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MAKE EVERY EXPERIENCE COUNT.

PNC VIRTUAL WALLET STUDENT® HAS FEATURES AND TOOLS THAT CAN MEET YOUR STUDENT’S NEEDS.

You can’t be there to make sure your student is staying on top of their finances, but you can count on PNC to offer solutions to help make money management easier and more convenient.

- No monthly service charge for the first 6 years from the date of account opening1
- Students have free access to their money at approximately 9,000 PNC ATMs on and off campus
- Parents can enroll in email and text alerts2
- The PNC Bank Visa® Debit Card provides the highest levels of protection with PNC security and privacy, 24-hour fraud monitoring and Zero Liability Fraud Protection3

LEARN MORE AT YOUR ON-CAMPUS PNC BRANCH AT TRABANT UNIVERSITY CENTER.
PNC.COM/UD

1 Virtual Wallet Student has no minimum balance requirement or monthly service charge for active students for 6 years from the date of account opening. You may be asked to provide proof of active enrollment in a qualifying educational institution to receive a monthly service charge waiver. At the end of the 6 years, your account will be converted to Virtual Wallet and subject to Virtual Wallet Fees in effect at that time. If you transfer this account to a different product or account type during the first 6 years, you will forfeit the benefits of the Virtual Wallet Student account and will not be able to transfer back to the Virtual Wallet Student account.
2 PNC Alerts are free to customers. However, third-party message and data rates may apply. These include fees your wireless carrier may charge you for data usage and text messaging services. Check with your wireless carrier for details regarding your specific wireless plan and any data usage or text messaging charges that may apply.
3 Zero Liability Fraud Protection does not apply to ATM transactions, PIN transactions not processed by Visa, and certain commercial card transactions. Notify PNC Bank immediately of any unauthorized use. For specific restrictions, limitations and other details regarding unauthorized use, please see your Consumer Electronic Funds Transfer Disclosure Statement, which is part of the Account Agreement for Personal Checking, Savings and Money Market Accounts and part of the PNC Virtual Wallet Fineprint.

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Dear Blue Hen families and parents,

Welcome to the University of Delaware! We’re so excited that you’ve decided to become a Blue Hen family and on behalf of the Division of Student Life, congratulations!

Throughout Family Orientation, you’ll become familiar with the University community and enjoy conversations around vital academic information, the value of student engagement, living on campus or off campus, health and safety, paying the bill, dining, and more. This guide and calendar supplements the information you’ll receive in person, allowing you to focus on getting to know your student’s University support network and ask any questions you may have. We encourage you to hang it up in your home or office to stay knowledgeable about your student’s UD experience.

We look forward to this new partnership with your family in support of your student’s personal, educational, and professional success! Please mark your calendar for our annual community celebration:

PARENTS AND FAMILY WEEKEND

Friday, October 18 – Sunday, October 20, 2019
Featuring a Friday night comedy show, Saturday Coffee with the Dean for each college, tailgate and football, and much more!
udel.edu/parents/weekend

We recognize that students’ transition to University life can be both exciting and challenging, and encourage you to keep in touch with any questions, concerns, or suggestions you may have as your student navigates their new environment. It is our mission to help them thrive.

Heather A. Maginnis
Director, Orientation & Transition Programs

Meaghan K. Davidson
Assistant Dean of Students for Parent and Family Engagement, Office of the Dean of Students

udel.edu/studentlife
ENRICHMENT FUNDING AVAILABLE TO LEGACY STUDENTS

Alumni Enrichment Awards are offered by the UD Alumni Association to provide financial assistance for legacy students (mom or dad graduated from UD) to enrich their education at the University.

Up to $2,000 per individual may be awarded to allow students to take part in opportunities outside of the traditional classroom.

EXAMPLES OF FUNDING OPPORTUNITIES:

- Traveling to academic competitions
- Presenting research or program-related topics
- Leadership conferences
- Research or service-learning
- Internships
- Other non-credited academic endeavors

Visit www.UDconnection.com/Students/Enrichment-Awards for more information or email alumni-association@udel.edu

We are thrilled that you and your student have chosen UD for this next chapter of your lives. At UD, we are committed to helping all students succeed, both here on campus and long after graduation.

We cultivate a vibrant, inclusive and academically rigorous community where students can learn and grow. Our professors will challenge your student to think critically, appreciate diverse viewpoints, work as a team and communicate ideas effectively. Our staff is here to support your student and help them make the most of this experience. Our loyal alumni stand ready to mentor and guide your student in whatever career they choose.

