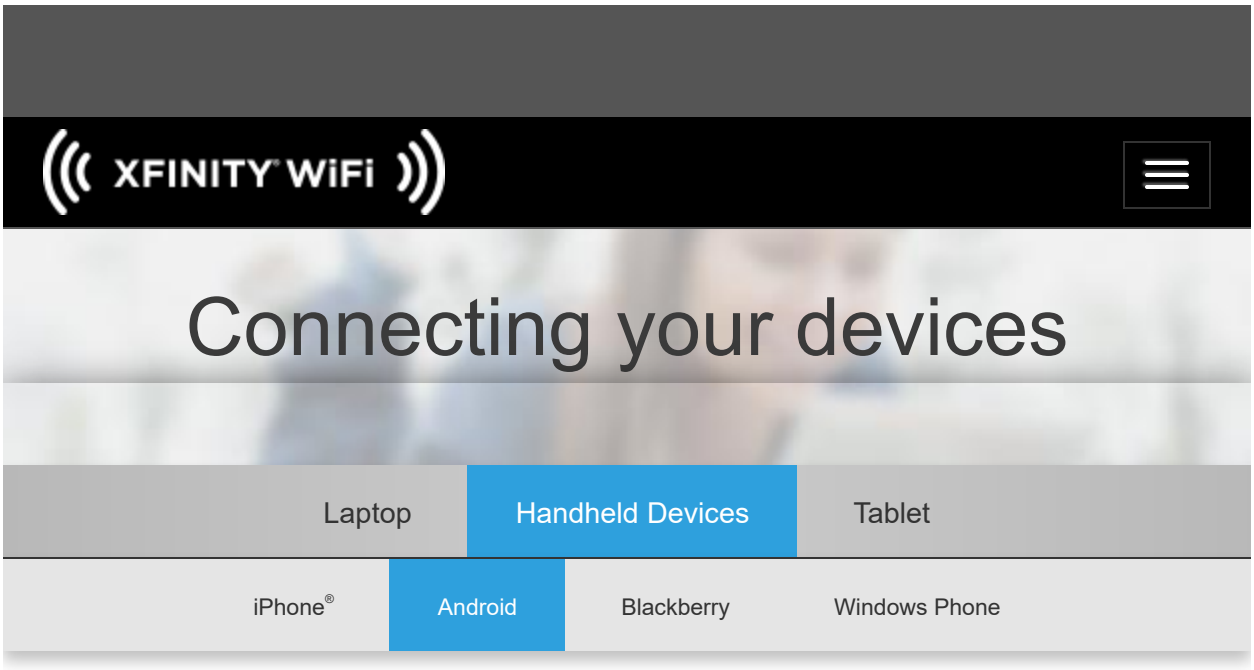


Android Phones

Connect to Xfinity WiFi

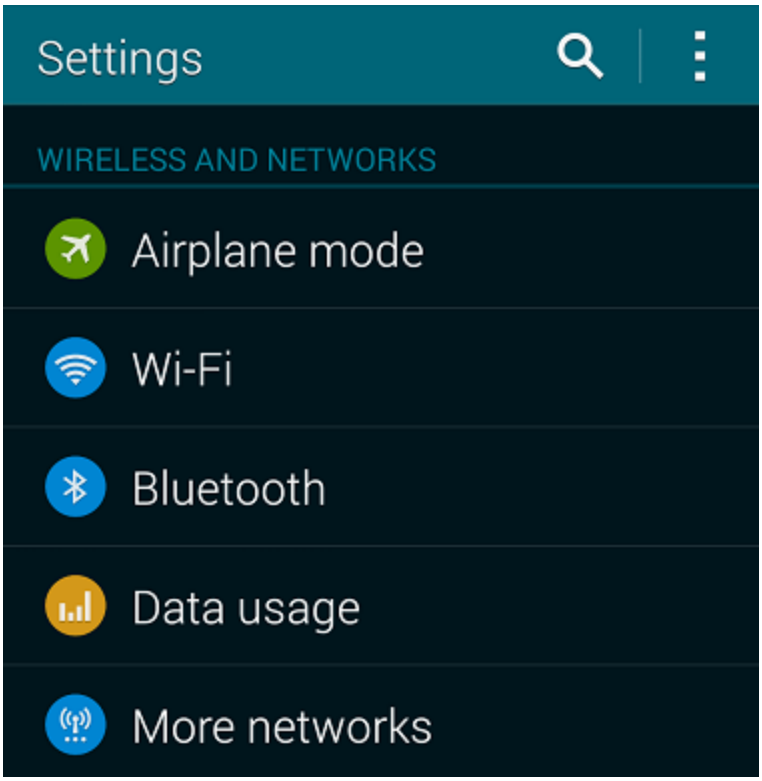
Configure your device to use your private WiFi network at home and Xfinity WiFi on the go

