

## **Donald E. Heller**

Vice President of Operations  
University of San Francisco  
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## **Education**

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Ed.D., Higher Education, Harvard Graduate School of Education, 1997.

Thesis: *Access to public higher education, 1976 to 1994: New evidence from an analysis of the states.*

Qualifying paper: *Tuition, financial aid, and access to public higher education: A review of the literature*, passed with distinction, 3/96.

Ed.M., Administration, Planning, and Social Policy, Harvard Graduate School of Education, 1992.

B.A., Economics and Political Science, magna cum laude, Tufts University, 1981.

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## **Academic Positions**

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### **University of San Francisco, San Francisco, CA.**

2/20 – present. *Vice President of Operations.*

*Professor, School of Education*

1/16 – 2/20. *Provost and Vice President of Academic Affairs.*

*Professor, School of Education.*

### **Michigan State University, E. Lansing, MI.**

1/12 – 12/15. *Dean, College of Education.*

*Professor, Department of Educational Administration.*

*Core Faculty Member, Economics of Education Program.*

### **The Pennsylvania State University, College of Education, University Park, PA.**

7/07 – 7/11. *Director, Center for the Study of Higher Education.*

7/07 – 12/11. *Professor of Education, Department of Education Policy Studies.*

*Senior Scientist, Center for the Study of Higher Education.*

1/02 - 6/07. *Associate Professor of Education, Department of Education Policy Studies.*

*Senior Research Associate, Center for the Study of Higher Education.*

### **Birkbeck College, University of London, Faculty of Lifelong Learning, London, United Kingdom.**

1/09 – 5/09. *Visiting Professor.*

### **University of Michigan, School of Education, Ann Arbor, MI.**

8/97 - 12/01. *Assistant Professor of Education, Center for the Study of Higher and Postsecondary Education.*

**University of Massachusetts, School of Education, Amherst, MA.**

1/97 - 5/97. *Visiting Lecturer.*

**University of Massachusetts, Graduate College of Education, Boston, MA.**

1/97 - 5/97. *Visiting Lecturer.*

**Harvard Graduate School of Education (HGSE), Cambridge, MA.**

1999 - 2001. *Faculty Member, Harvard Institutes for Higher Education.*

1992 - 1997. *Teaching Fellow.*

1993 - 1997. *Case Writer.*

1994 - 1995. *Research Assistant.*

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**Consulting and Administrative Positions**

**Legal Consulting**

*James U. Blacksher, Esq., Birmingham, AL, 2004 - 2006.*

- Expert witness and consultant for plaintiffs in the federal lawsuit *Knight, Sims, et al. v. Alabama*, the higher education desegregation lawsuit in Alabama

*American Civil Liberties Union of Michigan, Detroit, MI, 2000 - 2003.*

- Expert witness and consultant for plaintiffs in the federal lawsuit *White, et al. v. Engler, et al.*, a Title VI and 14<sup>th</sup> Amendment challenge to the Michigan Merit Award Scholarship Program

*Wilmer, Cutler & Pickering, Washington, DC, 2000.*

- Consulting expert for defendants in *Gratz v. Bollinger, et al.*, a federal lawsuit challenging the use of affirmative action in admissions at the University of Michigan

**Policy and Related Consulting**

*Board of Governors, Florida State University System, Tallahassee, 2015.*

- Consult on college affordability policies.

*New York University, Steinhardt Institute for Higher Education Policy, 2010.*

- Consult on financial review of the San Diego State University College of Business Administration.

*West Virginia Higher Education Policy Commission, Charleston WV, 2007.*

- Consult on financial aid policy formulation

*The College Board, Washington, DC, 2007.*

- Research and write paper on the effectiveness of student loan programs in promoting college access and equity

*Washington Learns Commission, Olympia WA, 2006 (with NORED).*

- Research and preparation of a report on tuition and higher education financing policy in Washington

*Kansas Board of Regents, Topeka, 2004 (with NORED).*

- Research and preparation of a report on tuition and financial aid policy in Kansas

*Western Interstate Commission for Higher Education, Boulder, CO, 2003.*

- Preparation of report on institutional and state financial aid in public colleges and universities

*Advisory Committee on Student Financial Assistance, Washington, DC.*

- Consult on the Condition of Access and Persistence study (2009 – 2010).
- Review and analysis of reports on college access issued by the National Center for Education Statistics (2002 – 2003)
- Analysis and writing of report, and editing the work of other scholars, on college access issues for low income students (2000 – 2001)

*Tennessee Higher Education Commission, Nashville.*

- Provide recommendations for structure of the Tennessee Lottery Scholarship Program (2002 – 2003)
- Presentation on the funding of the public higher education system in Tennessee (1998)

*EdFund, Rancho Cordova, CA, 2000 - 2001 (with JBL Associates and SRI International).*

- Evaluation of the effectiveness of student financial aid in the state of California

*Colorado Commission on Higher Education, Denver, 2000 (with Northwest Education Research Center).*

- Research and preparation of a report on tuition pricing and public college participation in Colorado

*Colorado Commission on Higher Education, Denver, 2000.*

- Presentation on tuition pricing and public college participation in Colorado

*Tennessee Council for Excellence in Higher Education, Nashville, 1998 - 1999.*

- Analysis of and strategies for the funding of the public higher education system in Tennessee

*National Center for Public Policy and Higher Education, San Jose, CA, 1998.*

- Served on panel formulating the research and policy analysis agenda for the Center

*California State University System, Long Beach, CA, 1995 - 1996 (with Cambridge Decision Dynamics, Cambridge, MA).*

- Development of a long-range enrollment demand planning model

*Massachusetts Higher Education Coordinating Council (HECC), Boston, MA, 1994 - 1995.*

- Analysis of and recommendations for data needs of the State Postsecondary Review Entity
- Analysis of and recommendations for the legislative Task Force on Fair Share Funding for Higher Education

*University System of New Hampshire, Durham, NH, 1994 - 1995 (with Cambridge Decision Dynamics, Cambridge, MA).*

- Development of a long-range enrollment demand planning model

*IBM Corporation, Louisville, KY, 1995.*

- Higher education training for sales and marketing representatives

*California Higher Education Policy Center, San Jose, CA, 1994 (with D. Breneman).*

- Strategies for coping with enrollment growth in public higher education in California

### **Massachusetts Institute of Technology (MIT), Cambridge, MA.**

*1987 – 1992. Director, Administrative Systems Development.*

Department head of a 50-person, \$3 million department responsible for the analysis, design, development, and support of administrative information systems at MIT.

*1986 – 1987. Assistant to the Senior Vice President.*

Staff position supporting the senior administrative officer of MIT. Responsible for coordinating information systems activities among the line units reporting to him.

1981 – 1986. *Manager of Systems and Financial Administration, Department of Purchasing and Stores.*

Held three assignments in department, culminating in this position for the last two years. Managed the development, support and operation of all of the information systems and financial activities of 75-person department responsible for procurement and stockroom operations at the Institute. Managed minority business enterprise and woman-owned business enterprise purchasing programs. Achieved Certified Purchasing Manager designation.

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## Publications

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### Journal Articles

- Cheslock, J. J., Hughes, R. P., Frick Cardelle, R., & Heller, D. E. (2018). Filling the gap: The use of intentional and incidental need-meeting financial aid. *The Review of Higher Education, 41*(4), 577-605.
- Heller, D. E. (2017) Financial aid research: The nexus of academic, practitioner, and policy work. *Journal of Student Financial Aid, 47*(3), 97-104.
- Arbaugh, F., Ball, D. L., Grossman, P., Heller, D. E., & Monk, D. (2015). Deans' corner: Views on the state of teacher education in 2015. *Journal of Teacher Education, 66*(5), 435-445.
- Heller, D. E. (2013). By the numbers: Exploding the Bennett Hypothesis. *The Presidency, 16*(3), 27.
- Gilbert, C. K., & Heller, D. E. (2013). Access, equity, and community colleges: The Truman Commission and federal higher education policy from 1947 to 2011. *The Journal of Higher Education, 84*(3), 417-443.
- Geiger, R. G., & Heller, D. E. (2012). Financial trends in higher education: The United States. *Вопросы образования, 2012*(3) (*Journal of Educational Studies, Russia*).
- Heller, D. E. (2011). The impact of gainful employment regulations. *Change, 43*(5), 58-64.
- Geiger, R. G., & Heller, D. E. (2011). Financial trends in higher education: The United States. *Peking University Education Review, 9*(11), 15-32.
- Heller, D. E. (2009). The context of higher education reform in the United States. *Higher Education Management and Policy, 21*(2), 71-88.
- McLendon, M. K., Heller, D. E., & Lee, S. D. (2009). High school to college transition policy in the American states: Conceptual and analytical perspectives on conducting a cross-state study. *Educational Policy, 23*(2), 385-418.
- Heller, D. E., & Rogers, K. R. (2006). Shifting the burden: Public and private financing of higher education in the United States and implications for Europe. *Tertiary Education and Management, 12*(2), 91-117.
- Heller, D. E. (2006). Early commitment of financial aid eligibility. *American Behavioral Scientist, 49*(12), 1719-1738.
- McLendon, M. K., Heller, D. E., & Young, S. P. (2005). State postsecondary policy innovation: Politics, competition, and the interstate migration of policy ideas. *The Journal of Higher Education, 76*(4), 363-400.
- Heller, D. E. (2005). Public subsidies for higher education in California: An exploratory analysis of who pays and who benefits. *Educational Policy, 19*(2), 349-370.
- Heller, D. E. (2004). The changing nature of financial aid. *Academe, 90*(4), 36-38.

- Heller, D. E. (2003). Aid matters: Merit aid is the wrong tool to attract the best and the brightest. *Connection: The Journal of the New England Board of Higher Education*, XVIII(1), 24-25.
- Heller, D. E. (2002). Is merit-based student aid really trumping need-based aid? Another view. *Change*, 34(4), 6-7.
- Heller, D. E. (2001). Race, gender, and institutional financial aid awards. *Journal of Student Financial Aid*, 31(1), 7-24.
- Heller, D. E. (2000). Are first-time college enrollees more price sensitive than continuing students? *Journal of Staff, Program, and Organization Development*, 17(2), 95-107.
- Heller, D. E., & Nelson Laird, T. F. (1999). Institutional need-based and non-need grants: Trends and differences among college and university sectors. *Journal of Student Financial Aid*, 29(3), 7-24.
- Heller, D. E. (1999). Racial equity in college participation: African American students in the United States. *Review of African American Education*, 1(1), 5-29.
- Heller, D. E. (1999). The effects of tuition and state financial aid on public college enrollment. *Review of Higher Education*, 23(1), 65-89.
- Heller, D. E. (1997). Student price response in higher education: An update to Leslie and Brinkman. *Journal of Higher Education*, 68(6), 624-659.
- Heller, D. E. (1990). Strategic application enhancement. *CAUSE/EFFECT*, 13(2).
- Bushnell, M. E., & Heller, D. E. (1989). Application development services in a competitive environment. *CAUSE/EFFECT*, 12(3).

### Books

- Heller, D. E. & Callender, C. (Eds.) (2013). *Student financing of higher education: A comparative perspective*. New York and London, UK: Routledge.
- Heller, D. E. (Ed.). (2011). *The states and public higher education policy: Affordability, access, and accountability* (2<sup>nd</sup> edition). Baltimore, MD: The Johns Hopkins University Press.
- Heller, D. E. & d'Ambrosio, M. B. (Eds.) (2009). *Generational shockwaves and the implications for higher education*. Cheltenham, United Kingdom: Edward Elgar Publishing.
- Shaw, K. M., & Heller, D. E. (Eds.) (2007). *State postsecondary education research: New methods to inform policy and practice*. Sterling, VA: Stylus Publishing, LLC.
- Heller, D. E. (Ed.) (2002). *Condition of access: Higher education for lower income students*. Westport, CT: Praeger Publishers (American Council on Education/Praeger Series on Higher Education).
- Heller, D. E. (Ed.). (2001). *The states and public higher education policy: Affordability, access, and accountability*. Baltimore, MD: The Johns Hopkins University Press.

### Book Chapters

- Heller, D. E. (2018). Using postsecondary education research to influence the policy process. In L. Perna (Ed.), *Taking it to the streets: The role of scholarship in advocacy and advocacy in scholarship* (30-36). Baltimore: Johns Hopkins University Press.

