visit the website: http://sites.udel.edu/counseling/about-ccsd/frequently-asked-questions.

GROUP COUNSELING
The Center for Counseling and Student Development offers a variety of group therapy options. Group can be a place to learn new skills (e.g., addressing anxiety, mindful meditation, managing thoughts and emotions) as well as to gain understanding about ourselves and others (e.g., men's group, women's self compassion group, undergraduate and graduate groups). Led by trained professionals, these groups of a small number of students (5–8) offer students opportunities to better understand themselves in relationships, to share problems or concerns, and to learn from and support one another. In fact, group therapy has been found in research studies to be as effective (and sometimes more effective) as individual counseling. Please call CCSD to learn more about group options.

CRISIS SERVICES
If you are in crisis, we offer: same-day/urgent appointments in emergency situations during regular business hours. Appointment preferred but walk-in available. After hours, if you need to speak to someone, please call our UD Helpline at 302-831-1001. A counselor is available 24/7/365 for UD students with urgent needs. A community (non-UD) resource also available 24/7/365 is the Resource Recovery Center (RRC), located at 659 East Chestnut Hill Rd., Newark, DE, 19713, with phone number 302-318-6070.

STUDENT HEALTH SERVICES
Student Health Services (SHS), located in Laurel Hall, is a free standing ambulatory care center on the main campus south Green area near the intersection of South College Avenue and East Park Place. This well equipped facility provides medical treatment and office consultation space for a variety of outpatient services, as well as an inpatient unit. Student Health Services can be reached at 302-831-2226 and more information is available at the SHS website: www.udel.edu/studenthealth.

STUDENT WELLNESS & HEALTH PROMOTION
Student Wellness and Health Promotion at the University of Delaware creates a foundation for lifelong well-being by providing Blue Hens with the wellness tools to make healthy choices. SW&HP provides services to support students’ behavioral and emotional wellness and helps students evaluate options for maintaining healthy lifestyles. Services offered are drug and alcohol counseling; Collegiate Recovery Community; victim services regarding sexual assault, dating/domestic violence, stalking, and
sexual harassment through SOS’ 24 hour helpline and individual appointments for crisis counseling and victim advocacy; alternative (alcohol-free) activities and events, internship opportunities, and leadership through several student groups. See our website for more info: www.udel.edu/studentwellness or call to make an appointment: 302-831-3457.

**BEING WELL AT UD**

UD supports every student’s wellness choices. To maintain wellness, students can:

• Actively manage their stress
• Get adequate sleep
• Be mindful of managing their time
• Form strong bonds with peers, faculty, and staff
• Be proactive in using academic resources and assistance
• Support others’ healthy choices

**Alcohol safety tips:**

• Set limits on how much, how often, and when you drink.
• Let other people choose what they want to do: Don’t harass anyone who is not drinking.
• Skip the pre-game.
• Skip the dage if you plan to go out at night, or vice versa.
• Pace yourself and avoid taking shots.
• Eat healthy, filling food and drink water throughout the event.
• Know where your drink came from, how it was made, and how much alcohol is in it.
• Stick to one substance at a time.
• Store emergency numbers in your phone and know how you’re getting home.
• Know your limits: Stop drinking if you reach any signs of impairment (vomiting, slurred speech, dizziness, repeating yourself, forgetfulness, and/or stumbling).

Be a Blue Hen friend. Use these bystander intervention strategies to help your community members if they are in an unsafe situation:

• Keep track of each other: Make sure your group gets home safely, and don’t leave anyone behind.
• When going out with friends, come up with a secret code that signals you need help.
• Know your VITALS: Recognize the signs of an alcohol emergency and call for help. (VITALS = Vomiting, Irregular pulse, Trouble breathing, Abnormal skin, Loss of consciousness, or Seizures.)
• If you see or hear people fighting, immediately call 911. All students actively involved in a call for help become eligible for amnesty from related student conduct sanctions.
• If something seems creepy, it probably is. Create a distraction to separate the people involved.
• If you see someone being pushy, handsy, grabby, or cornering someone, ask someone to step in and help.

