# REFERRAL RESOURCE GUIDE

## Lake County

### IN AN EMERGENCY OR CRISIS

<table>
<thead>
<tr>
<th>For assistance in an emergency situation</th>
<th>National Suicide Prevention Lifeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dial 911</td>
<td>1-800-273-TALK (8255) (press 1 for veterans, 2 for Spanish)</td>
</tr>
<tr>
<td><strong>Lake County Crisis Hotline</strong></td>
<td>Text 4HOPE to 741741</td>
</tr>
<tr>
<td>440-953-8255</td>
<td><strong>Ohio Problem Gambling Helpline</strong></td>
</tr>
<tr>
<td></td>
<td>1-800-589-9966</td>
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### DOMESTIC VIOLENCE, ABUSE, AND SEXUAL ASSAULT RESOURCES

<table>
<thead>
<tr>
<th>National Child Abuse Hotline</th>
<th>National Sexual Assault Hotline</th>
</tr>
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<tbody>
<tr>
<td>1-800-4-A-CHILD (1-800-422-4453)</td>
<td>1-800-656-HOPE (4673)</td>
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<table>
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<tr>
<th>National Domestic Violence Hotline</th>
<th>RAINN (Rape, Abuse &amp; Incest National Network)</th>
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<tbody>
<tr>
<td>1-800-799-SAFE (7233)</td>
<td>1-800-656-HOPE (4673)</td>
</tr>
<tr>
<td>1-800-787-3224 (hearing impaired line)</td>
<td><a href="http://www.rainn.org">www.rainn.org</a></td>
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</table>

**Cleveland Rape Crisis Center** provides support to survivors of rape and sexual abuse, promote healing and prevention, and advocate for social change.  
**24/7 Crisis & Support Hotline:** 216-619-6192 or 440-423-2020  
**Website:** [http://www.clevelandrapecrisis.org](http://www.clevelandrapecrisis.org)

**WomenSafe, Inc.** is a 501 (c)(3) not-for-profit domestic violence shelter and resource center in its 37th year of service to survivors of domestic violence. Services available today include: emergency shelter, 24-hour support and crisis management hotline, individualized and group counseling, art therapy, court advocacy, peer support, aftercare, education and referral.  
**24/7 Crisis & Support Line:** 888-285-5665  
**Administrative Phone:** 440-285-7154  
**Website:** [http://www.womensafe.org](http://www.womensafe.org)

### TREATMENT RESOURCES

#### Mental Health & Substance Use Disorder Treatment

**Beacon Health** offers an array of programs and services for Lake County adults including psychiatry and medication management, case management, counseling, supported employment services, forensic services, senior care services, transitional youth program and more.  
**Phone:** 440-354-9924  
**Website:** [http://beaconhealth.crossroads-lake.org](http://beaconhealth.crossroads-lake.org)

**Catholic Charities Community Services of Lake County** provides outpatient mental health and substance use counseling, Help Me Grow and other services.  
**Phone:** 440-352-6191  
**Website:** [https://ccdocle.org/facility/catholic-charities-lake-county](https://ccdocle.org/facility/catholic-charities-lake-county)
Lake-Geauga Recovery Centers, Inc. is a private non-profit agency, providing continuous service to the community since 1971. Services include ambulatory detox, family support groups, medication assisted treatment, outpatient services, individual and group counseling, recovery housing, residential treatment programs and supportive housing for women. 
**Phone:** 440-255-0678  **Website:** [http://www.lgqc.us](http://www.lgqc.us)

**Lake Health Emergency Based Crisis Services** provides licensed social workers ensure that ER patients with mental health issues are promptly evaluated and either admitted or referred for treatment. 
**Phone:** 440-953-9600

**National Council for Behavioral Health** can assist you in finding a local provider of behavioral health services and support.  
[www.theNationalCouncil.org](http://www.theNationalCouncil.org) (click on “Find a Provider”)

**National Alliance on Mental Illness (NAMI) Information HelpLine** provides information and referral services.  
**1-800-950-NAMI (6264)**

**Northcoast Behavioral Healthcare** provides comprehensive inpatient services including assertive community treatment, case management, court-ordered outpatient treatment, housing services, integrated primary care services, psychosocial rehabilitation services, and more.  
**Phone:** 330-467-7131

