Connecting your devices

Windows 10

Connect to Xfinity

Connect to Xfinity WiFi

Configure Your Device to Use Your Private WiFi Network at Home and Xfinity WiFi on the Go

Connect to Xfinity

1. Click on the windows icon in the taskbar to bring up the window menu and click on Settings.
2. Click on **Network & Internet** in the Settings menu.

3. Click on **Wi-Fi** to see the list of available networks (SSIDs)
4. Select Xfinity from the list of available networks and click it. Click Connect.

5. Enter your Xfinity email or username and password
6. Click on **Connect**.

7. Wait a few seconds while your computer acquires an IP address from the Xfinity network.
8. The status will display as **Connected**, signifying you are connected to **Xfinity**.

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**Configure Your Device to Use Your Public WiFi Network at Home and Xfinity WiFi on the Go**

https://wifi.xfinity.com/connect-devices.php#connect_xfinity_wifi
Connect to Xfinity WiFi

1. Click on the windows icon in the taskbar to bring up the window menu and click on Settings.

2. Click on Network & Internet in the Settings menu.
3. Click on **Wi-Fi** to see the list of available networks (SSIDs)

   ![Settings](image1)

   Wi-Fi
   - Airplane mode
   - Data usage
   - VPN
   - Dial-up
   - Ethernet
   - Proxy

   ![Network & Internet](image2)

   Wi-Fi
   - On
   - CTM_8213 Connected
   - xfinitywifi
   - Product/Private
   - Vendor_Guest 2
   - Vendor_Guest

4. Select **xfinitywifi** from the list of available networks and click it. You will be prompted that you are connecting to an unsecured wireless network. Click **Connect**.

   ![Settings](image3)

   Wi-Fi
   - On
   - CTM_8213
   - xfinitywifi
   - Other people might be able to see info you send over this network
   - Connect automatically

   ![Connect](image4)

5. Wait a few seconds while your computer acquires an IP address from the **xfinitywifi** network.
6. The status will display as **Connected**, signifying you are connected to **xfinitywifi**.

![Network & Internet settings](image)

**Sign In to Xfinity WiFi**

Once you've connected to the **xfinitywifi**, simply launch your Web browser and you will be taken to the Xfinity WiFi login page.

- Enter your Xfinity email or username and password
- Enter a friendly name for the device that you are signing in with (e.g. Jen’s Tablet)
- Click **Sign In**

You can recover your **username here** and **password here** tools on the Sign In page. If you are an Xfinity Internet customer but do not have a username, you may create one [here](https://wifi.xfinity.com/connect-devices.php#connect_xfinity_wifi).
After you successfully enter your credentials, you will be directed to the Xfinity WiFi homepage. From there, you can begin to browse the Internet.

**Technical Support**

Due to the numerous WiFi devices and configurations available, Comcast is only able to confirm that Xfinity WiFi is functioning correctly. Comcast does not offer technical support for connecting devices to the Internet. Please refer to the user manual for your device should you require additional assistance.

**Configuring Your Device to Use Your Private Home WiFi Network at Home and Xfinity WiFi When On The Go**

If you have previously connected to Xfinity WiFi or your private home WiFi network
1. Follow these steps to forget your private home WiFi network
2. Follow these steps to forget the Xfinity network
3. Follow these steps to forget the Xfinity WiFi network
4. Follow these steps to connect to the Xfinity WiFi network
5. Follow these steps to connect to the Xfinity network
6. Follow these steps to connect to your private home WiFi network

**If you are setting up your device for the first time**

1. Follow these steps to connect to Xfinity WiFi
2. Follow these steps to connect to the Xfinity network
3. Follow these steps to connect to your private home WiFi network

Your device should now connect to your private home WiFi network when you are at home and the Xfinity WiFi network when you are connecting away from home.

**Connect to Private Network**

1. Click on the windows icon in the taskbar of your computer to bring up the window menu and click on **Settings**.
2. Click on **Network & Internet** in the Setting Menu.

![Network & Internet](https://i.imgur.com/3.jpg)

3. Click on **WiFi** to see the list of available networks (SSIDs)

```plaintext
 Wi-Fi
 Airplane mode
 Data usage
 VPN
 Dial-up
 Ethernet
 Proxy
```

4. To connect to your private home WiFi network, click on the network name of your private home WiFi network in the menu (usually this will be the network with the strongest signal, typically beginning with the word “HOME”), and click **Connect** to connect your computer to the private home WiFi network.
5. Wait a few seconds while your computer connects. If you have never connected to your private home WiFi network on the Xfinity Wireless Gateway, you will need to enter the **Network Key** that is printed on the label affixed to the bottom of the Wireless Gateway and click **Next**. If you have changed the network key from the original setting, enter that key instead. You can find out more about connecting to your Wireless Gateway [here](https://wifi.xfinity.com/connect-devices.php#connect_xfinity_wifi).

![HOME-3888-2.4]

Enter the network security key

```
|
```

You can also connect by pushing the button on the router.

- Share network with my contacts

[Next]  [Cancel]

6. Wait a few seconds while your computer or device connects, and you're done!
Forget a Network

1. Click on the windows icon in the taskbar of your computer to bring up the window menu and click on Settings.

2. Click on Network & Internet in the Setting Menu.
3. Click on **WiFi** to see the list of available networks (SSIDs) and scroll down and click on **Manage Wi-Fi Settings**.

4. Scroll down to **Manage Known Networks**
Manage known networks

- AmtrakConnect
  Can't share
- BREWLAB
  Not shared
- coorg & pepper
  Not shared
- CTM_0213
  Not shared
- Micks2012
  Not shared
- myCableWiFi
  Not shared
- PPKV7
  Not shared
- PrivateProduct
  Not shared

5. Click on the network name you want to forget and click **Forget**

   ![Network](network.png)
   **Home-3888-2.4**
   Not shared

   ![Options](options.png)
   Share | Forget

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Not available in all areas. Restrictions apply. Xfinity WiFi is included for Xfinity Internet 25 Mbps and above. Requires compatible WiFi-enabled laptop or mobile device. Hotspots available in select locations only.

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