4HONLINE IS . . .

The **OFFICIAL** Ohio 4-H Youth Development Program database for enrolled 4-H members and volunteers. This system works as a partnership between the 4-H family and the county Extension Office to manage the 4-H enrollment process and distribute important information to you.

By allowing you access to can update your club and project information as well as personal information (email, home address and phone). This will ensure that you are properly enrolled in the county program and receive important news and updates such as newsletters, deadline information and leadership opportunities.

Only returning families to the County 4-H Program can access 4HOnline at this time. If you are are new to 4-H this year, please contact your club advisor or the County Extension office to begin the enrollment process.

If your child(ren) belongs to a shared parenting household, you will need to decide a primary address for all materials that are to be mailed. However, multiple email addresses may be added to the member profiles. Emails pertaining to the countywide 4-H program sent from the Extension office are generally sent to all email addresses provided.

The ability to change or update your information may be limited in certain fields of 4HOnline. If you see information that is incorrect and you are not able to make changes, please call the County Extension office for these changes to be made.

**A note about security**…
4-HOnline is a secured database that is in compliance with the PCI Security Standards Council. The Ohio 4-H Youth Development Program and the 4HOnline program developers work closely to monitor and ensure that highest level of protection for information stored on the system.

Ohio 4-H and 4HOnline does not share or sell any personal information to third party vendors without your knowledge or permission.

Thank you for your continued patience as we transition to this new system.

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Let’s Get Started!

The 4HOnline website is:  [https://oh.4honline.com](https://oh.4honline.com)

**Use Google Chrome, Firefox, or Safari. DO NOT USE Internet Explorer**

**Because we have already created a family profile for you**, the 4HOnline program will view you as a “Returning User”. This means that you need to respond as if you have “forgotten your password” in order to retrieve your information. Do not click on the “I have a profile” radio button; it will assume you know your password.

1. Click “I forgot my password.”
2. Enter the email that you have provided to the Extension office on your enrollment form.
3. Make sure Role: is Family
4. Click “Send My Password”
Check your email, you have 2 options:

**OPTION 1:**
- Click on the link. This will bring you back to 4HOnline and the Password Management Page.
- This will take you directly to Please update your password

**OPTION 2:**
- Highlight, Right click and Copy the temporary password from your email.
- Go back to oh.4honline.com
- Click “I have a profile”
- Enter your email address
- Paste in the temporary password
- Make sure Role: is Family
- Click “Login”
- Once you login you will be prompted to reset your password.

**Passwords must be:**
- At least 8 characters
- Contain at least 1 number
- Make sure your password is something you will remember.
- Write it down in a safe place.
• Review basic demographic information here.
• Check your email address! (This is your “FAMILY” email)
• If anything is incorrect, click on
  Edit Family - make changes and click on
  Continue >>
  -this will bring you back to the home screen

• DO NOT ReActivate an Archived Family Member!

  This must be completed by the Extension office.
  NOTE: This includes parents, grandparents, siblings, etc. If you add someone to the system, the office will receive notification that you have

• In the Member/Volunteer List you should see each Youth in your family listed. If you are an Advisor, you should be listed as an Adult.
• If someone is who participated previously is not listed contact the County Extension Office.
• Each person listed will have an Enrollment Status of “Inactive” or “Incomplete”
• Click on the Edit button.
• Click on the Enroll Button

• Review and update the 4-H Record.
• Note that all fields that have an * are required.

TIP: An email that differs from the FAMILY email may be entered here. This is an excellent option if you have an active teen that is responsible for their own schedule!
This is the area that can be filled in for those who have blended/shared households. Be sure to enter the email address!

Be sure that the school listed is correct.

Tips:
- If your child attends school in a neighboring county, select that county for School County to find the appropriate School District.
- If your child attends a homeschool program select the radio button that begins with "If you are unable to locate your school" and select Homeschool/Alternative in the drop down.

The Additional Information page asks for signatures in areas such as:
- Responsibility and Release
- 4-H Code of Conduct
- General Permission
- Photo Release
Signatures are accepted by checking boxes and typing in member/adult names.
The Health Form page allows you to enter Health considerations such as allergies, medical conditions or dietary restrictions.

When you reach the Participation page it is important to note that there are 3 tabs!

- **Clubs**
- **Projects**
- **Groups**

Click on the dropdown arrow and choose your club.

- Add ALL of your club memberships here.
- Be sure to select the appropriate radio button to designate which club will to be listed as the member's **Primary Club**.
- Click on the **Submit Enrollment** Button to enter your projects.
After all clubs and projects are entered and you do not anticipate any changes, click on "Submit Enrollment." If you would like to make any changes at a later date, do not click "Submit Enrollment." An enrollment status of "Incomplete," allows a Youth or an Adult to make changes prior to the County enrollment deadline. Remember to log back in to 4HOnline prior to the enrollment deadline and submit your enrollment if you have an "Incomplete" status.

You will receive notification via the email address you provided when your enrollment is approved by the County Extension Office.

***NOTE: Once your enrollment information has been submitted, you will need to contact the County Extension Office for any club or project changes before the enrollment deadline. Information such as address, email, phone number, or emergency contact can be updated anytime by logging into your family profile.
FAQ – Frequently asked Questions

Q: I forgot my password, how can I get it?
A: On the login page, click on “I forgot my password” and then click “Send My Password”

Q: I forgot the e-mail address that I used, how can I get it?
A: Contact your County Extension office

Q: I requested by password to be sent, but it never came, what should I do?
A: Contact the Extension office and ask for your password to be reset.

Q: I was given/e-mailed a password but when I typed it in, it did not work?
A: Because of the sensitivity of the passwords it is recommended that you “cut and paste” the password into the password field. Then once you are logged into the system, you can reset it to something that you will remember as long as it has a minimum of 8 characters and includes letters, plus numbers and/or symbols.

Q: I completed my profile over a week ago and it is still pending, what do I do?
A: Contact your County Extension office