**SAMHSA’s National Helpline** provides free, 24-hour information and referral assistance to local treatment facilities, support groups, and community-based organizations.  
**Phone:** 1-800-662-HELP (4357)  **Website:** [http://findtreatment.SAMHSA.gov](http://findtreatment.SAMHSA.gov)

**Signature Health** offers comprehensive psychiatric, counseling and case management services, as well as an array of on-site support services, for people struggling with mental health and substance abuse issues.  
**Phone:** 440-853-1501  
**Website:** [https://www.signaturehealthinc.org](https://www.signaturehealthinc.org)

**Windsor Laurelwood Center for Behavioral Medicine** provides inpatient and outpatient treatment programs for adults, children, and adolescents experiencing psychiatric or substance abuse issues. Patients with behavioral health and/or substance abuse issues can be treated at the inpatient mental health facility in Willoughby, Ohio. They also provide partial hospitalization and intensive outpatient programs.  
**Phone:** 440-953-3000  
**Website:** [https://windsorlaurelwood.com/](https://windsorlaurelwood.com/)

**CHILDREN & YOUTH RESOURCES**

**Emergency and Referral Services**

**National Runaway Safeline**  
**1-800-621-4000**

**RESOURCES FOR SPECIAL POPULATIONS**

**Gay, Lesbian, Bisexual, Transgender Support Resources**

**GLBT National Help Center**  
**1-888-843-4564**  
[www.glnh.org](http://www.glnh.org)

**Trevor Project Crisis Line – LGBTQ Youth**  
**1-866-4-U-TREVOR (488-7386)**  
[www.theTrevorProject.org](http://www.theTrevorProject.org)
GLBT National Youth Talkline  
1-800-246-PRIDE (1-800-246-7743)  
www.glnh.org/talkline

Trans Lifeline  
877-565-8860

Advocates for Youth: Lesbian, Gay, Bisexual, Transgender, Questioning and Issues  
Online resource developed by those serving LGBTQ youth. Resources include empowerment and advocating information for LGBTQ youth and those working with LGBTQ youth. Resources are available in Spanish.  
https://advocatesforyouth.org/resources-tools/

SELF-HELP RESOURCES AND GROUPS  
Find a time and location of a meeting.

Alcoholics Anonymous  
www.aa.org/pages/en_US/find-aa-resources

Narcotics Anonymous  
1-888-GET-HOPE (438-4673) (Hopeline)  
www.na.org/meetingsearch

Al-Anon Family Groups  
www.al-anon.alateen.org

Nar-Anon Family Groups  
www.nar-anon.org/find-a-group

Dual Recovery Anonymous  
www.draonline.org

OTHER RESOURCES

Free and confidential information and referral, available 24/7, for help with food, housing, employment, health care, counseling and more - Dial 211

Homeowner’s HOPE™ Hotline provides free comprehensive financial education and confidential foreclosure prevention counseling 24/7. 1-888-995-HOPE (4673)

Legal Advice provides legal information, lawyer profiles and a community to help individuals make legal decisions. www.findlaw.com

BRIDGES: Mental Health Consumer Empowerment  
270 Main Street, Suite 100, Painesville, OH 44077  
Phone: 440-350-9922

Extended Housing provides permanent supportive housing through the eighteen residential properties we own and manage throughout Lake County. These properties include condos, single- and multi-family homes, group homes, apartment buildings, and a residential care facility. We are working to develop more units of permanent supportive housing to help house more people in under-served areas of Lake County.  
Phone: 440-352-8424  
Website: http://extendedhousing.org

Lake County Sheriff’s Jail Treatment Program  
Phone: 440-350-5669

Lifeline, Inc./211  
Phone: Dial 2-1-1 from any telephone  
Website: http://www.lclifeline.org

NAMI (National Alliance on Mental Illness) of Lake County offers peer education, training programs and support services for individuals with a mental illness, family members, school professionals, providers, and the general public.  
Phone: 440-639-1200  
Website: www.namilakecountyohio.org
Torchlight Youth Mentoring Alliance (formerly Big Brothers/Big Sisters of Northeast Ohio)
Phone: 440-352-2526 Website: https://torchlightyouthmentoring.org/

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