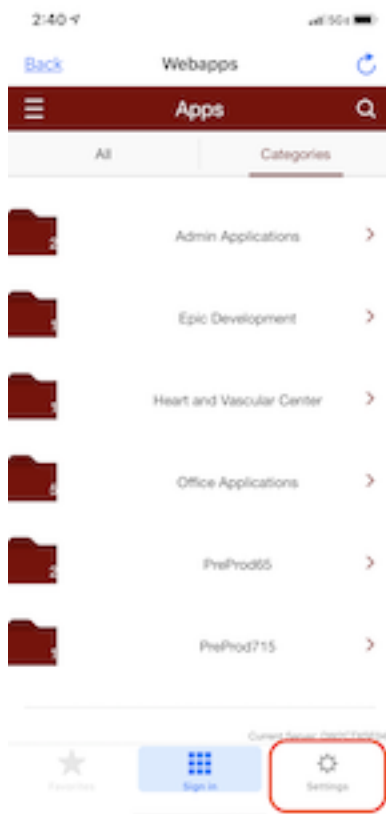


Setting up Citrix Workspace on an Apple iOS Device (iPhone/iPad)

(The screen shots here are from a iPhone X, how things are displayed on your device may vary.)

NOTE: This guide is for the **Citrix Workspace** app. If **Citrix Receiver** is being used, it is advised to remove Receiver and use the Citrix Workspace app.

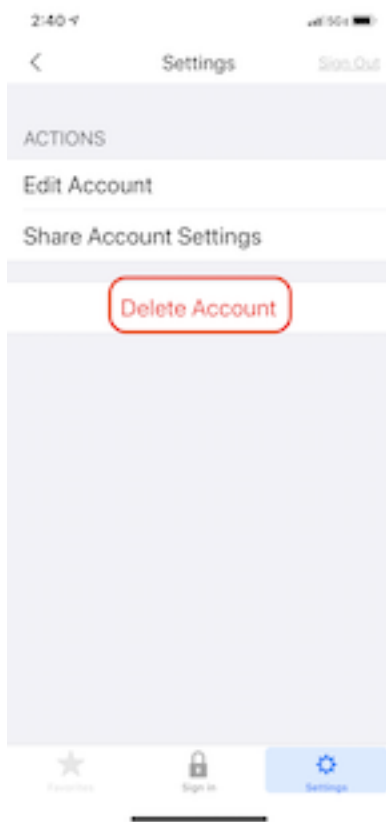
- 1) Open the Citrix Workspace app.
- 2) If an account has previously been set up for Citrix Workspace, it will need to be removed first.
- 3) To remove previous accounts, go to the “Settings” in the lower right-hand corner of the app.



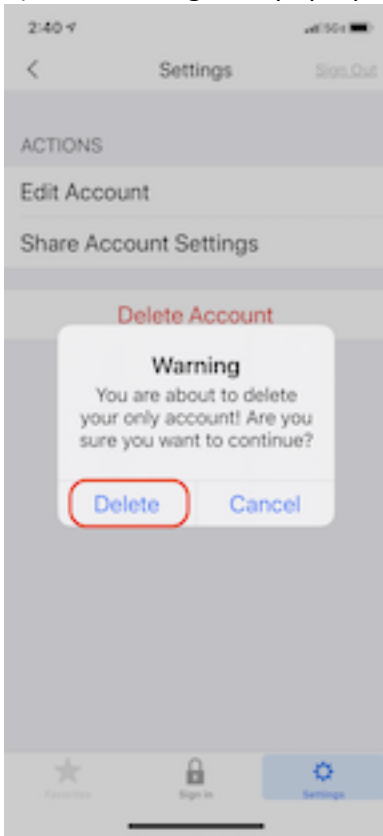
- 4) Click on the account name. The actual name of the account may vary. For this example, we have it called “Webapps”.



5) Now click on the “Delete Account”



6) A “Warning” will pop-up confirming that you want to delete the account. Click Delete.



7) You should now be at the beginning screen. Click "Get Started".

1:07  

 Citrix Workspace

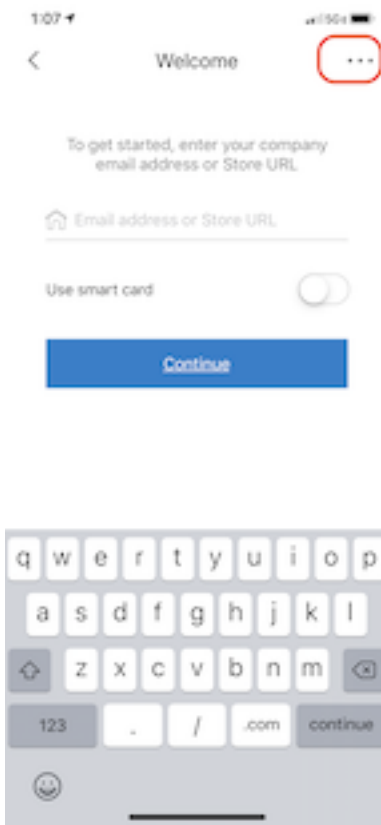


Securely access your favorite apps
and services in one place and access
them anytime on any device

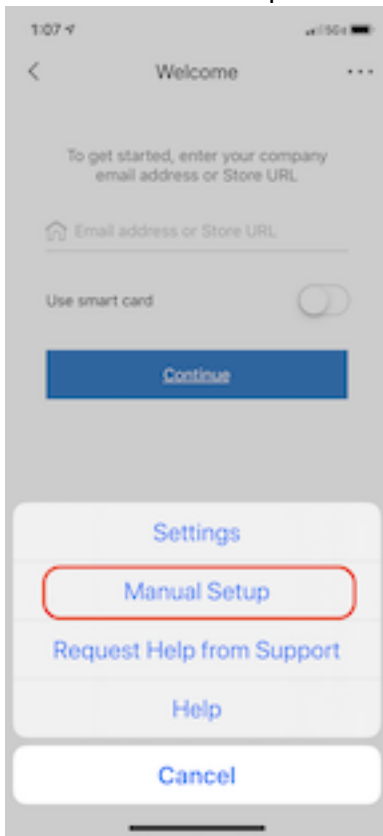
[Get Started](#)



8) Click on the three dots near the top right side of the screen



9) Select "Manual Setup".