As families, you play an essential role in this adventure. Encourage your student to explore courses, student groups and opportunities that help them discover new perspectives on the world. Empower them to speak up and advocate for themselves. Visit them on campus occasionally—they probably like it more than they’ll admit! Most of all, get to know the educated, mature, confident person they are becoming.

This is an exciting time for your student and your whole family. We’re here to make it great, and we look forward to working with you in the years ahead.

Go Hens!

Dennis Assanis
President
TIPS:

Start the conversation

Discuss with your student what expectations you both have for academics, social life and career aspirations. Ask them how they think their college experience will be different than high school.

How will you support your student differently?

As your student transitions to college, how will your interactions with them change? Encourage them to seek your advice and identify campus mentors.

What to be thinking about this month:

- Start talking about finances - tuition, loans, books, spending money, etc. Visit udel.bncollege.com to rent or purchase books.
- If your student is commuting from home or off-campus, the transition for both the student and the family is significant. Have conversations around expectations, social and academic campus experiences, and time management.

Orientation and Transition Programs assists new students in transitioning to campus through programs such as New Student Orientation and 1743 Welcome Days. Encourage your student to participate fully in these programs designed to support their success!
TIPS:

Ready for 1743 Welcome Days?

- Visit udel.edu/movein for information and tips on move in.
- Encourage your student to download and check out the 1743 Welcome Days in the app store; download Guidebook and then search for UD 1743 Welcome Days.
- We’re excited to see families at the 1743 Welcome Days Family Send Off in Perkins Student Center.

What to be thinking about this month:

- Encourage your student to think about how they will build rapport with their new roommates or classmates.
- Talk with your student about how they will explore campus their first week or two. How are they going to connect with their faculty members? How are they planning to organize themselves as they get their syllabi?

University Student Centers offer over 400 student organizations accessible on Student Central, a wide array of daily programming, and ample study and lounge spaces for all students.
## TIPS:

**Communication is key**

- Talk to your student about how your family will communicate and how often.
- Talk about alcohol use and other tough issues, including UD’s alcohol and drug amnesty. Visit page 22 or [udel.edu/amnesty](http://udel.edu/amnesty) to learn more.
- Be an active listener for your student.

**What to be thinking about this month:**

- Register for Parents and Family Weekend at [udel.edu/parents/weekend](http://udel.edu/parents/weekend).
- Encourage your student to attend Perkins Live, Trabant Now, a few student organization meetings or events.
- Ask if your student has connected with their faculty by attending office hours or chatting with their professor before or after class, meetings or events.

### ATHLETICS:

Join Coach Rocco and the University of Delaware’s Fightin’ Blue Hens for the epic face-off between the Fightin’ Blue Hens and the North Dakota State on Sept. 14.

### Center for Black Culture

assists students in transitioning to life at UD through cultural programming, student group advisement, professional development initiatives and the Each One Reach One Mentoring Program.

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**SEPTEMBER 2019**

- [sites.udel.edu/cbc](http://sites.udel.edu/cbc)
**TIPS:**

**Missing home is natural**
- It’s natural to invite homesick students home, but sticking it out on campus for the first few months is key to finding a sense of belonging and making friends.
- Encourage your student to participate in campus programming, student groups, attend UD football games and other UD traditions. Students still struggling should visit the Office of the Dean of Students or the Center for Counseling and Student Development. See page 20 for more info.

**What to be thinking about this month:**
- Encourage students having roommate issues to try to work it out on their own, and if they need more support to contact their Resident Assistant (RA).
- Midterms can be stressful, but resources are available through the Office of Academic Enrichment.

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**TIP:**

- Center for Counseling and Student Development psychologists, psychiatrists and doctoral-level trainees help students develop realistic goals and work toward the resolution of personal concerns. Services are covered by the Student Health Fee.

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**PARENTS & FAMILY WEEKEND:** Get ready to spend the weekend with your student on UD’s Newark campus, Oct. 18 - 20. Visit udel.edu/parents/weekend for all information.

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**OCTOBER 2019**

**PARENTS & FAMILY WEEKEND:** Get ready to spend the weekend with your student on UD’s Newark campus, Oct. 18 - 20. Visit udel.edu/parents/weekend for all information.

