

(((XFINITY WiFi)))

Connecting your devices

Laptop Handheld Devices Tablet

Windows 10 Windows 8.1 Windows 7 Windows Vista OS X

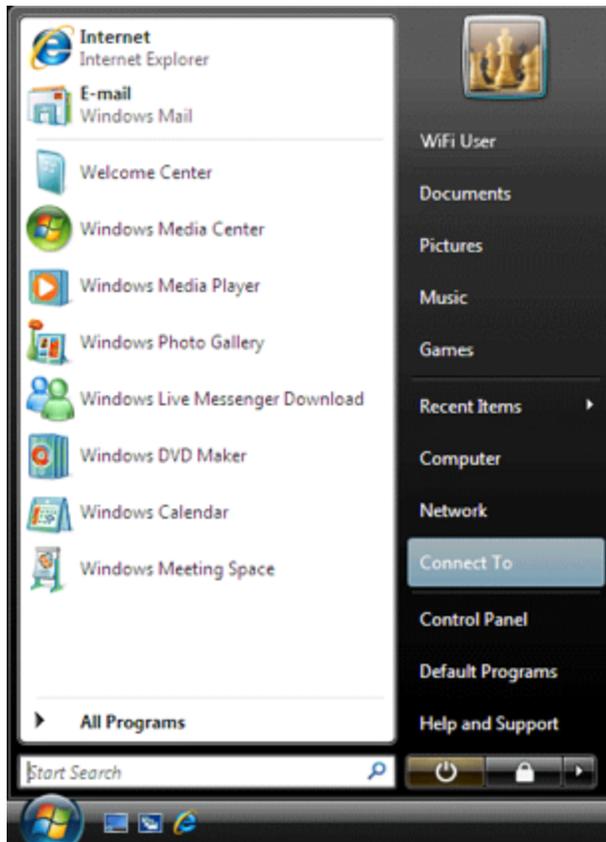
Windows Vista

[Connect to Xfinity WiFi](#)

[Configure Your Device to Use Your Private WiFi Network at Home and Xfinity WiFi on the Go](#)

Connect to Xfinity WiFi

1. Click **Start** then select **Connect To** for the list of available networks (SSIDs).



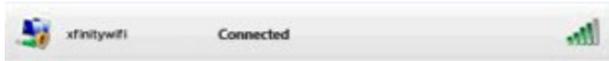
2. Select **xfinitywifi** from the list of available networks and **click** it. Click **Connect**.



3. You will be prompted that you are connecting to an unsecured wireless network. Click **Connect Anyway**. Wait a few seconds while your computer acquires an IP address from the **xfinitywifi** network.



4. The status will display as **Connected**, signifying you are connected to **xfinitywifi**.



Sign In to Xfinity WiFi

Once you've connected to the **xfinitywifi** network, simply launch your Web browser and you will be taken to the Xfinity WiFi login page.

- Enter your Comcast.net email address (or username) and password
- Enter a friendly name for the device that you are signing in with (e.g. Jen's Tablet)
- Click **Sign In**

You can recover your [username here](#) and your [password here](#) If you are an Xfinity Internet customer but do not have a username,you can create one [here](#).

A screenshot of the Xfinity WiFi login page. The page has a header 'Get started here!' and a sub-header 'XFINITY Internet or Comcast Business customers sign in here'. There are three input fields: 'Email or username', 'Password', and 'Name this device e.g., Jen's Tablet'. Below the 'Email or username' field is a link 'Don't know your email or username?'. Below the 'Password' field is a link 'Don't know your password?'. At the bottom is a yellow 'Sign in' button.

After you successfully enter your credentials, you will be directed to the Xfinity WiFi home page. From there, you can begin to browse the Internet.

Technical Support

Due to the numerous WiFi devices and configurations available, Comcast is only able to confirm that Xfinity WiFi is functioning correctly. Comcast does not offer technical support for connecting devices to the Internet. Please refer to the user manual for your device should you require additional assistance.

