



THE OHIO STATE UNIVERSITY

Welcome!

The Redesigned Needs

Portal

www.needsportal.com

needsportal@osu.edu



What is the Needs Portal?

- The Needs Portal is a web-based **management information system** that supports community-based substance abuse and child welfare interventions. It also functions as a **resource referral system**, helping to connect families in need with social and behavioral health services.

Management Information System

- Assessment Tools (like UNCOPE and CTAC)
- Generate reports (like VOCA)
- Track service dates
- Track FPM contacts

Resource Referral System

- Link to services
- Streamline communication



New Terminology

- “Family:” Think of like a SACWIS case
- “Family” page includes:
 - Demographic information
 - County
 - SACWIS ID





New Terminology Continued

- “Program Term”: The time period that individuals from a family participate in a specific program (OhioSTART or EPIC)
- The “Program Term” page captures program level requirements like:
 - Program Agreement Date
 - Trauma screenings (CTAC/ACE)
 - VOCA
- Refer program participants to FPM and service providers





1. Caseworker creates a “family”

2. Caseworker adds all participating family members to “Program Terms” page

3. Caseworker refers program participants to FPM and service provider

4. FPM either accepts or denies referral.

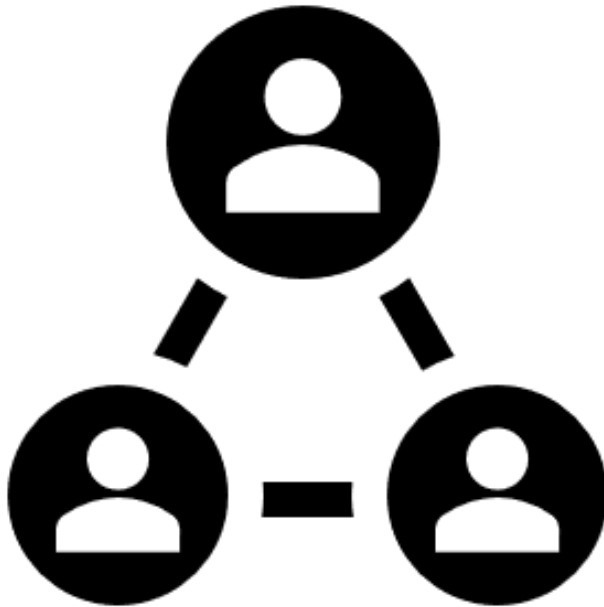
5. FPM logs contacts.

4. Service provider either accepts or denies referral

6. Caseworkers, service providers, or FPMs enter service dates in service log.



Updates for Service Referrals



- Caseworkers can now ‘refer’ to service providers that are not listed in the Needs Portal
- Removed “General” service referrals -> all referrals are now direct
- Easily log service dates



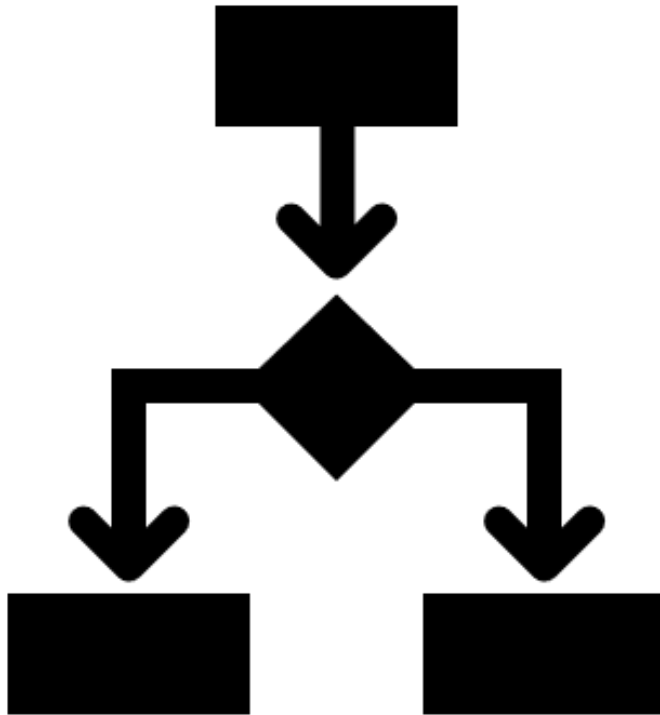
Updates for Family Peer Mentors



- Caseworkers now refer one or more individuals with one referral
- More account permissions



Updates for Supervisors



- Supervisors now view all activity for their county



Summary of Updates

- New terminology
- Service referrals
- FPM and Supervisor account permissions
- Program close-out and adult outcomes information
- Easier management information system and resource referral



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Thank you!

Questions?

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