- Heller, D. E. (2016). Writing opinion articles. In M. Gasman (Ed.), *Academics going public: How to write and speak beyond academe* (21-37). New York and London, UK: Routledge.
- Heller, D. E. (2013). Introduction. In D. E. Heller & C. Callender (Eds.), *Student financing of higher education: A comparative perspective* (1-5). New York and London, UK: Routledge.
- Callender, C. & Heller, D. E. (2013). Conclusion. In D. E. Heller & C. Callender (Eds.), *Student financing of higher education: A comparative perspective* (252-257). New York and London, UK: Routledge.
- Heller, D. E. (2013). The role of finances in postsecondary access and success. In L. Perna & A. Jones (Eds.), *The state of college access and completion: Improving college success for students from underrepresented groups* (96-114). New York and London, UK: Routledge.
- Heller, D. E. (2011). Trends in the affordability of public colleges and universities: The contradiction of increasing prices and increasing enrollment. In D. E. Heller (Ed.), *The states and public higher education policy: Affordability, access, and accountability* (2<sup>nd</sup> edition, 11-38). Baltimore, MD: The Johns Hopkins University Press.
- Heller, D. E. (2011). Introduction: Affordability, access, and accountability in Twenty-first Century public higher education. In D. E. Heller (Ed.), *The states and public higher education policy: Affordability, access, and accountability* (2<sup>nd</sup> edition, 1-9). Baltimore, MD: The Johns Hopkins University Press.
- Heller, D. E. (2011). The financial aid picture: Realism, Surrealism, or Cubism? In J. C. Smart & M. B. Paulsen (Eds.), *Higher education: Handbook of theory and research, Volume 26* (125-160). New York: Springer.
- Heller, D. E. (2010). Foreword. In R. Brown (Ed.), *Higher education and the market* (x-xii). New York: Routledge.
- Callender, C. & Heller, D. E. (2009). Higher education: Can we afford not to invest in human capital? In C. Oppenheim & T. Dolphin (Eds.), *Opportunities in an age of austerity: Smart ways of dealing with the UK's fiscal deficit* (38-42). London, United Kingdom: Institute for Public Policy Research.
- Callender, C. & Heller, D. E. (2009). The future of student funding in England. In K. Withers (Ed.), *First class? Challenges and opportunities for the UK's university sector* (56-72). London, United Kingdom: Institute for Public Policy Research.
- Heller, D. E. (2009). Introduction. In D. E. Heller & M. B. d'Ambrosio (Eds.), *Generational shockwaves and the implications for higher education* (1-5). Cheltenham, United Kingdom: Edward Elgar Publishing.
- Heller, D. E. (2008). The impact of student loans on college access. In S. Baum, M. McPherson, & P. Steele (Eds.), *The effectiveness of student aid policies: What the research tells us* (39-67). New York: The College Board.
- Heller, D. E. (2008). Educational attainment in the states: Are we progressing toward equity in 2028? In P. Marin & C. Horn (Eds.), *Realizing Bakke's legacy: Affirmative action, equal opportunity, and access to higher education* (87-109). Sterling, VA: Stylus Publishing, LLC.
- Heller, D. E. (2008). Changing student access through strategic pricing initiatives. In M. B. d'Ambrosio & R. Ehrenberg (Eds.), *Transformational change in higher education* (90-112). Cheltenham, United Kingdom: Edward Elgar Publishing.
- Heller, D. E. (2007). Financing public research universities in the United States: The role of students and their families. In R. L. Geiger, C. L. Colbeck, R. L. Williams, & C. K. Anderson (Eds.), *Future of the American public research university* (35-53). Rotterdam, Netherlands: Sense Publishers B.V.
- Heller, D. E. (2007). Introduction: The challenges of comparative state-level higher education policy research. In K. M. Shaw & D. E. Heller (Eds.), *State postsecondary education research: New methods to inform policy and practice* (1-10). Sterling, VA: Stylus Publishing, LLC.

- Heller, D. E. (2006). The changing nature of public support for higher education in the United States. In P. N. Teixeira, D. B. Johnstone, M. J. Rosa, and H. Vossensteyn (Eds.), *Cost-sharing and accessibility in higher education: A fairer deal?* (133-158) Dordrecht, Netherlands: Springer.
- Heller, D. E. (2006). State support of higher education: Past, present, and future. In D. Priest & E. P. St. John (Eds.), *Privatization and public universities* (11-37). Bloomington: Indiana University Press.
- Heller, D. E. (2006). State support for public higher education in Pennsylvania. In R. Ehrenberg (Ed.), *What's happening to public higher education?* (207-228) Westport, CT: Praeger Publishers (American Council on Education/Praeger Series on Higher Education).
- Heller, D. E. (2005). Can minority students afford college in an era of skyrocketing tuition? In G. Orfield, P. Marin, & C. L. Horn (Eds.), *Higher education and the color line* (83-106). Cambridge, MA: Harvard Education Press.
- Heller, D. E., & Bjorklund, S. A. (2004). Student financial aid and low income mothers. In V. Polakow, S. Butler, L. S. Deprez, & P. Kahn (Eds.), *Shut out: Low income mothers and higher education in post-welfare America* (pp. 129-148). Albany: State University of New York Press.
- Heller, D. E. (2004). State merit scholarship programs. In E. P. St. John (Ed.), *Public policy and college access: Investigating the federal and state roles in equalizing educational opportunity* (Vol. 19, Readings on Equal Education, pp. 99-108). Brooklyn, NY: AMS Press, Inc.
- Heller, D. E. (2004). NCES research on college participation: A critical analysis. In E. P. St. John (Ed.), *Public policy and college access: Investigating the federal and state roles in equalizing educational opportunity* (Vol. 19, Readings on Equal Education, pp. 29-63). Brooklyn, NY: AMS Press, Inc.
- Heller, D. E. (2004). Pell Grant recipients in selective colleges and universities. In R. Kahlenberg (Ed.), *America's untapped resource: Low-income students in higher education* (pp. 157-166). New York: Century Foundation Press.
- Heller, D. E. (2003). Student price response in higher education: An update to Leslie and Brinkman. In C. R. Belfield and H. M. Levin (Eds.), *The economics of higher education*. London: Edward Elgar Publishing Ltd.
- Heller, D. E. (2002). Preface. In D. E. Heller (Ed.), *Condition of access: Higher education for lower income students* (pp. ix-xii). Westport, CT: Praeger Publishers (American Council on Education/Praeger Series on Higher Education).
- Heller, D. E. (2002). State aid and student access: The changing picture. In D. E. Heller (Ed.), *Condition of access: Higher education for lower income students* (pp. 59-72). Westport, CT: Praeger Publishers (American Council on Education/Praeger Series on Higher Education).
- Heller, D. E. (2002). The policy shift in state financial aid programs. In J. C. Smart (Ed.), *Higher education: Handbook of theory and research, Volume XVII* (pp. 221-261). New York: Agathon Press (republished 2003 by Kluwer Academic Publishers).
- Heller, D. E. (2001). Introduction: The changing dynamics of affordability, access, and accountability in public higher education. In D. E. Heller (Ed.), *The states and public higher education policy: Affordability, access, and accountability* (pp. 1-8). Baltimore, MD: The Johns Hopkins University Press.
- Heller, D. E. (2001). Trends in the affordability of public colleges and universities: The contradiction of increasing prices and increasing enrollment. In D. E. Heller (Ed.) *The states and public higher education policy: Affordability, access, and accountability* (pp. 11-38). Baltimore, MD: The Johns Hopkins University Press.
- Heller, D. E. (2001). Conclusion: Technology and the future of public higher education policy. In D. E. Heller (Ed.), *The states and public higher education policy: Affordability, access, and accountability* (pp. 243-258). Baltimore, MD: The Johns Hopkins University Press.

**Other Publications**

Heller, D. E. (2019, May 6). Open forum: Elizabeth Warren's free college proposal is the wrong approach. *The San Francisco Chronicle*, <https://www.sfchronicle.com/opinion/openforum/article/Open-Forum-Elizabeth-Warren-s-free-college-13820087.php>

Heller, D. E. (2018, February 9). After Michigan State: 'Could we be next?' *The Chronicle of Higher Education*, p. A29, <https://www.chronicle.com/article/After-Michigan-State-Could/242367>

Heller, D. E. (2017, January 4). Why Gov. Cuomo's free tuition plan won't help New York's state of mind. *The Hechinger Report*, <http://hechingerreport.org/gov-cuomos-free-tuition-plan-wont-help-new-yorks-state-mind/>

Heller, D. E. (2016, November 28). Expect DeVos to apply her free-market outlook to colleges. *The Chronicle of Higher Education*, p. A22, <http://www.chronicle.com/article/Expect-DeVos-to-Apply-Her/238516>

Heller, D. E. (2016, November 16). Trump needs to shut down the vitriol he unleashed. *San Francisco Chronicle*, p. A10, <http://www.sfchronicle.com/opinion/article/Trump-needs-to-shut-down-the-vitriol-he-unleashed-10616830.php>

Heller, D. E. (2016, November 15). Trump needs to shut down the vitriol he unleashed. *Houston Chronicle*, <http://www.houstonchronicle.com/opinion/article/Trump-needs-to-shut-down-the-vitriol-he-unleashed-10616830.php>

Heller, D. E. (2016, August 3). Pell Grants are the starting point for affordable college. *Washington Monthly*, <http://washingtonmonthly.com/2016/08/03/pell-grants-are-the-starting-point-for-affordable-college/w>

Heller, D. E. (2016, August 1). Want college to be affordable? Start with Pell Grants. *SFGate.com*, <http://www.sfgate.com/news/article/Want-college-to-be-affordable-Start-with-Pell-9020107.php>

Heller, D. E. (2016, July 31). Want college to be affordable? Start with Pell Grants. *The Conversation*, <https://theconversation.com/want-college-to-be-affordable-start-with-pell-grants-63034>

Heller, D. E. (2016, July 26). One size doesn't fit all in higher education. *The Washington Post*, <https://www.washingtonpost.com/news/in-theory/wp/2016/07/26/one-size-doesnt-fit-all-in-higher-education/>

Heller, D. E. (2016, June 24). Race trumps income when it comes to creating a diverse college campus. *The Washington Post*, <https://www.washingtonpost.com/news/grade-point/wp/2016/06/24/race-trumps-income-when-it-comes-to-creating-a-diverse-college-campus/>

Heller, D. E. (2016, May 26). Trump's higher ed proposals could leave poor students out of college. *The Conversation*, <https://theconversation.com/trumps-higher-ed-proposals-could-leave-poor-students-out-of-college-59926>

Heller, D. E. (2016, March 13). What I'm reading: 'The Secret History of Wonder Woman'. *The Chronicle of Higher Education*, <http://chronicle.com/article/What-Im-Reading-The/235682>.

Heller, D. E. (2016, March 3). Should wealthier students get subsidized college education? *The Conversation*, <https://theconversation.com/should-wealthier-students-get-subsidized-college-education-55675>

Heller, D. E. (2015, August 24). Clinton's debt-free college comes with a price tag. *The Conversation*, <https://theconversation.com/clintons-debt-free-college-comes-with-a-price-tag-46378>

Heller, D. (2015, July 23). Martin O'Malley's debt isn't average: Column. *USA Today*. <http://www.usatoday.com/story/opinion/2015/07/22/martin-omalley-college-debt-presidential-candidate/30385641/> (reprinted in numerous other Gannett publications and television stations)

Heller, D. (2015, July 22). O'Malley's financial aid debt is not representative. *The Baltimore Sun*, p. 15. <http://www.baltimoresun.com/news/opinion/oped/bs-ed-omalley-finances-20150722-story.html>



- Heller, D. E. (2015, June 7). Pell Grants lifting kids out of poverty and into middle class. *Detroit Free Press*, p. A15.  
<http://www.freep.com/story/opinion/contributors/2015/06/06/cost-college-education/28575407/>
- Heller, D. E. (2015, June 2). Not so quick on cancelling debt. Inside Higher Ed.  
<https://www.insidehighered.com/views/2015/06/02/essay-questions-wisdom-canceling-all-student-debt>
- Heller, D. E. (2015, April 10). The end of college? Not so fast. *The Chronicle of Higher Education*, p. A64.
- Heller, D. E. (2015, January 29). MSU Dean: Obama’s free college plan is not best path to a degree. *Bridge Magazine*.  
<http://bridgemi.com/2015/01/msu-dean-obamas-free-college-plan-is-not-best-path-to-a-degree/>
- Heller, D. E. (2015, January 18). Free community college is good for students but not America. *Science 2.0*,  
[http://www.science20.com/the\\_conversation/free\\_community\\_college\\_is\\_good\\_for\\_students\\_but\\_not\\_america-152334](http://www.science20.com/the_conversation/free_community_college_is_good_for_students_but_not_america-152334)
- Heller, D. E. (2015, January 13). Free access to community college benefits students but not the nation. *The Conversation*,  
<http://theconversation.com/free-access-to-community-college-benefits-students-but-not-the-nation-36094>
- Heller, D. E. (2015, January 13). The trouble with free access to community college. *The Fiscal Times*,  
<http://www.thefiscaltimes.com/2015/01/13/Trouble-Free-Access-Community-College>
- Heller, D. E. (2014, November 17). “Easy A’s” gets an F. Ed Prep Matters, American Association of Colleges for Teacher Education. <http://edprepmatters.net/2014/11/member-voices-easy-as-gets-an-f/>
- Heller, D. E. (2014, November 28). Report on Easy A’s” gets an F for ‘fatal flaws’. *The Chronicle of Higher Education*, p. A52.
- Heller, D. E. (2014, November 3). Will Obama’s new regulations on teacher preparation get it right – or wrong? *The Washington Post*. <http://www.washingtonpost.com/blogs/answer-sheet/wp/2014/11/03/will-obamas-new-regulations-on-teacher-preparation-get-it-right-or-wrong/>
- Heller, D. E. (2014, October 2). Why the U.S. isn’t likely to meet Obama’s goal on college graduation rates. *The Hechinger Report*, [http://hechingerreport.org/content/u-s-isnt-likely-meet-obamas-goal-college-graduation-rates\\_17531/](http://hechingerreport.org/content/u-s-isnt-likely-meet-obamas-goal-college-graduation-rates_17531/)
- Heller, D. E. (2014, September). *College affordability and the reauthorization of the Higher Education Act of 1965*. Cambridge, MA: Scholars Strategy Network.
- Heller, D. E. (2014, June 27). Why I encouraged my child to drop out of high school. *Education Week*.  
<http://www.edweek.org/ew/articles/2014/06/27/36heller.h33.html>
- Heller, D. E. (2014, May 30). Is the \$1 trillion student loan debt really a crisis? – Part 2. *The Washington Post*.  
<http://www.washingtonpost.com/blogs/answer-sheet/wp/2014/05/30/is-the-1-trillion-student-loan-debt-really-a-crisis-part-2/>
- Heller, D. E. (2014, May 1). Is the \$1 trillion student loan debt really a crisis? *The Washington Post*.  
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## Presentations

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### Refereed Conference Papers and Symposia

- Etier, C., Gross, J., McClean, M., & Heller, D. (2016, July). *Affecting practice and policy with financial aid research*. Symposium presented at the National Association of Student Financial Aid Administrators 2016 National Conference, Washington, DC.
- Iloh, C., Kelchen, R., Espinosa, L., Hearn, J. Schneider, M., & Heller, D. (2015, November). *The changing face of higher education: Examining public goods, private goods, and postsecondary opportunity*. Symposium presented at the Public Policy Forum of the Association for the Study of Higher Education, Denver, CO.
- Zeig, M., Baldwin, R., Wilbur, K., Heller, D. E., Taylor, B., Slaughter, S., Barringer, S., Miller, E. (2014, November). *Leveraging our forgotten asset: The role of trustees in the policymaking arena*. Symposium presented at the Public Policy Forum of the Association for the Study of Higher Education, Washington, DC.
- Heller, D. E., Kosiewicz, H., Long, B. T., & Perna, L. (2013, October). *Improving college access, persistence, and completion: Lessons learned*. Symposium at the College Board Forum, New York, NY.
- Perna, L., Heller, D. E., Jones, A. (2013, October). *Improving postsecondary access and completion for students from underrepresented groups*. World Congress on Access to Postsecondary Education, Montreal, PQ, Canada.
- Heller, D. E., Dearmon, M. J., Tettegah, S., Harper, S. R., Watkins, S. C., Mishra, P., Relles, S. R., Haury, D., & Brockenbrough, E. (2013, April). *IGNITE: Nine perspectives on poverty*. Presidential Session presented at the annual meeting of the American Educational Research Association, San Francisco, CA.
- Cheslock, J. J., Hughes, R. P., Frick Cardelle, R. A., & Heller, D. E. (2013, April). *Filling the gap: The use of intentional and incidental financial aid to meet need in higher education*. Paper presented at the annual meeting of the American Educational Research Association, San Francisco, CA.