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**EVAN KRAPE**
**TIPS:** Welcoming your student back home

Your student has lived on their own these past few months. Talk with them about how being back home, any changes, and how new relationships they have developed may impact who they want to spend time with. Consider this a trial run for winter break if your student does not plan to take Winter Session courses.

**What to be thinking about this month:**

- This can be a stressful time of the semester. Encourage your student to stay healthy, take care of their physical and mental selves.
- This is a good time to get a flu shot. See that everyone in your family does!
- Ask your student if they have discussed degree progress and Winter Session plans with their academic adviser.

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**Student Health Services** provides students with a full range of primary physical health care, urgent care, medical treatment, referral services and related health education. Most services are covered by the Student Health Fee.

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**INTERNATIONAL COFFEE HOUR:** All UD students and community members are invited to International Coffee Hour every Friday evening from 4-6 p.m. in the Trabant University Center.
WITH FINALS JUST AROUND THE CORNER, YOUR STUDENT MAY EXPERIENCE INCREASED STRESS. WHAT’S IMPORTANT IS HOW THAT STRESS IS MANAGED. ENCOURAGE THEM TO VISIT REVIEW SESSIONS, STUDY WITH CLASSMATES, CONNECT WITH PROFESSORS DURING OFFICE HOURS, OR CONSIDER A TUTOR.

WHAT TO BE THINKING ABOUT THIS MONTH:

- Have you and your student made plans for the trip home for winter break? Or have you discussed how your student will be spending their time during break?
- Does your student know what day finals end and when their last exams are? If your student is living on campus, do they know the deadline for checking out of the residence halls?

Office of the Dean of Students staff help students and families address questions and concerns, develop a plan for moving forward, advocate for your best interests, and/or connect you to UD’s experts in your area of need.

sites.udel.edu/deanofstudents

BEAUTIFUL CAMPUS: Blue Hens near and far fondly remember their visits to The Green, beautiful in every season.
**TIPS:**

**New year, new budget**

- Review how well last semester’s budget met your student’s actual expenses, and work with them on a new budget for the spring. See page 21 for more info.

**What to be thinking about this month:**

- Take this opportunity to discuss academics, major, physical and mental health, career and social goals. Have you changed your mind about anything? Has your student? Remember to support and encourage your adult student’s decisions in your new role as their coach.

- Talk with your student about how they adjusted socially to campus. Ask them if they’d like to approach the spring semester differently. How do they plan to maximize their UD experience?

- Spend as much time with your student as you can before classes begin again.

---

**Student Wellness and Health Promotion** provides wellness tools and support through socials, Recovery Yoga, Koru Mindfulness workshops, Halloween Spooktacular, ShamrockFest and the Wellness Speaker Series, as well as a variety of specialized services.

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**RECREATION:** The Carpenter Sports Building, AKA Little Bob, provides a variety of recreational activities to the Blue Hen community.

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**JANUARY 2020**

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### TIPS:

**Back to classes**

Encourage your student to reflect on the fall and how they’d like to grow this semester. Consider asking them how you can support them differently this spring or what they have appreciated in the past.

**What to be thinking about this month:**

- Does your student know about campus resources for sexual assaults or bias incidents? Encourage them to check out offerings from Student Wellness and Health Promotion and the Office of Equity and Inclusion. See page 21 for more info.
- Connecting and creating their own community here at UD is vital to your student’s success. Talk with your student about what their UD community looks like. Encourage them to connect with student organizations and offices that interest them and support their identities.

---

**WOMEN OF CONSEQUENCE:** UD students perform at the Baby Grand Theatre in Wilmington.

**Fraternity and Sorority Leadership and Learning** oversees almost 50 fraternities and sororities and works to inspire members to be model leaders in the campus, local, and greater communities through team building, leadership development, and education.

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**FEBRUARY 2020**

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Last day to register/add courses for the spring semester

sites.udel.edu/fsll
TIPS:
Planning for summer
Summer is only a few months away. Does your student plan to gain work experience, or take summer courses? Encourage your student to visit the UD Career Center to learn about summer jobs and internships.

What to be thinking about this month:

- If your student is traveling home during spring break, encourage them to bring home any items they no longer need. Having fewer items left will make moving out of the hall easier!
- Encourage your student to consider getting involved with UDab, UD’s alternative break program where students learn about a community and do service in that community during their spring break.

