Register Your Smartphone in Two-Factor Authentication (2FA)

Updated 19-Aug-2019

This video will show you how to register your smartphone for two-factor authentication. The following article is the transcript of the video, along with screenshots if you would like to read a brief article instead.

To improve the security of your CNetID, setup your smartphone to use two-factor authentication (2FA) and ensure you're the only one who can access your account, even if someone knows your password.

1. To enroll in 2FA, visit 2fa.uchicago.edu and click Go to 2Factor.
2. Log in using your CNetID and password. This is the first layer of security or the "first factor" of 2FA.

3. If you have not previously enrolled in 2FA, you will be prompted to click **Register a Device**.

**Two-Factor Authentication: Manage Devices**

- Welcome,
  - Press the button above to print a set of 10 passcodes to use when you don't have access to your phone, tablet, or landline.

**Your Registered Devices:**
4. Select the Mobile Phone option, then click **Continue.** You can find information on the use of tokens in the **2FA: FAQ.**

Two-Factor: Register a Device - Operating System

5. Enter your mobile phone number and click **Continue.**

Two-Factor: Register a Device - Phone Number

6. Select your device’s operating system and click **Continue.** (In this example, the operating system is Android.)

Two-Factor: Register a Device - Operating System
7. You will be prompted to download the **Duo Mobile App** to your phone, either through the App Store (iPhone) or Google Play Store (Android).

8. Confirm you have installed the app on your phone by checking the box on the bottom of the screen, then click **Continue**.

Two-Factor: Register a Device - Install Duo Mobile App

Install Duo Mobile for Android

1. Launch the Google Play Store app and search for "Duo Mobile."

2. Tap "Install" to install the app.

![Install Duo Mobile for Android](image)

I have the Duo Mobile App installed on my device

[Continue] [Back]

1. The Duo barcode appears on the next screen. Open the Duo Mobile app on your smartphone and **scan the barcode**.
2. For Android, **press the plus sign** in the upper-right corner of the app. For iPhone, follow the prompts and then **scan the barcode** from your computer screen using your phone's camera.

When the barcode is scanned correctly, you will see an acknowledgment (shown below) that your device has been successfully registered. You may immediately enroll another device by clicking **Enroll Another Device**.

Two-Factor: Register a Device - Success

![Image of Duo app with registration acknowledgment]

You have successfully registered your mobile phone in Two-Factor!

<table>
<thead>
<tr>
<th>Number</th>
<th>Platform</th>
<th>Type</th>
<th>Active?</th>
</tr>
</thead>
<tbody>
<tr>
<td>9192445625</td>
<td>google android</td>
<td>mobile</td>
<td>Yes</td>
</tr>
</tbody>
</table>

If you choose not to enroll another device at this time, click **Done**. However, you are strongly encouraged to register more than one device in case you lose your device or don't have it with you when you need it. See the **What if I lose my phone?** section in the **2FA: FAQ** to learn what to do if your device(s) is missing.