- Orfield, G. A., Moran, R., Ancheta, A., Horn, C. L., Flores, S. M., Bensimon, E. M., Allen, W. R., Bial, D., Paterson, E., Smith, D. G., Heller, D. E. (2013, April). *After the court rules on Fisher: A teach-in on key issues for the next generation of research*. Symposium presented at the annual meeting of the American Educational Research Association, San Francisco, CA.
- Jez, S. J., Tierney, W., Parry, S., & Heller, D. E. (2011, November) *Emerging issues in for-profit higher education*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Charlotte, NC.
- Fisher, D., Gi-Young, B., Heller, D. E., Kosmützky, A., & Ordorika, I. (2011, November). *Global perspectives on higher education programs*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Charlotte, NC.
- Gilbert, C., Frick Cardelle, R., & Heller, D. E. (2011, June). *Impacts of state funded merit-based aid: A case study of West Virginia's PROMISE Scholarship*. Paper presented at the 28<sup>th</sup> Annual Student Financial Aid Research Network Conference, Philadelphia, PA.
- Tierney, W., Hentschke, G., Klor de Alva, J., & Heller, D. E. (2010, November) Presidential session: Public policy and for-profit higher education. Symposium presented at the annual conference of the Association for the Study of Higher Education, Indianapolis, IN.
- Heller, D. E., & Callender, C. (2010, November). *Institutional grant aid in the United States and England: A comparative analysis*. Paper presented at the annual conference of the Association for the Study of Higher Education, Indianapolis, IN.
- Gilbert, C., & Heller, D. E. (2010, November). *The Truman Commission and its impact on higher education practice and policy from 1947 to 2010*. Paper presented at the annual conference of the Association for the Study of Higher Education, Indianapolis, IN.
- Hughes, R., Frick Cardelle, R., Cheslock, J., & Heller, D. E. (2010, November). *Institutional aid and its impact on student need*. Paper presented at the annual conference of the Association for the Study of Higher Education, Indianapolis, IN.
- Heller, D. E. & Callender, C. (2010, September). *Institutional bursaries in England and the US: A comparative analysis*. Higher Education in a World Changed Utterly: Doing More with Less. Organisation for Economic Co-operation and Development, Paris, France.
- Heller, D. E., Cheslock, J., Hughes, R., & Frick Cardelle, R. (2010, June). *Institutional selectivity, family finances, and the distribution of grant aid: Findings from NPSAS:08*. Paper presented at the 27<sup>th</sup> Annual Student Financial Aid Research Network Conference, San Diego, CA.
- Gasman, M., Lederman, D., Schmidt, P., Bensimon, E., Heller, D. E., & Rhoades, G. (2009, November). *The (sometimes uneasy) relationship between higher education researchers and the media*. Presidential session at the annual conference of the Association for the Study of Higher Education, Vancouver, BC, Canada.
- Heller, D. E., Delaney, J., Ness, E., Curs, B., Zhang, L., Anderson, R., & Bell, A. (2009, November). *Merit aid reconsidered*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Vancouver, BC, Canada.
- Mathis, J., Tierney, W., Venegas, K., Corwin, Z., Ahn, J. & Heller, D. E. (2009, November). *Increasing college access through games and technology*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Vancouver, BC, Canada.
- Tandberg, D., Shaw, K., McLendon, M. Heller, D. E., Ness, E. C., & Paulson, K. (2008, November). *Advancing a higher education agenda in the midst of competing education agendas and shrinking resources*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Jacksonville, FL.



- Miksch, K., Flores, S., Heller, D. E., & Marin, P. (2008, November). *Bakke at 30: The legal and policy implications*. Symposium presented at the Public Policy Forum of the Association for the Study of Higher Education, Jacksonville, FL.
- Anderson, R., Heller, D. E., Ness, E., & Noland, B. (2008, June). *Merit-based financial aid: Antecedents, present landscape and future direction*. Symposium presented at the 25<sup>th</sup> Annual Student Financial Aid Research Network Conference, Baltimore, MD.
- Del Pilar, W. & Heller, D. E. (2008, June). *Institutional merit grants: What can students learn from college websites?* Paper presented at the 25<sup>th</sup> Annual Student Financial Aid Research Network Conference, Baltimore, MD.
- Heller, D. E. (2008, April). *State merit scholarship programs: Selection criteria and distributional equity*. Paper presented at the annual conference of the American Education Finance Association, Denver, CO.
- Marin, P., Yun, J. T., Lee, C., Heller, D. E., Kurlaender, M., Felts, E., Horn, C. L., & Orfield, G. (2008, March). *The educational pipeline and its consequences for students: Realizing Bakke's legacy*. Presidential session, 2008 annual meeting of the American Educational Research Association., New York, NY.
- Hossler, D., Mundel, D., Heller, D. E., Doyle, W., & Hearn, J. (2007, November). *Rethinking student aid: Findings and reflections*. Presidential session presented at the annual conference of the Association for the Study of Higher Education, Louisville, KY.
- Milem, J., Yaeger, P., Shaw, K., Heller, D. E., & Jones, D. A. (2007, November). *Research to policy*. Presidential session presented at the annual conference of the Association for the Study of Higher Education, Louisville, KY.
- Heller, D. E., Miksch, K., Conrad, C., St. John, E., & Allen, W. (2007, November). *Crossing the bar: Higher education research in legal cases*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Louisville, KY.
- Hodel, R., Mushrush, C., Ambrose, A., & Heller, D. E. (2006, November). *Recession, retrenchment, recovery – State higher education funding & financial aid*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Anaheim, CA.
- Heller, D. E., & DeRousie, J. (2006, June). *State curricular framework tests and merit scholarships in Massachusetts*. Paper presented at the 23<sup>rd</sup> Annual Student Financial Aid Research Network Conference, Providence, RI.
- Heller, D. E., & DeRousie, J. (2006, June). *Financial aid packages and student persistence and degree attainment*. Paper presented at the 23<sup>rd</sup> Annual Student Financial Aid Research Network Conference, Providence, RI.
- Coles, A., Blanco, C., & Heller, D. E. (2005, June). *State early commitment financial aid programs: Do they increase access to postsecondary education?* Symposium presented at the 22<sup>nd</sup> Annual Student Financial Aid Research Network Conference, Chicago, IL.
- Swail, W. S., Usher, A., & Heller, D. E. (2005, May) *Changes in tuition policy: Natural policy experiments in five countries*. Paper presented at the 45<sup>th</sup> Annual Association for Institutional Research Forum, San Diego, CA.
- Heller, D. E., Bailey, T., Doyle, W., Hearn, J. C., McLendon, M. K., Rab, S. Y., & Shaw, K. (2004, November). *The challenges of comparative state-level higher education policy research: Lessons from four national projects*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Kansas City, MO.
- Heller, D. E., & Rogers, K. R. (2004, September). *Shifting the burden: Public and private financing of higher education in the United States and Implications for Europe*. Paper presented at the European Higher Education Society 26<sup>th</sup> Annual Forum, Barcelona, Spain.

- Heller, D. E., & Rogers, K. R. (2004, June). *Stanching the brain drain: Merit scholarships and student migration patterns*. Paper presented at the 21<sup>st</sup> Annual Student Financial Aid Research Network Conference, San Francisco, CA.
- Fitzgerald, B., Heller, D. E., Finney, J., Perna, L., & Blanco, C. (2004, June). *Opportunities for more effective coordination of federal, state, and institutional priorities and policies*. Symposium presented at the 21<sup>st</sup> Annual Student Financial Aid Research Network Conference, San Francisco, CA.
- Eckes, S., Russo, C., Brown, F., Heller, D. E., McCarthy, M., & Daniel, T. K. (2004, April). *From Brown to Grutter and beyond, the Supreme Court and integration: 1954 – 2003*. Symposium presented at the annual meeting of the American Educational Research Association (Law and Education SIG), San Diego, CA.
- Rogers, K. R., & Heller, D. E. (2004, April). *Closing the floodgates: Policy responses to dam academic brain drain in formerly segregationist states*. Roundtable presented at the annual meeting of the American Educational Research Association (Fiscal SIG), San Diego, CA.
- Heller, D. E., & Rogers, K. R. (2003, November). *Merit scholarships and incentives for academic performance*. Research paper presented at the annual conference of the Association for the Study of Higher Education, Portland, OR.
- Perna, L., Baum, S., Fitzgerald, B., Heller, D. E., St. John, E., Thomas, S., Blanco, C. (2003, November). *The role of financial aid in promoting college access, choice & persistence: Past, present, and future*. Symposium presented at the annual conference of the Association for the Study of Higher Education, Portland, OR.
- Swail, W. S., Junor, S., & Heller, D. E. (2003, November). *An international review of tuition and fee policies and their impact on postsecondary access*. Research paper presented at the International Conference of the Association for the Study of Higher Education, Portland, OR.
- Rogers, K. R., & Heller, D. E. (2003, November). *Moving on: State policies to address academic brain drain in the South*. Research paper presented at the Public Policy Forum of the Association for the Study of Higher Education, Portland, OR.
- Heller, D. E. (2003, October). *Public subsidies for higher education in California: An exploratory analysis of who pays and who benefits*. Paper presented at conference on Expanding Opportunity in Higher Education: California and the Nation, Sacramento, CA.
- Baum, S., Fitzgerald, B. K., & Heller, D. E. (2003, May). *Affordability, access, and the role of student aid: Improving the link between research and policy*. Symposium presented at the 20<sup>th</sup> Annual NASSGAP/NCHELP Student Financial Aid Research Network Conference, Annapolis, MD.
- Heller, D. E., & Rogers, K. (2003, May). *Merit scholarships and incentives for academic performance*. Paper presented at the 20<sup>th</sup> Annual NASSGAP/NCHELP Student Financial Aid Research Network Conference, Annapolis, MD.
- Swail, W. S., & Heller, D. E. (2003, May). *Changes in tuition policy: Natural policy experiments in five countries*. Paper presented at the 20<sup>th</sup> Annual NASSGAP/NCHELP Student Financial Aid Research Network Conference, Annapolis, MD.
- Colbeck, C. L., Affolter-Caine, B., Rasmussen, C., Perorazio, T., Marine, R., Heller, D. E., & Zhang, T. (2003, April). *Effective state and federal policy about E-learning: Issues and the role of research*. Symposium presented at the annual meeting of the American Educational Research Association (Division L), Chicago, IL.
- Heller, D. E., & Schwartz, D. (2002, November). *Challenges to equity and opportunity in higher education: An analysis of recent policy shifts*. Research paper presented at the annual conference of the Association for the Study of Higher Education, Sacramento, CA.

- Affolter-Caine, B., Martinez, M., Murphy, L., & Heller, D. E. (2002, November). *The role of institutional financial aid in increasing minority student enrollment in a post-Hopwood environment*. Research paper presented at the annual conference of the Association for the Study of Higher Education, Sacramento, CA.
- Terenzini, P. T., Heller, D. E., Paulsen, M. B., & Perna, L. W. (2002, November). *The pipeline to the baccalaureate: Rethinking the leaks along the way*. Symposium at the Public Policy Forum of the Association for the Study of Higher Education, Sacramento, CA.
- Martinez, M., Affolter-Caine, B., Murphy, L., & Heller, D. E. (2002, October). *Using access and outreach policies for building bridges to underserved communities in higher education*. Paper presented at the Association of American Colleges and Universities, Diversity and Learning Conference, St. Louis, MO.
- Murphy, L., Martinez, M., Affolter-Caine, B., & Heller, D. E. (2002, September). *Money talks when students walk: Financial aid as a strategy for increasing minority student enrollment*. Paper presented at the European Higher Education Society 24<sup>th</sup> Annual Forum, Prague, Czech Republic.
- Sheehan, R., Lechler, A., Wagner, B., & Heller, D. E. (2002, June). *A study of higher education experiences and outcomes: Focus on low-income, dependent students*. Paper presented at the 19<sup>th</sup> Annual NASSGAP/NCHELP Student Financial Aid Research Network Conference, Denver, CO.
- Thomas, S. L., Heller, D. E., & Perna, L. W. (2001, November). *Mapping the coordinated impact of student financial aid: Access, choice, persistence, and socioeconomic attainment*. Symposium at the annual conference of the Association for the Study of Higher Education, Richmond, VA.
- Heller, D. E. & Rasmussen, C. J. (2001, November). *Do merit scholarships promote college access? Evidence from two states*. Research paper presented at the annual conference of the Association for the Study of Higher Education, Richmond, VA.
- King, J., Adelman, C., Hearn, J., & Heller, D. E. (2001, November). *Studying access: Identifying the most important barriers to higher education*. Symposium at the annual conference of the Association for the Study of Higher Education, Richmond, VA.
- Murphy, L. P., Affolter-Caine, B., Conger, A. J., & Heller, D. E. (2001, November). *Alternative access strategies: A comparative analysis of university outreach in the context of anti-affirmative action policies*. Research paper presented at the annual conference of the Association for the Study of Higher Education, Richmond, VA.
- Conger, A. J., Murphy, L., Affolter-Caine, B., & Heller, D. E. (2001, September). *Alternative strategies for inclusion: University outreach in the wake of affirmative action*. Paper presented at the European Higher Education Society 23<sup>rd</sup> Annual Forum, Porto, Portugal.
- Heller, D. E. (2001, June). *The policy shift in state financial aid programs*. Paper presented at the 41<sup>st</sup> Annual Association for Institutional Research Forum, Long Beach, CA.
- Heller, D. E. & Rasmussen, C. (2001, May). *State merit grants: Do they promote access to higher education?* Presentation at the 18<sup>th</sup> Annual NASSGAP/NCHELP Student Financial Aid Research Network Conference, Seattle, WA.
- Fitzgerald, B., Delaney, J., & Heller, D. E. (2001, May). *Access denied: A report of the Advisory Committee on Student Financial Assistance*. Presentation at the 18<sup>th</sup> Annual NASSGAP/NCHELP Student Financial Aid Research Network Conference, Seattle, WA.
- McLendon, M. K., Heller, D. E., & Young, S. P. (2001, April). *State postsecondary policy innovation: Politics, competition, and the interstate migration of policy ideas*. Paper presented at the annual meeting of the Midwest Political Science Association, Chicago.

