OhioSTART Dashboard: Explaining the Numbers

Bolded Black Text indicates the name of a field in the Needs Portal.
Bolded Blue Text indicates the name of a field on the Dashboard.

UPDATE: DASHBOARD

- To calculate length of time, we are using what we call the "Fidelity Date." The Fidelity Date is the Program Agreement date. If that is blank, we use the Open Date.
- A screening tool is considered to be complete if the tool **Date** has been entered. If there is a **Score** for the tool, but no **Date**, the tool is not counted as complete.

Overview

Dashboard Element	#	Chart	Map	Description
Since Implementation				
Families (Cases) by County		X	X	Total number of unique **Needs Portal IDs** - uses the **Case Location** field at the top of the Support Ticket. Colors indicate Cohorts.
Family (Case) Counts				For cases/families with a *Fidelity Date* within the selected timeframe.
Cases	X			Total number of unique **Needs Portal IDs** entered in the Needs Portal. (If a SACWIS Case ID/Number has been entered on two tickets, that SACWIS case would be counted twice.)
Open	X			Number of unique **Needs Portal IDs** where the **CASE CLOSED Date** field (on the Demographics tab) is blank.
Closed	X			Number of unique **Needs Portal IDs** where the **CASE CLOSED Date** field is populated (i.e., not blank).
# Cases Open By Month		X		Total number of unique **Needs Portal IDs** opened in a given month – using the SACWIS **CASE OPENED Date** on the Demographics tab.
Participants .				For participants in cases with a *Fidelity Date* within the selected timeframe.
19+ Year Olds	X			Total number of individuals entered on the Demographics tab where the participant's current **Age** is 19 or over.
0-18 Years Old	X			Total number of individuals entered on the Demographics tab where the participant's current **Age** is 18 or under.
Children per Family	X			Total # of children (Those with **Individual** field equal to *Child*) divided by **# of Cases**
Children by Age Group & Case Open		X		Age is calculated as the date of the data extract minus the **Date of Birth**, for all people where **Individual** field equals *Child*.

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Parent Screening

Dashboard Element	Display #	Chart	Description
UNCOPE			
UNCOPE: Since Implementation			
Cases	X		Total number of unique **Needs Portal IDs** entered in the Needs Portal. (If a SACWIS Case ID/Number has been entered on two tickets, that SACWIS case would be counted twice.)
Cases with an UNCOPE	X		Count of how many **Needs Portal IDs** have at least one completed UNCOPE.
Cases with no UNCOPE	X		Count of how many **Needs Portal IDs** do not have at least one completed UNCOPE.
UNCOPEs administered between the selected dates			
Completed UNCOPEs	X		Count of completed UNCOPEs.
Average Days to Completion	X		The average length of time (days) between the *Fidelity Date* and **Date** recorded with the UNCOPE, for each completed UNCOPE.
Average Score	X		The average **Score** of completed UNCOPEs.
# of completed UNCOPES		X	Count of completed UNCOPES.
# of the above UNCOPEs completed on time		X	Count of how many UNCOPES were completed within 30 days of the *Fidelity Date*.
# of UNCOPEs by Score		X	Count of how many UNCOPEs have been completed at each score.
ACE NOTE: ACES are reported for mothers and fathers only.			
ACE: Since Implementation			
# Adult Mothers & Fathers	X		Total number of individuals with a type of "Adult (Mother)" or "Adult (Father)" entered in the **Individual** field on the Demographics tab.
Mothers/Fathers with an ACE	X		Count of ACEs completed for Adult (Mothers) and Adult (Fathers).
Mothers/Fathers with no ACE	X		Count of how many Adult (Mothers) and Adult (Fathers) do not have a completed ACE.
ACEs administered between the selected dates			
Mothers/Fathers with an ACE	X		Count of Completed ACEs for Adult (Mothers) and Adult (Fathers).
Average Days to Completion	X		The average the length of time (days) between the *Fidelity Date* and **Date** recorded with the ACE, for each completed ACE.
Average Score	X		The average **Score** of completed ACEs (Mothers/Fathers only).
# of completed ACEs		X	Count of completed ACES (Mothers/Fathers only)
# of the above ACEs completed on time		X	Count of how many of the above ACEs were completed within 60 days of the *Fidelity Date*.
# of ACEs by Score		X	Count of how many ACEs have been completed at each score. (Mothers/Fathers only)

