ZOOM CONFERENCING FOR STAFF

Zoom is an audio and video conferencing platform for faculty, students, and staff to conduct video and audio meetings, classes and events.

ZOOM FEATURES

- Up to 500 participants per video conference
- Voice and video over computer and telephony audio
- Meeting recording
- Advanced tools: screen sharing, whiteboard, polls, breakout rooms
- Optional features: password to join, automatically mute participants

REQUESTING A ZOOM ACCOUNT

1. Zoom accounts can be requested through IT Service’s Service Catalog under the Collaboration and Communication category.
2. Click on View all Communication Services, then select Conferencing, then select Zoom Conferencing.
3. Click on the Request This Service button and complete the request form.
4. Please allow us three business days to process your request.

Please note: To create an account, you must have a valid University Cost Center number, also known as a Financial Accounting System (FAS) number. If you do not have this information, please contact your administrator for guidance before submitting a request for a Zoom account.

PREPARING FOR A ZOOM MEETING

To host a successful meeting, we recommend the following equipment:

- A laptop or desktop computer
- A high-definition web camera. This allows you and your participants to meet virtually face-to-face. You may have a camera built-in to your computer.
- A headset with a microphone for voice over computer audio. Your computer may have a built-in microphone, however if you need higher quality audio for teaching or presenting, a headset will provide a better experience for your meeting participants.
STARTING A TEST MEETING

1. Enter uchicago.zoom.us into your web browser.
2. Click on the Sign in button.
3. Enter your CNetID and password.
4. Click on the Host A Meeting link on the top right corner of the screen and select With Video On to test your camera.
5. If prompted click Open zoom.us.
6. A Zoom meeting window will open where you can test and experiment with your audio and video equipment and get to know your host controls.

Tip: You also can follow these steps to host any impromptu meeting.

STARTING A SCHEDULED ZOOM MEETING

1. Enter uchicago.zoom.us into your web browser.
2. Click on the Sign in button in the window.
3. Enter your CNetID and password.
4. Click the Meeting link in the left side of the Zoom window.
5. Click the “Start” button next to your desired meeting.
6. Your Zoom meeting window will open where you can join audio and start your video.

We recommend a quick test meeting to become familiar with Zoom:

1. Enter uchicago.zoom.us into your web browser.
2. Click on the Sign in button.
3. Enter your CNetID and password.
4. Click on the Host A Meeting link on the top right corner of the screen and select With Video On to test your camera.
5. If prompted click Open zoom.us.
6. A Zoom meeting window will open where you can test and experiment with your audio and video equipment and get to know your host controls.

SCHEDULING A ZOOM MEETING

1. Enter uchicago.zoom.us into your web browser.
2. Click on the Sign in button in the window.
3. Enter your CNetID and password.
4. Click the Meeting link in the left side of the Zoom window.
5. Click the Schedule a New Meeting button.
6. Enter the topic, date, time, and duration of the Zoom meeting. There are other default settings here that you may change: e.g., recurring meeting, mute participants on entry, enable waiting room (useful for office hours).
7. Click the Save button to create your meeting.
8. On the confirmation screen appears, you can click the Copy the invitation link on the right side of the window and paste the meeting information in your desired method of distribution.

BEST PRACTICES FOR HOSTING A SUCCESSFUL ZOOM MEETING

• When scheduling a large meeting, click Mute participants on entry setting.
• Assign a cohost, student, or TA to monitor the chat box.
• If recording, use Presenter View (not Gallery View) to reduce file size.
• Ask participants to mute their microphone when they aren’t contributing.
• Ask participants to use the chat function to ask questions.
• Ask participants to turn on their cameras for better engagement.
• Let participants know if you are recording the meeting.
• If the door chime sound is disruptive, you can turn this off under your Settings tab.
• Contact Zoom support directly to receive assistance with issues while in a meeting. https://support.zoom.us/hc/en-us/articles/201362003

For more Information, visit https://zoom.uchicago.edu