What’s New in Parking and Transportation Services at WashU?

While there are many unknowns as the 2020-21 academic year approaches, the Parking and Transportation team wants to take this time to share a few important updates with you.

In this newsletter, you will learn about:

- Updates on Parking and Transportation related to Covid-19 considerations (pg. 2)
- Students, faculty and staff Metro U-Pass renewal dates and shuttle updates (pg. 2)
- News from Enterprise on the Enterprise CarShare program (pg. 2)
- Updates to campus zones and parking facilities (pg. 3)
- A streamlined Occasional Parking Program (pg. 4)
- The current status of Danforth Campus parking permit sales, rates and waitlist changes (pgs. 4-5)
- Upcoming changes to the Danforth Campus / Med School reciprocity policies (pg. 5)

Please keep in mind this is a challenging and dynamic time. As we continue to plan for the fall semester, we are constantly evaluating university policies and decisions that could impact the parking and transportation needs of our faculty, staff and students.

If we need to make minor adjustments moving forward, we will do our best to communicate these changes to you as quickly as possible.

Although the Parking and Transportation Office is currently closed, our website is updated regularly and is the best resource for the most up-to-date information. We are also monitoring email and phone communications.

In the meantime, please contact at us at parktrans@wustl.edu.

Best regards,
Marc Carlton
Director of Parking & Transportation and Director of Business Process Improvement for the Office of the Vice Chancellor for Operations and Technology Transfer
Covid-19 Considerations
In an effort to follow social distancing protocols, the following measures are being implemented by Parking and Transportation Services:

- The Parking and Transportation team strongly encourages the use of payroll deduction or student billing (when applicable) to facilitate more timely processing of potential billing adjustments.
- Utilization of USPS and campus mail (when applicable) delivery options for both U-Pass and parking permit distribution are recommended.
- The replacement fee for U-Passes and parking permits lost in route will be waived (restrictions apply).
- Distribution Centers will not be available.

Parking and Transportation Services has created a dedicated COVID-19 webpage for important news and alerts regarding the impact of COVID-19 on the Danforth Campus.

Metro U-Pass
The Metro U-Pass, which provides access to the St. Louis metropolitan region through public transit via Metro buses, the MetroLink light-rail system and Call-A-Ride Paratransit service, is available free to full-time students, benefits-eligible faculty and staff, and full-time employees of qualified service providers who perform daily tasks on campus.

Undergraduate and graduate student U-Passes, for the fall semester, will be available to request beginning July 30. Employee U-Passes are available now. To request a 2020-2021 U-Pass, which is valid June 1, 2020 through June 30, 2021, visit the Parking & Transportation Services website.

As of June 29, Metro service resumed the #2 bus line. Complete schedule information will be posted Metro’s website on July 6. Until then, access to the current #2 schedule can be found here. Service for our other bus lines, #1 and #5, are also expected to return by August 24.

Campus Shuttle Updates
Our intention is that a majority of WashU’s campus shuttles will return to pre-Covid schedules starting Aug. 24. More information and specific details will be shared in the weeks ahead. The shuttle webpages are regularly updated as well.

Enterprise CarShare
Due to circumstances related to Covid-19, Enterprise has opted to suspend the Enterprise CarShare service for the foreseeable future. Visit the Enterprise website to learn more and review frequently asked questions.
Parking Facility Updates
The gate arm technology in the Danforth University Center (DUC), Millbrook and Snow Way Garages has been replaced with the same equipment installed in the East End Garage to provide a homogenous system throughout the main campus and single validation across all four locations.

In addition, there is no longer a garage attendant booth in the DUC Garage. Instead, there are now pay stations inside the first floor north and south elevator vestibules. Parking and Transportation asks permit holders in Zone 3 who utilize the Millbrook Garage to follow the guidelines specified in the map below to minimize traffic congestion in and around the Millbrook Garage.

Undergraduate Zone Updates
- Undergraduate commuter students will be eligible to purchase the following permits: Yellow Undergraduate-Zone 2, ParkSmart or Yellow Evening Student permits.

- Residents of The Lofts will have two permit options: Lofts Resident (offered at no additional cost) or Yellow Lofts-Zone 2 (an upgraded Lofts permit with additional cost).

- The Snow Way-Yellow Residential permit is now the Northwest Resident permit. A parking location designated as “Northwest Resident Permit Parking Only” has been created on the roof of the Millbrook Garage, on the south side of level 5 (see image above).
Occasional Parking Program (OPP)
The OPP permit provides a limited amount of parking to eligible Danforth commuters – full-time and part-time faculty and staff, graduate students, and eligible basic service contractors. Over the past few weeks, the team has been working to simplify the program. Key updates include:

- An OPP membership allows the utilization of up to 480 hours of parking under the OPP rate structure, which eliminates the previous level structure that was used during the 2019-20 permit year.
- Eligible individuals will be able to register online via the permit purchase app and select a preferred zone. After submitting a $15 membership fee, an OPP permit will be issued.
- Members will park in a specific parking facility within an assigned zone.
- The OPP permit will automatically grant access to parking and track the time an OPP member is parked (between the hours of 7 a.m. and 5 p.m., Monday through Friday).
- Upon exiting the facility, the system will automatically calculate payment at a reduced OPP rate.
- Members in Zones 1, 2 and 3 will be able to pay via credit card at the exit stations.
- Members in Zones 4, 5N and 5W will be able to pay by credit card upon arrival via the Passport Parking app.
- Zones are subject to availability. If your preferred zone is not available, you will still be able to join a waitlist for an OPP permit.

Keep in mind that OPP permits are not the best option for those who need frequent access to parking on the Danforth Campus. Learn more on the OPP webpage.

Permit Purchasing
As a reminder, those eligible (including faculty, staff, graduate students and undergraduates with a sophomore or higher standing and basic service contractors) to park on the Danforth Campus during the 2020-21 academic year will need to purchase a new parking permit. Parking is currently permitted in yellow permit and visitor designated spaces without a permit now through Aug. 24, 2020. WashU Danforth Campus employees will tentatively be able to purchase a permit for the coming year starting July 10. Graduate students and undergrads will tentatively be able to purchase permits starting July 22. A notification will be sent to WashU email accounts when sales are live. However, permit rates, which reflect an adjustment due to open park during the month of August, are now posted.

Bearly Drivers Carpool
The Bearly Drivers Carpool Program is an alternative transportation option for permanent, full-time Danforth Campus faculty and staff members. The program allows up to two to four people who are – 1) driving to and from campus, 2) at the same time, 3) and in one vehicle – to associate one single parking permit with multiple vehicles. These permits will be available starting July 6. Learn more on the Bearly Drivers webpage.
Waitlist Changes
This year, the Danforth Campus parking permit waitlist has moved online. Those who go through the permit purchasing process but are not able to select the permit type or zone they want will be able to submit waitlist requests directly from a link on the permit purchase app. This link will also be available on the Parking and Transportation website.

Changes to Danforth Campus and Med School Parking Reciprocity
The Parking and Transportation team will be rolling out an online registration process for WashU Med School parkers who need access to the Danforth Campus. Specific details will be announced in the near future but the new process is expected to provide greater access across the Danforth Campus. Danforth Campus parkers who need to go to the Med School can learn more about the Med School reciprocity policy here.

Contact Us
For more information about parking and transportation options at WashU, please visit our website, parking.wustl.edu. If you have specific questions or comments, please contact the team directly at parktrans@wustl.edu.

In the meantime, thank you for your understanding and patience as we work through parking and transportation needs and plans for the coming academic year.