UDANCE: UD students are passionate about giving back. Each year they raise over $2 million to fight childhood cancer and engage with children and families affected by cancer.

UD Career Center and the Lerner College of Business and Economics Career Services Center help students identify strengths, motivations and purpose, and translate their ambitions into opportunities through professional, educational and UD connections.

udel.edu/students/career-services-center
Managing time and stress

Many students are starting to wrap up class projects, finish papers, and prepare for finals. Remind your student about time and stress management and encourage them to utilize their campus services. Students who are overly anxious may benefit from visiting the Center for Counseling and Student Development. See page 20 for more info.

What to be thinking about this month:

- It’s time to begin making decisions about class schedules for the next school year, so encourage your student to meet with an academic adviser to discuss fall registration.
- Has your student chosen a major yet? Encourage your student to connect with their college to learn about options, explore minors, and discover other ways to build out their UD experience.

AIRBAND: Each spring, UD students from Fraternities and Sororities showcase their talent and compete in the annual Airband event.

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Residence Life and Housing partners with students to build exciting and engaging environments in the residence halls with resources, activities, and programs that foster a sense of community and learning.

www.udel.edu/reslife
**TIPS:**

**Planning for the future**

Saying goodbye to friends and leaving campus, whether for a few months or the foreseeable future, brings on many feelings. Remind your student to eat well, manage time wisely and prioritize good sleep as they finish up a busy semester. Encourage them to set realistic expectations for themselves and seek out any help they may need early on.

**What to be thinking about this month:**

- Has anything changed at home that your student needs to know as they prepare to return home for the summer months? Do you expect your student to have the same responsibilities as before? Talk with your student about your expectations.

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**Student Services for Athletes** help UD's NCAA student-athletes balance the demands of their academic responsibilities and participation in athletics with counseling, academic support, career development, teaching, and educational programming in close collaboration with coaches, faculty, and student services.

**GRADUATION:** The University of Delaware community is proud to celebrate your hard work!

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- Last day of classes
- Reading Day
- Final exams begin
- Memorial Day, no exams
- Finals end, residence halls close at 12 a.m.
- Commencement

**GRADUATION: MAY 2020**

**Last day of classes:**

- June 1

**Memorial Day:**

- No exams

**Finals end:**

- Residence halls close at 12 a.m.
**TIPS:**

Remind students to check email

Encourage your student to continue to check their email over the summer for communications from the University such as housing updates and billing notices.

What to be thinking about this month:

- Reflect with your student about how their academic year went. Ask them what they enjoyed, what was challenging, and what resources they can connect with over the summer or in the fall to further develop their UD experience.

Parents & Family Weekend 2020

- Visit udel.edu/parents/weekend to see about dates. If you’re interested, get your hotel rooms reserved and mark your calendar!

Office of Student Conduct provides programs and services that manage campus behavior expectations; educating students about community stewardship, fostering students’ intellectual, ethical and cultural development; and intervening effectively when individual or group behavior violates the Code of Conduct.

sites.udel.edu/studentconduct

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**UDAIRY CREAMERY:** Campus may be a little quieter with most of the students gone, but it still has so much to offer. Yum!

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**JUNE 2020**

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COLLEGE CONTACTS

UD has eight academic colleges including a new Graduate College. The other seven colleges each have an office of Undergraduate Academic Services, staffed by helpful assistant deans. Below is contact information for each of these offices—we encourage your student to visit their college’s website for additional information.

AGRICULTURE AND NATURAL RESOURCES
Senior Assistant Dean: Kim Yackoski
104 Townsend Hall
302-831-2508
canr.udel.edu

ARTS AND SCIENCES
Senior Assistant Dean: Cindi Shenkle
109 Mitchell Hall
302-831-3020
cas.udel.edu/current-students/uas

ALFRED LERNER COLLEGE OF BUSINESS AND ECONOMICS
Senior Assistant Dean: Marcia Rollison
103 Lerner Hall
302-831-4369
lerner.udel.edu

EARTH, OCEAN AND ENVIRONMENT
Assistant Dean: Keeley Powell
111 Robinson Hall
302-831-2841
ceoe.udel.edu

EDUCATION AND HUMAN DEVELOPMENT
Senior Assistant Dean:
Kristine Ritz-Coli
106 Alison Hall West
302-831-2396
cehd.udel.edu

ENGINEERING
Assistant Dean: Chuck Shermeyer
141 Du Pont Hall
302-831-8659
engr.udel.edu

