Windows 10 Update FAQ’s

I am on Windows 7, am I eligible to receive the new Windows 10 Update?
Unfortunately no, only Windows 10 machines are eligible to receive the update.

I use a MAC, am I able to receive the new Windows 10 update?
No, Macintosh computers use Apple delivered Operating Systems.

I am not on the Accounts domain, I am on a legacy domain (wudosis, wuinfosys, etc.). am I able to receive the new Windows 10 Update?
Unfortunately no, only users on the Accounts domain may receive the update.

How do I know if I am on the Accounts domain?
Follow the steps below to determine if you are on the Accounts domain.

1. Select Start (Windows icon in the lower left)
2. Right Click on This PC
3. Select More or System Properties
   (varies depending on your Operating System)
   a. If you selected More above, now Select System Properties
4. Verify the Domain listed is Accounts
How do I know which version of Windows I have?

- Follow the instructions from the **How do I know if I am on the Accounts domain?** question.
  - If you do not have a *Version* number listed then you are likely running an older version of Windows 10, LTSB, which will be displayed just below the *Windows edition* header. If this is the case then you are not eligible for the upgrade.
  - If you can select *System* you will see the version listed under *Windows specifications*.
Windows 10 Upgrade Instructions

To download the update first access **Software Center** through the **Start** menu

- **Software Center** may be present on your start menu or
- Use the Search menu to search for **Software Center**

In **Software Center**, Select **Updates**

Select **Feature update to Windows 10 (business editions, version 1903, en-us x64)**

Select **Install**