Please read the following information carefully.

Meal plan costs include administrative fees and points spent at dining locations. Credits will be issued immediately to all accounts for two weeks of administrative fees. Additionally, up to two weeks of meal point credits may be refunded at the end of the semester, depending on usage. See details below.

Please note that all students received the full amount of meal points for their respective meal plans as of the original contract start date of January 14. Credits are only being issued to students who did not return to campus prior to January 28.

- The amount of credit given will depend on your spring meal plan type.
- In February 2022, a credit will be issued to your student account for administrative fees in the following amounts:
  - Bronze Plan: $92
  - Silver Plan: $92
  - Gold Plan: $92
  - Platinum Plan: $92
  - Apartment Plan: $40
  - Off-Campus Plan: $27

- If applicable, you may be eligible to receive an additional credit of up to the equivalent of two weeks of meal points at the end of the semester. This only applies if you have a remaining meal points balance of equal to or more than the following amounts at the end of spring semester 2022:
  - Bronze Plan: up to $184
  - Silver Plan: up to $237
  - Gold Plan: up to $291
  - Platinum Plan: up to $324
  - Apartment Plan: up to $84
  - Off-Campus: up to $50

To avoid any system generated late fees and holds, please pay your February invoice (less any credits you’ve received). This will not impact your eligibility for a refund at the end of the academic year for qualifying unspent points. Prior to the end of the spring semester, please register for direct deposit via WebSTAC to expedite any refunds.

If you have any questions regarding your account and anticipated credits please email us at diningservices@wustl.edu. For more Covid-related details, we encourage you to check the spring semester FAQ page, https://covid19.wustl.edu/covid-19-faqs/spring-2022-faq/, on the WashU Together website.

Thank you, as always, for your patience and perseverance as we continue to navigate the many twists and turns of the pandemic. We’re grateful for your support and your ongoing commitment to protecting our community.