HEALTH SCIENCES
Assistant Dean: Catherine Stoner
205 McDowell Hall
302-831-8073
udel.edu/chs

UNIVERSITY STUDIES
The mission of the University Studies (UST) program is to enhance and support the educational experiences of matriculated students who have a wide variety of interests and have either not yet declared a major or are in transition from one major to another. The program’s goal is to ensure that your student is given the opportunity to explore the many majors available to them before choosing an academic path. Your student’s academic adviser and the staff of the UST program are committed to your student’s academic success. They will do their best to provide your student with the accurate information they need to help make important decisions about their academic interests and goals.
Associate Director: Adrian McCleary
150 South College Ave.
302-831-4555
ust.udel.edu

HONORS PROGRAM
The UD Honors Program (UDHP) is an academic community that provides challenging coursework and enrichment opportunities. The UDHP has a first-year living-learning community with the option of upper division Honors housing after the first year. The UDHP Office provides assistance with academic planning for complex major and degree combinations and provides support for the General Honors Award, Honors Degree and Honors Degree with Distinction.
186 South College Ave.
302-831-1195
udel.edu/honors

Stay up to date with UD!

UDAILY

Read UDaily, the University’s online news service, to find out what’s going on at the University. You can subscribe and receive free email updates of UD news.

To subscribe, visit www.udel.edu/udaily/subscribe

And follow us on social media: /UDelaware | @UDelaware | @udelaware
The Division of Student Life works each day to enhance student success, bolster student support, and engage students in innovative educational opportunities. Our vision is to see students thrive at UD and beyond, and become positive contributors within their communities.

As we work toward these aims, we remain mindful of the student experience at the University of Delaware with education, opportunities and communities that help our students amplify their academic experiences. We desire to see all UD students engaging in understanding their identities, as well as the identities of others as they become adept at working with people different than themselves. In addition to the brief overview found here, we welcome you to visit our online at udel.edu/studentlife and call our offices at 302-831-8939 with any question or concern you may have as your student progresses in their life at UD.

With Blue Hen pride,

Dr. José-Luis Riera, Vice President for Student Life

Religious Observances

It is the policy of the University of Delaware not to cancel classes on religious holidays. However, students and faculty are encouraged to exercise their own judgment pertaining to their attendance on these days. In addition, faculty are encouraged not to schedule examinations or require the submission of special assignments on the following days:

- **Sunday, Sept. 29, 2019** – Rosh Hashanah begins at sundown, continues next 2 days
- **Tuesday, Oct. 8, 2019** – Yom Kippur begins at sundown, continues following day
- **Wednesday, April 8, 2020** – Passover begins, continues for 7 days
- **Friday, April 10, 2020** – Good Friday

For more information, see Student Class Attendance and Excused Absences policy in the UD Faculty Handbook at [http://facultyhandbook.udel.edu/handbook/3113-student-class-attendance-and-excused-absences](http://facultyhandbook.udel.edu/handbook/3113-student-class-attendance-and-excused-absences)

For a complete calendar, visit [events.udel.edu](http://events.udel.edu) or [udel.edu/registrar/cal/main](http://udel.edu/registrar/cal/main).

In accordance with the Americans with Disabilities Act, as amended in 2008, and the Rehabilitation Act of 1973, the University of Delaware is committed to providing equal access for students, employees and visitors with a disability. The Office of Disability Support Services (DSS) provides reasonable accommodations and ensures equal access to University programs and services. The DSS office works with individuals who have physical, medical and psychological disabilities, as well as learning disabilities and ADHD. Anyone requesting an accommodation from the University based on a disability should contact the DSS office directly. It is the individual’s responsibility to inform the DSS office of the disability and need for accommodation. The need for reasonable accommodation is determined on a case-by-case basis when supported by information supplied by the individual. More information is available by calling 302-831-4643 or visiting udel.edu/DSS.