**BE A PRO-SOCIAL BYSTANDER!**

Help create a kinder community!

**CONDUCT & SAFETY**

**STUDENT CODE OF CONDUCT**

Generations of students, staff, and faculty have shaped the standard for Blue Hen behavior on and off campus. The Student Code of Conduct compiles guidelines from various sources into a single, comprehensive resource with sections on academic honesty, prohibited items and actions, what happens if you break a law as a student, and more. All students are expected to read, understand and abide by the Code, which can be found at udel.edu/stuguide.
**SEXUAL MISCONDUCT**

The University prohibits all forms of sexual misconduct, including sexual assault, sexual harassment, dating and domestic violence and stalking by anyone on University property. The University also forbids this conduct if it was in connection with a University program, could create a hostile environment for a member of the University community, poses threats or disrupts the normal functions of the University, regardless of where the activity occurred.

If you become a victim of sexual misconduct or otherwise learn of an alleged incident, you’re encouraged to report it as soon as possible at udel.edu/knowmore. All UD victims of sexual misconduct have the right to decide whether they want to file their own formal complaint. Victims can also find confidential support by calling the UD Helpline at 302-831-1001 and pressing 1 to request that a Sexual Offense Support (SOS) advocate call them back within 10 minutes. Confidential support is also available through Student Wellness and Health Promotion and the Center for Counseling and Student Development, described earlier in this guide.
SAFETY & LAW VIOLATIONS

SAFETY TIPS FROM NEWARK POLICE DEPARTMENT

Welcome to Newark, Delaware. We hope you have a safe and successful educational journey in this great City. While going about your studies, please keep in mind these tips to avoid derailing your college experience:

1) Call 911 if someone in your group is over intoxicated. Delaware has an amnesty law which protects you from being arrested should you report an overdose.

2) Make sure to remove all valuables from your vehicle every time you park it, and always lock your doors.

3) If you leave your bicycle unsecured, it may be stolen. The best way to secure it is to bring it inside.

4) To ensure personal safety, residents are advised against allowing anyone into their homes who is not an invited guest.

5) Residents are encouraged to call for police assistance in the event they are hosting a party and cannot control the attendees on their own.
   i. These circumstances include unwanted/unknown persons inside the residence or a crowd that has grown to an unmanageable number.
   ii. A party host requesting police assistance in such incidents will not be subject to the same enforcement action taken when a complaint is received from an independent caller.

6) Try to avoid walking alone at night. The old saying “there is safety in numbers” is absolutely true, and you will be safer by doing so.

7) Finally, while NPD has a wide array of specialized units and City surveillance cameras to fight crime and help keep you safe, if a situation occurs where you need to call the Police for whatever reason, never be afraid to call 911 and please do so immediately.

PEDESTRIAN SAFETY

Drivers should always keep an eye out in high-pedestrian traffic areas. Every pedestrian also needs to know when it is safe to cross the road. Follow these rules because sometimes there is no turning back. Violators of the following rules can be fined up to $75.

- Cross only at crosswalks or intersections with signals or traffic signs.
- When walking at night, carry a flashlight or reflective items.
- Use sidewalks. If there is not one, walk facing traffic as far off the edge of the road as possible.
- Be patient. Wait for cars to stop before stepping into a crosswalk.
- Do not walk under the influence of drugs or alcohol.

WHAT HAPPENS IF I VIOLATE THE LAW?

University of Delaware students are expected to be law abiding students and citizens. Violation of local, state or federal law will be subject to University disciplinary action. A student who has pleaded or otherwise accepted responsibility for a violation, e.g. Probation Before Judgment (PBJ) or nolo contendere, in Alderman’s Court or another court should be aware of pending University changes.

WHAT TO EXPECT AFTER COURT

The City of Newark forwards information to the Office of Student Conduct about students who are convicted or plead guilty to a violation from Alderman’s Court.
• The Office of Student Conduct will send an email to the student announcing the Violations of Law charge. The email will also contain a deadline by which the student must complete a pre-hearing meeting.