Connect to Xfinity WiFi

To get the best Xfinity WiFi experience on Android phones (OS version 4.4 and above), download the Xfinity WiFi app here. The application will automatically connect you to Xfinity WiFi and gives you access to Xfinity WiFi security features.

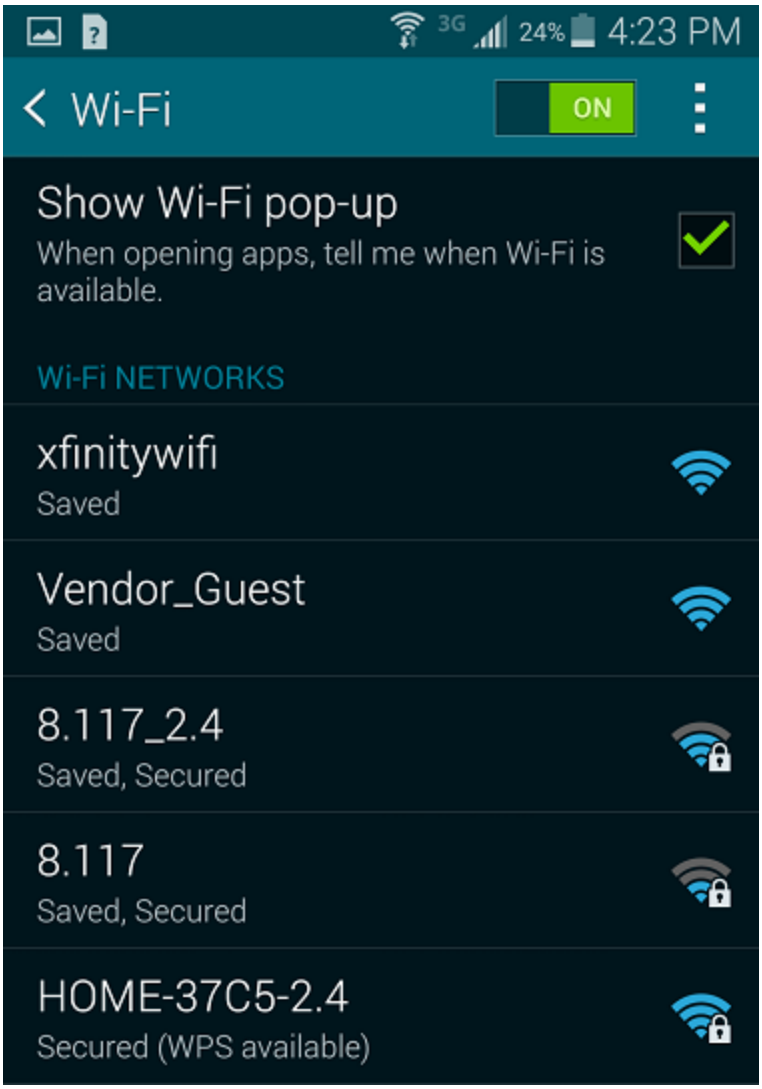
If you want to connect to Xfinity WiFi for the first time manually, follow the below mentioned steps. Please note the screens might slightly vary based on the Android OS version

