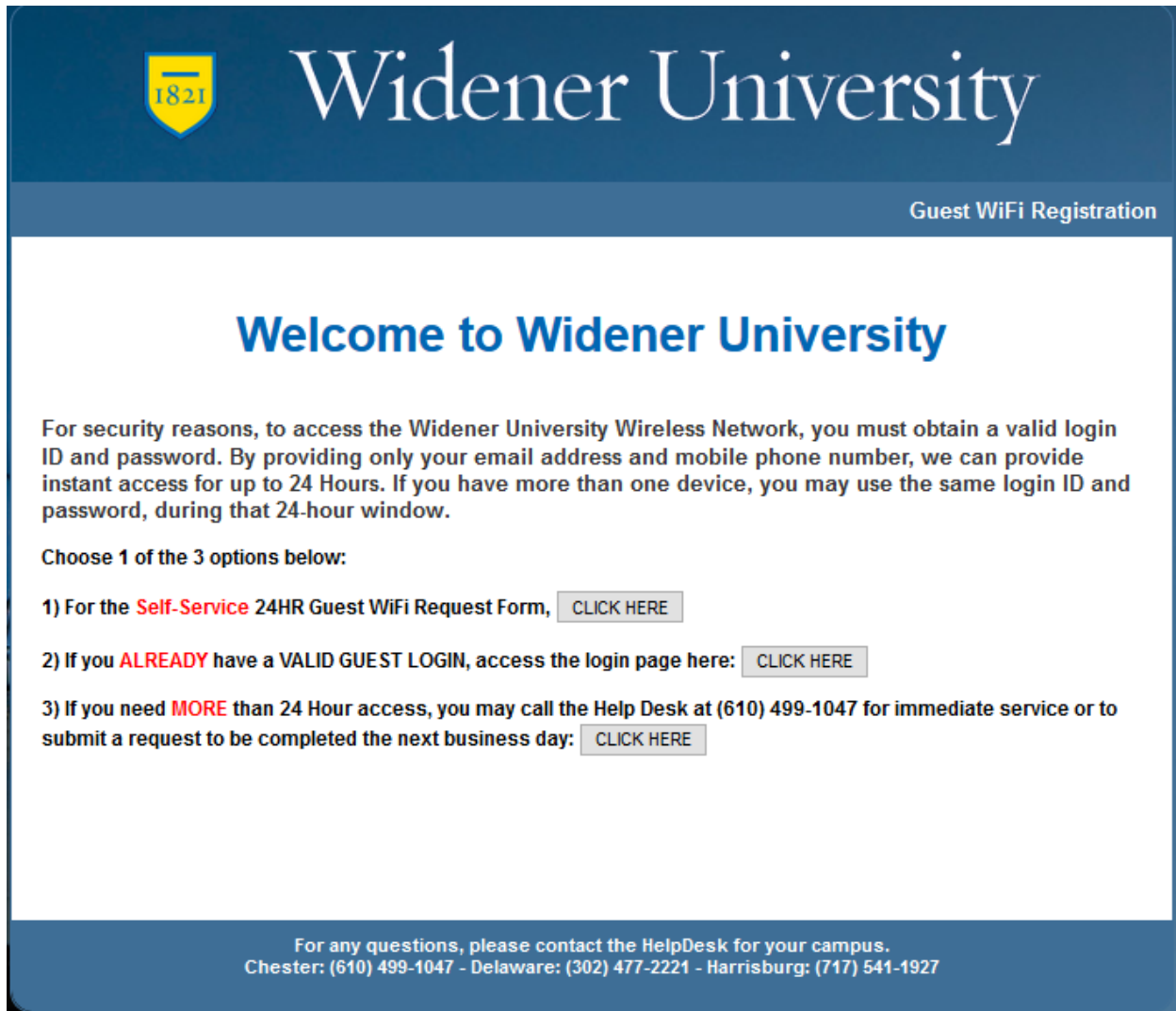


Widener University Guest WiFi Access

- 1) Guest can connect to the wireless SSID “WUGuest” and be redirected to the Guest Portal page:



The screenshot shows the Widener University Guest WiFi Registration page. At the top left is the Widener University logo, a yellow shield with a blue border and the year '1821' inside. To the right of the logo, the text 'Widener University' is written in a large, white, serif font. Below this, on a dark blue background, is the text 'Guest WiFi Registration' in a smaller, white, sans-serif font. The main content area has a white background and features the heading 'Welcome to Widener University' in a large, blue, sans-serif font. Below the heading is a paragraph of text: 'For security reasons, to access the Widener University Wireless Network, you must obtain a valid login ID and password. By providing only your email address and mobile phone number, we can provide instant access for up to 24 Hours. If you have more than one device, you may use the same login ID and password, during that 24-hour window.' Below this paragraph is the instruction 'Choose 1 of the 3 options below:'. There are three numbered options, each followed by a 'CLICK HERE' button in a grey box: '1) For the Self-Service 24HR Guest WiFi Request Form, CLICK HERE', '2) If you ALREADY have a VALID GUEST LOGIN, access the login page here: CLICK HERE', and '3) If you need MORE than 24 Hour access, you may call the Help Desk at (610) 499-1047 for immediate service or to submit a request to be completed the next business day: CLICK HERE'. At the bottom of the page, on a dark blue background, is the text: 'For any questions, please contact the HelpDesk for your campus. Chester: (610) 499-1047 - Delaware: (302) 477-2221 - Harrisburg: (717) 541-1927'.