• During the pre-hearing, the student will be given the chance to discuss the incident and learn of behavior expectations for the University community. The student will have the opportunity to ask questions and review relevant information available in his or her disciplinary file. The student will also learn the options available for resolving the case. He or she will have the opportunity to accept or deny responsibility, and accept or reject the sanctions.

• Failure to attend the pre-hearing meeting within the specified time will be considered an acceptance of responsibility for the violation. Sanctions will be applied without any input from the student.

OFF-CAMPUS VIOLATIONS

The current incident and a student’s previous conduct history are considered in determining sanctions. Sanctions are cumulative and can range from a reprimand to expulsion from the University. Educational or other sanctions may also be imposed. A processing fee will be issued for each student conduct case with a responsible outcome.

MAY I HAVE AN ATTORNEY?

While a student may wish to consult with an attorney regarding criminal matters, attorneys are not permitted to participate in University administrative hearings except when a student is facing felony charges. A student may consult with a Student Conduct Adviser, free of charge, regarding University conduct matters. A list of Student Conduct Advisers is available at: sites.udel.edu/studentconduct/advisors

Please Note: Students should consult with the Office of Student Conduct if there is a question about how the court matter will affect their status as a student at the University. Police or court personnel are not trained or expected to answer your questions about University consequences for the Violation of Law Policy.
EXPLORE THE REST OF BLUE HEN COUNTRY!

Newark is a thriving small city surrounded by several major metropolitan areas. See below for a list of links for attractions in and around Newark, as well as suggestions of destinations within and beyond the Delaware border.
Whether it means joining a student organization, playing sports with a club or intramural team, or exploring history and culture at area museums — make UD and the small, vibrant city it lives in feel like home!

**FIND COMMUNITY ON CAMPUS!**

Getting involved and spending your spare time on campus is the #1 way to feel like a genuine Blue Hen! Check out some opportunities below and visit STUDent Central online to see all of the 400+ student organizations on campus: [studentcentral.udel.edu](http://studentcentral.udel.edu)

**HANGOUT SPOTS**

Every Blue Hen develops their own list of favorite places to study and hang out in around campus. UD is full of beautiful gardens and sculptures, quiet corners and reflection spaces, bustling common areas and more. Here is a completely incomplete list of spaces to get you started – the best way to find your place at UD is to wander and see what appeals to you.

- **Center for Black Culture**, 192 South College Avenue
- **Education Resource Center / Willard Hall**, 25 North College Avenue
- **Fountain**, South Green
- **Grove / goat sculpture**, outside Alison Hall
- **ISE Lab**, 221 Academy Street
- **Morris Library**, 181 South College Avenue
- **Perkins Student Center**, 325 Academy Street
- **The Green**
- **Trabant University Center**, 17 West Main Street
UNIVERSITY STUDENT CENTERS
The University Student Centers, Perkins and Trabant, are the community centers of the University of Delaware, serving as a unifying place for students, faculty, staff, alumni, and guests. These centers enhance campus life and complement the academic experience through diverse programming that supports exploration, intellectual growth, and service. The centers also provide opportunities to foster interpersonal connections, build individual leadership capacity, and develop marketable skills while cultivating University spirit.

In Perkins and Trabant, you can find transformational involvement opportunities that including all of the following:
• Blue Hen Leadership Program (BHLP)
• Fraternity and Sorority Leadership & Learning (FSLL)
• Registered Student Organizations (RSO)
• Student Centers Programming Advisory Board (SCPAB)
• Student media including WVUD radio and The Review student newspaper
• Perkins Live and Trabant Now Late Night Programming Series

STUDENT GOVERNMENT
The StUDent Government Association at the University of Delaware serves to represent the undergraduate student population. SGA is firm in their determination to enhance student life by actively addressing student issues as the liaison among students, faculty, and administration. SGA strives to foster an empowered University community as a leading influence encouraging all students to be heard. udel.edu/stu-org/SGA.

CAREER SERVICES
The Career Services Center and the Lerner College of Business and Economics’ Career Services Center help students identify strengths, motivations and purpose, and translate their ambitions into opportunities through professional, educational and UD connections. The Career Services Centers provide many resources for UD students as they design their professional paths and navigate the career development process. Visit udel.edu/studentlife/csc to learn more about on- and off-campus opportunities that can enhance your connection to UD, as well as your pathway to professional success!

