2018 Year in Tech Review

WashU IT progressed with several high profile technology projects in 2018, making advancements toward digitizing university systems, implementing software for efficiency and integration, and protecting university data. Take a look at some of the highlights.

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IT Passport: Supporting a Community

The IT Passport campaign’s primary focus is listening to the collaborative needs of groups within our institution, then reacting with appropriate solutions. When we asked about the collaborative challenges our users were facing, we heard that faculty staff and students want to collaborate easily with users outside of our organization, co-author documents within their own groups, build consistent workflows in spite of rotating team members, document processes, reduce the number of ‘reply-all’ email threads, improve videoconferencing and meeting options, have reliable mobile access, and have the opportunity to build communities based on shared interests.

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LMS Update: Blackboard to Canvas

Halfway through the Fall semester, 760 faculty and over 10,000 students are using Canvas for their primary Learning Management System. Right now courses can use either Canvas or the legacy system, Blackboard. Come Summer 2019 Blackboard will no longer be

Welcome to Connected, the WashU technology digest!

Connected is a news, events and announcements digest from the Office of the Chief Information Officer.

Events

ServiceNow Upgrade
December 17 – February 8
Click here to learn more.

RightFax Retirement
December 27
8:00 p.m.
Click here to learn more.

Soft Skills Workshop: 5P’s of presenting change
January 16
West Campus Main Bldg, Library Room A/B1
11:30 a.m. - 1:30 p.m.
Click here to learn more.

Tech Tips

Teams Reminder: Want to get started with Microsoft Teams? Visit Microsoft’s Teams Training site which you can find embedded in our WashU IT Users Team dashboard!
available for active teaching and all courses will use Canvas.

Faculty who are not yet teaching in Canvas should prepare to use Canvas by signing up using the form located on HelloCanvas.wustl.edu. By signing up, you will receive a personal Demo Course as well as access to communications and training materials.

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**Shop Safe – CyberSec Tips for Safe Online Shopping**

The weather, the crowds, and the deals are just a few things that can make online holiday shopping irresistible. Not only can shopping be completed in a few simple clicks, but you can complete your entire shopping list from the comfort of your sofa. Still, each year cyber criminals find new ways to scam the growing number of online holiday shoppers.

Online holiday sales are projected to increase 16.2% this year (according to an eMarketer research study) with revenue totaling $123 billion. In 2017, the FBI’s Internet Crime Complaint Center received nearly 300,000 online theft complaints with losses totaling $1.4 billion. While these figures are daunting, there are several things you can do to protect your identity and your bank account. The National Cyber Security Alliance has some tips to help you stay safe while shopping online. Click [here](https://mailings.wustl.edu/list/hzw3s27h/181212I/k58szs.vib?a0=27964) to learn more.

**Shared IT Services Prepares To Migrate Large Units in 2019**

The Shared IT Services (SITS) program continues to move forward. Unit migrations to SITS remains a top priority of the Office of the Chief Information Officer and Vice Chancellor of IT at Washington University in St. Louis. The Shared Information Technology (IT) Services Program is an initiative designed to re-balance the information technology delivery model at Washington University in St. Louis by creating a shared infrastructure and end user computing service platform that facilitates the seamless sharing of information and positions the University for Strategic Advancement.

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**MOR Soft Skills Training Returning**

The popular Soft Skills Workshop Series is back with a series of training scheduled from fall 2018 to fall 2019. This series of lunchtime workshops introduces the tenets, concepts language and common goals of the MOR program to the IT community. Participants walk away with tips and information that is immediately applicable to their jobs, whether they're developers or customer support staff.

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