Pictured: Multicultural Greek Congress Step Show – SCPAB Fall Concert – UDance Dance Marathon

VISIT OUR ONLINE COMMUNITY AT STUDENTCENTRAL.UDEL.EDU SEARCH NOW!
OFFICE OF THE DEAN OF STUDENTS
Dean of Students: Adam D. Cantley
101 Hullihen Hall
302-831-8939
udel.edu/studentlife/ods

CENTER FOR BLACK CULTURE
Director: Kasandra Moye
192 South College Avenue
302-831-2991
udel.edu/studentlife/cbc

CENTER FOR COUNSELING & STUDENT DEVELOPMENT
Director: Dr. Brad Wolgast
261 Perkins Student Center
302-831-2141
udel.edu/studentlife/ccsd

FRATERNITY AND SORORITY LEADERSHIP & LEARNING
Director: Corin Gioia Edwards
210 Perkins Student Center
302-831-0456
udel.edu/studentlife/fsll

OFFICE OF STUDENT CONDUCT
Director: Holli Harvey-Dudlek
218 Hullihen Hall
302-831-2117
udel.edu/studentlife/osc

ORIENTATION & TRANSITION PROGRAMS
Director: Heather Maginnis
231 Trabant University Center
302-831-3313
udel.edu/studentlife/otp

RESIDENCE LIFE & HOUSING
Director: Jim Tweedy
112/116 Eliphalet Gilbert Hall
302-831-4663
udel.edu/studentlife/rlh

STUDENT DIVERSITY & INCLUSION
Director: Stephanie Chang
196 South College Avenue
302-831-7048
udel.edu/studentlife

STUDENT HEALTH SERVICES
Director: Dr. Timothy Dowling
Laurel Hall
302-831-2226
udel.edu/studentlife/shs

STUDENT SERVICES FOR ATHLETES
Director: Tim Morrissey
108-G Delaware Field House
302-831-2748
udel.edu/studentlife/ssa

STUDENT WELLNESS & HEALTH PROMOTION
Director: Nancy Chase
231 South College Avenue
302-831-3457
udel.edu/studentlife/swhp

UD CAREER CENTER
Director: Nathan Elton
401 Academy Street
302-831-2392
udel.edu/studentlife/udcc

UNIVERSITY STUDENT CENTERS
Director: Tony Doody
115 Perkins Student Center
302-831-1036
udel.edu/studentlife/usc

EACH ONE REACH ONE MENTORING PROGRAM

ORIENTATION LEADERS

ASIAN, PACIFIC ISLANDER AND DESI AMERICAN END OF YEAR CELEBRATION
Mental Health

Classes begin Aug. 27, and already some students may be stressed. Occasionally, problems arise from trying to keep up with class work and feeling comfortable fitting in.

Living with one or more roommates also may prove to be an adjustment. Personalities may clash, and housekeeping may become an issue.

A brochure offered by the Division of Student Life's Center for Counseling and Student Development (CCSD), A Parent's Guide to Understanding the Transition to College, suggests parents best guideline is “to provide a steady, supportive home base while recognizing their student will experience ups and downs in their needs and expectations.”

Brad Wolgast, director of the Center for Counseling and Student Development, says that “if, at any point, a student feels a significant change in mood, or is struggling emotionally or academically, they are encouraged to take advantage of counseling services.”

As the primary mental health unit on campus, CCSD provides short-term individual and group counseling, psychiatric services, consultation, workshops and assistance with off-campus referrals. Students can get assistance with confronting common developmental issues and tasks, as well as counseling for emotional or psychological concerns that are interfering with their ability to be successful in their academic, personal or career pursuits.

UD Helpline 24/7/365

Any student feeling anxious, depressed or overwhelmed and in need of someone to talk to can call the UD Helpline to speak with a mental health professional (press #2) or a sexual assault victim advocate (press #1). Helpline is available 24 hours a day, every day for all UD students at 302-831-1001. Students can also make an appointment with the Center for Counseling and Student Development during business hours by calling 302-831-2141 or visiting our office at 261 Perkins Student Center.

More information, including CCSD’s policy on confidentiality, is available online at udel.edu/counseling.

Physical Health

Student Health Services, part of the Division of Student Life, provides students with a full range of primary physical health care, urgent care, medical treatment, referral services and related health education. SHS is found in Laurel Hall, a freestanding ambulatory care center found at the far end of the south Green at the intersection of South College Avenue and East Park Place.

All SHS programs and services exist to help students manage their physical wellbeing.

Services include:
- Immunizations
- Inpatient services
- Women's health clinic
- Sports medicine clinic for NCAA athletes (located in the Bob Carpenter Center on south campus)
- Pharmaceutical dispensary
- Laboratory services and X-rays
- Nutrition services and Healthy HENS program (Health, Exercise, Nutrition, Sleep)
- Travel health services

Many services are covered by the mandatory Student Health Fee that all full-time matriculated students pay.

