

REFERRAL RESOURCE GUIDE

Portage County

IN AN EMERGENCY OR CRISIS

For assistance in an emergency situation

Dial 911

National Suicide Prevention Lifeline

1-800-273-TALK (8255) (press 1 for veterans, 2 for Spanish)

Text 4HOPE to 741741

LOCAL CRISIS LINE

(330) 678-4357

Ohio Problem Gambling Helpline

1-800-589-9966

DOMESTIC VIOLENCE, ABUSE, AND SEXUAL ASSAULT RESOURCES

National Child Abuse Hotline

1-800-4-A-CHILD (1-800-422-4453)

National Sexual Assault Hotline

1-800-656-HOPE (4673)

National Domestic Violence Hotline

1-800-799-SAFE (7233)

1-800-787-3224 (hearing impaired line)

RAINN (Rape, Abuse & Incest National Network)

1-800-656-HOPE (4673)

www.rainn.org

Ohio Domestic Violence Network

800-934-9840

Ohio Sexual Violence Helpline

1-844-644-6435

Place of Peace provides a safe environment to conduct supervised visitations and safe exchanges for families impacted by domestic violence, sexual assault, stalking, child abuse, or conflict during exchanges. *Phone:* (330) 296-4522

Website: <https://fcsserves.org/program/place-of-peace/>

Portage County Prosecutor's Office Victim/Witness Assistance Division provides assistance and information to victims of crimes and referrals to other quality support services in Portage County. Services include personal advocacy, notification, referrals, compensation, victim impact statement, victim rights, and public education. *Phone:* 1-800-201-3857

Website: <http://www.portageprosecutor.com/victim.html>

Safe Path is a transitional housing program for families fleeing domestic violence. Participants may stay for up to two years while they work on building a violence free life and attaining safe permanent housing. *Phone:* (330) 346-0623

Website: <https://fcsserves.org/program/safe-path/>

Safer Futures is a domestic violence shelter and resource center in Portage County.

Website: <https://fcsserves.org/program/safer-futures/>

24 Hour Domestic Violence Hotline: (330) 673-2500, (330) 296-2100



TREATMENT RESOURCES

Mental Health & Substance Use Disorder Treatment

Coleman Professional Services provides mental health & addiction services for all ages including 24/7 crisis intervention and stabilization, counseling, psychiatry, case management, supportive and permanent housing, adult daycare, employment, jail liaison and diversion services.

Website: www.colemanservices.org Phone: (330) 673-1347 Crisis Line: (330) 296- 3555

Family & Community Services provides counseling and psychiatry for adults and in-home therapy for families.

Website: <https://fcsserves.org> Phone: (330) 677-4124

Hopewell is a residential, therapeutic farm community serving adults experiencing serious mental illness. Services include group counseling and psycho-educational services, work crew participation, peer support, medication management, nursing, nutritional, clinical counseling, art and equine therapy and social work services.

Website: <https://www.hopewellcommunity.org> Phone: (440) 709-8245 ext. 122

Horizon House is a halfway house for women which provides a 90-day specialized treatment program for adult women who are struggling with effectively managing their addiction and who need more structured treatment. Services include group and individual recovery counseling, case management, involvement in self-support recovery activities, and transportation assistance.

Website: <https://www.townhall2.com/horizon-house> Phone: (330) 678-3006

Jones-Wood Psychological Associates, Inc. provide comprehensive services to those struggling with mental health or substance use disorders.

Website: <http://www.jones-woodpsychological.com/> Phone: (440) 723-3533

National Alliance on Mental Illness (NAMI) Information HelpLine provides information and referral services. 1-800-950-NAMI (6264)

National Council for Behavioral Health can assist you in finding a local provider of behavioral health services and support. www.theNationalCouncil.org (click on "Find a Provider")

SAMHSA's National Helpline provides free, 24-hour information and referral assistance to local treatment facilities, support groups, and community-based organizations.

1-800-662-HELP (4357) and <http://findtreatment.SAMHSA.gov>

Townhall II provides detox referrals, medication-assisted treatment, comprehensive assessment, individual and group counseling, and residential treatment for women.

Website: <https://www.townhall2.com> Phone: (330) 678-3006

CHILDREN & YOUTH RESOURCES

a. Emergency and Referral Services

National Runaway Safeline

1-800-621-4000



b. Children, Youth & Family Mental Health & Substance Use Disorder Services

Big Brothers Big Sisters provides children facing adversity with strong one-to-one mentoring relationships. The service works for measurable outcomes, educational success, risky behavior avoidable, and higher aspirations.

Website: <https://fcsserves.org/program/big-brothers-big-sisters/>

Phone: (330) 296.6655

Children's Advantage provides mental health services to children and families including counseling, psychiatry, case management, in-home treatment, school-based consultation, and diversion services.

Website: www.childrensadvantage.org

Phone: (330) 296-5552

Early Intervention Services provides support to children with developmental disorders and their families in order to enhance learning.

Website: <https://fcsserves.org/program/early-intervention-services/>

Phone: (330) 298-4545 ext. 300

KidsLink Neurobehavioral Center is a multidisciplinary practice that serves children, adolescents, young adults, and their families. Areas of service include neurology, psychology, OT, speech and language, psychologist/neurological testing, and ABA therapy.