- Heller, D. E. & Shapiro, D. T. (2001, April). *Legal challenges to high-stakes testing: A case of disparate impact in Michigan*. Paper presented at the annual meeting of the American Educational Research Association (Division L), Seattle, WA.
- McLendon, M. K., Heller, D. E., & Young, S. P. (2001, April). *The politics of state postsecondary policy innovation: Reexamining the "centralization-innovation" hypothesis*. Paper presented at the annual meeting of the American Educational Research Association (Division L), Seattle, WA.
- Heller, D. E. & Shapiro, D. T. (2001, March). *High-stakes testing and merit scholarships*. Roundtable discussion at the national conference of the American Association for Higher Education, Washington, DC.
- Heller, D. E. & Shapiro, D. T. (2000, November). *High-stakes testing and state financial aid: Evidence from Michigan*. Paper presented at the annual conference of the Association for the Study of Higher Education, Sacramento, CA.
- Heller, D. E. (2000, November). *Institutional scholarship awards: The role of student and institutional characteristics*. Paper presented at the annual conference of the Association for the Study of Higher Education, Sacramento, CA.
- Hearn J. C., Holdsworth, J., Gumport, P. J., Heller, D. E., St. John, E., Volkwein, J.F., & Fairweather, J. (2000, November). *University-based policy research centers*. Focused dialogue at the annual conference of the Association for the Study of Higher Education, Sacramento, CA.
- Heller, D. E. (2000, May). *Determining factors in the awarding of need-based and non-need financial aid*. Paper presented at the 40th Annual Association for Institutional Research Forum, Cincinnati, OH.
- Heller, D. E. (2000, April). *The role of race and gender in the awarding of institutional financial aid*. Paper presented at the annual meeting of the American Educational Research Association (Division J), New Orleans, LA.
- Heller, D. E., & Nelson Laird, T. F. (1999, June). *Trends in the use of need-based and non-need financial aid in American colleges and universities*. Paper presented at the 39th Annual Association for Institutional Research Forum, Seattle, WA.
- Heller, D. E., & Nelson Laird, T. F. (1999, May). *Institutional use of need and non-need financial aid: What can we learn from NPSAS?* Paper presented at the NASSGAP/NCHELP Research Network Conference, Savannah, GA.
- McCarthy, M., Guthrie, J., Jones, B., Janosik, S. M., Heller, D. E., & St. John, E. P. (1999, April). *University policy centers: Past, present, and future*. Symposium at the annual meeting of the American Educational Research Association (Division J), Montreal, QC, Canada.
- Heller, D. E. (1998, November). *A comparison of the tuition price and financial aid responsiveness of first-time enrollees and continuing college students*. Paper presented at the annual conference of the Association for the Study of Higher Education, Miami, FL.
- Heller, D. E. (1998, April). *Access to public higher education, 1976 to 1994*. Paper presented at the annual meeting of the American Educational Research Association (Division J), San Diego, CA.
- Heller, D. E. (1996, October). *Rising public tuition prices and enrollment in community colleges and 4-year institutions*. Paper presented at the annual conference of the Association for the Study of Higher Education, Memphis, TN.
- Heller, D. E. (1996, April). *Tuition, aid, and access to public higher education*. Paper presented at the NASSGAP/NCHELP Research Network Conference, Annapolis, MD.
- Heller, D. E. (1996, April). *Tuition prices, financial aid, and access to public higher education: A state-level analysis*. Paper presented at the annual meeting of the American Educational Research Association (Division J), New York, NY.
- Heller, D. E. (1996, March). *Tuition, financial aid, and enrollment in public higher education*. Paper presented at the Harvard Graduate School of Education Student Research Conference, Cambridge, MA.

- Heller, D. E., & Zeglen, M. (1995, June). *Systems implementation of enrollment demand*. Paper presented at the Symposium on Systems Thinking in Higher Education, Boston, MA.
- Heller, D. E. (1995, June). *Research design: Tuition prices, financial aid, and access to public higher education: A state-level analysis*. Paper presented at the NASSGP/NCHELP Research Network Conference, Minneapolis, MN.
- Heller, D. E., & Simon, A. M. (1995, April). *Why we do this: The importance of straight allies*. Paper presented at the national conference of the Gay, Lesbian, and Straight Teachers Network, Milton, MA.
- Heller, D. E. (1990, November). *Coping with aging administrative systems*. Paper presented at the annual conference of CAUSE, San Diego, CA.
- Heller, D. E., Perkins, J., & Cspike, S. (1990, November). *Adding value: The role of documentation in systems development*. Paper presented at the annual conference of CAUSE, San Diego, CA.
- Heller, D. E. (1989, November). *An intensive approach to application enhancement*. Paper presented at the annual conference of CAUSE, Miami, FL.
- Bushnell, M. E., & Heller, D. E. (1988, December). *Providing application development services in a competitive environment*. Paper presented at the annual conference of CAUSE, Nashville, TN.

#### **Legislative and Other Government Testimony**

- Heller, D. E. (2014, May 6). *Hearing on House Bills 5223 and 5224 (educator evaluation)*. Michigan House of Representatives, Committee on Education, Lansing, MI.
- Heller, D. E. (2014, January 9). *Hearing on urban education*. Joint hearing, Michigan Senate, Committee on Appropriations, Subcommittee on Higher Education, and Michigan House of Representatives, Committee on Appropriations, Subcommittee on Higher Education, Grand Rapids, MI.
- Heller, D. E. (2013, May 22). *Hearing on HB4625 (teacher compensation)*. Michigan House of Representatives, Committee on Education, Lansing, MI.
- Heller, D. E. (2013, April 24). *Hearing on keeping college within reach: Enhancing transparency for students, families and taxpayers*. U.S. House of Representatives, Committee on Education and the Workforce, Subcommittee on Higher Education and Workforce Training, Washington, DC.
- Heller, D. E. (2012, July 19). *Hearing on making college affordability a priority: Promising practices and strategies*. U.S. Senate, Committee on Health, Education, Labor, and Pensions, Washington, DC.
- Heller, D. E. (2010, June 25). *Public hearing on "The Rising Price of Inequality" report*. U.S. Department of Education, Advisory Committee on Student Financial Assistance, Washington, DC.
- Heller, D. E. (2010, February 17). *Hearing on affordability and student financial aid*. California Legislature, Joint Committee on the Master Plan for Higher Education, Sacramento, CA.
- Heller, D. E. (2009, September 29). *Tuition policies, financial aid, and college participation..* Washington Higher Education Coordinating Board, Seattle, WA.
- Heller, D. E. (2008, October 23). *Hearing on affordability of post-secondary education*. Commonwealth of Pennsylvania, State Board of Education, Nanticoke, PA.
- Heller, D. E. (2008, June 13). *Ensuring access to college amid economic uncertainty*. U.S. Department of Education, Advisory Committee on Student Financial Assistance, Nashville, TN.

- Heller, D. E. (2008, February 21). *Trends and directions in student financial aid: Merit and need-based aid*. Texas Higher Education Coordinating Board, Student Financial Aid Advisory Committee, Austin, TX.
- Heller, D. E. (2007, November 15). *Hearing on higher education funding and affordability*. Pennsylvania House of Representatives, House Republican Policy Committee, Youngwood, PA.
- Heller, D. E. (2007, February 15). *Hearing on America's workers and education for the 21<sup>st</sup> century*. U.S. House of Representatives, Committee on Appropriations, Subcommittee on Labor, Health and Human Services, Education, and Related Agencies, Washington, DC.
- Heller, D. E. (2006, March 23). *Tuition and financial aid trends in higher education*. Washington Learns Commission, Higher Education Advisory Committee, Seattle, WA.
- Heller, D. E. (2005, April 19). *Hearing on college access: Is government part of the solution, or part of the problem?* U.S. House of Representatives, Committee on Education and the Workforce, Washington, DC.
- Heller, D. E. (2004, May 5). Testimony in *Knight, Sims, et al. v. State of Alabama, et al.* Trial in U.S. District Court, Northern District of Alabama, Southern Division, Rome, GA.
- Heller, D. E. (2004, March 30). *Suggestions for simplifying the application process for federal student aid*. U.S. Department of Education, Advisory Committee on Student Financial Assistance, Chicago, IL.
- Heller, D. E. (2003, September 11). *Hearing on H.R. 3039, the Expanding Opportunities in Higher Education Act of 2003*. U.S. House of Representatives, Committee on Education and the Workforce, Subcommittee on 21<sup>st</sup> Century Competitiveness, Washington, DC.
- Heller, D. E. (2003, April 22). *Financial need and college access: Issues for consideration*. U.S. Department of Education, Advisory Committee on Student Financial Assistance, Washington, DC.
- Heller, D. E. (2003, March 26). *Tennessee Lottery Scholarship legislation*. Education Committee, Tennessee General Assembly, Nashville, TN.
- Heller, D. E. (2002, December 16). *State merit aid programs: Issues for Tennessee*. Tennessee Education Lottery Task Force, Nashville, TN.
- Heller, D. E. (2000, April 12). *Merit and need-based aid: Recent changes in state and institutional policy*. U.S. Department of Education, Advisory Committee on Student Financial Assistance, Boston, MA.

### **Invited Papers, Presentations, and Symposia**

- Heller, D. E. & Lucido, J. (2020, January). *Admissions and enrollment in crisis*. Center for Enrollment Research, Policy, and Practice Annual Conference, Los Angeles, CA.
- Heller, D. E. & González, D. (2019, October). *The "new" demographics*. Association of Jesuit Colleges and Universities, Chief Academic Officers Conference, Kansas City, MO.
- Cline, S., Harper, S. R., & Heller, D. E. (2019, August). *Building diversity amid an uncertain legal climate*. The Admissions Challenges Facing Private Colleges, San Francisco.
- Gittell, R., Serrata, W., Natalicio, D., & Heller, D. E. (2019, July). *Innovative practices for promoting the humanities*. Community College University Partnerships Convening, The Mellon Foundation, Cleveland, OH.

- Heller, D. E. (2019, June). Keynote address - *Social mobility: What are we trying to measure?* 2019 Social Mobility Symposium, Old Dominion University, Norfolk, VA.
- Kelchen, R., Del Pilar, W., Wheatle, K., Heller, D., Wolfston, J., Lockhart, C., Commodore, F. (2019, June). *The state of higher education equity and social mobility*. 2019 Social Mobility Symposium, Old Dominion University, Norfolk, VA.
- Heller D. E. (2019, April). *Outcomes measurements, or, How are we really doing?* Association of Jesuit Colleges and Universities, Chief Academic Officers Conference, Chicago, IL.
- Heller, D. E. (2018, June). *A provost's reflections on SEM in a Jesuit university: At the intersection of market and mission*. Conference of Jesuit Enrollment Managers Annual Meeting, San Francisco, CA.
- Heller, D. E. (2018, January). *Meeting the needs of underrepresented students: The big picture and the board's role*. The Pennsylvania State University Board of Trustees Retreat, Philadelphia, PA
- Heller, D. E. (2017, March). *Higher education financing: A global perspective*. Education Finance Council 25<sup>th</sup> Annual Membership Meeting, San Diego, CA.
- Andrews, D., Klawe, M., Jacobs, D., Wong, L. E., Fike, D., & Heller, D. (February, 2017). *University strategies in pursuit of distinction: Differing emphases on digitization among different kinds of institutions*. University Strategy in a Digital World: Leading, Lagging, Emerging, Diversifying. California Higher Education Innovation Council, Santa Clara, CA.
- Heller, D. E. (2016, November). *Accessibility, affordability and attainment for under-served, under-represented and under-resourced educational populations*. Beyond the Bicentennial: The Promise of Vincentian Higher Education, New York, NY.
- Caliento, K. S., Heller, D. E., Ramos, N. (2016, October). The continuum of mentoring. Invited symposium, Spark National Strategy Day, San Francisco, CA.
- Haugabrook, A. K., Heller, D. E., & Chard, D. (2016, November). *Setting the stage: Educational access*. Invited symposium, Spark National Strategy Day, San Francisco, CA.
- Shireman, R. & Heller, D. E. (2016, October). *Clinton's tuition free proposal: Would it work and what would it mean in California?* Invited symposium, Center for the Study of Higher Education, U. of California, Berkeley, CA.
- Heller, D. E. & Mitchem, A. (2016, September). *Diversity reconsidered*. Invited symposium, 35th Annual Conference of the Council for Opportunity in Education, San Diego, CA.
- Heller, D. E. (2016, June). *College access and success: Researching versus doing*. Invited address, 33<sup>rd</sup> Annual Student Financial Aid Research Network Conference, San Francisco, CA.
- Heller, D. E., McClean, M., Etier, C., & Gross, J. (2015, November). *Affecting practice and policy with financial aid research: A collaboration between the Association for the Study of Higher Education and the National Association of Student Financial Aid Administrators*. Invited Presidential Session at the annual conference of the Association for the Study of Higher Education, Denver, CO.
- Heller, D. E. (2015, November). *Public policy and higher education opportunity*. Invited presentation, Graduate Student Policy Seminar, annual conference of the Association for the Study of Higher Education, Denver, CO.
- Heller, D. E. (2015, October). *Higher education in the 21st Century: What would Howard do?* Invited Howard R. Bowen Lecture, Claremont Graduate University, Claremont, CA.
- Heller, D. E. (2015, October). *Challenges facing teacher preparation programs*. Invited presentation, Gerstacker Fellowship Program, Saginaw Valley State University, University Center, MI.