New UD students must submit important medical documentation—the Personal and Family Medical History and Immunization Documentation forms—to Student Health Services in order to ensure the best care and avoid class registration holds on their accounts. These forms are sent home along with New Student Orientation information in May, and are also available on the SHS site. Detailed information about all of Student Health’s services is available at udel.edu/studenthealth and the phone number is 302-831-2226.

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FROM ALL OF US AT RESIDENCE LIFE & HOUSING

WELCOME TO THE UNIVERSITY OF DELAWARE

It’s our mission to actively partner with students and campus colleagues to create a once-in-a-lifetime community experience, where students learn, contribute and achieve their aspirations.

Every staff member at RLH is here to help with your student’s transition to UD in their first year, and every year after. If we can help you along the way, please reach out by email, phone or even on Facebook or Instagram.

WELCOME TO THE UD FAMILY!
Promoting Wellness

Student Wellness and Health Promotion primarily serves to help students navigate new challenges in the college environment, particularly important decisions regarding personal health and wellness which arise as young people emerge into adulthood. Support for healthier choices, ones which will help ensure a healthier personal experience as well as a more positive and supportive campus environment from which every student can benefit, forms the basis of the office’s work. As part of the Division of Student Life, SWHP helps Blue Hens recognize the strong connection between their wellness and their academic success by providing developmentally appropriate health information and services tailored to help college students assess their own behaviors and engage in supportive conversations and learning opportunities which promote life-skills development and healthier living practices.

Families, please partner with SWHP for your student’s success!

In recognition of the strength inherent in most familial relationships, SWHP seeks to partner with the parents and guardians of incoming students to leverage a healthier and safer start to the college experience. In late July, you will receive a letter outlining potential risks to health and safety which are common on college campuses. It is highly recommended that you read this letter and then go over its contents with your student before you bring your student to campus. More information is also available on the SWHP website found at udel.edu/studentwellness, and any question or concern can be addressed via email to studentwellness@udel.edu.

Sexual Offense Support (S.O.S.) Services

Advocacy services are most easily accessed by calling the UD Helpline at 302-831-1001 and pressing #1. Once a student requests to speak to a sexual violence advocate, the helpline worker will take a first name and a phone number by which the trained advocate on duty will call back and provide assistance within less than 10 minutes. A full range of victim-centered crisis services can be provided via UD Helpline.

Student Wellness and Health Promotion also provides in-person victim advocacy and counseling through certified professional advocates and licensed social workers. To learn more about the specific types of support services available, please see sites.udel.edu/sos.

Sexual Misconduct: Rights and Responsibilities

The University of Delaware is committed to providing a safe and secure environment free from sexual violence and discrimination, and our policy fully upholds Title IX, a federal law that prohibits this behavior.

The University prohibits all forms of sexual misconduct, including sexual assault, sexual harassment, dating and domestic violence and stalking by anyone on University property. The University also forbids this conduct if it was in connection with a University program, could create a hostile environment for a member of the University community, poses threats or disrupts the normal functions of the University, regardless of where the activity occurred.

A student has been a victim of sexual misconduct. What should be done? There are options for getting help. For emergency help or to report the incident to police, victims or witnesses should call 911. Victims of assault are strongly encouraged to get medical assistance as soon as possible. A complaint can be filed with the University’s Title IX Coordinator online at udel.edu/knowmore or by calling 302-831-8063. If the choice is made not to file a compliant, confidential support is available from the following resources: Sexual Offense Support (SOS) at 302-831-1001, Student Wellness and Health Promotion at 302-831-3457, or the Center for Counseling and Student Development at 302-831-2141.

What are the rights of victims?

All UD victims of sexual misconduct are entitled to these and other rights:

• Deciding whether or not to file a formal complaint within the University system.
• Having an advocate/adviser of their choice throughout the process.
• Being informed of how the University will protect their privacy and confidentiality, including being advised of which campus offices will keep the matter confidential and which ones are required to report matters to the Title IX Coordinator.
• Being notified of available counseling, mental health, health, advocacy, legal assistance or other services, both on and off campus.
• Notifying or not notifying law enforcement.
• Getting assistance with academic, living, transportation and working situations.