MUSEUMS
University of Delaware Museums sites.udel.edu/museums
Iron Hill Museum ironhill-museum.org
The Pencader Heritage Museum pencaderheritage.org/main/museum/museum.html
Newark Historical Society Museum newarkdehistoricalsociety.org
Delaware Agricultural Museum agriculturalmuseum.org
Delaware Art Museum delart.org
Delaware Museum of Natural History delmnh.org
Delaware Sports Museum & Hall of Fame desports.org

MOVIES
Regal Cinemas People Plaza 17 regmovies.com/Theatres/Theatre-Folder/Regal-Peoples-Plaza-Stadium-17-1643
Cinemark Christiana and XD cinemark.com/theatre-detail.aspx?node_id=407735
Penn Cinema Riverfront 14 & IMAX penncinema.com
Christiana Mall christianamall.com/en.html
Main Street 5 Cinema mainstreetmovies5.com
If you feel that there is a safety risk (to you or to a friend) as a result of alcohol or drug consumption, seek help from UD staff or call 911 immediately. If assisting a friend, remain with them and provide information to first responders.

We care about you and want you to be safe.

Comply with UD staff and police to avoid additional charges.

When you receive notice of possible conduct violations from our office, complete the Amnesty Application at udel.edu/amnesty

We do not endorse the following and are not liable for services or goods from the vendors listed.

PARKS
White Clay Creek State Park
destateparks.com/park/white-clay-creek/
Glasgow Park
nccde.org/912/Glasgow-Regional-Park

AMUSEMENT
SkyZone Trampoline Park
skyzone.com/newark

DAY TRIPS
Rehoboth Beach, DE
www.cityofrehoboth.com
Philadelphia, PA
www.visitphilly.com
Washington, DC
dc.gov/page/visitors-resource-center
New York, NY
nycgo.com

RADIO STATIONS
92.5 FM 94.7 FM 96.5 FM 91.3 WVUD
99.5 FM 102.1 FM 104.5 FM

TRANSPORTATION
Local Buses—DART First State dartfirststate.com
Regional Rail—SEPTA Wilmington/Newark Line septa.org
Regional Rail—Amtrak Northeast Regional/Acela Express amtrak.com
Regional Bus—Megabus megabus.com

RECREATION SERVICES
UD offers students a variety of ways to maintain their wellness by utilizing the many opportunities at Recreation Services. Students can work out on campus, play intramural sports or even serve as fitness instructors. For information about Recreation Services visit the website www.bluehens.com.

*Note: UD does not endorse the following and is not liable for services or goods from the vendors listed.

We care about you and want you to be safe.

Alcohol and Drug Amnesty

Comply with UD staff and police to avoid additional charges.

When you receive notice of possible conduct violations from our office, complete the Amnesty Application at udel.edu/amnesty

We do not endorse the following and are not liable for services or goods from the vendors listed.
STUDENT LIVING perfected

501 HAMLET WAY, NEWARK, DE 19711
RETREATNEWARK.COM 302.294.6520
1, 2, 4 & 5 BEDROOM, LODGES & COTTAGES

PRIVATE BED & BATH, FURNISHED OPTIONS,
LARGEST POOL IN NEWARK, TANNING BEDS, OUTDOOR GRILLING,
FIREPITS & HOT TUBS, 2 EXTENSIVE FITNESS FACILITIES,
UD SHUTTLE SERVICE TO CAMPUS, PGA GOLF SIMULATOR,
LIGHTED BASKETBALL COURT, GROUP STUDY AREAS,
Rittenhouse Station offers the largest 2, 3, and 4 bedroom apartments and townhomes. Every unit comes fully furnished and includes your water, sewer, Wi-Fi, cable, and more. Located on the UD shuttle route or just a short walk away from the University of Delaware.