- Heller, D. E., Gallagher, K. S., Fenwick, L., & Middleton, R. (2015, September). *Education deans as public activists*. Annual meeting of the Council of Academic Deans from Research Education Institutions, Stowe, VT.
- Evans, D., Heller, D. E., & Lubbers, T. (2015, June). *"Pell Grant: Building Block of Student-based Aid"* film screening and panel discussion. Student Financial Aid Research Network Conference, Indianapolis, IN.
- Heller D. E. (2015, May). *Update on educational policy issues*. Invited presentation, Macomb County Superintendents Spring Workshop, Lansing, MI.
- Heller, D. E., Garces, L. M., & Espinosa, L. (2015, April). *"Ivory Tower" documentary and panel discussion*. Invited symposium, Annual meeting of the American Educational Research Association, Chicago, IL.
- Conroy, J., Feuer, M., Heller, D. E., & Bridges, S. (2015, April). *Ranking education schools: Rhetoric and reality*. Invited presentation, Universitas 21 Deans of Education Group, Chicago, IL.
- Heller, D. E., Flores, S., & Boatman, A. (2015, April). Congressional briefing on college access and STEM education. LEARN Coalition, Washington, DC.
- Heller D. E. (2015, March). *Keynote address*. Kappa Delta Pi I Am a Teacher Expo, East Lansing, MI.
- Heller, D. E. (2015, February). *Emerging trends in American higher education: The call for accountability*. Invited presentation, Azerbaijan Diplomatic Academy University, Baku, Azerbaijan.
- Heller, D. E. (2015, February). *College access in Michigan: Challenges and opportunities*. Critical Issues in Education: Orientation for Legislators and Legislative Staff, Lansing, MI.
- Heller, D. E., Dannenberg, M., Smith, Z., Perna, L., & Venegas, K. (2014, November). *A guided discussion with scholars and policy makers*. Invited Presidential Session at the annual conference of the Association for the Study of Higher Education, Washington, DC.
- Hurd, N., Heller, D. E., Ambrose, J., Sydnor, K., Horrocks, K., & Johnson, L. (2014, November). *Film screening and panel discussion: "First Generation."* MSU College Advising Corps, E. Lansing, MI.
- Heller, D. E., Caamal Canul, Y., Kaplowitz, D., Menchik, B., Thompson, R., & Schor, A. (2014, October). *Community dialogue on creative responses to challenges in public education*. Congregation Kehillat Israel, Lansing, MI.
- Heller, D. E. (2014, July). *The accountability movement in American higher education: Issues and responses*. Invited address, Institute of Education, London, UK.
- Heller, D. E. (2014, May). *System reform and quality improvement in higher education*. Invited keynote address, International Forum on Higher Education, Chongqing, China.
- Heller, D. E. (2014, February). *Challenging trends in higher education*. Invited address, Lesley University, Cambridge, MA.
- Heller, D. E. (2014, January). *Merit and money*. Keynote address, Defining Merit: The Nexus of Mission, Excellence, and Diversity, Center for Enrollment Research, Policy, and Practice, University of Southern California, Los Angeles, CA.
- Heller, D. E. (2013, November). *Public education in Michigan: Challenges and opportunities*. Michigan State University Alumni LENS series, East Lansing, MI.
- Cochran-Smith, M., Bonter, E., Heller, D. E., & Jenkins, F. (2013, November). *Educator preparation: Next steps*. Educator Preparation: A Call to Action in Michigan, Ypsilanti, MI.



- Heller, D. E., McLendon, M., Perna, L., Thomas, S. (2013, October). *The impact of changes in national and state policy on college student success and the future of U.S. higher education*. Symposium presented by the Annette Caldwell Simmons School of Education & Human Development, Southern Methodist University, Dallas, TX.
- Heller, D. E. (2013, August). *The challenge of college access*. Keynote address, Michigan Department of Education, Bureau of Assessment and Accountability Fall Conference, Grand Rapids, MI.
- Heller, D. E. (2013, February). *College access and success: Issues and challenges*. Keynote address, 54th Annual Michigan School Testing Conference, Ann Arbor, MI.
- Heller, D. E. (2013, February). *The role of finances in postsecondary access and success*. College Board Midwestern Regional Forum, Chicago, IL.
- Heller, D. E. (2013, January). *Promoting excellence in higher education: The role of governments and universities*. Keynote address, Dubai International Conference in Higher Education, Dubai, UAE.
- Alhalwachi, S., Heller, D. E., Messaïkeh, N., & Nassiri, R. (2013, January). *Squaring the circle: How does a higher education institution today meet the triple challenges, in an increasingly competitive international environment, of maintaining quality, enabling wider access and establishing relevance to local and regional needs?* Invited symposium, Dubai International Conference in Higher Education, Dubai, UAE.
- Heller, D. E. (2012, December). *Higher education policy*. Invited presentation, Legislative Leadership Forum, Michigan State University, East Lansing, MI.
- Heller, D. E. (2012, November). *Higher education under attack: Why doesn't anybody like us and how should we respond?* Keynote address, American Marketing Association, Symposium for the Marketing of Higher Education, New Orleans, LA.
- Heller, D. E., Madzellan, D., Mills, E. (2012, November). *Shaping financial aid for future students*. Invited symposium, annual meeting of the Association of Public and Land-Grant Universities, Denver, CO.
- Heller, D. E., & Buckley, J. (2012, October). *Policy implication of the Michigan Merit Curriculum: What does this mean for college-going in Michigan and nationally?* Invited symposium, College Going in Michigan: A First Look at the Impacts of the Michigan Merit Curriculum, East Lansing, MI.
- Boulus, M., Heller, D. E., King, L. S., Alwood, C. M. (2012, September). *Higher education policy*. Invited symposium, Conference of the American Society for Public Administration, Michigan Capital Area Chapter, Lansing, MI.
- Heller, D. E. (2012, September). *Why the cost of higher education has increased and Pell Grants have not kept pace*. Invited presentation, Pell Grants: Celebrating 40 Years of Education Access, The Pell Institute for the Study of Opportunity in Higher Education, New York, NY.
- Dunsford, L., Heller, D. E., & Phelan, D. (2012, July). *Post-secondary education and workforce development*. Consumers Energy Education Strategy Meeting, Eaton Rapids, MI.
- Heller, D. E. (2012, May). *Teaching, scholarship, and engagement: Balancing priorities in American land grant universities*. Azim Premji University, Bangalore, India.
- Heller, D. E. (2012, May). *The role of finances in postsecondary access and success*. U.S. Department of Education, Advisory Committee on Student Financial Assistance, East Lansing, MI.
- Heller, D. E. (2012, April). *College access: Measuring what matters*. Keynote address, Michigan College Access Network Annual Conference, East Lansing, MI.

- Heller, D. E. (2012, April). *Higher education under attack: What the future may hold*. President's Education Forum, Lansing, MI.
- Heller, D. E. (2012, April). *College access for low-income students: Michigan and the nation*. Center for Educational Outreach, University of Michigan, Ann Arbor, MI.
- Heller, D. E., Baum, S., Perna, L. (2012, January). *The future role of federal Pell Grants*. The State of College Access: 2012 Forum, National Association of Student Financial Aid Administrators, Washington, DC.
- Heller, D. E. (2011, September). *The great recession and college access*. Schreyer Honors College, University Park, PA.
- Heller, D. E., Lowery, D., Clark, B. (2011, September). *Higher education finance in Pennsylvania*. Penn State Alumni Association Grass Roots Network Seminar, University Park, PA.
- Heller, D. E. (2011, September). *The global financial crisis in higher education*. Invited keynote address, International Forum on Higher Education Finance, Korean Educational Development Institute, Seoul, Republic of Korea.
- Frances, C., Heller, D. E., & Goldrick-Rab, S. (2011, June). *The impact of the current federal and state budget crises on the educational opportunity of American students*. Invited symposium at the 28<sup>th</sup> Annual Student Financial Aid Research Network Conference, Philadelphia, PA.
- Cheslock, J., Edmondson, J., & Heller, D. E. (2011, March). *Facing the possibility: Funding cuts in higher education*. Education Policy Studies Student Association and Higher Education Student Association, University Park, PA.
- Heller, D. E. (2011, March). *Evaluation design for the NSF Veterans' Education Initiative*. Presentation at the National Science Foundation Veterans' Education in Science and Engineering 2011 Principal Investigator Meeting, Arlington, VA.
- Heller, D. E. & Noland, B. (2010, November). *State policy and leadership*. Symposium presented at the Graduate Student Policy Seminar of the Association for the Study of Higher Education, Indianapolis, IN.
- Heller, D. E. (2010, October). *The great recession and higher education finance*. Big 10 Bursars Association Annual Meeting, University Park, PA.
- Heller, D. E. & McGill, J. (2010, May). *Maximizing cost containment*. Invited presentation, 2010 TIAA-CREF Institute Fellows Symposium, New York, NY.
- Heller, D. E. & Griswold, A. (2010, April). *College costs and financial aid: Ensuring access to a Penn State education*. Invited presentation, Campaign for the Future Kick-off Weekend, Pennsylvania State University, University Park, PA.
- Heller, D. E. (2010, April). *The Twenty-first century student: Can American colleges deliver?* Research Unplugged Series, Office of the Vice President for Research, Pennsylvania State University, State College, PA.
- Heller, D. E. (2010, April). *The "Great Recession" and challenges for higher education: Thinking outside the box*. Invited address, Deans' Colloquia Series, Iona College, New Rochelle, NY.
- Heller, D. E. (2010, April). *Financing higher education in the United States and England*. Invited presentation, Higher Education Student Association, Pennsylvania State University, University Park, PA.
- Heller, D. E. (2010, March). *International perspectives on funding structures*. Invited address, Guardian Conference on the Future of Higher Education, London, United Kingdom.
- Heller, D. E. (2010, January). *Trends in higher education finance: The international experience*. Keynote address at the annual conference of the Ontario Confederation of University Faculty Associations, Toronto, ON, Canada.

- Cook, B., Elmendorf, E., Heller, D. E., & Smith, Z. (2010, January). *The reemergence of the federal government and what it means for educational policy*. Invited presentation, What Matters Now: College Access and Success in the Age of Obama, Center for Enrollment Research, Policy, and Practice, University of Southern California, Los Angeles, CA.
- Andres, L., De Broucker, P., Chambers, T., Hansen, J., Heller, D. E., Ringuette, M., Teichler, U. (2009, December). *Focusing the lights: Social statistics and higher education*. Invited symposium, Using Social Statistics to Illuminate the Issues, Processes, and Outcomes in Higher Education: International Viewpoints, Montreal, QC, Canada
- Heller, D. E. (2009, October). *The financial crisis in higher education: What it means for advising and advisors*. Division of Undergraduate Studies Academic Advising Conference, Pennsylvania State University, University Park, PA.
- Olivas, M. & Heller, D. E. (2009, June). *Why write?* Symposium presented at the Association for the Study of Higher Education, Institute on Scholarship and Publishing From an Equity Perspective, Santa Fe, NM.
- Heller, D. E. (2009, May). *Institutional bursaries in the United States: Lessons for the UK*. Invited presentation, The Nuffield Foundation, London, United Kingdom.
- Heller, D. E. (2009, May). *Higher education in the U.S.* Invited presentation, Postgraduate Certificate Program in Higher Education Management, University of Southampton, Southampton, United Kingdom.
- Taylor, J. & Heller, D. E. (2009, May). *The future direction of higher education*. Invited presentation, University of Southampton, Southampton, United Kingdom.
- Heller, D. E. (2009, April). *Financial innovation and experimentation in higher education in the United States and England*. Invited presentation, Liverpool Hope University, Liverpool, United Kingdom.
- Heller, D. E. (2009, March). *Access to higher education in the United States: Issues and challenges*. Invited presentation, Institute for Access Studies, Staffordshire University, Staffordshire, United Kingdom.
- Heller, D. E. (2009, February). *Financing of higher education in a turbulent economy: Challenges for the United States and the United Kingdom*. Invited presentation, Birkbeck Institute for Lifelong Learning Seminar Programme, Birkbeck College, University of London, United Kingdom.
- Baum, S., Cooper, M. A., Heller, D. E., Simmons, B., Smith, Z. (2008, December). *Perspectives on access & affordability in higher education*. Invited presentation, Southern Association of Student Financial Aid Administrators Management Institute, Asheville, NC.
- Heller, D. E. (2008, December). *Access simplification – Efforts underway*. Invited presentation, Southern Association of Student Financial Aid Administrators Management Institute, Asheville, NC.
- Heller, D. E., Herbst, S., Kimbrough, W., Tuby, K., Walda, J., & Williams, L. (2008, December). *Hard times on campus: How colleges are coping*. Hechinger Institute on Education and the Media, Atlanta, GA.
- Heller, D. E. (2008, December). *College funding in crisis*. Invited presentation, Higher Education Seminar: Following the Money, Hechinger Institute on Education and the Media, Atlanta, GA.
- Heller, D. E. (2008, September). *Financial aid and admission: Tuition discounting, merit aid, and need-aware admission*. Invited presentation, national conference of the National Association for College Admission Counseling, Seattle, WA.
- Heller, D. E. (2008, September). *Insights from the Pell Institute: Financial aid and educational opportunity*. Invited presentation, annual conference of the Council for Opportunity in Education, Washington, DC.
- Heller, D. E. (2008, September). *Financial aid and demographics: How students and college financing are changing*. Invited presentation, Conference on Academic Advising, PSU Division of Undergraduate Studies, University Park, PA.