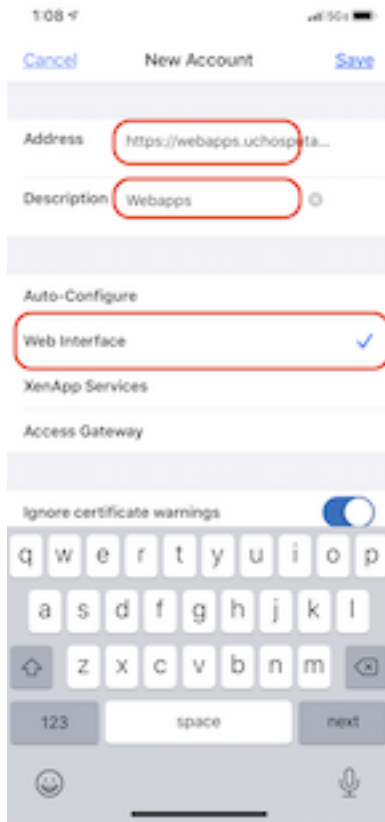


10) Fill out "Address" of <https://webapps.uchospitals.edu>

Add a Description of **Webapps**

Select "Web Interface", (verify that there is a check mark next to it).

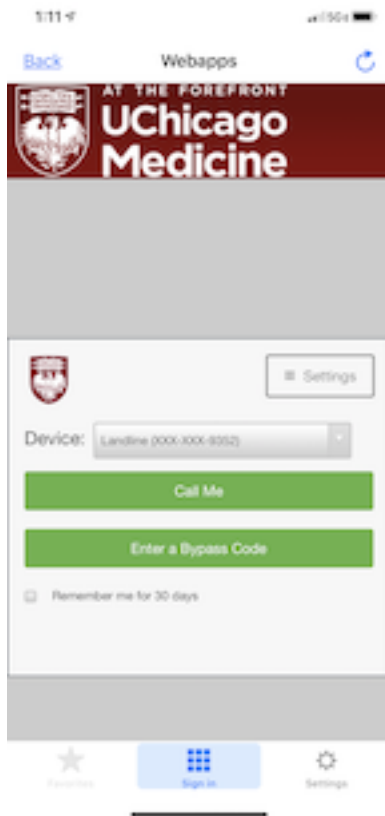
Press "Save" in the upper right corner of the screen.



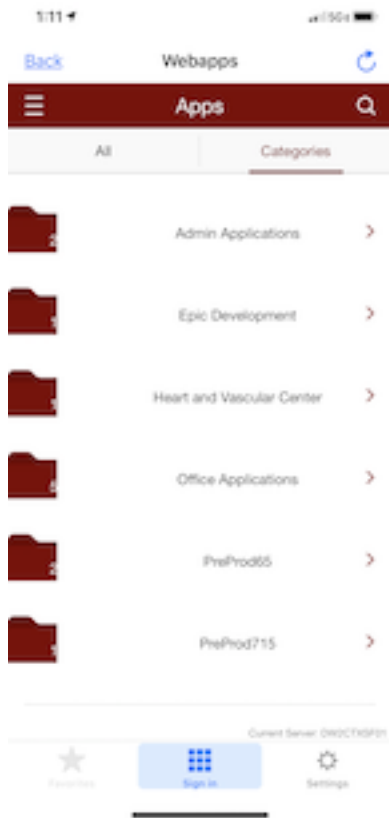
11) The “Two-Factor Authentication” (2FA) screen should load. Enter your UCHAD credentials



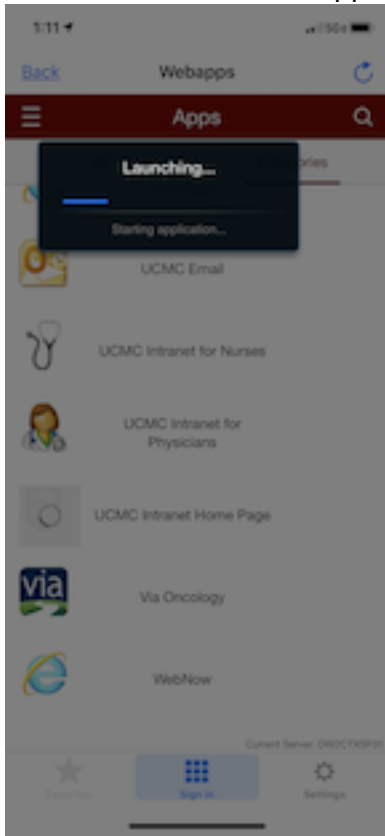
12) After you enter your credentials, you should get the 2FA screen. (use your preferred method).



13) The Webapps icons should then load on your device.



14) Click on the application as you normally would. In this case I am clicking on the “UCM Intranet Home Page”
You should see that the application is “Launching...”



15) After a little bit, the application should have launched and you can continue as normal.