Configure Your Device to Use Your Private Home WiFi Network at Home and Xfinity WiFi on the Go

If you have downloaded the Xfinity WiFi Windows connection manager and signed in, your device will automatically connect to your private home WiFi network at home and Xfinity WiFi when visiting a friend or traveling around town.

If you have previously connected to Xfinity WiFi and your private home WiFi network, start at step 3 below.

If you are setting up your device for the first time

1. Follow these steps to [connect to Xfinity WiFi](#)
2. Follow these steps to [connect to your private home WiFi network](#)
3. Click on the Wi-Fi icon  in the notification area of the taskbar to display the list of available networks, click on **Open Network and Sharing Center** at the bottom of the list.

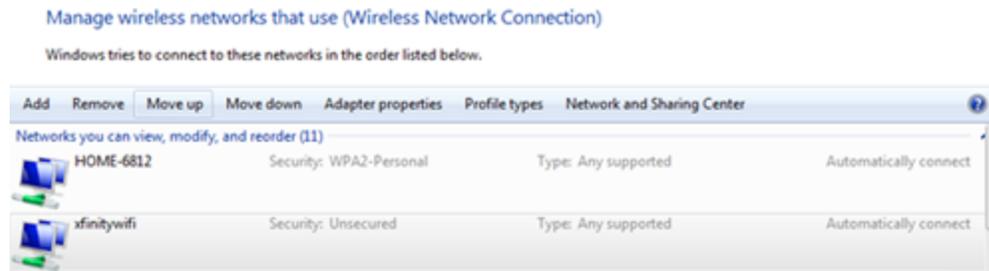


1. Click on **Manage wireless networks** in the menu on the left hand side of the window that appears.

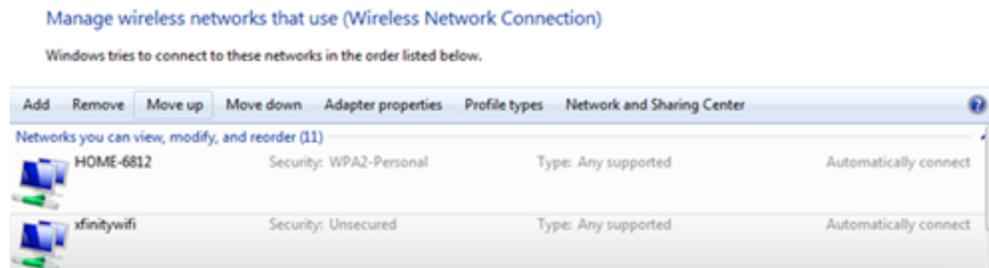


2. Click on the private home WiFi network and then click on the **Move up** button until the private home WiFi network is at the top of the list of networks you can view, modify and

reorder.



- Next, select the Xfinity WiFi network and click on the **Move up** button until the Xfinity WiFi network is second highest in the list, just below your private home WiFi network.



Close the window and you're done! Your device should now connect to your private home WiFi network when you are at home and the Xfinity WiFi network when you are connecting away from home.

Connect to Private Network

- Click on the WiFi icon  in the notification area of the taskbar to see the list of available networks (SSIDs).
- To connect to your private home WiFi network, click on the network name of your private home WiFi network in the menu (usually this will be the network with the strongest signal, typically beginning with the word "HOME"), and click **Connect** to connect your computer to the private home WiFi network



3. Wait a few seconds while your computer connects. If you have never connected to your private home WiFi network on the Xfinity Wireless Gateway, you will need to enter the **Network Key** that is printed on the label affixed to the bottom of the Wireless Gateway and click **Next**. If you have changed the network key from the original setting, enter that key instead. You can find out more about connecting to your Wireless Gateway [here](#).



4. Wait a few seconds while your computer or device connects, and you're done!

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Not available in all areas. Restrictions apply. Xfinity WiFi is included for Xfinity Internet 25 Mbps and above. Requires compatible WiFi-enabled laptop or mobile device. Hotspots available in select locations only.