1. Make sure WiFi is turned on. To turn WiFi on, tap **Settings. Tap WiFi.**

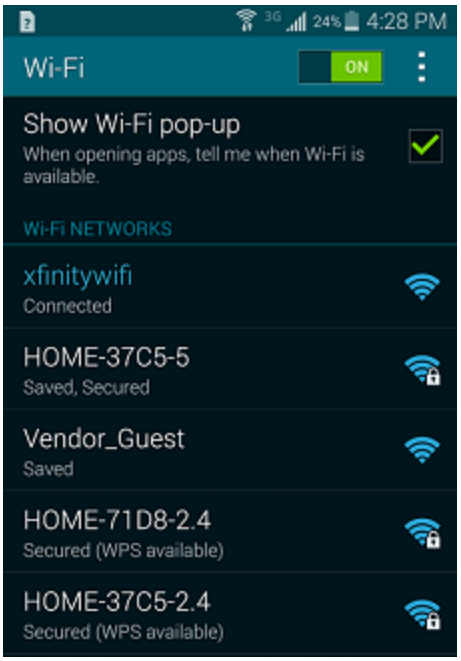


2. Make sure WiFi is set to ON. If WiFi is set to OFF, Tap the Wi-Fi toggle switch to turn on Wi-Fi.

3. Once WiFi is turned on, wait a moment as your Android phone detects the WiFi networks in range.



4. Find **xfinitywifi** from the list of available networks and tap it.
5. Wait a few seconds while your phone acquires an IP address from the **xfinitywifi** network. Once connected the phone will show as connected under the **xfinitywifi** SSID name.



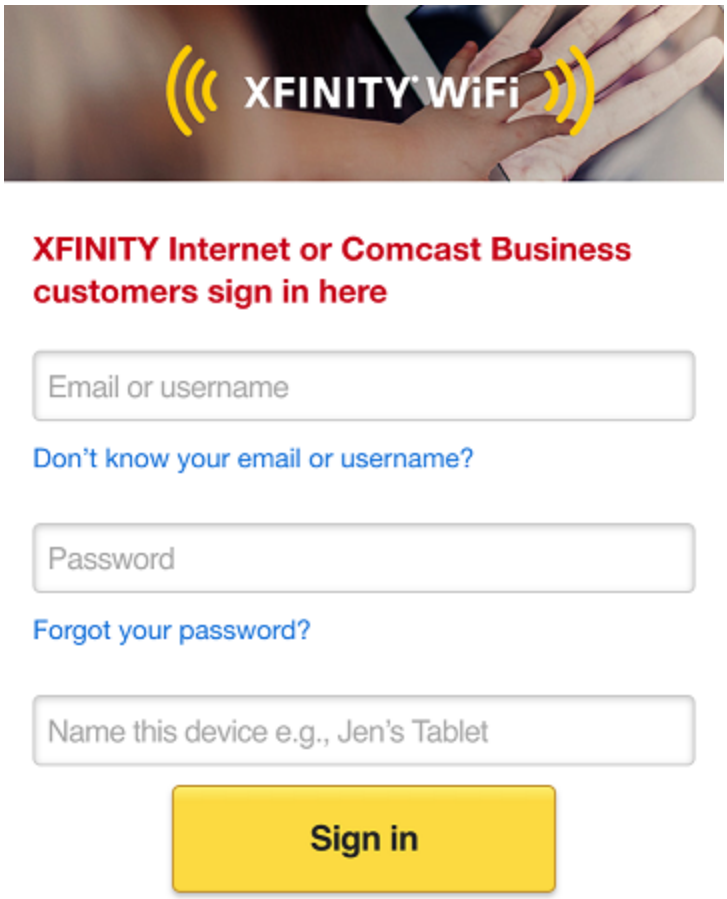
Once you've joined the Xfinity WiFi network manually, your Android phone will automatically connect whenever the network is in range of one of Xfinity WiFi hotspots.

Sign In to Xfinity WiFi

Once you've connected to the **xfinitywifi** network, simply launch your Web browser and you will be taken to the Xfinity WiFi login page.

- Enter your Xfinity email address (or username) and password
- Enter a friendly name for the device that you are signing in with (e.g. Jen's Tablet)
- Click **Sign In**

You can recover your username here username here and your password here If you are an Xfinity Internet customer but do not have a username, you may create one here.



After you successfully enter your credentials, you will be directed to the Xfinity WiFi home page. From there, you can begin to browse the Internet.