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Child Screening

Dashboard Element	Display #	Chart	Description
CTAC (0-5)			
CTAC (0-5): Since Implementation			
CTACs (0-5) Needed	X		**CTACs (0-5) Completed** + **CTACs(0-5) Not Completed**
CTACs (0-5) Completed	X		Count of completed CTACs (0-5 version).
CTACs (0-5) Not Completed	X		Count of individuals currently aged 0-5 who do not have a completed CTAC. Current age is calculated as the date of the data extract – **date of birth**
CTACs (0-5) administrated between the selected dates			
Completed CTACs (0-5)	X		Count of Completed CTACs (0-5 version).
Average Days to Completion:	X		The average the length of time (days) between the *Fidelity Date* and **Date** recorded with the CTAC (0-5) for each completed CTAC (0-5 version).
Average Score	X		The average **Score** of completed CTACs (0-5 version).
# of completed CTACs (0-5)		X	Count of completed CTACs (0-5 version)
# of the above CTACs (0-5) completed on time		X	Count of how many CTACs (0-5 version) were completed within 60 days of the *Fidelity Date*.
# of CTACs (0-5) by Score		X	Count of how many CTACs (0-5 version) have been completed at each score. (The number of CTACs in this chart may differ from the **CTACs (0-5) Completed** if there are CTAC's that have no score. (These are addressed in the QA process.)
CTAC (6-18)			
CTAC (6-18): Since Implementation			
CTACs (6-18) Needed	X		**CTACs (6-18) Completed** + **CTACs(6-18) Not Completed**
CTACs (6-18) Completed	X		Count of completed CTACs (6-18 version).
CTACs (6-18) Not Completed	X		Count of individuals currently aged 6-18 who do not have a completed CTAC. Current age is calculated as the date of the data extract – **date of birth**
CTACs (6-18) administered between the selected dates			
Have CTAC (6-18)	X		Count of Completed CTACs (6-18 version).
Average Days to Completion:	X		The average the length of time (days) between the *Fidelity Date* and **Date** recorded with the CTAC (6-18), for each completed CTAC (6-18 version).
Average Score	X		The average **Score** of completed CTACs (6-18 version).
# of completed CTACs (6-18)		X	Count of completed CTACs (6-18 version)
# of the above CTACs (6-18) completed on time		X	Count of how many CTACs (6-18 version) were completed within 60 days of the *Fidelity Date*.
# of CTACs (6-18) by Score		X	Count of how many CTACs (6-18 version) have been completed at each score. (The number of CTACs in this chart may differ from the **CTACs (6-18) Completed** count if there are CTAC's that have no score. These are addressed in the QA process.)

FPM Visits

- FPM visits reported on the Dashboard are drawn from data entered on the **Share Support Ticket** tab.
- "Visits" reported on the Dashboard are those FPM Visits logged into the Needs Portal that have <u>face-to-face or phone contact</u> with other parties. Entries in the Needs Portal that are text contact or messages (voicemail) are not reported as visits on the Dashboard.

Dashboard Element	Display #	Chart	Description
Overview			For cases/families with a *Fidelity Date* between the selected dates
Cases with an FPM Visit	X		Count of unique **Needs Portal IDs** that have at least one FPM visit.
Cases with No FPM Visit	X		Count of unique **Needs Portal IDs** that do not have at least one FPM visit entered into the Needs Portal.
Cases with FPM Visit within 7 Days	X		Count of unique **Needs Portal IDs** that have an FPM visit with 7 days of the *Fidelity Date*
Average # Days to 1st FPM Visit	X		The average number of days that it took for the first FPM visit on a Case (NP Ticket) to occur. Calculated as the sum of the number of days from the *Fidelity Date* to the **Date** of the 1st FPM visit on all Cases with an FPM visit divided by the number of **Cases with an FPM Visit**.
Total Activity			FPM visits occurring between the selected dates
# of Visits	X		The total number of FPM visits logged into the Needs Portal.
Average # Visits Per Case	X		The average number of visits per **Needs Portal ID**. Calculated as the **# of visits** divided by the number of **Cases with an FPM Visit**.
# of Visits with Time Logged	X		Count of FPM Visits where the **Start** and **End Time** fields are filled in.
# of Visits with No Time Logged	X		Count of FPM Visits where the **Start** and **End Time** fields are blank. Note: This is not necessarily a data entry error; this might have been a meeting that was cancelled or an attempt to see a parent.
Total FPM Time (Hours)	X		In hours, the total amount of time spent on FPM visits – based on the length of time as calculated from the **Start** and **End Time** fields.
Average Length of Visit (Minutes)	X		The average length of each FPM visit. Calculated as the **Total FPM Time (Hours)** divided by the **# of Visits with Time Logged**, and then multiplied by 60 to report in minutes.
% of FPM Visits by Length of Time		X	Calculated as the end time of the visit minus the start time. We then display the percentage of visits that fall in each length category. The denominator used to calculate the percentage is **# of Visits with Time Logged**.