- Baum, S., Heller, D. E., & Ort, S. (2008, August). *Institutional and state merit aid: Implications for students*. Invited symposium, inaugural conference of the Center for Enrollment Research, Policy, and Practice, Los Angeles, CA.
- Olivas, M., Heller, D. E., & Trent, W. (2008, June). *Why write?* Symposium presented at the Association for the Study of Higher Education, Institute on Equity Research Methods and Critical Policy Analysis, Santa Fe, NM.
- Heller, D. E. (2008, May). *Condition of access: Higher education for lower income students*. Keynote address, Maine Community College System Dirigo Institute, Auburn, ME.
- Heller, D. E. (2008, May). *The state of college access*. Keynote address, Pennsylvania Act 101 Statewide Conference, Seven Springs, PA.
- Heller, D. E. (2007, November). *Testifying at legislative hearings*. Roundtable presented at the Public Policy Forum and Graduate Student Policy Seminar of the Association for the Study of Higher Education, Louisville, KY.
- Heller, D. E. (2007, November). *Financial aid strategies*. Presentation at the Graduate Student Policy Seminar of the Association for the Study of Higher Education, Louisville, KY.
- Heller, D. E., and Redd, K. (2007, November). *Turning research into policy*. Presentation at the ASHE/Lumina Fellows Symposium at the Association for the Study of Higher Education, Louisville, KY.
- Heller, D. E. (2007, October). *The state of college access, 2007*. Invited presentation, Pennsylvania Association of Equal Opportunity Program Personnel conference, University Park, PA.
- Griswold, A., Heller, D. E., & Guidos, M. (2007, April). *Access to opportunity and student aid*. Invited presentation, PSU Educational Equity Advisory Board, University Park, PA.
- Heller, D. E. (2007, April). *The Federal Higher Education Commission: The future of public higher education*. Invited presentation, 34<sup>th</sup> National Conference on Collective Bargaining, New York, NY.
- Heller, D. E. (2007, April). *College early intervention and support programs in the current political environment*. Invited keynote address, PSU Office of the Vice Provost for Educational Equity, University Park, PA.
- Heller, D. E. (2007, March). *The changing dynamics of student financing policy: Implications for college access and equity*. Invited presentation, The Steinhardt Institute for Higher Education Policy, New York University, New York, NY.
- Heller, D. E. (2007, January). *College access and public research universities: Does "public" still apply?* Invited keynote address, 2007 Hardie Forum and the Forum for the Future of Public Education, University of Illinois, Champaign, IL.
- Heller, D. E. (2007, January). *Conducting educational policy research: Bridging "policy" and "research."* Invited presentation, Higher Education Collaborative, University of Illinois, Champaign, IL.
- Griswold, A., Heller, D. E., & Dooris, M. J. (2007, January). *Access and affordability: The path to a bachelor's degree*. Invited presentation, PSU Division of Development and Alumni Relations, University Park, PA.
- Heller, D. E. & Hart, T. (2007, January). *National trends in student aid: Implications for public policy and federal funding*. Association of American Universities, Council on Federal Relations Annual Retreat, Tucson, AZ.
- Heller, D. E. (2006, November). *Tuition and financial aid options*. Invited presentation, Washington State Board for Community and Technical Colleges, Tacoma, WA.
- Griswold, A., Heller, D. E., & Dooris, M. J. (2006, November). *Access and affordability: The path to a bachelor's degree*. Invited presentation, PSU Office of Institutional Planning and Assessment, Quality Advocates Network, University Park, PA.

- Contreras, F., & Heller, D. E. (2006, November). *State access challenges for underrepresented populations: What's the problem? Where is the solution?* Invited presentation, Association for the Study of Higher Education, Graduate Student Policy Seminar, Anaheim, CA.
- Heller, D. E. (2006, October). *The condition of access, 2006*. Invited speaker, National Scholarship Providers Association Annual Conference, Atlanta, GA.
- Heller, D. E. (2006, September). *National trends in financial aid*. Invited presentation, Big Ten Government Relations Conference, University Park, PA.
- Heller, D. E. (2006, July). *Student financing of tertiary education: A view from the United States*. Invited presentation, Center for Higher Education Policy Studies, University of Twente, Enschede, Netherlands.
- Heller, D. E., Oates, J., Hart, N., & Wathington, H. (2006, June). *Paying for college*. Invited presentation, Questions That Matter Invitational Conference, Pathways to College Network and the Social Science Research Council, Washington, DC.
- Heller, D. E. (2006, April). *Merit aid and college access*. Invited presentation, Higher Education Program, University at Buffalo, Buffalo, NY.
- Terenzini, P., McLaren, A., Hilton, D., & Heller, D. E. (2006, April). *Persistence – The secondary outcome*. Invited symposium, University-Wide Retention Conference, Pennsylvania State University, University Park, PA.
- Heller, D. E. (2006, March). *The impact of merit aid on college access*. Invited address, The Consequences of Merit-Based Student Aid, Wisconsin Center for the Advancement of Postsecondary Education, University of Wisconsin, Madison.
- Heller, D. E. (2005, December). *Making the most of a research opportunity: Improving the availability of data on students from low-income families*. Invited presentation, Known Knowns, Known Unknowns, and Unknown Unknowns: A Workshop to Take Stock of the State of Research on Access to Post-Secondary Education and Map Future Directions, Canada Millennium Scholarship Foundation, Ottawa, ON, Canada.
- Heller, D. E., & Wellman, J. (2005, December). *Delivering on expectations: What do politicians and the people really want?* Invited presentation, 2005 State Relations Conference, American Association of Community Colleges, American Association of State Colleges and Universities, Council for Advancement and Support of Education, and National Association of State Universities and Land Grant Colleges, Phoenix, AZ.
- Heller, D. E. (2005, October). *Need and merit in financial aid*. Featured speaker, National Scholarship Providers Association Annual Conference, San Francisco, CA.
- Heller, D. E. (2005, June). *Early notification of financial aid eligibility*. Invited paper, University of Southern California Financial Aid Seminar, Santa Fe, NM.
- Heller, D. E. (2005, June). *College access: The context for commodification*. Invited presentation, The Education Conservancy Summit, Portland, OR.
- Heller, D. E. (2005, May). *State support for public higher education in Pennsylvania*. Invited paper, conference on Assessing Public Higher Education, Cornell Higher Education Research Institute, Ithaca, NY.
- Heller, D. E., & Cabrera, A. (2005, May). *College access – Is it money or preparation?* Invited presentation, National Seminar of the Education Writers Association, St. Petersburg, FL.
- Heller, D. E. (2005, April). *Higher education policy update*. Pennsylvania College of Technology, Student Affairs Staff, Williamsport, PA.

- Heller, D. E. (2005, April). *Demonstrating TRIO's effectiveness in a climate of funding threats*. Invited presentation, Pennsylvania Association of Educational Opportunity Program Personnel workshop, University Park, PA.
- Heller, D. E., Miller, K., & Soderberg, M. (2005, February 25 and March 4). Funding higher education in Pennsylvania. *Pennsylvania Inside Out*. Invited guest, WPSX-TV, University Park, PA.
- Heller, D. E. (2005, February). *Financing public research universities in the United States: The role of students and their families*. Invited paper, Symposium on the Future of the American Public Research University, Pennsylvania State University, University Park, PA.
- Heller, D. E. (2005, February). *Merit scholarships: Tennessee and other states*. Invited presentation, Tennessee Independent Colleges and Universities Association Annual Meeting, Nashville, TN.
- Heller, D. E. (2005, February). *Trends in college access and affordability: The national perspective*. Invited presentation, University Faculty Senate, PSU, University Park, PA.
- Heller, D. E. (2005, January 17). Welfare reform and higher education. *Pennsylvania Inside Out*. Invited guest, WPSX-TV, University Park, PA.
- Blanco, C., & Heller, D. E. (2005, January). *The changing demography: Realities, challenges, and implications*. Invited presentation, 10<sup>th</sup> Annual College Board Colloquium, Bal Harbour, FL.
- Heller, D. E. (2004, December). *The economic outlook for higher education*. Invited luncheon address, Southern Association of Student Financial Aid Administrators Management Institute, Asheville, NC.
- Heller, D. E. (2004, October). *The changing nature of public support for higher education in the United States*. Invited paper, Douro IV Seminar on Higher Education, Pinhão, Portugal.
- Heller, D. E. (2004, September). *The impact of family on students' success*. Invited presentation, PSU Division of Undergraduate Studies Conference on Academic Advising, University Park, PA.
- Griswold, A. M., Heller, D. E., & Jones, T. (2004, September). *Access and affordability*. Invited presentation, PSU Office of Institutional Planning and Assessment, Quality Advocates Network, University Park, PA.
- Heller, D. E. (2004, September). *Recent trends in college access and financial aid*. Invited presentation, PSU College of Education Retired Faculty Luncheon, University Park, PA.
- Griswold, A. M., Heller, D. E., Romano, J. J., & Jones, W. T. (2004, September). *Shaping the class – A discussion about access*. Invited presentation, PSU Enrollment Management Fall Conference, University Park, PA.
- Ehrenberg, R., Heller, D. E., Jones, D., Wellman, J. (2004, August). *Affordability in the context of budget cuts and rising costs*. Invited plenary, SHEEO Professional Development Conference, Philadelphia, PA.
- Baum, S., Heller, D. E., & Merisotis, J. (2004, August). *A conversation on tuition and affordability*. Congressional staff briefing for The College Board, Washington, DC.
- Heller, D. E. (2004, June). *Financial aid and student persistence*. Invited presentation, Changing Direction: Aligning Finance Policies to Increase Access and Success, Western Interstate Commission on Higher Education, Seattle, WA.
- Heller, D. E. (2004, May). Invited keynote address, annual conference of the Western Association of Student Financial Aid Administrators, Scottsdale, AZ.
- Heller, D. E. (2004, April). *State funding for higher education: The impact on college access*. Invited address, Symposium on Financing Higher Education, Illinois State University, Normal, IL.

- Heller, D. E., & Rogers, K. R. (2004, March). *Merit scholarships for college: The impact on college access and racial equity*. Department of African and African American Studies, and Africana Research Center Brown Bag Lunch Series, The Pennsylvania State University, University Park, PA.
- Heller, D. E., Colbeck, C., & Burkum, K. (2004, March). *Student financing of higher education: Issues for the reauthorization of the Higher Education Act*. Congressional staff briefing for the American Association of State Colleges and Universities and the Pennsylvania State University Center for the Study of Higher Education, Washington, DC.
- Heller, D. E. (2004, February). *Postsecondary access and opportunity: Current trends and challenges*. Center for Education Policy Seminar Series, Peabody College of Education, Vanderbilt University, Nashville, TN.
- Swail, W. S., Junor, S., & Heller, D. E. (2003, October). *Changes in tuition policy: Natural policy experiments in five countries*. Invited presentation, Student Aid Research Associates meeting, Washington, DC.
- Heller, D. E. (2003, September 10). College tuitions spike. *Take Note with Patty Satalia*. Invited guest, WPSX-TV, University Park, PA.
- Terenzini, P., Strauss, L., Heller, D., Caffrey, H. S., Reason, R., & Reindl, T. (2003, August). *What works to enhance student success in college*. Congressional staff briefing for the American Association of State Colleges and Universities and the Pennsylvania State University Center for the Study of Higher Education, Washington, DC.
- Heller, D. E. (2003, June). *Review of NCES research on financial aid and college participation*. Colloquium on Access Research, Advisory Committee on Student Financial Assistance, St. Paul, MN.
- Heller, D. E., Lapovsky, L., Kirst, M. (2003, April). *Has the U.S. given up on access as a value?* Invited presentation, National Seminar of the Education Writers Association, Chicago, IL.
- Heller, D. E. (2003, April). *College affordability and access: Public policy trends and future directions*. Invited paper, Conference on Higher Education Access and Opportunity, University of Georgia Institute on Higher Education, Athens, GA.
- Baskerville, L., Baum, S., Coles, A., Heller, D. E., Henderson, W., Nettles, M., & Orfield, G. (2003, January). *Challenging times, clear choices: An action agenda for college access and success*. Congressional staff briefing for The College Board, National Dialogue on Student Financial Aid, Washington, DC.
- Heller, D. E. (2002, November). *Academic preparation, financial aid, and college access: The looming policy debate*. Invited presentation, National Association of Independent Colleges and Universities, Board of Directors Committee on Policy Analysis and Public Relations, Washington, DC.
- Heller, D. E. (2002, November). *State financial aid and college access*. Invited presentation, The College Board National Dialogue on Student Financial Aid, Final Blue Ribbon Panel Meeting, Atlanta, GA.
- Heller, D. E. (2002, October). *Access denied*. Invited presentation, Access Denied Symposium, Oregon State University, Corvallis, OR.
- Heller, D. E. (2002, October). *The federal and state financial aid landscapes*. Invited testimony, College Board National Dialogue on Student Financial Aid, Southwest Regional Hearing, San Antonio, TX.
- Heller, D. E., & Elmendorf, E. (2002, September 23). Financing a college education. *To the Best of My Knowledge with President Graham Spanier*. Invited guest, WPSX-TV and WPSU-FM, University Park, PA.
- Heller, D. E. (2002, September). *Lean times: Policy choices and challenges for higher education*. Invited keynote address, annual Policy Conference of the Colorado Student Loan Program, Estes Park, CO.

