Connecting your devices

Windows 8 / Windows 8.1

Connect to Xfinity WiFi

Configure Your Device to Use Your Private WiFi Network at Home and Xfinity WiFi on the Go

Connect to Xfinity WiFi

1. From the Start screen, select the Desktop icon. Click on the Wireless icon in the taskbar to see the list of available networks (SSIDs).
2. Select **xfinitywifi** from the list of available networks and **click** it. You will be prompted that you are connecting to an unsecured wireless network. Click **Connect**.
3. Wait a few seconds while your computer acquires an IP address from the xfinitywifi network.

4. You will be prompted to confirm if you have user name and password to connect to the network. Click on No, open a web browser to complete the connection and proceed with signing in to Xfinity WiFi.
Sign In to Xfinity WiFi

Once you've connected to the xfinitywifi and clicked on open a web browser to complete the connection, you will be taken to the Xfinity WiFi login page.

- Enter your Xfinity email or username and password
- Enter a friendly name for the device that you are signing in with (e.g. Jen’s Tablet)
- Click Sign In

You can recover your username here and password here. If you are an Xfinity Internet customer but do not have a username, you can create one here.
After you successfully enter your credentials, you will be directed to the Xfinity WiFi home page. From there, you can begin to browse the Internet.

**Technical Support**

Due to the numerous WiFi devices and configurations available, Comcast is only able to confirm that Xfinity WiFi is functioning correctly. Comcast does not offer technical support for connecting devices to the Internet. Please refer to the user manual for your device should you require additional assistance.

**Configure Your Device to Use Your Private Home WiFi Network at Home and Xfinity WiFi on the Go**

If you have downloaded the Xfinity WiFi Windows connection manager and signed in, your device will automatically connect to your private home WiFi network at home and Xfinity WiFi when visiting a friend or traveling around town.

If you have previously connected to Xfinity WiFi or your private home WiFi network
1. Follow these steps to forget your private home WiFi network
2. Follow these steps to forget the Xfinity WiFi network
3. Follow these steps to connect to the Xfinity WiFi network
4. Follow these steps to connect to your private home WiFi network

If you are setting up your device for the first time

1. Follow these steps to connect to Xfinity WiFi
2. Follow these steps to connect to your private home WiFi network

Your device should now connect to your private home WiFi network when you are at home and the Xfinity WiFi network when you are connecting away from home.

Connect to Private Network

1. From the Windows 8 Start screen, select the Desktop icon. Click on the Wireless icon in the taskbar to see the list of available networks (SSIDs).
2. To connect to your private home WiFi network, click on the network name of your private home WiFi network in the menu (usually this will be the network with the strongest signal, typically beginning with the word “HOME”), and click Connect to connect your computer to the private home WiFi network

3. Wait a few seconds while your computer connects. If you have never connected to your private home WiFi network on the Xfinity Wireless Gateway, you will need to enter the Network Key that is printed on the label affixed to the bottom of the Wireless Gateway
and click Next. If you have changed the network key from the original setting, enter that key instead. You can find out more about connecting to your Wireless Gateway here.

![Networks](image)

4. Wait a few seconds while your computer or device connects, and you're done!

**Forget a Network**

1. From the Windows 8 Start screen, select the Desktop icon. Click on the Wireless icon in the taskbar to see the list of available networks (SSIDs).
2. Scroll to the network name that you want to forget and right click on it to bring up the options menu.

3. Select **Forget this network** from the options menu to forget the network.
Not available in all areas. Restrictions apply. Xfinity WiFi is included for Xfinity Internet 25 Mbps and above. Requires compatible WiFi-enabled laptop or mobile device. Hotspots available in select locations only.

COMCAST