

# Recent Phishing E-Mails

Phishing emails look like they're coming from trustworthy organizations such as well-known banks or credit card companies — and even from Washington University in St. Louis. They can direct you to fake websites that the criminals have set up to collect sensitive personal data.

Universities and members of university communities are often targeted. Phishing can give criminals access not only to your private personal information but also to valuable research data, sensitive university data, and to your WashU accounts and records.

Phishing emails and websites can be extremely difficult to recognize because they closely mimic the look of legitimate emails and websites.

Examples of phishing reported to the WashU Information Security Office include some that deal with the following topics:

## **Example #1 - Tax Season W-2 Phishing Scam**

Dear: Account Owner,

Our records indicate that you are enrolled in the University of Delaware paperless W2 Program. As a result, you do not receive a paper W2 but instead receive e-mail notification that your online W2 (i.e. "paperless W2") is prepared and ready for viewing. Your W2 is ready for viewing under Employee Self Service. Logon at the following link:

[Click Here to Logon](#)

If you have trouble logging in to Employee Self Service at the link above, please contact your Payroll Department for support.

If you would like to un-enroll in the Paperless W2 Program, please logon to Employee Self Service at the link above and go to the W2 Delivery Choice webpage and follow the instructions.

Mailbox / OWA / Exchange

## **Example #2 - Mailbox / OWA / Exchange**

Help Desk is migrating from old outlook to the new Outlook Web access 2014. We are upgrading all email account scheduled for today as part of our duty to strengthen security of your mailbox. All account holder should follow the activation procedure below: [Click here to migrate.](#)

Note: You will not be able to send or receive mail if activation is not complete.

IT Message Center.

### **Example #3**

Your mailbox has exceeded the storage limit 2.GB Set by the administrator currently 2.30GB, can not send or receive new messages until you re-validate your e-mail Click the link below to validate your e-mail

thank you,  
system administrator

### **Example #4**

Dear email user,

We detected irregular activity on your e-mail account. For your protection, you must verify this activity before you can continue using your account.please verify your account below

#### Information Required

Your Full Names:.....

Email address:.....

Password:.....

Retype Password:.....

We will review the activity on your account with you and upon verification, and we will remove any restrictions placed on your account.

If you choose to ignore our request, you leave us no choice but to temporarily suspend your account.

Email the System Administrator  
Help Desk Staff Email

### **Example #5 - Delivery / Shipment**

Re: Bill of Lading /Invoice MAERSK LINE LTD

Dear Sir/ Madam,

Please kindly download and view original bill of Lading/ Invoice confirmation attached below. This was made for your company through one of your customers.

Please confirm to us before shipment.

### Example #6 - Upgrade / Migration

Attention: Mail User

This mail is to inform all our valued customers did we are currently upgrading our mailbox Admin database, e-mail Center and expanding e-mail quota limit. You need to upgrade and expand your email quota limit to 2.6 GB before you can continue to use your e-MAIL. You are required to complete your details below and send it to us. This information would be required to verify and upgrade e-mail account to avoid being closed. clicking on the reply button Please;

Full Name:

User Name:

Email:

Password:

Confirm password:

Your account Will Remain active after you have successfully confirmed your account to the monitoring center.

Thanks for using our Email Services.

### Example #7 – Fax Message

**From:** Fax Notification <[info@art-zone.pl](mailto:info@art-zone.pl)>

**Sent:** Monday, October 29, 2018 10:36 AM

**To:**

**Subject:** New Fax Message

From a trusted sender.



New Fax Message Deliv...  
39 KB



## New Fax Message

Fax Received:

Pages received: 4

You received a fax from: +1 484-702-0820

The fax was received at: 7:03AM 10/29/2018

Fax System

This is a private message. if you have receive it by mistake or if you have any question please contact your technical support.