CALL AND SCHEDULE A TOUR OR ASK US ABOUT OUR LEASING SPECIALS TODAY

RITTENHOUSESTATION.COM
Call or Text 302.260.7230 | 250 S Main St. #107, Newark, DE 19711
WE TREAT:
- Cuts & Scrapes
- Lacerations
- Minor burns
- Flu symptoms
- Children’s injuries
- Work-related injuries
- School physicals
- Sports physicals
- X-rays 24/7

From sniffles to sutures serving the UD Community since 1973

Don’t feel well?
Need to see a doctor?

NEWARK 24/7 URGENT CARE CENTER is proud to be the first facility in Delaware allowed to use the designation “Urgent Care”. Today, NUC continues its tradition of community service by being available 24 hours a day, seven days a week, all year long.

302-738-4300
324 E. MAIN STREET • NEWARK
newarkurgentcare.org

OPEN 24/7
WE NEVER CLOSE

ACCEPTING ALL INSURANCE
(Including Medicare & Medicaid)
GeoSwap, a new app built by three UD alumni, aggregates everything going on in a town. With GeoSwap you can discover events, deals, landmarks and information around your area. When you arrive at a location, use the app to unlock relevant hidden content that’s waiting for you. GeoSwap ensures that no matter where you go you will always feel like a local. Download GeoSwap on the App Store or get it on Google Play.

Find the perfect plan to fit your appetite at udel.edu/dining/mealplans.
Dining on Campus

UD Dining meal plans aren’t just for students who live on campus! Meal plans contain different balances of “meals” and “points” preloaded on your UD ONEcard.

Meal swipes allow entry into UD’s three all-you-care-to-eat residential dining halls; points decline like money on a debit card and can be used at the 13 on-campus retail locations, including Dunkin’ Donuts, Starbucks, Einstein Bagels, Subway and Chick-Fil-A. Having a meal plan allows you to grab coffee between classes, eat a snack on the go and enjoy a meal with friends at the new Caesar Rodney Fresh Food Company.

Students living off campus and students commuting to campus can select any of UD Dining’s residential meal plans or choose between the optional “Anytime” or “All-Point” plans.

Anytime Plans
Optional Anytime plans provide a mixture of meals and points to use at residential dining halls and retail locations. The “50 Anytime” plan comes with 50 meals and 140 points, while the “25 Anytime” plan comes with 25 meals and 65 points.

All-Point Plans
Optional All-Point plans come with 750, 450, 300 or 150 points to use throughout the semester. While points are primarily used for purchases at retail locations, students may also use points to enter the residential dining halls for breakfast, brunch, lunch and dinner. Points rollover through the entire academic year, expiring at the end of spring semester. They can also be added at any time.
Our Collegiate Recovery Community (CRC) is designed to be support-based and student-oriented with the goal to provide a resource for college students who are actively working to protect their sobriety and a resource for students who have been impacted by the addiction of a close friend or family member. We will assist students in developing a foundation for long-term and sustained recovery by providing a safe and confidential environment to discuss topics and ideas supportive of sobriety.

https://sites.udel.edu/collegiate-recovery
My roommate is sooo drunk right now

Are they okay? Are they showing any signs of an alcohol emergency?

Wats that?

You can remember it with VITALS: Vomiting, Irregular pulse, Trouble breathing, Abnormal skin (color or temp), Loss of consciousness, or Seizures

Do they have any of those?? It only needs to be one

Shoot, I think so, but they’re not 21. I don’t want us to get in trouble

It’s ok! The university has an amnesty protocol. If you seek emergency medical attention related to consumption of alcohol and/or drug overdose you won’t be charged with code of conduct violations. But you have to call 911 or find an RA.