Technical Support

Due to the numerous WiFi devices and configurations available, Comcast is only able to confirm that Xfinity WiFi is functioning correctly. Comcast does not offer technical support for connecting devices to the Internet. Please refer to the user manual for your device should you require additional assistance.

Configuring your device to use your private home WiFi network at home and Xfinity WiFi when on the go

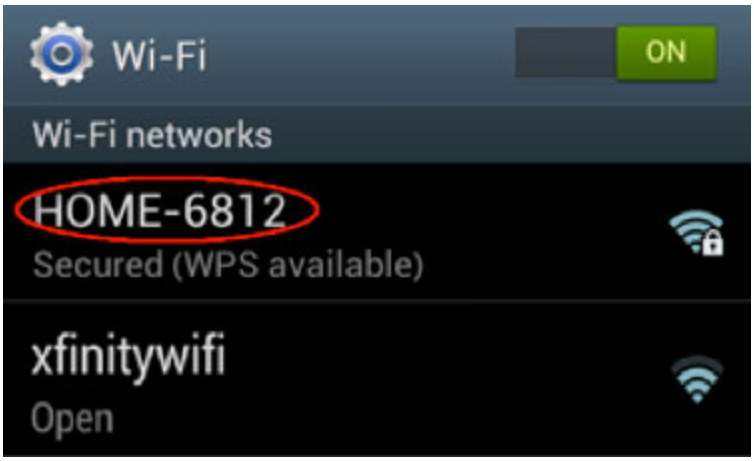
For Android phones running OS version 4.4 and above, if you have downloaded the Xfinity WiFi app and signed in, your phone will automatically connect to your private home WiFi

network at home and Xfinity WiFi when visiting a friend or traveling around town.

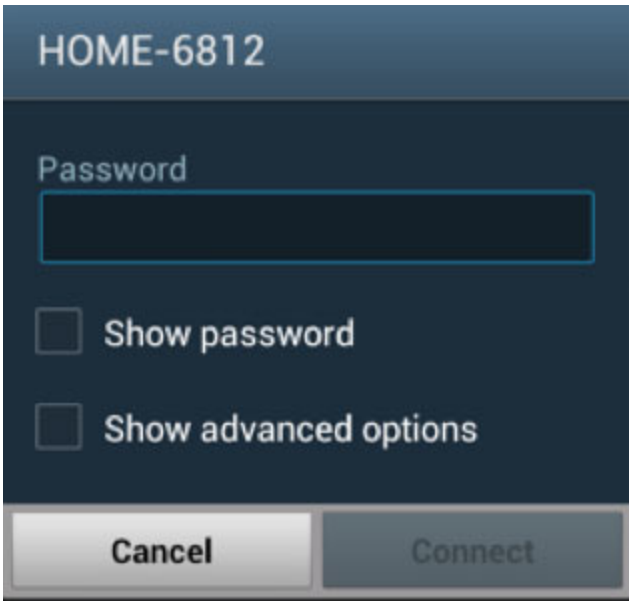
If you have manually connected to Xfinity WiFi and your private home WiFi network, the connection behavior will depend on the order in which you connected to these networks. Most Android phones attempt to connect to the most recently connected network that is available. If your device has not connected to your private home WiFi network by default, follow the steps below to connect to your private home WiFi network.

1. Tap **Settings**. Tap **WiFi** to see the list of available networks (SSIDs).

2. To connect to your private home WiFi network, tap on the network name of your private home WiFi network in the menu (usually this will be the network with the strongest signal, typically beginning with the word “HOME”).



3. Wait a few seconds while your phone connects. If you have never connected to your private home WiFi network on the Xfinity Wireless Gateway, you will need to enter the **Network** Key that is printed on the label affixed to the bottom of the Wireless Gateway and tap **Connect.** If you have changed the network key from the original setting, enter that key instead. You can find out more about connecting to your Wireless Gateway here.



4. Wait a few seconds while your phone connects, and you're done!
5. Please note that these steps may need to be repeated if you want your phone to connect to your private home WiFi network when you are at home.

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Not available in all areas. Restrictions apply. Xfinity WiFi is included for Xfinity Internet 25 Mbps and above. Requires compatible WiFi-enabled laptop or mobile device. Hotspots available in select locations only.