- Heller, D. E., & Terenzini, P. T. (2002, September). *College access and affordability: A national view*. Student Aid and Undergraduate Admissions Fall Conference, The Pennsylvania State University, University Park, PA.
- Heller, D. E., St. John, E., & Toft, G. (2002, August). *The future challenge for assuring college opportunity and success*. Invited symposium, 21<sup>st</sup> Century Scholars: Indiana's Best Practices for Student Financial Assistance, sponsored by the National Governors Association, Indianapolis, IN.
- Heller, D. E. (2002, July). *Student loans and graduate school/career choices*. Invited presentation, annual conference of the National Association of Student Financial Aid Administrators, New Orleans, LA.
- Heller, D. E. (2002, June). *State governance and higher education outcomes*. Invited paper, annual conference of the Cornell Higher Education Research Institute, Ithaca, NY.
- Heller, D. E. (2002, May). *Equity and opportunity in state merit scholarship programs*. Invited paper, Houston Higher Education Finance Roundtable, U. of Houston, Houston, TX.
- McLendon, M. K., & Heller, D. E. (2002, May). *High school to college transition policy: Barriers to conducting cross-state comparative studies*. Invited paper, conference on Building Capacity for Educational Policy Research: Barriers to Conducting Cross-State Comparative Studies, Georgia State University, Atlanta, GA.
- Heller, D. E. (2002, April). *National Leadership Dialogue*. Invited participant, Kellogg Forum on Higher Education for the Public Good, Queenstown, MD.
- Heller, D. E. (2002, March). *Strategies for increasing access of first-generation college-goers*. Invited address, Community Colleges and Low Income Populations: Lessons from Research...Priorities for Policy. Sponsored by Jobs for the Future, Washington, DC.
- Heller, D. E. (2002, February). *Debts and decisions: Loan debt and post-baccalaureate choices*. Invited presentation, Key Education Financing Conference, Orlando, FL.
- Heller, D. E. (2002, January). *College access in the 21st century: Demographics and the demand for financial aid*. Invited address, 7<sup>th</sup> Annual College Board Colloquium, Values and Practices: Confronting the Disconnects, Laguna Beach, CA.
- Heller, D. E. (2001, December). *National trends for merit aid programs*. Invited address, meeting on State Merit Aid Programs: College Access and Equity, The Civil Rights Project, Harvard University, Cambridge, MA.
- Heller, D. E. & Rasmussen, C. J. (2001, December). *Merit scholarships and college access: Evidence from two states*. Invited paper, meeting on State Merit Aid Programs: College Access and Equity, The Civil Rights Project, Harvard University, Cambridge, MA.
- Fitzgerald, B. & Heller, D. E. (2001, October). *Access denied: Financial aid reestablished*. Invited presentation, College Board Forum 2001, Denver, CO.
- Heller, D. E., Gray, D., Jenkins, S., & Alarcón, R. (2001, October). *Need v. merit: A debate on the merits*. Invited symposium, Strengthening a Worthy Partnership: State and Federal Financial Aid Policies Promoting College Opportunity. Sponsored by the National Governors Association, Washington, DC.
- Ford, E., Gonzalez, C., Heller, D. E., Matejka, L., Mazzone, K., & Terrell, C. (2001, October). *The public priority of expanded college opportunity*. Invited symposium, Strengthening a Worthy Partnership: State and Federal Financial Aid Policies Promoting College Opportunity. Sponsored by the National Governors Association, Washington, DC.
- Christenbury, L., McNeil, L., Heller, D. E., Brinkley, E., & Kruch, M. A. (2001, October). *Standardized tests: How to understand the politics, assess the damage, and plan the strategy*. Invited symposium, Michigan Council of Teachers of English Annual Conference, Lansing, MI.



- Heller, D. E. (2001, June). *Technology, markets, and students: The impact on colleges and universities*. Invited presentation, Management Development Program, Harvard Graduate School of Education, Cambridge, MA.
- Heller, D. E. (2001, June). *Public policy and higher education: The new politics of access and affordability*. Keynote address, Higher Education Data Sharing Consortium (HEDS) Summer Conference, Colorado Springs, CO.
- Heller, D. E. (2001, June). *College costs: Why so high? What can be done?* Invited presentation, Alumni Association of the University of Michigan, Boyne City, MI.
- Heller, D. E. (2001, June). *Financial aid for college: Myths and realities*. Invited presentation, Alumni Association of the University of Michigan, Boyne City, MI.
- Fitzgerald, B., Heller, D. E., & Boeck, W. (2001, June). *The erosion of access to higher education*. Symposium, National Council of Higher Education Loan Programs Spring Convention, Tucson, AZ.
- Heller, D. E. & Dowd, A. (2001, May). *Funding changes in public higher education*. Invited discussant, Higher Education Policy Research Conference, Cornell Higher Education Research Institute, Ithaca, NY.
- Heller, D. E. (2001, March). *Forum on the condition of access to higher education*. Invited presentation, Harvard Graduate School of Education, Cambridge, MA.
- Heller, D. E. (2001, February). *The condition of access: A roundtable discussion*. Invited presentation, U.S. Department of Education, Advisory Committee on Student Financial Assistance, Washington, DC.
- Heller, D. E. & Redd, K. E. (2001, January). *Financial aid research and practice: What are the linkages?* Invited presentation, Michigan Student Financial Aid Association Winter Conference, Troy, MI.
- Heller, D. E. (2001, January). *MEAP scores, merit scholarships, and minority students: A case of disparate impact*. Invited presentation, Reverend Martin Luther King, Jr. Symposium, University of Michigan, Ann Arbor.
- Heller, D. E. (2000, November). *Symposium on the changing dimensions of state-supported student aid*. Invited participant, Institute for Higher Education Policy, Washington, DC.
- Heller, D. E. (2000, August). *Tuition pricing in Colorado higher education*. Invited presentation, Colorado Commission on Higher Education, Denver.
- Heller, D. E. (2000, August). *Tecnología, mercados, y estudiantes: Su influencia sobre las universidades (Technology, markets, and students: The impact on colleges and universities)*. Invited presentation, Tendencias Actuales en la Evaluación y Mejoramiento de la Calidad (Current Trends in Evaluation and Quality Improvement), The Fifth Seminar for Latin American Presidents, Harvard Graduate School of Education, Cambridge, MA.
- Heller, D. E. (2000, August). *Technology and higher education*. Invited presentation, Seminar for Chinese University Executives, University of Michigan, Ann Arbor.
- Heller, D. E. (2000, July). *Technology, markets, and students: The impact on colleges and universities*. Invited presentation, Institute for Educational Management, Harvard Graduate School of Education, Cambridge, MA.
- Heller, D. E. (2000, April). *Changing patterns in student financial assistance: Implications for minority and low-income youth*. Invited presentation, Kennedy School of Government and Harvard Graduate School of Education, Cambridge, MA.
- Gladieux, L., & Heller, D. E. (2000, February). *Merit and need-based aid: Recent changes in state, federal, and institutional policy and the impact on college affordability*. Invited presentation, NACUBO Forum on Tuition Discounting, Dallas, TX.

- Heller, D. E. (1999, December). *Technology and the changing higher education marketplace*. Invited presentation, Harvard Institutes for Higher Education Alumni Seminar, Cambridge, MA.
- Heller, D. E. (1999, December). *Symposium on research and scholarship in higher education*. Invited participant, Association of Governing Boards of Universities and Colleges, Charlottesville, VA.
- Heller, D. E. (1999, October). *Symposium on initiating a university-based postsecondary policy research center*. Invited participant, U. of Minnesota Postsecondary Education Policy Studies Center, Minneapolis, MN.
- Heller, D. E. (1999, April). *Need, non-need, and merit: Issues and trends in institutional financial aid awards in the 1990s*. Invited presentation, Center for the Study of Higher Education, U. of Arizona School of Education, Tucson, AZ.
- Heller, D. E. (1998, November). *Financing higher education in Tennessee*. Invited presentation, Tennessee Commission on Higher Education, Nashville.
- Heller, D. E. (1998, June). *Trends in public college affordability*. Paper presented at conference on Access, Affordability, and Accountability: Higher Education and the States, Ann Arbor, MI.
- Heller, D. E. (1995, July). *Research design: Tuition prices, financial aid, and demand for public higher education*. Paper presented at the Williams College Project on the Economics of Higher Education research conference, Williamstown, MA.

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## **Awards and Honors**

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2017. Inducted into Alpha Sigma Nu, Jesuit Honor Society.
- 2017 – present. Institute Fellow Emeritus, TIAA Institute, New York, NY.
2009. Invited Visiting Professor, Birkbeck College, University of London, United Kingdom.
- 2007 – 2017. Institute Fellow, TIAA Institute, New York, NY.
- 11/02. Promising Scholar/Early Career Achievement Award, Association for the Study of Higher Education, Columbia, MO.
- 9/02. Invited Fellow, Salzburg Seminar Universities Project Symposium, Salzburg, Austria.
- 7/01. Robert P. Huff Golden Quill Award (for contributions to the literature on student financial aid), National Association of Student Financial Aid Administrators, Washington, DC.
- 2/00. Associate of the National Center for Public Policy and Higher Education, San Jose, CA.
- 9/96. Edward J. Meade Fellowship in Educational Policy, Harvard Graduate School of Education, Cambridge, MA.
- 5/81. M.R. Houston Prize Scholarship in Economics, Tufts University, Medford, MA.

## External Awards and Fellowships – Doctoral Supervisees

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2010. Wil del Pilar  
Graduate Student Fellow, American Association of Hispanics in Higher Education.
2008. David Tandberg  
Politics of Education Association, Outstanding Dissertation in the Politics of Education for 2006-2007.
- 2007 – 2008. Dai Li  
AIR/NCES/NSF Dissertation Fellowship, \$15,000.  
ASHE/Lumina Dissertation Fellowship, \$14,000.
- 2006 – 2007. Pedro Villareal  
AERA Dissertation Grant, \$15,000.
- 2004 – 2005. Kimberly Rogers  
AES/PHEAA Dissertation Fellowship, \$37,500.  
ASHE/Lumina Dissertation Fellowship, \$12,500.

## Grants and Contracts

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- 4/17 – 12/20. Heller, D. E. *Mellon scholars program for underserved students seeking humanities degrees*. Mellon Foundation, \$680,000.
- 3/10 – 8/11. Heller, D. E. & Hendrickson, R. M. *Military veterans engineering education initiative planning grant*. National Science Foundation, \$199,656.
- 5/08 – 4/10. Heller, D. E. & Reason, R. D. *Assessment of the Pennsylvania State University College Advising Corps Program*. College of Education and Social Science Research Institute, Pennsylvania State University, \$81,518.
- 2/08 – 12/08. Heller, D. E., Reason, R. D., & Evensen, D. *Evaluation of the Act 101 program*. Pennsylvania Department of Education, Office of Equal Educational Opportunity, \$99,612.
- 8/05 – 12/05. Heller, D. E. *Planning grant for Institute of Education Sciences call for \$10 million postsecondary education research center*. Children, Youth, and Families Consortium, The Pennsylvania State University, \$20,000.
- 8/04 – 6/06. Heller, D. E. *Access and opportunity in American higher education: The role of the states*. The Civil Rights Project, Harvard University, \$42,853.
- 7/02 – 12/02. Heller, D. E. & Terenzini, P. T. *Equity and access to postsecondary education and beyond*. Planning grant, Children, Youth & Families Consortium and Institute for Policy Research and Evaluation, The Pennsylvania State University, \$4,000.
- 8/00 – 7/03. Heller, D. E. *Reshaping affirmative action: Admissions and financial aid in the post-Hopwood era*. \$115,337 subcontract to a grant held by Sylvia Hurtado (U. of Michigan School of Education), *Creating diverse learning environments*. Spencer Foundation Major Grants Program, \$394,595.

- 1/00 – 12/01. Heller, D. E. *Student loan burden and post-baccalaureate career and graduate school choices*. Lumina Foundation for Education, \$38,841.
- 1/00 – 8/00. Heller, D. E. *Student loan burden and post-baccalaureate career and graduate school choices*. Rackham Graduate School Faculty Grant and Fellowship Program, University of Michigan, \$12,888.
- 6/98 - 5/99. Heller, D. E. *An analysis of merit and need-based financial aid in the United States*. Association for Institutional Research, Program on Improving Institutional Research in Postsecondary Educational Institutions (funded by the National Science Foundation and National Center for Educational Statistics), \$19,987.
- 2/98 - 6/99. Heller, D. E. *An analysis of merit and need-based financial aid*. Office of the Vice President for Research, University of Michigan, \$11,894.

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## **Professional Service**

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### **University Service**

#### **University of San Francisco.**

- Member, University Council on Jesuit Mission, 2016 – 2019.
- Chair, University Space Committee, 2016 – 2020.
- Co-Director, Star Route Farms, LLC, 2017 – 2020.
- Member, Board of Advisors, Leo T. McCarthy Center for Public Service and the Common Good, 2016 – 2020.

#### **DePaul University (Chicago, IL).**

- Trustee, 2012 – present.
- Board of Trustees Executive Committee.
  - Member, 2013 – 2014, 2015 – present.
- Board of Trustees Committee on Academic and Student Affairs.
  - Member, 2012 – present.
  - Chair, 2013 – 2014, 2015 – present.
- Board of Trustees Subcommittee on Athletics.
  - Member, 2015 – present.

#### **Michigan State University (East Lansing, MI).**

- Member, Cultural Engagement Council, 2015.
- Member, Executive Advisory Board, Confucius Institute at MSU, 2012 – 2015.
- Member, University Distinguished Professor Standing Advisory Committee, 2015.
- Member, Dean's Advisory Council, MSU College Advising Corps, 2013 – 2015.
- Member, Capital Campaign Strategy Committee, 2014 – 2015.
- Member, Board of Directors, Richard Lee Featherstone Society, 2012 – 2015.
- Member, Advisory Board, Global Center on Food System Innovation, 2013 – 2014.
- Member, Awards Committee for the Robert F. Banks Award for Institutional Leadership, 2014-15.
- Member, Search Committee, Dean of Communication Arts and Sciences, 2014.
- Member, Undergraduate Financial Aid Working Group, 2012 – 2013.

