**USF and CoachArt Collaboration Project**

**Volunteer Survey and Engagement**

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**Topic**

**What is CoachArt?**

Creates a transformative arts and athletics community for families impacted by childhood chronic illness

**How does CoachArt work?**

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**Goals**

CoachArt’s Perspective of Volunteers & Volunteer’s Perspective of CoachArt

Develop tools to effectively measure volunteer experience & CoachArt programs

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**Methods**

Volunteer Survey & In-Home Lesson Rubric

- Develop both an in-home and group lesson survey that provides quantifiable feedback and tangible solutions to further evaluate CoachArt’s volunteer experience
- Design an in-home lesson rubric for volunteers to record their effectiveness and growth of the student over the 8 week lesson

Strengthen CoachArt Volunteer Community

- Establish ways to unite volunteers in order to build and maintain an engaged volunteer community

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**Results and Analysis**

**Data Analysis**

- Examined similar nonprofit agencies
- Interviewed three CoachArt volunteer
- Reviewed volunteer & student demographics
- Participated in CoachArt activities/events
- Maintained close correspondence with staff

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**Recommendations**

**Programmatic:**

- Administer survey to all volunteers after each 8-week program
- Utilize rubric designed by project team for in-home lessons

*Recommendations to be implemented in 2016

**Strengthening Volunteer Community:**

- Host more volunteer networking events
- Host quarterly meetings

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**References**


Newton, C., Becker, K., & Bell, S. (2014). Learning and development opportunities as a tool for the retention of volunteers: A motivational perspective.

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