Website: <https://www.kidslinkohio.com>

Phone: (330) 236-5951

Next Step provides community based stable housing and individualized case management services and supports to at risk young adults in Portage county.

Website: <https://fcsserves.org/program/next-step/>

Phone: (440) 426-2010

RESOURCES FOR SPECIAL POPULATIONS

Gay, Lesbian, Bisexual, Transgender Support Resources

GLBT National Help Center

1-888-843-4564

www.glnh.org

Trevor Project Crisis Line – LGBTQ Youth

1-866-4-U-TREVOR (488-7386)

www.theTrevorProject.org

GLBT National Youth Talkline

1-800-246-PRIDE (1-800-246-7743)

www.glnh.org/talkline

Trans Lifeline

877-565-8860

PFLAG is an organization that supports the families and friends of gay, lesbian, bisexual, transgender, and questioning people

Website: <https://www.pglafakron.com>

Phone: (330) 298-5250

SELF-HELP RESOURCES AND GROUPS

Find a time and location of a meeting.

Alcoholics Anonymous

www.aa.org/pages/en_US/find-aa-resources

Narcotics Anonymous

1-888-GET-HOPE (438-4673) (Hopeline)
www.na.org/meetingsearch

National Domestic Violence Hotline

www.al-anon.alateen.org/local-meetings

Nar-Anon Family Groups

www.nar-anon.org/find-a-group

Dual Recovery Anonymous

www.draonline.org

OTHER RESOURCES

Free and confidential information and referral, available 24/7, for help with food, housing, employment, health care, counseling and more - Dial 211

Homeowner's HOPE™ Hotline provides free comprehensive financial education and confidential foreclosure prevention counseling 24/7. 1-888-995-HOPE (4673)

Legal Advice provides legal information, lawyer profiles and a community to help individuals make legal decisions. www.findlaw.com

Center of Hope provides hot meals and food assistance to disadvantaged residents or Portage County.

Website: <https://fcsserves.org/program/center-of-hope/>

Phone: (330) 297-5454

Emerald Transportation provides wheelchair and ambulatory transportation services for Portage county.

Website: <https://fcsserves.org/program/emerald-transportation/>

Phone: (330) 297-7027

Freedom House provides emergency shelter to veterans in a housing crisis, as well as support, advocacy, and referrals to encourage self-sufficiency and movement towards permanent housing.

Website: <https://fcsserves.org/program/freedom-house/>

Phone: (330) 673-0705

Housing and Emergency Support Services provides support and emergency financial assistance to families and individuals experiencing a crisis in Portage County.

Website: <https://fcsserves.org/program/h-e-s-s/>

Phone: (330) 296-1111

Kent Social Services is dedicated to enhancing the nutrition of low-income people in the Kent area. It is a hot meal site which provides meals at no cost five days a week.

Website: <https://fcsserves.org/program/kent-social-services/>

Phone: (330) 673-6963

King Kennedy Community Center helps residents of Portage county by providing resources and opportunities including tutoring, trips, fairs, mentoring, outdoor activities, senior meals, summer programs, volunteer and internship opportunities, holiday events, and more.

Website: <https://fcsserves.org/program/king-kennedy-community-center/>

Phone: (330) 296-9957

Medication Access Program provides assistance to qualifying persons of any age who are experiencing financial hardship and difficulty with paying for their medications.

Website: <https://fcsserves.org/program/medication-access-program/>

Phone: (330) 297-7027



Miller Community House provides emergency shelter to Portage County adults and children in a housing crisis.

Website: <https://fcsserves.org/program/miller-community-house/>

Phone: (330) 673-0034

Miss Liberty House provides female veterans and their dependent children with services focused on intensive home-based case management and family/individual development. Services include linkage to and coordination of community services and resources, life-skills development, vocational planning, job readiness, ongoing support, housing stability, counseling, support groups, parenting support, transportation, crisis intervention, and other services as needed.

Website: <https://fcsserves.org/program/miss-liberty-house/>

Phone: (330) 673-0705

Portage Area transitional Housing program assists families and individuals who are experiencing significant difficulties that hinder their ability to maintain stable housing.

Website: <https://fcsserves.org/program/p-a-t-h/>

Phone: (330) 296-0024

Senior Companion Program brings together volunteers with adults in the community who have difficulty with simple day-to-day living tasks.

Website: <https://fcsserves.org/program/senior-companion-program/>

Phone: (330) 677-3939 Ext. 304

Skeels-Mathews Community Center seeks to improve the educational, physical, cultural, social, recreational, and governmental aspects of the community. They provide meals, classes, mentoring, tutoring, free clothing giveaways, emergency assistance/housing referrals, and activities/programs for adults, teens, seniors, and women.

Website: <https://fcsserves.org/program/skeels-mathews-community-center/>

Phone: (330) 297-0192

Streetsboro Community Pantry provides free food to families in Streetsboro that are struggling to meet their daily food needs.

Website: <http://www.streetsboroumc.com/streetsboro-community-pantry.html>

Phone: (330) 626-2239

Supportive Services for Veteran Families promotes housing stability among very low-income veteran individuals and families who reside in or are transitioning or are transitioning to permanent housing. Services include housing services, homeless prevention services, financial assistance, landlord mediation, housing counseling services, income support services, budgeting resources, legal services, healthcare referrals, and referrals to local resources.

Website: <https://fcsserves.org/program/ssvf/>

Phone: 1-855-234-7310



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