#### **Bard College at Simon's Rock (Great Barrington, MA).**

- Overseer, 2015 – 2016.
- Board of Overseers Governance Committee.
  - Member, 2015 – 2016.

**Southern Methodist University (Dallas, TX).**

Department of Education Policy and Leadership Advisory Board.  
Member, 2013 – 2015.

**The Pennsylvania State University (University Park, PA).**

Member, University Academic Program and Administrative Services Review Core Council, 2009 – 2011.  
Member, University Strategic Planning Council, 2008 - 2009.  
Chair, Task Force on the Land Grant Mission, 2008.  
Member, Commission on Lesbian, Gay, Bisexual and Transgender Equity, 2006 – 2010.  
Member, Truman Fellowship Committee, 2002 – 2004.  
Member, Search Committee, Assistant Director of the LGBTQA Student Resource Center, 2010.

*College of Education.*

Member, Faculty Council, 2005 – 2006; 2007 – 2008, 2009 – 2011.  
Past-chair, 2011.  
Chair, 2010 – 2011.  
Chair-elect, 2009 – 2010.  
Vice Chair, Committee on Faculty, Staff and Student Concerns, 2007 – 2008.  
Academic Integrity Committee.  
Chair, 2007 – 2008.  
Member, 2009 – 2011.  
Member, Diversity and Community Enhancement Committee, 2006 – 2007.  
Member, Student Aid Advisory Committee, 2006 – 2011.  
Member, Task Force on Undergraduate Enrollment Management, 2003 – 2011.

*Department of Education Policy Studies.*

Co-chair, Policy Course Committee, 2009 – 2011.  
Member, Curriculum Committee, 2010 – 2011.  
Member, Higher Education Program Admissions Committee, 2006 – 2011.  
Member, Promotion and Tenure Committee, 2006 – 2007.  
Advisor, *Higher Education in Review*, 2003 – 2007.  
Member, Institutional Research Certificate Committee, 2002 – 2006.  
Chair, Graduate Assistant Committee, 2002 – 2003.  
Chair, Program Review Course Committee, 2003.  
Member, Quantitative Methods Committee, 2004.  
Member, Qualifying Examination Committee, Higher Education Program.  
Member, 2002 – 2005.  
Chair, 2003 – 2005.  
Search Committees.  
Higher Education program (chair), 2008 – 2009.  
Higher Education program (chair), 2007 – 2008.  
College Student Affairs program, 2007 – 2008.  
Educational Theory & Policy program, 2006 – 2007.

**University of Michigan (Ann Arbor, MI).**

Senate Advisory Committee on University Affairs.  
Member, Student Relations Advisory Committee, 1998 - 2001.  
Office of Lesbian, Gay, Bisexual, and Transgender Affairs.  
Member, Advisory Board, 1999 - 2001.  
School of Education.  
Member, Technology Planning Committee, 1998 - 2000.  
Conference Chair, "Access, Affordability, and Accountability: Higher Education and the States,"  
June, 1998.  
Center for the Study of Higher and Postsecondary Education.  
Member, Faculty Review Committee, 1999 - 2000.

Member, Admissions Committee, 1997 - 1999 and 2000 – 2001.

**Harvard University (Cambridge, MA).**

Graduate School of Education

Member, Financial Aid Advisory Committee, 1996 – 1997.

**Massachusetts Institute of Technology (Cambridge, MA).**

Conference co-chair, Administrative Computing – The Desktop View, March, 1990.

Freshman Advisor, 1987 – 1992.

**Promotion and tenure reviews.**

External reviewer for appointment as full professor, research university, 2015.

External reviewer for appointment as associate professor with tenure, research university, 2015

External reviewer for appointment as full professor, research university, 2014.

External reviewer for tenure, research university, 2013.

External reviewer for tenure and appointment as full professor, research university, 2012.

External reviewer for reappointment, education college, research university, 2012.

External reviewer for promotion and tenure, education college, research university, 2011

External reviewer for promotion and tenure, education college, research university, 2010.

External reviewer for promotion and tenure, education college, research university, 2010.

External reviewer for promotion and tenure, education college, research university, 2009.

External reviewer for tenure, education college, research university, 2009.

External reviewer for promotion, education college, research university, 2009.

External reviewer for promotion, education college, research university, 2008.

External reviewer for promotion and tenure, education college, research university, 2008.

External reviewer for promotion and tenure, education college, research university, 2006.

External reviewer for promotion and tenure, education college, research university, 2006.

External reviewer for promotion and tenure, social sciences department, comprehensive institution, 2005.

**Membership in and Service to Professional, Policy, and Government Organizations – Current**

Association for the Study of Higher Education (Las Vegas, NV).

Member, Ad Hoc Committee on Connecting Research and Practice, 2015 – 2017.

Member, 1994 – present.

Association of Independent California Colleges and Universities (Sacramento, CA).

Chair, Community Colleges Transfer Working Group, 2017 – 2018.

Center for Enrollment Research, Policy, and Practice, University of Southern California (Los Angeles, CA).

Board Member, 2007 – 2019.

Affiliate, 2019 – present.

Gay, Lesbian, and Straight Education Network (GLSEN) (New York, NY).

Member, 1992 - present.

Scholars Strategy Network (Cambridge, MA).

Member, 2014 – present.

U.S. Department of Education, National Center for Education Statistics (Washington, DC).  
Member, Technical Review Panel, 2012 Beginning Postsecondary Students Longitudinal Study, 2012 – present.  
Member, Technical Review Panel, 2012 National Postsecondary Student Aid Study, 2010 – present.  
Member, Technical Review Panel, 2016 National Postsecondary Student Aid Study, 2014 – present.  
Member, Technical Review Panel, 2016 Baccalaureate and Beyond Longitudinal Study, 2015 – present.

**Membership in and Service to Professional, Policy, and Government Organizations – Past**

American Association of Colleges for Teacher Education (Washington, DC).  
Chief representative, 2012 – 2015.

American Council on Education, Center for Policy Analysis (Washington, DC).  
Advisory Board Member, 2000 – 2005.

American Educational Research Association (Washington, DC).  
Member, Executive Committee, Organization of Institutional Affiliates, 2015.  
Member, 1995 – 1999, 2012 – 2015.

Association of American Universities Education Deans Group (Washington, DC).  
Co-Chair, 2015.  
Member, 2012 – 2015.

Association for Institutional Research (Tallahassee, FL).  
Member, 1998 – 2002.  
1999 AIR Forum Track Committee Member (Track 5: Policy Analysis, Planning, and Governance).

Association for the Study of Higher Education (Las Vegas, NV).  
Co-chair, Graduate Student Policy Seminar, ASHE Annual Conference 2011.  
Member, Program Committee, ASHE Annual Conference 2010.  
Council on Public Policy in Higher Education.  
Chair, 2005 – 2006.  
Vice-Chair, 2003 – 2005.  
Member, ASHE Equity Task Force, 2006 – 2011.  
Faculty member, ASHE Equity Institute, 2008 - 2009.  
Member, ASHE Dissertation of the Year Award Committee, 2007 – 2008.  
Program Chair, Annual Forum of the Council on Public Policy in Higher Education, 2005.  
ASHE/Lumina Foundation for Education Dissertation Fellowship Mentor, 2003 – 2005.  
Member, ASHE Awards Committee, 2000 – 2003.  
Member, Lumina Foundation Dissertation Award Committee, 2002.  
Proposal reviewer, ASHE Annual Conference and ASHE Public Policy Conference.  
Discussant, ASHE Annual Conference.

Brookings Institution (Washington, DC).  
Member, Task Force on State Postsecondary Financial Aid, 2011 – 2012.

Business Higher Education Forum (Washington, DC).  
Member, Research Review Board, 2009 – 2012.

California Competes: Higher Education for a Strong Economy (Oakland, CA).  
Member, Expert Review Panel, Awards for Innovation in Higher Education, 2015.

Canada Millennium Scholarship Foundation (Montreal, QC, Canada).  
Member, Scientific Committee, Conference on Using Social Statistics to Illuminate the Issues, Processes, and Outcomes in Higher Education: International Viewpoints, Montreal, QC, Canada, December, 2009.

CAUSE (now EDUCAUSE) (Boulder, CO).

Member, 1987 – 1992.

Member, Recognition Committee, 1989 – 1992.

The Civil Rights Project, UCLA (Los Angeles, CA).

Member, Higher Education Advisory Board, 2003 – 2012.

Co-host, meeting on State Merit Aid Programs: College Access and Equity, Cambridge, MA, December 2001.

The College Board (New York, NY).

Member, Research Panel, National Dialogue on Student Financial Aid, 2002 – 2003.

Member, Advisory Committee, *Trends Reports*, 2004 – 2005.

Member, Research Panel, Rethinking Student Aid Study, 2006 – 2007.

Detroit Public Schools Emergency Manager (Detroit, MI).

Member, Education Dean Roundtable, 2013 – 2015.

East Lansing Public Schools (East Lansing, MI).

Member, Strategic Planning Committee, 2013.

Epigeum, LLC (London, UK).

External Reviewer, University Leadership and Management Course, 2010.

Illinois State University (Normal, IL).

Member, Advisory Board, Project on Recession, Retrenchment and Recovery: State Higher Education Funding and Student Financial Aid, 2005 – 2007.

Learning and Education Academic Research Network Coalition (Washington, DC).

Co-chair, 2014 – 2015.

Member, 2012 – 2015.

Lumina Foundation for Education (Indianapolis, IN).

Member, Research Advisory Panel, State Finance Policy and Access to Higher Education, 2002 – 2003.

Massachusetts Governor's Commission on Gay and Lesbian Youth (Boston, MA).

Commissioner, 1994 - 1997.

Co-chair, Education Committee, 1995 - 1996.

Mathematica Policy Research, Inc. (Princeton, NJ).

Member, Upward Bound Evaluation Technical Working Group, 2006 – 2011.

MPR Associates, Inc. (Berkeley, CA).

Member, ACG/SMART Grant Evaluation Technical Working Group, 2007 – 2011.

National Association of Student Financial Aid Administrators (Washington, DC).

Member, Board of Advisors, National Conversation Initiative, 2008 – 2009.

National Center for Higher Education Management Systems (Boulder, CO).

Member, Advisory Board, National Information Center for Higher Education Policymaking and Analysis, 2002 - 2003.

National Center for Public Policy and Higher Education (San Jose, CA).

Member, National Advisory Committee on Affordability, 2001 – 2002.

Member, Associates' Program, 2000 – 2001.

National Postsecondary Education Cooperative (Washington, DC).

Member, College Readiness Working Group, 2005 – 2008.



Pathways to College Network (Boston, MA).

Member, Financial Aid Steering Committee, 2006 – 2007.

Member, Research Scholars Panel, 2001 – 2007.

Pell Institute for the Study of Opportunity in Higher Education, Council for Opportunity in Education (Washington, DC).

Member, Advisory Committee, 2003 – present.

Member, Vice President for Research/Director Search Committee, 2008.

Pennsylvania Department of Education (Harrisburg).

Member, Postsecondary National Data Advisory Group, Pennsylvania Information Management System, 2008.

Roundtable, Inc. (Waltham, MA).

Advisor, *The College Track* series for the Public Broadcasting Service, 2003.

University of Wisconsin, School of Education (Madison).

Member, Research Advisory Board, Wisconsin Scholars Longitudinal Study, 2008 – 2016.

U.S. Department of Education, Advisory Committee on Student Financial Assistance (Washington, DC).

Member, Policy Research Group, 2009 – 2012.

U.S. Department of Education, National Center for Education Statistics (Washington, DC).

Member, Technical Review Panel, 2004 National Postsecondary Student Aid Study, 2002 – 2006.

Western Interstate Commission for Higher Education (Boulder, CO).

Member, Research Advisory Board, *Changing Direction: Integrating Higher Education Financial Aid and Financing Policy*, 2002 – 2008.

Member, Expert Review Panel, High School Graduate Projections Project, 2003.

### **Editorial Service**

*American Journal of Education.*

Contributing Editor, 2007 – 2012.

*Journal of Higher Education and Finance* (Korea).

Member, Senior Advisory Board, 2013 – 2016.

*Journal of Student Financial Aid.*

Member, Editorial Board, 2004 – 2012.

*Opportunity Matters: A Journal of Research Informing Educational Opportunity Practice and Programs.*

Member, Editorial Board, 2008 – 2011.

*Oxford University Press Bibliographies Online.*

Advisory Editor, Education, 2010 – 2012.

*Readings on Equal Education.*

Member, Advisory Board, 2005 – 2008.

*The Review of Higher Education.*

Member, Editorial Board, 2003 – 2006.

Stylus Publishing, LLC (Sterling, VA).

Series Editor, Key Issues in Higher Education book series, 2002 – 2011.

Referee.

*American Educational Research Journal*  
*American Journal of Education*  
*American Sociological Review*  
*Canadian Journal of Higher Education*  
*Comparative Education Review*  
*Economics of Education Review*  
*Education Finance and Policy*  
*Educational Evaluation and Policy Analysis*  
*Educational Policy*  
*Higher Education*  
*Higher Education in Review*  
*Journal of Higher Education*  
*Journal of Human Resources*  
*Journal of Policy Analysis and Management*  
*Peabody Journal of Education*  
*Policy Sciences*  
*Research in Higher Education*  
*Review of Educational Research*  
*The Review of Higher Education*  
*Social Science Quarterly*  
*Sociology of Education*  
*Teachers College Record*  
*Tertiary Education and Management*  
ASHE-ERIC Higher Education Report Series  
Association for Institutional Research, NCES/NSF Grant Program  
City University of New York, Research Award Program  
The Johns Hopkins University Press  
Kluwer Academic Publishers  
National Science Foundation  
Nuffield Foundation (U.K.)  
Routledge Publishers