Connecting your devices

Windows 7

**Connect to Xfinity WiFi**

**Configure Your Device to Use Your Private WiFi Network at Home and Xfinity WiFi on the Go**

**Connect to Xfinity WiFi**

1. Click on the WiFi icon in the notification area of the taskbar to see the list of available networks (SSIDs).
2. Select `xfinitywifi` from the list of available networks and click it. Click **Connect**. You may be prompted to select a location for the `xfinitywifi` network - select the Public Network option.
3. Wait a few seconds while your computer acquires an IP address from the xfinitywifi network.

4. The status will display as **Connected**, signifying you are connected to xfinitywifi.
Sign In to Xfinity WiFi

Once you've connected to xfinitywifi, you will see a prompt in the taskbar to provide additional login information.

Click it to launch the browser and you will be taken to the Xfinity WiFi login page.

- Enter your Xfinity email or username and password
- Enter a friendly name for the device that you are signing in with (e.g. Jen's Tablet)
- Click Sign In

You can recover your username here and your password here If you are an Xfinity Internet customer but do not have a username, you can create one here.
After you successfully enter your credentials, you will be directed to the Xfinity WiFi home page. From there, you can begin to browse the Internet.

**Technical Support**

Due to the numerous WiFi devices and configurations available, Comcast is only able to confirm that Xfinity WiFi is functioning correctly. Comcast does not offer technical support for connecting devices to the Internet. Please refer to the user manual for your device should you require additional assistance.

**Configure Your Device to Use Your Private Home WiFi Network at Home and Xfinity WiFi on the Go**

If you have downloaded the Xfinity WiFi Windows connection manager and signed in, your device will automatically connect to your private home WiFi network at home and Xfinity WiFi when visiting a friend or traveling around town.
If you have previously connected to Xfinity WiFi and your private home WiFi network, start at step 3 below.

If you are setting up your device for the first time

1. Follow these steps to connect to Xfinity WiFi
2. Follow these steps to connect to your private home WiFi network
3. Click on the Wi-Fi icon in the notification area of the taskbar to display the list of available networks, and then click on Open Network and Sharing Center at the bottom of the list.

4. Click on Manage Wireless Networks in the menu on the left hand side of the window that appears.

5. Click on the private home WiFi network and then click on the Move up button until the private home WiFi network is at the top of the list of networks you can view, modify and reorder.

6. Next, select the Xfinity WiFi network and click on the Move up button until the Xfinity WiFi network is second highest in the list, just below your private home WiFi network.
Close the window and you're done! Your device should now connect to your private home WiFi network when you are at home and the Xfinity WiFi network when you are connecting away from home.

**Connect to Private Network**

1. Click on the WiFi icon in the notification area of the taskbar to see the list of available networks (SSIDs).

2. To connect to your private home WiFi network, click on the network name of your private home WiFi network in the menu (usually this will be the network with the strongest signal, typically beginning with the word “HOME”), and click Connect to connect your computer to the private home WiFi network.

3. Wait a few seconds while your computer connects. If you have never connected to your private home WiFi network on the Xfinity Wireless Gateway, you will need to enter the Network Key that is printed on the label affixed to the bottom of the Wireless Gateway and click Next. If you have changed the network key from the original setting, enter that key instead. You can find out more about connecting to your Wireless Gateway [here](https://wifi.xfinity.com/connect-devices.php#connect_xfinity_wifi).
4. Wait a few seconds while your computer or device connects, and you're done!

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Not available in all areas. Restrictions apply. Xfinity WiFi is included for Xfinity Internet 25 Mbps and above. Requires compatible WiFi-enabled laptop or mobile device. Hotspots available in select locations only.

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