

School of Law FY15 IT Report

School Metrics

- 54 Financial Information Systems service requests managed
- 1 Research Administrative Systems service requests managed
- 10 Business Intelligence/Data Warehouse service requests managed
- 466 Blackboard users (represents pilot adoption)
- 70 WUSTL Box users

Representation

- 7 [IT Governance representatives](#)
 - Tony Balsamo, Integration Communications & Relationship Management Sub-Domain Committee
 - Rebecca Brown, Student Administration Sub-Domain Committee
 - Troy DeArmitt, Research Computing Domain Committee
 - Lee Epstein, Teaching & Learning Domain Committee
 - Ann Nicholson, Integration Communications & Relationship Management, Sub-Domain Committee
 - Eva Ostrow, Finance Sub-Domain Committee
 - Neil Richards, Security & Privacy Domain Committee
- 1 Shared IT Services [Unit Representatives Group](#) member
 - Eva Ostrow, Associate Dean of Finance
- 1 Shared IT Services [Project Advisory Group](#) member
 - Tony Balsamo, Director of Information Systems - Business and Law

Year in Review

- Transitioned School of Law's infrastructure into WashU IT West Campus data center
- Coordinated shared IT leadership arrangement between School of Law and Olin Business School
- Became School of Law IT user services provider and transitioned three IT staff
- Completed upgrade to SharePoint 2010
- Provisioned [WUSTL Box](#) for cloud based content storage and collaboration
- Launched the [Eduroam](#) wireless network providing secure, WUSTL KEY-enabled wireless network access to students, faculty, staff and sponsored affiliates at participating institutions around the world. Also provides access for Eduroam users visiting the University
- Launched Office 365 Pro Plus for Danforth Campus faculty and staff, extending Microsoft Office access to five devices and enabling OneDrive cloud storage
- Partnered with the Resource Management Office to implement the [Technology Procurement Policy](#) to help leverage the IT investment,

WashU IT Guiding Principles

The IT governance structure operates under a strategic vision and a set of principles that guide decisions of IT investments, resources and scope.

- Mission First
- Intentional Service Design
- Appropriate Solutions Approach
- Data is an Asset
- Secure, Sustainable, Maintainable, Reliable, Available
- Keep IT Skills, Knowledge & Collaboration Current

Communication & Engagement

The Office of the CIO provides many opportunities for engagement. Your feedback is critical to our success.

- **the Connected newsletter** - a bi-monthly source for IT services, projects and events news distributed to the entire university community
- **the Shared IT Services Digest** - a monthly digest of Shared IT Services Program news distributed to all identified staff in the university IT community
- **the OCIO website** - news, announcements, project updates at <http://cio.wustl.edu/>
- **the Shared IT Services Program website** - program news, timelines, recorded unit representative meetings at <http://itservicesprogram.wustl.edu/>
- **IT community town hall meetings** - bi-annual town hall meetings to engage the university IT community
- **IT campus town hall meetings** - bi-annual town hall meetings to engage the university community
- **IT governance committees** - meeting frequency determined by committee members
- **Shared IT Services Unit Representatives Group** - meets monthly to engage with Shared IT Services projects
- **Shared IT Services Project Advisory group** - meets monthly to provide guidance and support to project teams and act as liaison to schools and departments

- ensure alignment with the IT strategy and improve the quality of vendor contracts
- Supported Public Affairs development and deployment of [self-serve website services](#)
- Reallocated savings resulting from mainframe migration to networking services rates, minimizing rate increase

Planning for the Future: Key Initiatives

- Develop high capacity [research network](#)
- Create and deploy [shared IT services](#) across the University
- Acquire conflict of interest and [grant management system](#)
- Develop roadmap for replacement of end-of-life human resources, finance, student, and physical resources administration systems
- Replace end-of-life [voice system](#) (Danforth Campus)
- Develop data warehouse for business intelligence
- Create [faculty data repository](#)
- Replace [course evaluation system](#)