(continued on next page)
ESPECIALLY FOR PARENTS

VIP PROGRAM

♦ 10% off prevailing room rate at all times
♦ Personalized ID card for VIP member families
♦ Special code for hotel reservations at www.marriott.com
♦ Complimentary breakfast buffet, Saturday and Sunday, for up to four registered guests per room
♦ Earn reward points with each stay at our hotel and all Marriotts
♦ 25% discount on breakfast items and Starbucks®

Sign up today at www.udel.edu/hotel/VIP

Who is required to report an incident?
Under UD policy, any employee who is not considered a “confidential resource” has a responsibility to report sexual misconduct to the Title IX Coordinator. If students witness or learn about an alleged incident of sexual misconduct, they are encouraged to report it promptly.

Access the full policy at udel.edu/knowmore

Student Conduct
The Office of Student Conduct (OSC), part of the Division of Student Life, upholds the UD Student Code of Conduct by providing programs and services that manage campus behavior expectations; educating students about community stewardship; fostering students’ intellectual, ethical and cultural development; and intervening effectively when individual or group behavior violates the Code of Conduct.

Goals of the Office of Student Conduct include:
• Promoting a campus environment that supports the educational mission of UD
• Protecting the campus community from disruption and harm
• Encouraging appropriate standards for individual and group behavior
• Fostering ethical standards and engaged citizens

All UD students are responsible for reading, understanding and abiding by the Code of Conduct, found on the Student Guide website at udel.edu/stuguide

Alcohol and Drug Amnesty – OSC offers amnesty from related conduct sanctions for students who seek help following consumption of drugs or alcohol. Students who perceive a safety risk to themselves or others are encouraged to seek help as soon as possible to avoid alcohol poisoning, overdose and other emergencies. Relevant scenarios include feeling unsafe due to someone’s behavior as a result of alcohol or drug consumption, feeling ill as a result of personally consuming alcohol or drugs, or encountering a fellow student who is incoherent or unconscious. Amnesty is also granted to students who may have been in violation of UD alcohol or drug policies when they became a victim of sexual misconduct. For more information, visit the Amnesty website udel.edu/amnesty

Appellate Board – Each year, OSC seeks students interested in building critical thinking skills and gaining leadership experience through participation in the Student Appellate Board, the final reviewing body for student conduct matters at UD. For more information and to apply, visit the OSC website at udel.edu/studentconduct

UD Police
The University of Delaware Police Department works to create an environment where people can feel safe to learn, work, live and visit and is committed to providing quality service and protection to the entire University community.

Members of the University community can assist these efforts by practicing good personal safety habits, by promptly reporting suspicious activity and by discouraging participation in careless practices and behavior. Prevention is the key to reducing crime in our community, and that is a responsibility that belongs to the entire University community.

For information, visit udel.edu/police or email UD Police at Police@udel.edu

UD ALERT
Stay informed in an emergency
UD Alert is the text, voice and email emergency messaging tool that the University will use to notify members of the campus community of an emergency.

Students can update their emergency contact information at any time through UDSIS. The person designated as a student’s primary emergency contact will also receive notification if something happens to a student and/or an emergency occurs on campus, so it is important that this information is kept current.

A student’s emergency contacts also may receive notifications during emergency alert system tests.

The University of Delaware has other tools besides UD Alert to notify students:
• Free LiveSafe app for your smartphone
• Local media
• University home page
• University email system

For more information about UD Alert, visit udel.edu/alert

Attention Parents!
Introducing the
VIP PROGRAM

SIGNIFICANT SERVICES AND DISCOUNTS JUST FOR YOU!

EXCLUSIVELY AT
udel.edu/hotel/VIP

400 David Hollowell Drive | Newark, DE 19716
302.737.0900 | Marriott.com/ILGUD
Looking for a doctor to take care of your medical needs when you are away at college? 
YOUR COLLEGE DOC CAN HELP!

DELAWARE’S PREMIER STUDENT HOUSING AUTHORITY

View all 100+ available properties at UDstudentrentals.com
OFF CAMPUS HOUSING

Campus Side & Emily Bell Place Townhouses
- 4, 5 & 6 bedroom units
- 3 full bath
- 5 parking spaces per unit

Campus Walk Luxury Townhouses
- 4, 5, & 6 bedroom units
- 3 and 4 full bath options
- 3, 4 or 5 parking spaces per unit

NOW LEASING FOR THE 2020-2021 SCHOOL YEAR

NEW units coming August 2020!

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