- 2) For the 24HR Self-Service Guest Access, click the first option to be redirected to the request form.
 - a. Enter a valid Email, First & Last Name, Mobile Number (No Dashes), and select your Mobile Provider then press the button “Request Guest Access”. Your credentials will be sent to you via text message as well as your provided email. You will be redirected to the Guest Login Page.



Widener University

Guest WiFi Registration

This form will generate credentials for visitor WiFi access to the internet from your personal computer, tablet, smartphone, or other device. You will have WiFi access for 24 hours from the time you complete the request form.

Please enter a valid Email, First & Last Name, Mobile Number (**No Dashes**), and select your Mobile Provider then press the button "Request Guest Access". The credentials will be sent to you via text message as well as your provided email.

Guest Self Registration

*Email

First Name

Last Name

*Mobile Number

*Mobile Provider
None

For any questions, please contact the HelpDesk for your campus.
Chester: (610) 499-1047 - Delaware: (302) 477-2221 - Harrisburg: (717) 541-1927

- 3) Log in with the credentials sent to you via text message. By continuing, you verify that you agree with all the terms set forth in the Acceptable Use Policy.



Widener University

Guest WiFi Registration

Your request for guest access has been accepted. The login credentials were sent to the provided via text message as well as your provided email.

Please click the link below to open the Acceptable Usage Policy. The policy will open in a new tab. Please close the tab once you have read the policy to return to the page.

[Acceptable Use Policy](#)

By continuing, you verify that you agree with all terms set forth in the Acceptable Use Policy and you will be connected to Widener's Guest WiFi.

Username (email)

Password

For any questions, please contact the HelpDesk for your campus.
Chester: (610) 499-1047 - Delaware: (302) 477-2221 - Harrisburg: (717) 541-1927

- 4) If you have a secondary device and already have login credentials, you can choose **Option 2** to go directly to the login portal page.

The screenshot shows the Widener University Guest WiFi Registration page. At the top left is the Widener University logo (a shield with '1821' inside) and the university name 'Widener University' in a large serif font. Below this is a dark blue header with the text 'Guest WiFi Registration' in white. The main content area has a white background with a dark blue border. It contains a paragraph of text: 'The login credentials were sent to you via text message as well as your provided email. After entering the credentials, click Login to gain access to the Widener Guest WiFi Network. If you do not know your login credentials, please contact our 24X7 HelpDesk at 610-499-1047.' Below this text is a 'Guest Registration' form box. The form has two input fields: 'Username (email)' and 'Password', each with a corresponding text box. Below the password field is a 'Continue' button. At the bottom of the page, there is a dark blue footer with white text: 'For any questions, please contact the HelpDesk for your campus. Chester: (610) 499-1047 - Delaware: (302) 477-2221 - Harrisburg: (717) 541-1927'.

- A) Please enter your Personal Email, Last & First Name. Click Continue.

REGISTRATION

Please enter the required information below.

The registration form is enclosed in a light gray border. It contains three input fields, each with a label to its left: '*Email', '*Last Name', and '*First Name'. Each label is followed by a horizontal text input box. The asterisk indicates that these fields are required.

a.

- 5) For Widener Users: If your guest needs access for a period longer than 24 HRs, please fill out the HelpDesk Ticket Submission Form and an account will be created on the next business day or you may call the 24x7 HelpDesk for immediate service at 610-499-1047.

The image shows a screenshot of the Widener University HelpDesk Ticket Submission Form. The form is titled "HelpDesk Ticket Submission Form" and is intended for non-urgent requests. It includes a header with the Widener University logo and name, a yellow bar with the instruction "Complete the form below and click submit to request a HelpDesk ticket.", and a footer with the university's name, "Office of Information Technology Services", and the phone number "1-610-499-1047".

Complete the form below and click submit to request a HelpDesk ticket.

HelpDesk Ticket Submission Form

To be used for non-urgent requests.

Request is for : Myself Someone else

List Requestor's Email Address: @widener.edu

My Problem is with:

Brief Description:

[Submit Request Now]

Widener University Office of Information Technology Services 1-610-499-1047