Zoom Conferencing for Staff

Zoom is an audio and video conferencing platform for instructors, students, and staff to conduct video and audio meetings, classes and events. Instructions in this guide focus on using the web version of Zoom.

### Zoom Features
- Up to 500 participants per video conference
- Voice and video over computer and telephony audio
- Meeting recording
- Advanced tools: screen sharing, whiteboard, polls, breakout rooms
- Optional features: password to join, automatically mute participants

### Requesting a Zoom Account

1. Zoom accounts can be requested through IT Service’s Service Catalog under the Collaboration and Communication category.
2. Click on View all Communication Services, then select Conferencing, then select Zoom Conferencing.
3. Click on the Request This Service button and complete the request form.
4. Please allow us three business days to process your request.

**Please note:** To create an account, you must have a valid University Cost Center number, also known as a Financial Accounting System (FAS) number. If you do not have this information, please contact your administrator for guidance before submitting a request for a Zoom account.

**Note:** If you already created a different account for Zoom using your CNet email address, the system may not be able to create a new account for you. Before you can proceed, you will have to deactivate your old Zoom account. Once the old account has been deleted, proceed through steps one through four.

### Preparing for a Zoom Meeting

To host a successful meeting, we recommend the following equipment:
- A laptop or desktop computer.
- A high-definition web camera. This allows you and your participants to meet virtually face-to-face. You may have a camera built-in to your computer.
- A headset with a microphone for voice over computer audio. Your computer may have a built-in microphone, however if you need higher quality audio for teaching or presenting, a headset will provide a better experience for your meeting participants.

**Please note:** You do NOT need to use the VPN to access or start a Zoom meeting.
Starting a Test Meeting

**Tip:** You also can follow these steps to host any impromptu meeting.

1. Enter [uchicago.zoom.us](https://uchicago.zoom.us) into your web browser.
2. Click on the Sign in with SSO button (toward the bottom of the window).
   
   **Note:** if you are already signed in with SSO, you will not see this option.
3. Enter your CNetID and password.
4. Click on the Sign in with SSO button (toward the bottom of the window).
5. Enter your CNetID and password.
6. Click the Meeting link in the left side of the Zoom window.
7. Click the Schedule a New Meeting button.
8. Enter the topic, date, time, and duration of the Zoom meeting. There are other default settings here that you may change: e.g., recurring meeting, mute participants on entry, enable waiting room (useful for office hours).
9. Click the Save button to create your meeting.
10. Once the confirmation screen appears, you can click the Copy the invitation link on the right side of the window and paste the meeting information in your desired method of distribution.

Scheduling a Zoom Meeting

1. Enter [uchicago.zoom.us](https://uchicago.zoom.us) into your web browser.
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7. Click the Save button to create your meeting.
8. Once the confirmation screen appears, you can click the Copy the invitation link on the right side of the window and paste the meeting information in your desired method of distribution.

Starting a Scheduled Zoom Meeting

1. Enter [uchicago.zoom.us](https://uchicago.zoom.us) into your web browser.
2. Click on the Sign in with SSO button.
   
   **Note:** if you are already signed in with SSO, you will not see this option.
3. Enter your CNetID and password.
4. Click the Meeting link in the left side of the Zoom window.
5. Click the “Start” button next to your desired meeting.
6. A Zoom meeting window will open where you can join audio and start your video.

Best Practices for Hosting a Successful Zoom Meeting

- When scheduling a large meeting, click Mute participants on entry setting.
- Assign a cohost, student, or TA to monitor the chat box.
- If recording, use Presenter View (not Gallery View) to reduce file size.
- Ask participants to mute their microphone when they aren’t contributing.
- Ask participants to use the chat function to ask questions.
- Ask participants to turn on their cameras for better engagement.
- Let participants know if you are recording the meeting.
- If the door chime sound is disruptive, you can turn this off under your Settings tab.
- Contact Zoom support directly to receive assistance with issues while in a meeting. [https://support.zoom.us/hc/en-us/articles/201362003](https://support.zoom.us/hc/en-us/articles/201362003)

For more Information, visit [zoom.uchicago.edu](https://zoom.uchicago.edu)