

## EPIC Dashboard: Explaining the Numbers

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**Bolded Black Text** indicates the name of a field in the Needs Portal.

**Bolded Blue Text** indicates the name of a field on the Dashboard.

NOTES: VERSION 1 OF DASHBOARD (JANUARY 2019)

- To calculate length of time, the Dashboard uses the SACWIS **CASE OPENED Date** as entered on the Demographics tab in the Needs Portal. When possible, we will switch this to the date that the family agrees to participate in EPIC.

### Program Overview

Dashboard Element	Display			Description
	#	Chart	Map	
# of Participating Families	X			Total number of unique SACWIS <b>Case Numbers</b> entered in the Needs Portal. (If a SACWIS Case ID/Number has been entered on multiple tickets, the case is only counted once.)
# of Families Currently in Program	X			Number of unique SACWIS <b>Case Numbers</b> where the <b>CASE CLOSED Date</b> field (on the Demographics tab) is blank.
# Closed Cases	X			Number of unique SACWIS <b>Case Numbers</b> where the <b>CASE CLOSED Date</b> field is populated (i.e., not blank).
Total # of Adults	X			Total number of individuals entered on the Demographics tab where the <b>Individual</b> field is not equal to <i>Child</i> . Includes: <i>Adult (Father)</i> , <i>Adult (Mother)</i> , <i>Adult (Other)</i> .
Total # of Children	X			Total number of individuals entered on the Demographics tab where the <b>Individual</b> field is equal to <i>Child</i> .
Avg # Children per Family		X		<b>Total # of Children</b> divided by <b># of Participating Families</b>
Children by Age Group		X		Age is calculated as the date of the data extract minus the <b>Date of Birth</b> , for all people where <b>Individual</b> field equals <i>Child</i> .
Cases By Month		X		Total number of unique <b>Case Numbers</b> opened in a given month – using the SACWIS <b>CASE OPENED Date</b> on the Demographics tab.
Families (Cases)		X	X	Total number of unique <b>Case Numbers</b> entered as tickets and uses the <b>Case Location</b> field at the top of the Support Ticket. Darker shading equals higher number of cases.

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## Screening & Assessment Scores

Dashboard Element	Display			Description
	#	Chart	Map	
UNCOPE – Percent by Score		X		Displays the percentage of completed UNCOPEs that have a given score. (Any UNCOPE with a <b>Score</b> is considered complete.)
ACE – Percent by SCORE		X		Displays the percentage of completed ACEs that have a given score. (Any UNCOPE with a <b>Score</b> is considered complete.)
Average ACE Average UNCOPE Average CTAC (0-5) Average CTAC (6-18)	X			Looks at the <b>Score</b> of each tool and determines the average score for each tool. (Only the first section of the CTACs is scored.)
Average Days to Completion:		X		
UNCOPE				The average length of time (days) between the SACWIS <b>CASE OPENED Date</b> and <b>Date</b> recorded with the UNCOPE (both fields on the Demographics tab), for each scored UNCOPE.
ACE				The average length of time (days) between the SACWIS <b>CASE OPENED Date</b> and <b>Date</b> recorded with the ACE (both fields on the Demographics tab), for each scored ACE.
FPM				The average length of time (days) between the SACWIS <b>CASE OPENED Date</b> and the <b>Date</b> of the earliest FPM visit on a support ticket (case). Note: We look at each FPM visit <b>Date</b> , rather than assuming that the earliest FPM visit is recorded in the <b>Initial Home Visit</b> section.
% of Cases with a Completed ACE	X			Calculated from <b># of Participating Families</b> divided by the number of support tickets that have at least one ACE. (Presence of an ACE is determined by finding a <b>Date</b> documented in the ACE fields.)
% of Cases with a Completed UNCOPE	X			Calculated from <b># of Participating Families</b> divided by the number of support tickets that have at least one completed UNCOPE. (Presence of an ACE is determined by finding a <b>Date</b> documented in the UNCOPE fields.)
% of Cases with Completed FPM	X			Calculated from <b># of Participating Families</b> divided by the number of support tickets that have at least one documented FPM visit. The FPM visit must have the <b>Date</b> populated as well as at least one additional field.