Omg thanks! You’re a life saver. I’m going to get help right now

Know the Signs of an Alcohol Emergency, and the University Amnesty Protocol to help keep UD students safe
### ACADEMICS

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone</th>
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<tbody>
<tr>
<td>College of Agriculture &amp; Natural Resources</td>
<td>302-831-2508</td>
</tr>
<tr>
<td>College of Arts &amp; Sciences</td>
<td>302-831-3020</td>
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<tr>
<td>Alfred Lerner College of Business &amp; Economics</td>
<td>302-831-4369</td>
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<tr>
<td>College of Earth, Ocean, &amp; Environment</td>
<td>302-831-2841</td>
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<tr>
<td>College of Education &amp; Human Development</td>
<td>302-831-2396</td>
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<tr>
<td>College of Engineering</td>
<td>302-831-8659</td>
</tr>
<tr>
<td>College of Health Sciences</td>
<td>302-831-8073</td>
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<tr>
<td>University Studies</td>
<td>302-831-4555</td>
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### FINANCIAL RESOURCES

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<tr>
<th>Department</th>
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<tr>
<td>Student Financial Services</td>
<td>302-831-2126</td>
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### LAW ENFORCEMENT/SAFETY

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<tr>
<th>Department</th>
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<tr>
<td>University of Delaware Police Department</td>
<td>302-831-2222</td>
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<tr>
<td>Newark Police Department</td>
<td>302-366-7111</td>
</tr>
<tr>
<td>S.O.S. (Sexual Offense Support) – Victim Advocate</td>
<td>302-831-1001</td>
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* Call UD Helpline 24/7/365. Provide first name and phone number. Advocate will call back within 10 minutes.

### STUDENT LIFE

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<tr>
<th>Department</th>
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<tr>
<td>Career Services Center</td>
<td>302-831-2392</td>
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<tr>
<td>Center for Black Culture</td>
<td>302-831-2991</td>
</tr>
<tr>
<td>Center for Counseling &amp; Student Development</td>
<td>302-831-2141</td>
</tr>
<tr>
<td>UD Helpline</td>
<td>302-831-1001</td>
</tr>
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</table>
* Call UD Helpline 24 hours per day/7 days a week/365 days per year and speak to a counselor anytime, day or night. You will be connected with a counselor who is familiar with our campus community and local resources. |
Press 2  

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<thead>
<tr>
<th>Department</th>
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<tbody>
<tr>
<td>New Student Orientation</td>
<td>302-831-3313</td>
</tr>
<tr>
<td>Office of the Dean of Students</td>
<td>302-831-8939</td>
</tr>
<tr>
<td>Office of Student Conduct</td>
<td>302-831-2117</td>
</tr>
<tr>
<td>Residence Life &amp; Housing</td>
<td>302-831-4663</td>
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<tr>
<td>Student Health Services</td>
<td>302-831-2226</td>
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<tr>
<td>Student Services for Athletes</td>
<td>302-831-2748</td>
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<tr>
<td>Student Wellness &amp; Health Promotion</td>
<td>302-831-3457</td>
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<tr>
<td>University Student Centers</td>
<td>302-831-1036</td>
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### UNIVERSITY RESOURCES

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<tr>
<th>Department</th>
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<tr>
<td>Athletics Box Office</td>
<td>302-831-2257</td>
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<tr>
<td>Barnes &amp; Noble UD Bookstore</td>
<td>302-831-2637</td>
</tr>
<tr>
<td>Dining Services</td>
<td>302-831-6761</td>
</tr>
<tr>
<td>Disability Support Services</td>
<td>302-831-4643</td>
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<tr>
<td>ID Card Office</td>
<td>302-831-2273</td>
</tr>
<tr>
<td>Information Technologies</td>
<td>302-831-6000</td>
</tr>
<tr>
<td>Office of International Students and Scholars</td>
<td>302-831-2115</td>
</tr>
<tr>
<td>Parking and Transportation Services</td>
<td>302-831-1184</td>
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</table>
University Courtyard Apartments is a Blue Hen tradition! Check out our 1, 2, or 4 bedroom apartments to find the perfect place for you and your friends. Stop in today and be sure to grab some fro-yo in our cyber café, take a dip in our pool, or work out in our expanded fitness center. UC Newark is the obvious choice! Make us your home away from home!
When you make University Courtyard your new home, you’re getting the best in Off-Campus living. We offer 1, 2 and 4 bedroom apartments perfect for you and your friends and tons of amenities including an expanded fitness center, a refreshing pool and a cyber cafe. Don’t forget- we offer individual leases and all-inclusive rent. Lease online or stop by for a tour before spaces run out!